

S1 Pro Error Codes and Troubleshooting

Voice Error	Troubleshooting Guide
E00: Dustbin is not installed or not installed properly.	<ol style="list-style-type: none">1. Open the cover of the robot and check if the dustbin is inserted.2. If the dustbin is not inserted: Please insert the dustbin and close the cover again, then press the start button. The robot will continue cleaning.3. If the dustbin is already inserted: Please take out the dustbin and put it back in, making sure the top of the dustbin is level with the surface of the robot. Close the cover again, then press the start button. The robot will continue cleaning.
E01: Large debris, long and thin garbage, or a large amount of hair entering the roller brush may cause the roller brush to fail to rotate.	<ol style="list-style-type: none">1. Turn the robot over and place it bottom-side up on the ground.2. Press and hold the release tab on the brush guard to open it, then lift the brush from the left side to remove it.3. Use the cleaning tool to clean the garbage on the brush and in the brush slot, as well as the hair at both ends of the brush shaft.4. Reinstall the brush by first inserting the fixed protruding end.5. Align the front end of the brush guard with the positioning slot, then press down on the cover. When you hear a "click" sound, it means the brush cover is securely in place.
E03: A large amount of entangled long hair may cause the side brush to fail to rotate. It is recommended to check and clean the side brush regularly.	<ol style="list-style-type: none">1. Turn the robot over and remove the side brush.2. Carefully untangle and remove any hair or objects wrapped between the robot and the side brush.3. Thoroughly rinse the side brush with water, then reinstall it onto the robot. <p>Note: When installing, make sure the gray side brush marked "L" on the left and the red side brush marked "R" on the right are properly installed. You should hear a "click" sound, otherwise the side brush and robot may be damaged.</p>
E10: The dirty water reservoir has been removed or not installed properly.	<ol style="list-style-type: none">1. Open the cover of the robot and check if the dirty water tank is installed.2. If the dirty water tank is not installed: Please install the dirty water tank at the rear of the robot until you hear a "click" sound, and check that the two orange positioning latches on

	<p>the dirty water tank have popped up.</p> <p>Close the cover again, then press the start button. The robot will continue cleaning.</p> <p>3. If the dirty water tank is already installed:</p> <p>Please take out the dirty water tank and put it back in, making sure you hear a "click" sound when installing. Check that the two orange positioning latches on the dirty water tank have popped up. Close the cover again, then press the start button. The robot will continue cleaning.</p>
<p>E12: Large debris, long and thin garbage, or a large amount of hair entering the roller mop may cause the roller mop to fail to rotate.</p>	<ol style="list-style-type: none"> 1. Open the cover of the robot and simultaneously press the two orange release buttons above the dirty water tank to remove the tank. 2. Turn the robot over and place it bottom-side up on the ground. 3. Press the roller mop button on the left side and lift up to remove the roller mop from the side. 4. Use the cleaning tool to clean the garbage and hair on the roller mop and in the roller mop slot. 5. Insert the roller mop from left to right into the fixed column, then press down on the roller mop to ensure you hear a "click" sound, indicating that the roller mop is correctly installed. 6. Flip the robot back over and reinstall the dirty water tank and cover.
<p>E14: Large debris, long and thin garbage, or a large amount of hair entering the roller mop may cause the roller mop to get stuck.</p>	<ol style="list-style-type: none"> 1. Open the cover of the robot and simultaneously press the two orange release buttons above the dirty water tank to remove the tank. 2. Turn the robot over and place it bottom-side up on the ground. 3. Press the roller mop button on the left side and lift up to remove the roller mop from the side. 4. Use the cleaning tool to clean the garbage and hair on the roller mop and in the roller mop slot. 5. Insert the roller mop from left to right into the fixed column, then press down on the roller mop to ensure you hear a "click" sound, indicating that the roller mop is correctly installed. 6. Flip the robot back over and reinstall the dirty water tank and cover. 7. Switch the cleaning mode to suction, press start cleaning, and observe whether the mop indicator light on the side of the robot is turned off.

<p>E16: Roller mop lifting abnormal, please check. Click to view the steps.</p>	<ol style="list-style-type: none"> 1. Open the cover of the robot and simultaneously press the two orange release buttons above the dirty water tank to remove the tank. 2. Turn the robot over and place it bottom-side up on the ground. 3. Press the roller mop button on the left side and lift up to remove the roller mop from the side. 4. Use the cleaning tool to clean the garbage and hair on the roller mop and in the roller mop slot. 5. Insert the roller mop from left to right into the fixed column, then press down on the roller mop to ensure you hear a "click" sound, indicating that the roller mop is correctly installed. 6. Flip the robot back over and reinstall the dirty water tank and cover. 7. Switch the cleaning mode to suction, press start cleaning, and observe whether the mop indicator light on the side of the robot is turned off.
<p>E30: During the cleaning, if the robot is lifted off the ground, this message will appear.</p>	<p>Please place the robot back on the ground and press the start button to continue cleaning.</p>
<p>E31: Large debris, long and thin garbage, or a large amount of hair entering the wheels may cause the wheels to fail to rotate.</p>	<ol style="list-style-type: none"> 1. Press the wheels to check if they can move up and down normally. 2. Slide the wheels back and forth to check if they can roll normally. 3. Use a tool to clean the hair and garbage in the gap of the wheels. 4. Press the start button to continue cleaning.
<p>E51: When garbage enters the LiDAR module, or the LiDAR module accumulates too much dust, it will cause the LiDAR scan result to be incorrect, and the robot cannot judge its own position.</p>	<ol style="list-style-type: none"> 1. Check for any garbage in the LiDAR module and remove it. 2. Use a clean and soft cloth to wipe the LiDAR module, ensuring that there is no dirt on it. 3. Press the start button to continue cleaning.
<p>E54: The front 3D Matrix Eye™ sensor of the robot is obstructed by obstacles or dirt, preventing it from accurately recognizing the surrounding environment. Long-term obstruction will cause the</p>	<ol style="list-style-type: none"> 1. Check for any large debris or objects on the tri-sensor and remove them if present. 2. Use a soft cloth to wipe the tri-sensor and its surroundings, ensuring there is no dirt or debris sticking to the sensor. 3. Press the start button to continue the cleaning task.

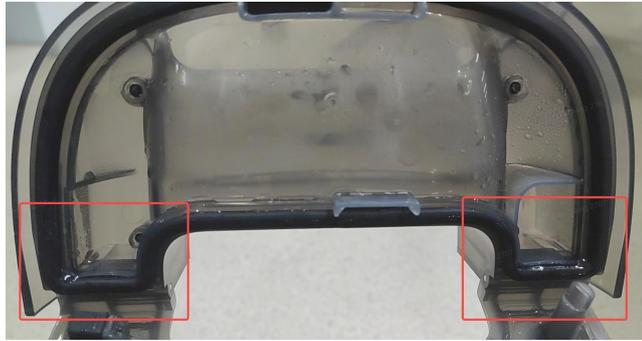
<p>cleaning efficiency of the robot to decrease or miss cleaning, so check and clean it regularly.</p>	
<p>E55: When the anti-drop sensor is blocked by garbage or dirt, it may cause the robot to fall from high places such as stairs and thresholds, damaging the robot.</p>	<ol style="list-style-type: none"> 1. Check for any debris on the anti-drop sensor and remove it if present. 2. Use a clean and soft cloth to wipe the surface of the anti-drop sensor, ensuring there is no dirt on the sensor. 3. Press the start button to continue cleaning.
<p>E56: When the carpet detection sensor is blocked by garbage or dirt, it may cause the carpet to be misjudged and the roller mop will not be raised above it.</p>	<ol style="list-style-type: none"> 1. Check for any debris on the carpet detection sensor and remove it if present. 2. Use a clean and soft cloth to wipe the surface of the carpet detection sensor, ensuring there is no dirt on the sensor. 3. Press the start button to continue cleaning. <p>Press the button below to set up a no-mop zone on the map to help the robot understand and avoid areas where you do not want to mop.</p>
<p>E57: Garbage or severe impact may cause the bumper to fail to rebound.</p>	<ol style="list-style-type: none"> 1. Check for any debris stuck in the connection between the bumper and the robot body and remove it if present. 2. Press the bumper with your hand to confirm whether it can bounce back on its own. 3. After confirming that it can bounce back, press the start button to continue cleaning.
<p>E72: The robot failed to find a way out of its trapped state.</p>	<ol style="list-style-type: none"> 1. Please check if the side brush, roller brush, and roller mop are entangled. If so, please remove the entangled objects. 2. Move the robot away from the trapped position, press the start button, and the robot will begin cleaning. 3. Please manually remove large obstacles from the trapped position or set the trapped position as a restricted area.
<p>E73: There are obstacles, closed doors, walls, or forbidden areas that cannot be crossed between the robot and the designated location, and it cannot reach the</p>	<ol style="list-style-type: none"> 1. Please manually remove obstacles on the path. 2. Open the door leading to the designated location. 3. Move the robot outside the wall or forbidden area before starting the robot.

<p>designated point for cleaning.</p>	
<p>E74: The robot cannot search for the base station signal, or there are obstacles, closed doors, walls, or forbidden areas that cannot be crossed on the way to the base station.</p>	<p>Manually move the robot near the base station, press the return to base button, and the robot will start returning to the base station.</p>
<p>E75: There are obstacles, closed doors, walls, or forbidden areas that cannot be crossed on the way to the base station.</p>	<ol style="list-style-type: none"> 1. Manually remove obstacles on the path. 2. Open the door leading to the designated location. 3. Move the robot outside the wall or restricted area before starting the robot.
<p>E76: The robot cannot search for the base station signal, or there are obstacles, closed doors, walls, or forbidden areas that cannot be crossed on the way to the base station.</p>	<p>Manually move the robot near the base station, press the return to base button, and the robot will start returning to the base station.</p>
<p>E77: When the robot is in the process of emptying dust/adding clean water/emptying dirty water/washing mop/drying at the base station, manually removing the robot from the base station will cause the current task to pause.</p>	<p>Place the robot on the base station and press the start button on the station. The robot will continue its current task.</p> <p>If it still cannot be started, wipe the charging pins on the robot and the base station and try again.</p>
<p>E7J: After completing the cleaning task, the robot will clean the debris on its underside before returning to the base station. If there is not enough space in front of the base station</p>	<p>Please clear obstacles around the base station, leaving 0.5 meters (1.6 feet) on the left and right sides and 1.5 meters (4.9 feet) of open space in front of the base station.</p>

<p>for the robot to clean, the robot's self-cleaning of the underside will fail, and it will return directly to the base station.</p>	
<p>E7K: Mapping/cleaning without a base station, the robot needs to return to the starting point to complete the task.</p>	<p>Please clear obstacles near the starting point and open the room door.</p>
<p>EB00: The dustbin of the base station has been removed or not replaced properly, and the dust collection process will not start.</p>	<ol style="list-style-type: none"> 1. Remove the base station's clean water tank. 2. Push the release button on the left to open the dust bag cover. 3. Check if the dust bag is inserted. <ul style="list-style-type: none"> - Dust bag not inserted: Align the handle of the new dust bag with the positioning groove and push the handle down to ensure that the dust bag's opening is completely open. - Dust bag inserted: Pull out the dust bag and align the handle of the new dust bag with the positioning groove. Push the handle down to ensure that the dust bag's opening is completely open. 4. Close the lid and put the water tank back in position.
<p>EB01: The dust bag in the base station is full. To ensure the best dust collection efficiency and prevent the machine from being damaged, please replace the dust bag as soon as possible.</p>	<ol style="list-style-type: none"> 1. Remove the base station's clean water tank. 2. Push the release button on the left to open the dust bag cover. 3. Pull out the used dust bag and discard it. Do not push the dust bag handle down during the disposal process to prevent dust leakage. 4. Align the handle of the new dust bag with the positioning groove and push the handle down to ensure that the dust bag opening is completely open. 5. Close the lid and put the water tank back in position.
<p>EB10: The clean water tank of the base station is not installed or not installed properly.</p>	<p>Put the base station's clean water tank back into the base station.</p>

<p>EB11: The water level in the clean water tank of the base station is too low.</p>	<ol style="list-style-type: none"> 1. Take out the base station clean water tank. 2. Open the water inlet cover and add water to the Max line. 3. After tightening the water inlet cover, wipe the water on the water tank dry. 4. Put the water tank back into the base station.
<p>EB12: The dirty water tank of the base station is not installed or not installed properly.</p>	<p>Put the base station's dirty water tank back into the base station.</p>
<p>EB13: The dirty water tank of the base station is full.</p>	<ol style="list-style-type: none"> 1. Take out the base station's dirty water tank. 2. Open the lid of the dirty water tank and pour out all the dirty water. 3. Use a brush to clean the dirt remaining inside the dirty water tank. 4. Close the lid of the dirty water tank and put it back into the base station. <p>Note: Please ensure that the lid of the station dirty water tank is securely fastened.</p>
<p>EB14: After a period of use, the robot's dirty water basin and filter will accumulate scale and debris, which need to be cleaned promptly to prevent blockage.</p>	<p>Take out the robot's dirty water reservoir and remove the debris on the sink filter.</p>
<p>EB15: The debris tray of the base station has been removed.</p>	<ol style="list-style-type: none"> 1. Move the robot off of the base station. 2. Check if the base station's debris tray is in position. 3. If it is not in position, please put the base station's debris tray back in place. 4. If there is already a tray, remove it and put it back in.
<p>EB1F: The cleaning solution has been removed or it has been used up. To ensure proper cleaning, please put in a new bottle of cleaning solution in time.</p>	<ol style="list-style-type: none"> 1. Take the base station's clean water tank out. 2. Cleaner not inserted: Insert a new Cleaner. 3. Cleaner is empty: Remove the old Cleaner and insert a new one. 4. Cleaner is inserted and still has cleaning solution in it: Remove and reinsert the Cleaner, ensuring it is securely placed in the Cleaner box. 5. Install the clean water tank back into the base station.

<p>EB1H: There is dirt, scale, or unclean water which has been added to the clean water tank which may cause the preparation of Ozone to fail.</p>	<ol style="list-style-type: none"> 1. Remove the base station's clean water tank and pour out the water inside. 2. Check if there is any dirt or scale at the bottom of the water tank. If so, clean the water tank. 3. Add clean tap water to the water tank and confirm that the light ring on the base station turns off and on again. 4. Wait for 5 seconds and see if there are any bubbles in the water tank.
<p>EB1K:After successfully updating the robot's firmware to the latest-V6.9.79, please make sure to complete the following steps.</p>	<ol style="list-style-type: none"> 1.Remove the robot from the base station. 2.Remove the dirty water tank from the base station. 3.Press and hold the main button at the top of the base station for 3 seconds. 4.Place the robot back on the base station. 5.Insert the dirty water tank back into the base station. 6.Start the robot in Mopping mode or start a Mop-cleaning session. <p>The robot should now be able to fill clean water from the base station.</p>
<p>EB1J: The S1 Pro will trigger error code EB1J during the base station operation if the tray underneath the base station used for washing the mop is overflowing with dirty water and cannot be emptied.</p>	<ol style="list-style-type: none"> 1. Enable the "Log Upload" feature Please enable the "Log Upload" feature on the base station to facilitate subsequent analysis and diagnosis of the issue. 2. Remove the base station's dirty water tank <ul style="list-style-type: none"> - Carefully remove the dirty water tank from the base station. - Open the lid of the dirty water tank and then close the lid. Please ensure the lid is completely closed. 3. Inspect the sealing ring of the dirty water tank <ul style="list-style-type: none"> - Inspect whether the sealing ring of the dirty water tank is fully intact and in the correct position. - Firmly press down on the sealing ring of the dirty water tank to ensure the sealing ring is fully adhered. Please refer to the two highlighted areas in the following image.



EB14: The robot has encountered issues described in this article. Please refer to the following step-by-step instructions on troubleshooting and resolving these issues.

1. Remove and clean the base station filter tray.

- Carefully remove the filter tray from the S1 Pro's base station.



- Clear debris and dirt from the filter tray and the dirty water tank. Make sure to remove any solid waste and clean off any remaining residue.
- Once the tray is clean, reinstall it into the base station.

2. Clean the robot's dirty water reservoir.

- Remove the robot from the base station and detach the dirty water reservoir.
- Remove the squeegee and filter from the robot.



- Inspect the filter for blockages and debris.

- If the filter is clogged, clean it thoroughly and allow it to dry completely before reassembling.
- Please be reminded that when cleaning the robot water sink filter, you need to remove the filter and use a small brush to clean the dirt on both sides. If you only clean the front side while the back side remains clogged, it will trigger an error again in just a few days.

3. Check the base station's dirty water reservoir.

- Ensure that the dirty water reservoir is properly installed as the error might be caused if the two clasps are not securely fastened.
- Verify if the dirty water reservoir is full.
- If the dirty water reservoir is full, empty and clean it to prevent the dirty water from overflowing and potentially causing robot malfunctions.

4. When washing the mop, check from the back to see if water is dripping into the tray. The rolling mop should be mostly in the upper position; please observe if it stays down for an extended period of time (it would be even better if you could record a video).

5. Check the duckbill valve on filter #3 of the dirty water reservoir to ensure it closes properly and is not held open by any foreign objects.



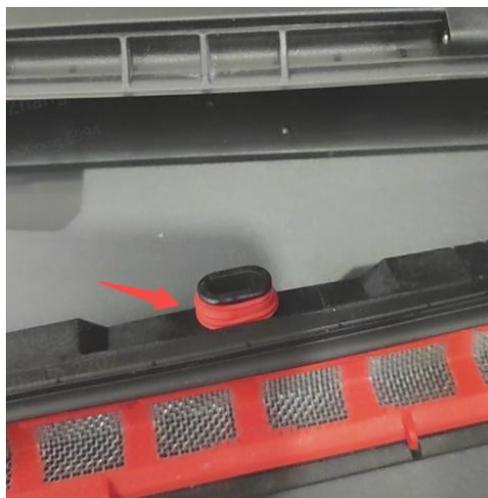
6. Check that the air vent above Filter No. 2 in the dirty water reservoir is not blocked by any foreign objects.



7. Check if the sealing ring at the interface between the machine and the dirty water reservoir is intact and undamaged.



8. Check that the orange sealing ring where the dirty water reservoir connects to the robot water sink filter is not damaged.



EB03: The robot has encountered issues described in this article. Please refer to the following step-by-step instructions on troubleshooting and resolving these issues.

1. Check the dust collection port at the base station for any foreign objects that might be causing a blockage. You can remove the two screws on the transparent cover on the station's bottom to open it and clear any blockages, or you can pull out the white rubber plug to clear any blockages (if there are any).
2. Remove the clean water tank from the base station and open the dust bag cover to check if the dust bag is installed properly.
3. Detach the magnetic cover on top of the robot and remove the robot's dustbin. Inspect whether the dustbin is full or has blockage at the dust inlet.

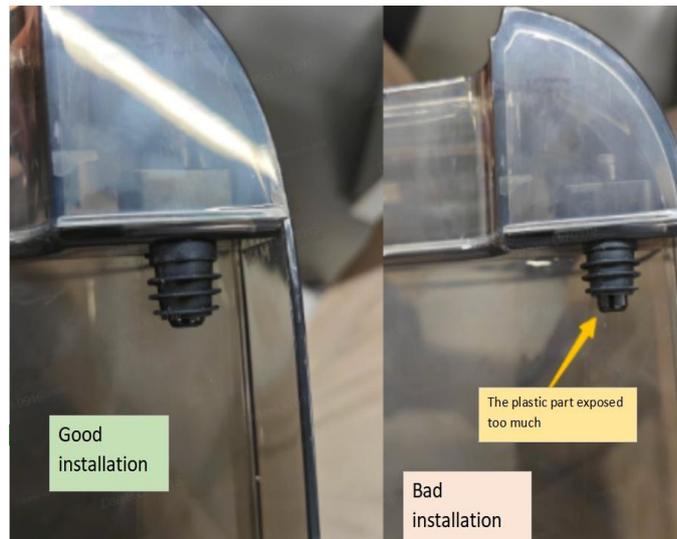
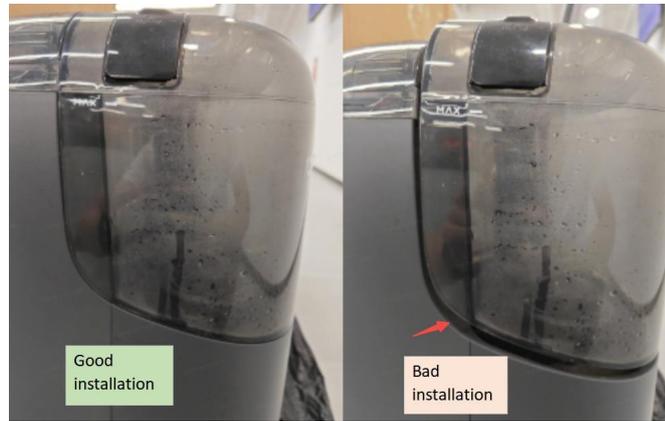


4. Remove the dust bag and examine the dust inlet for obstructions.
5. Remove the clean and dirty water tanks from the base station, carefully lay the base station on its side, and then inspect the air duct for blockages. If the air duct is clogged, please clean it.

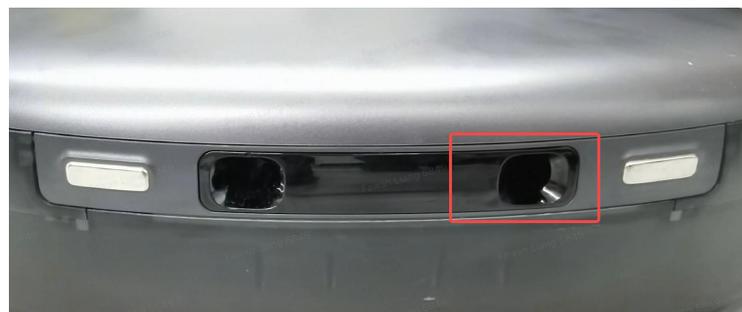
EB1K: Robot adding clean water error, task paused

If your S1 Pro cannot fill clean water from the base station or triggers an "EB1K" error, please try the following troubleshooting steps:

Ensure the clean water tank is filled with water and verify that the clean water tank and the seat sealing rubber are correctly installed, as illustrated in the images below.



Inspect the robot's rear water inlet for dirt or blockages and clean it thoroughly.



After the error occurs, remove the robot from the base station and inspect the base station's rubber plug at the water outlet to determine if any water is present. Also, verify if the rubber plug is damaged or missing.



If no issues are found in the inspection above, please verify that the robot's firmware is updated to version 6.9.79 or later, and then continue with the following steps:

Remove the robot from the base station.

Remove the dirty water tank from the base station.

Press and hold the main button at the top of the base station for 3 seconds.

Place the robot back on the base station.

Insert the dirty water tank back into the base station.

Start the robot in Mopping mode or start a mop-cleaning session. The robot should now be able to fill clean water from the base station.

EB02: Base station voltage abnormality

If your S1 Pro's Uniclean™ Station triggers an "EB02" error, it indicates that there may be a mismatch between the base station's voltage and the wall outlet's voltage.

Please follow the troubleshooting steps below to solve the issue.

Please note that the standard voltage in European countries is 220V. Check whether the Uniclean™ Station you are using is designed for the US market with the 110V requirement, instead of the 220V requirement for European countries.

Please check whether the specific outlet that the Uniclean™ Station is connected to supplies the required 220V.

Upload logs for us to conduct further analysis. Please launch the eufy Clean app > **Settings** > tap the "S1 Pro" icon > **Activity Log Upload** > **Copy Device Information**.

Check the robot and the Uniclean™ Station

If you have already confirmed that the voltage supplied by the wall

outlet that the Uniclean™ Station is connected to matches the base station's voltage requirements, but the error persists, please provide the Serial Number (SN) of the robot and the Uniclean™ Station to us to conduct further analysis.



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App Download



EN: For tutorial videos
DE: Für Tutorial-Videos
ES: Para vídeos tutoriales
FR: Pour des vidéos tutorielles

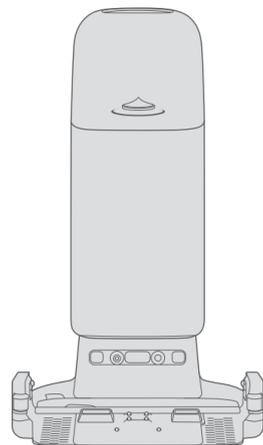


EN: Manuals
DE: Handbüchern
ES: Manuales
FR: Des manuels

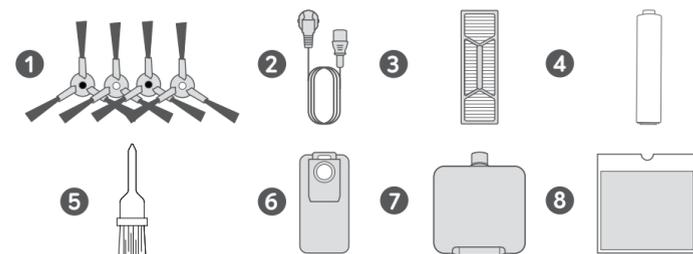
What's in the Box



EN: Robot
DE: Roboter
ES: El robot
FR: Robot



EN: Uniclean™ Station (with Dust Bag Included)
DE: Uniclean™ Station (mit Staubbeutel enthalten)
ES: Uniclean™ Station (con bolsa de polvo incluida)
FR: Uniclean™ Station (avec Sac à Poussière Inclus)



- | | |
|--|---|
| EN: | DE: |
| 1 Side Brushes (Two Sets) | 1 Seitenbürsten (zwei Sets) |
| 2 Power Cord | 2 Stromkabel |
| 3 Additional High-Performance Filter | 3 Zusätzlicher Hochleistungsfilter |
| 4 Additional Rolling Mop | 4 Zusätzlicher rollender Mopp |
| 5 Cleaning Tool | 5 Reinigungsdüse |
| 6 Additional Dust Bag | 6 Zusätzlicher Staubbeutel |
| 7 Hard Floor Cleaner | 7 Hartbodenreiniger |
| 8 Documents | 8 Dokumente |
| ES: | FR: |
| 1 Cepillos laterales (dos juegos) | 1 Broses latérales (deux ensembles) |
| 2 Cable de alimentación | 2 Cordon d'alimentation |
| 3 Filtro adicional de alto rendimiento | 3 Filtre supplémentaire haute performance |
| 4 Mopa enrollable adicional | 4 Balai à franges supplémentaire |
| 5 Herramienta de limpieza | 5 Outil de nettoyage |
| 6 Bolsa para polvo adicional | 6 Sac à poussières supplémentaire |
| 7 Limpiador para suelos duros | 7 Nettoyant pour sols durs |
| 8 Documentos | 8 Documents |

EN: In order to protect your return and after-sales service rights, please keep the inner and outer packaging and accessories of the product intact after signing for the product. Original packaging is required for no-hassle return service. Thank you for your understanding.

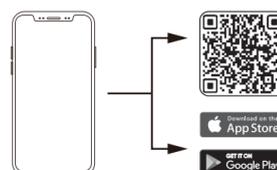
DE: Um Ihre Rückgabe- und After-Sales-Service-Rechte zu schützen, bewahren Sie bitte die Innen- und Außenverpackung sowie das Zubehör des Produkts intakt auf, nachdem Sie das Produkt unterschrieben haben. Die Originalverpackung ist für einen problemlosen Rücksendeservice erforderlich. Vielen Dank für Ihr Verständnis.

ES: Para proteger sus derechos de devolución y servicio postventa, por favor mantenga el embalaje interno y externo y los accesorios del producto intactos después de firmar por el producto. Se requiere el embalaje original para el servicio de devolución sin complicaciones. Gracias por su comprensión.

FR: Afin de protéger vos droits de retour et de service après-vente, veuillez conserver l'emballage intérieur et extérieur ainsi que les accessoires du produit intacts après avoir signé pour le produit. L'emballage d'origine est requis pour un service de retour en toute facilité. Merci pour votre compréhension.

Download the App

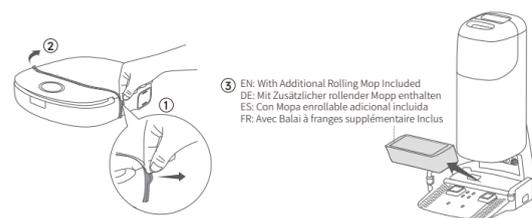
EN: Scan the QR code to download the App.
DE: Scannen Sie den QR-Code, um die App herunterzuladen.
ES: Escanea el código QR para descargar la App.
FR: Scannez le code QR pour télécharger l'application.



Using Your Robot

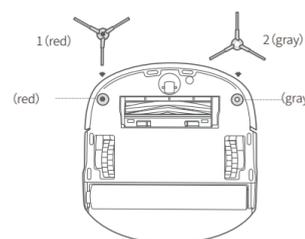
1 Remove Foam Packaging

EN: Before using, remove the stickers and Additional Rolling Mop from the robot and Uniclean™ Station.
DE: Vor der Verwendung entfernen Sie die Schaumverpackungen und Zusätzlicher rollender Mopp vom Roboter und der Uniclean™ Station.
ES: Antes de usar, retire las embalaje de espuma y el Mopa enrollable adicional del robot y la Uniclean™ Station.
FR: Avant utilisation, retirez les l'emballage en mousse et Balai à franges supplémentaire du robot et de la Uniclean™ Station.



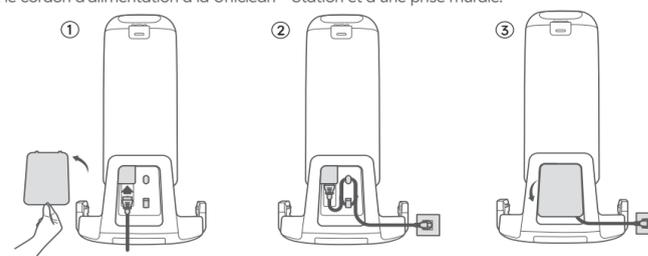
2 Install Side Brushes

EN: Make sure the brushes marked 1 (red) and 2 (gray) are correctly installed based on the diagram below.
DE: Stellen Sie sicher, dass die Bürsten mit der Markierung 1 (rot) und 2 (grau) gemäß dem untenstehenden Diagramm korrekt installiert sind.
ES: Asegúrese de que los cepillos marcados con 1 (rojo) y 2 (gris) estén instalados correctamente según el diagrama a continuación.
FR: Assurez-vous que les brosses marquées 1 (rouge) et 2 (gris) sont correctement installées selon le schéma ci-dessous.



3 Connect to Power Supply

EN: Connect the power cord to the Uniclean™ Station and a wall outlet.
DE: Schließen Sie das Netzkabel an die Uniclean™ Station und eine Wandsteckdose an.
ES: Conecte el cable de alimentación a la Uniclean™ Station y a un enchufe de pared.
FR: Branchez le cordon d'alimentation à la Uniclean™ Station et à une prise murale.



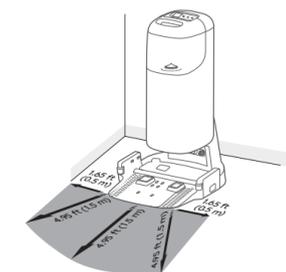
4 Place the Uniclean™ Station

EN: Place the Uniclean™ Station on a hard flat floor and against a wall. It is recommended that you do not place any objects within 4.95 ft (1.5 m) of the front or 1.65 ft (0.5 m) of the sides. Place the Uniclean™ Station at a position with a strong Wi-Fi signal.

DE: Stellen Sie die Uniclean™ Station auf einen harten, flachen Boden und gegen eine Wand. Es wird empfohlen, keine Objekte innerhalb von 4,95 ft (1,5 m) vorne oder 1,65 ft (0,5 m) an den Seiten zu platzieren. Platzieren Sie die Uniclean™ Station an einer Position mit einem starken Wi-Fi-Signal.

ES: Coloque la Uniclean™ Station en una superficie sólida y plana, y contra una pared. Se recomienda no colocar ningún objeto dentro de 4,95 pies (1,5 m) de la parte delantera o 1,65 pies (0,5 m) de los laterales. Coloque la Uniclean™ Station en una posición con una señal Wi-Fi fuerte.

FR: Placez la Uniclean™ Station sur un sol dur et plat et contre un mur. Il est recommandé de ne pas placer d'objets à moins de 4,95 pieds (1,5 m) de l'avant ou à moins de 1,65 pieds (0,5 m) des côtés. Placez la Uniclean™ Station à un endroit avec un signal Wi-Fi fort.



5 Install Hard Floor Cleaner

EN: Install Hard Floor Cleaner. You will hear a "click" when it locks into place.

- Note: Only use floor cleaner specified by eufy.

DE: Installieren Sie den Hartbodenreiniger. Sie werden ein "Klicken" hören, wenn es einrastet.

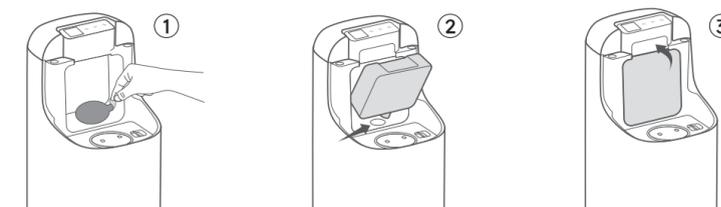
- Hinweis: Verwenden Sie nur von eufy angegebene Bodenreiniger.

ES: Instale el limpiador para suelos duros. Escuchará un "clic" cuando se ajuste en su lugar.

- Nota: Utilice únicamente el limpiador de suelos especificado por eufy.

FR: Installez le nettoyeur pour sols durs. Vous entendrez un "clic" lorsque cela se verrouillera en place.

- Remarque : n'utilisez que le nettoyeur pour sol spécifié par eufy.



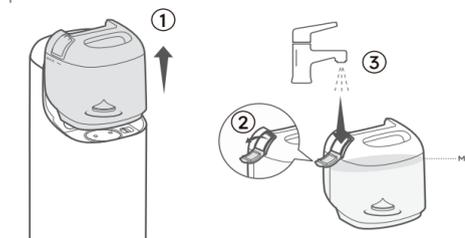
6 Add Clean Water

EN: Remove the clean water tank from the Uniclean™ Station, add clean water until it reaches the MAX water line, and then reinsert the clean water tank. Note: Do not add third-party disinfectants or cleaners into the clean water tank.

DE: Entfernen Sie den sauberen Wassertank aus der Uniclean™ Station, fügen Sie sauberes Wasser hinzu, bis es die MAX-Wasserlinie erreicht, und setzen Sie dann den sauberen Wassertank wieder ein. Hinweis: Fügen Sie keine Desinfektionsmittel oder Reinigungsmittel von Drittanbietern in den sauberen Wassertank hinzu.

ES: Retire el tanque de agua limpia de la Uniclean™ Station, agregue agua limpia hasta que alcance la línea máx. de agua, y luego vuelva a insertar el tanque de agua limpia. Nota: No agregue desinfectantes o limpiadores de terceros al tanque de agua limpia.

FR: Retirez le réservoir d'eau propre de la Uniclean™ Station, ajoutez de l'eau propre jusqu'à la ligne d'eau MAX, puis réinsérez le réservoir d'eau propre. Remarque : Ne pas ajouter de désinfectants ou de nettoyeurs tiers dans le réservoir d'eau propre.



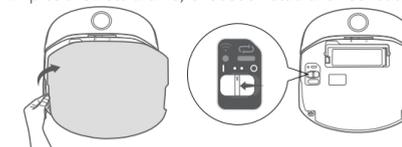
7 Turn On

EN: Open the magnetic cover of the robot and toggle the switch to "I" to power up the robot. After powered on, the robot will play a voice prompt.

DE: Öffnen Sie die magnetische Abdeckung des Roboters und schalten Sie den Schalter auf "I", um den Roboter einzuschalten. Nach dem Einschalten wird der Roboter eine Sprachansage abspielen.

ES: Abra la cubierta magnética del robot y cambie el interruptor a "I" para encender el robot. Después de encenderse, el robot reproducirá una indicación de voz.

FR: Ouvrez le couvercle magnétique du robot et basculez l'interrupteur sur "I" pour mettre le robot sous tension. Après avoir été allumé, le robot émettra une notification vocale.



8 Place the Robot

EN: Attach the robot to the Uniclean™ Station by aligning the charging contact pins.

- The robot starts charging automatically.
- After floor cleaning is completed, the robot will automatically return to the All-in-One Station.

DE: Befestigen Sie den Roboter, indem Sie die Ladekontaktstifte ausrichten, an der Uniclean™ Station.

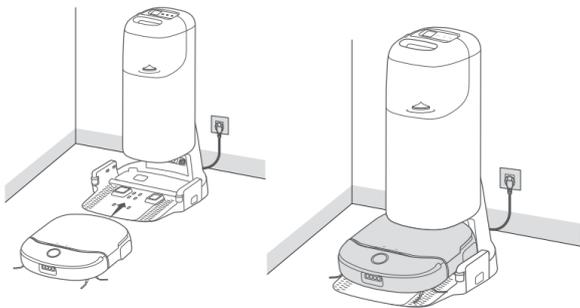
- Der Roboter beginnt automatisch mit dem Aufladen.
- Nach Abschluss der Bodenreinigung kehrt der Roboter automatisch zur All-in-One-Station zurück.

ES: Conecte el robot a la Uniclean™ Station alineando los pines de contacto de carga.

- Carga automática del robot.
- Regreso del robot estación Todo en Uno, después de completar la limpieza del suelo.

FR: Attachez le robot à la Uniclean™ Station en alignant les broches de contact de charge.

- Le robot commence à se charger automatiquement.
- Après que le nettoyage du sol est terminé, le robot retournera automatiquement à la station tout-en-un.



9 Connect the App

EN: To enjoy all the available features, it is recommended to control your robot via the app.

- Press and hold the reset button for 1 second to start Wi-Fi connection, and then complete the connection according to the in-app instructions.
- Only supports 2.4GHz Wi-Fi.

DE: Um alle verfügbaren Funktionen nutzen zu können, wird empfohlen, Ihren Roboter über die App zu steuern.

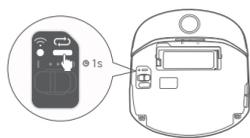
- Halten Sie die Reset-Taste 1 Sekunde lang gedrückt, um die Wi-Fi-Verbindung zu starten, und schließen Sie die Verbindung dann gemäß den Anweisungen in der App ab.
- Unterstützt nur 2,4-GHz-WLAN.

ES: Para disfrutar de todas las funciones disponibles, se recomienda controlar su robot a través de la aplicación.

- Mantenga pulsado el botón de reinicio durante 1 segundo para iniciar la conexión Wi-Fi y, a continuación, complete la conexión siguiendo las instrucciones de la aplicación.
- Solo admite Wi-Fi de 2,4 GHz.

FR: Pour profiter de toutes les fonctionnalités disponibles, il est recommandé de contrôler votre robot via l'application.

- Appuyez sur le bouton de réinitialisation et maintenez-le enfoncé pendant 1 seconde pour démarrer la connexion Wi-Fi, puis terminez la connexion en suivant les instructions de l'application.
- Ne prend en charge que le Wi-Fi 2,4 GHz.



EN: For tutorial videos
DE: Für Tutorial-Videos
ES: Para videos tutoriales
FR: Pour des vidéos tutorielles

Cautions

EN:

- For the first-time use in a new environment, the robot will trigger "mapping". It is recommended that you open all doors in your house and remove obstacles on the floor during this mapping process.
- It is recommended to use the Vacuum-Only mode 1 to 3 times before using the Vacuum and Mop mode.

DE:

- Für die erstmalige Verwendung in einer neuen Umgebung wird der Roboter "Kartierung" auslösen. Während dieses Kartierungsprozesses wird empfohlen, alle Türen in Ihrem Haus zu öffnen und Hindernisse auf dem Boden zu entfernen.
- Es wird empfohlen, den Nur-Vakuum-Modus 1 bis 3 mal zu verwenden, bevor der Vakuum- und Wischmodus verwendet wird.

ES:

- Para el primer uso en un nuevo entorno, el robot activará "mapeo". Se recomienda que abra todas las puertas de su casa y retire los obstáculos del suelo durante este proceso de mapeo.
- Se recomienda utilizar el modo solo aspiración 1 a 3 veces antes de utilizar el modo aspiración y fregado.

FR:

- Pour une première utilisation dans un nouvel environnement, le robot déclenchera une "cartographie". Il est recommandé d'ouvrir toutes les portes de votre maison et de retirer les obstacles sur le sol pendant ce processus de cartographie.
- Il est recommandé d'utiliser le mode Aspiration-Seule 1 à 3 fois avant d'utiliser le mode Aspiration et Lavage.



Cleaning and Maintenance

EN:

- For optimal performance, follow the instructions below to clean and maintain product regularly.
- The cleaning and replacement frequency will depend on your product usage habits.

DE:

- Um eine optimale Leistung zu erzielen, befolgen Sie die nachstehenden Anweisungen zur regelmäßigen Reinigung und Wartung des Produkt.
- Die Reinigungs- und Austauschhäufigkeit hängt von Ihren Produkt-Nutzungsgewohnheiten ab.

ES:

- Para lograr un rendimiento óptimo, siga estas instrucciones para limpiar el producto y hacerle el mantenimiento con regularidad.
- La frecuencia de limpieza y reemplazo dependerá de sus hábitos de uso del producto.

FR:

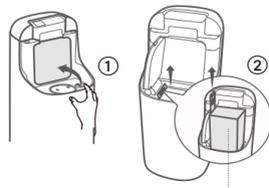
- Pour des performances optimales, suivez les instructions ci-dessous pour nettoyer et entretenir régulièrement le produit.
- La fréquence de nettoyage et de remplacement dépendra de vos habitudes d'utilisation du produit.



EN: Clean debris tray
DE: Reinigen Sie den Papierkorb
ES: Limpiar la bandeja de basura
FR: Nettoyer la corbeille



EN: Empty dirty water tank
DE: Schmutzwasserbehälter leeren
ES: Vacíe el depósito de agua sucia
FR: Réservoir d'eau sale vide



EN: Replace with new dust bag
DE: Durch neuen Staubbeutel ersetzen
ES: Reemplace con una nueva bolsa para el polvo
FR: Remplacer par un nouveau sac à poussière

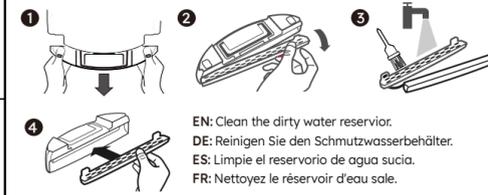


EN:
1 Magnetic cover
2 Dirty Water Reservoir
3 Dust Bin

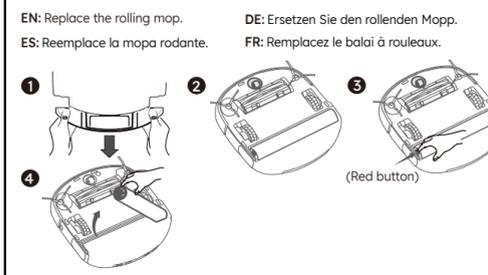
DE:
1 Magnetische Abdeckung
2 Schmutzwasserreservoir
3 Staubbehälter

ES:
1 Cubierta magnética
2 Reservoirio de Agua Sucia
3 Cubo de basura

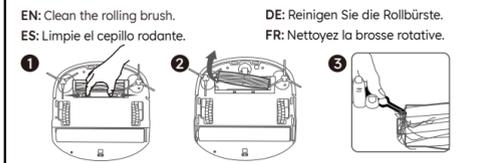
FR:
1 Couverture magnétique
2 Réservoir d'Eau Sale
3 Poubelle de poussière



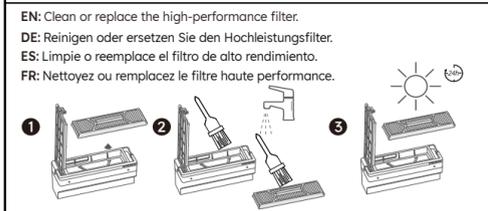
EN: Clean the dirty water reservoir.
DE: Reinigen Sie den Schmutzwasserbehälter.
ES: Limpie el reservorio de agua sucia.
FR: Nettoyez le réservoir d'eau sale.



EN: Replace the rolling mop.
DE: Ersetzen Sie den rollenden Mopp.
ES: Reemplace la mopa rodante.
FR: Remplacez le balai à rouleaux.



EN: Clean the rolling brush.
ES: Limpie el cepillo rodante.
DE: Reinigen Sie die Rollbürste.
FR: Nettoyez la brosse rotative.



EN: Clean or replace the high-performance filter.
DE: Reinigen oder ersetzen Sie den Hochleistungsfilter.
ES: Limpie o reemplace el filtro de alto rendimiento.
FR: Nettoyez ou remplacez le filtre haute performance.

Button Controls

Robot	
	EN: Press to return to the Uniclean™ Station. DE: Drücken Sie zur Rückkehr zur Uniclean™ Station. ES: Presione para volver a la Uniclean™ Station. FR: Appuyez sur pour revenir à la Uniclean™ Station.
	EN: Press to start / pause cleaning. DE: Drücken Sie zum Starten / Pausieren der Reinigung. ES: Presione para iniciar / pausar la limpieza. FR: Appuyez sur le bouton pour démarrer / mettre en pause le nettoyage.

Uniclean™ Station

	EN: Press to have the robot return to the Uniclean™ Station. DE: Drücken Sie, um den Roboter zur Uniclean™ Station. ES: Presione para que el robot regrese a la Uniclean™ Station. FR: Appuyez sur le bouton pour que le robot retourne à la Uniclean™ Station.
	EN: Press to start / pause cleaning. DE: Drücken Sie zum Starten / Pausieren der Reinigung. ES: Presione para iniciar / pausar la limpieza. FR: Appuyez sur pour démarrer / mettre en pause le nettoyage.
	EN: • Press to switch between the Vacuum-Only and Vacuum and Mop modes. • Press and hold for 3 seconds to activate the mop wash and dry function. DE: • Drücken Sie zum Wechseln zwischen den Modi Nur-Vakuum und Staubsaugen und Wischen. • Drücken und halten Sie 3 Sekunden lang gedrückt, um die Wasch- und Trockenfunktion des Mopps zu aktivieren. ES: • Presione para cambiar entre los modos Solo aspiradora y Aspiradora y fregona. • Presione y mantenga presionado durante 3 segundos para activar las funciones de lavado y secado de la fregona. FR: • Appuyez pour passer du mode Aspiration-Seule au mode Aspiration et Lavage. • Appuyez et maintenez enfoncé pendant 3 secondes pour activer les fonctions de lavage et de séchage de la vadrouille.
	EN: Simultaneously press and hold for 3 seconds to enable or disable the child safety lock. DE: Drücken und halten Sie gleichzeitig für 3 Sekunden, um die Kindersicherung zu aktivieren oder zu deaktivieren. ES: Presione y mantenga presionado simultáneamente durante 3 segundos para activar o desactivar el bloqueo de seguridad para niños. FR: Appuyez simultanément et maintenez enfoncé pendant 3 secondes pour activer ou désactiver le verrouillage de sécurité pour enfants.

Customer Service

support@eufy.com www.eufy.com

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(DE) +49 (0) 69 9579 7960
(AU) +61 3 8331 4800
(JP) 03 4455 7823



EN: For tutorial videos
DE: Für Tutorial-Videos
ES: Para videos tutoriales
FR: Pour des vidéos tutorielles



EN: Manuals
DE: Handbücher
ES: Manuales
FR: Des manuels

EN:

- Warranty: 12-month limited warranty
- For tutorial videos, FAQs, manuals, and more information, please download the app and go to Profile > Help & Feedback > Choose your device, or by scanning the QR code.

DE:

- Garantie: 12 Monate eingeschränkte Garantie
- Für Tutorial-Videos, FAQs, Handbücher und weitere Informationen laden Sie bitte die App herunter und gehen Sie zu Profil > Hilfe & Feedback > Wählen Sie Ihr Gerät oder scannen Sie den QR-Code.

ES:

- Garantía: garantía limitada de 12 meses
- Para videos tutoriales, preguntas frecuentes, manuales y más información, por favor descargue la aplicación y vaya a Perfil > Ayuda y Comentarios > Elija su dispositivo, o escaneando el código QR.

FR:

- Garantie : garantie limitée de 12 mois
- Pour des vidéos tutorielles, des FAQ, des manuels et plus d'informations, veuillez télécharger l'application et accéder à Profil > Aide et commentaires > Choisissez votre appareil, ou en scannant le code QR.

[1. What's in the Box](#)

[2. Overview](#)

[3. Preparing Your S1 Pro](#)

[3.1 Remove Stickers and Foam Packaging](#)

[3.2 Install Side Brushes](#)

[3.3 Connect to Power Supply](#)

[3.4 Place the Station](#)

[3.5 Install Hard Floor Cleaner](#)

[3.6 Add Clean Water](#)

[3.7 Turn On the Robot](#)

[3.8 Download the eufy Clean App](#)

[3.9 Set Up the Wi-Fi Connection](#)

[3.10 Place the Robot](#)

[4. Using Your S1 Pro](#)

[4.1. Important Tips Before Use](#)

[4.2. Mapping](#)

[4.3. Start Cleaning](#)

[4.4. End a Cleaning Task](#)

[4.5. Enable Dust Collection](#)

[4.6 Dry the Mop](#)

[5. More Features](#)

[5.1 Multi-Floor Cleaning](#)

[5.2 Smart Speaker Connection](#)

[5.3 Firmware Update](#)

[5.4 Ozone Water Preparation](#)

[5.5 Automatic Water Drainage](#)

[6. Cleaning and Maintenance](#)

[6.1 Maintenance Frequency](#)

[6.2 Clean the Parts](#)

[6.2.1 Clean the Dirty Water Reservoir](#)

[6.2.2 Clean the Dust Bin and Filters](#)

[6.2.3 Replace the Rolling Mop](#)

[6.2.4 Clean the Swivel Wheel](#)

[6.2.5 Clean the Side Brushes](#)

[6.2.6 Clean the Rolling Brush](#)

[6.2.7 Clean the Sensors and Charging Contact Pins](#)

[6.2.8 Clean the Wheels](#)

[6.2.9 Clean the Dirty Water Tank](#)

[6.2.10 Clean the Filter Tray](#)

[6.2.11 Replace the Dust Bag](#)

[7. FAQs](#)

[8. Specs](#)

[9. Customer Service](#)

[1. What's in the Box](#)



Robot



Uniclean™ Station (with Dust Bag Included)



Side Brushes (Two Sets)



Power Cord*



Additional High-Performance Filter



Additional Rolling Mop Filter



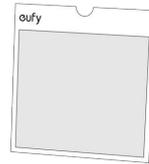
Cleaning Tool



Additional Dust Bag



Hard Floor Cleaner (600 ml)



Quick Start Guide and Other Documents

*The power cord varies by region.

2. Overview

Exterior



- 1 3D MATRIX EYE™ Sensor
- 2 TrueAI Sensor
- 3 Bumper
- 4 Recharge Button
 - Press to pause cleaning, then press again to return Robot to the station
- 5 Start / Pause Button
 - Press to start / pause cleaning
- 6 Mop Indicator Light



- 1 Recharge Sensors (*2)
- 2 Charging Contact Pins (*2)
- 3 Wall-Following Sensor

Interior



- 1 Light Ring Indicator
- 2 Dust Bin
- 3 Magnetic Cover
- 4 Wi-Fi LED Indicator
 - Flashing slowly: Wi-Fi disconnected or waiting for connection
 - Flashing quickly: Wi-Fi connecting
 - Steady on: Wi-Fi connected
- 5 Reset Button
 - Reset Wi-Fi connection: After pressing once, you'll hear a voice prompt "Wi-Fi has been reset", and the indicator light will flash slowly
 - Restore factory settings: Press and hold for 5 seconds until you hear the voice prompt, then the Robot will restore factory settings
- 6 Power Switch
 - "I" indicates the Robot is on
 - "O" indicates the Robot is off



- 1 dToF LiDAR

Bottom



- 1 Rolling Mop
- 2 Wheels (*2)
- 3 Brush Guard
- 4 Side Brushes (*2)
- 5 Rolling Brush
- 6 Swivel Wheel
- 7 Carpet Detection Sensor

Dirty Water Reservoir



- 1 Robot Water Sink Filter
- 2 Robot Water Sink
- 3 Dirty Water Reservoir Release Buttons
- 4 Dirty Water Reservoir Filters (*3)
- 5 Dirty Water Reservoir

Dust Bin



- 1 Dust Bin Handle
- 2 Release Latch of Back Cover
 - Open to clean the interior of dust bin
- 3 Pre-Filter
- 4 High-performance Filter
- 5 Release Latch of Top Cover
 - Open to take out the High-performance Filter

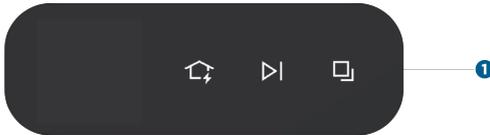


- 1 Anti-Drop Sensors (*6)

Uniclean™ Station



- 1 Clean Water Tank
- 2 Water Inlet
- 3 Dirty Water Tank
- 4 Dirty Water Tank Cover
- 5 LCD Screen
- 6 Hard Floor Cleaner
- 7 Filter Tray
- 8 Automatic Water Filling Interface
- 9 Charging Contact Pins (*2)
- 10 Recharge Sensors (*4)
- 11 Dust Bag Handle
- 12 Dust Bag



- 1 Touch Buttons
 - Recharge Button
 - » Press to return to the Uniclean™ Station
 - Start / Pause Button
 - » Press to start / pause cleaning
 - Mode Switch Button
 - » Press to switch between Vacuum Only mode and Mop mode
 - » Press and hold for 3 seconds to activate an additional cleaning of the rolling mop

• Press and hold the and simultaneously for 3 seconds to enable or disable Child Safety Lock.



- 1 Cord Cover
- 2 Power Socket
- 3 Cord Winding Groove

3. Preparing Your S1 Pro

3.1 Remove Stickers and Foam Packaging

Before using, remove stickers and foam packaging from the robot and Uniclean™ Station.



💡 • The foam packaging comes with an additional rolling mop inside.

3.2 Install Side Brushes

Make sure the brushes marked 1 (red) and 2 (gray) are correctly installed based on the diagram below. You will hear a "click" when the side brushes are in place.



3.3 Connect to Power Supply

Remove the cord cover and firmly insert the power cord as shown in the diagram. Tuck any excess cable into the winding groove, then reinstall the cover. Once the base station is connected to power, the LCD screen will light up.



3.4 Place the Station

Place the station on a hard and level surface against a wall. Ensure a clearance of at least 4.95 ft (1.5 m) in front and 1.65 ft (0.5 m) at the sides. Place the station in a location with a strong Wi-Fi signal (**Frequency band: 2.4GHz**).



💡 • Avoid placing the station in areas exposed to direct sunlight.

3.5 Install Hard Floor Cleaner

Follow the diagram to remove the clean water tank. Peel off the sticker from the station, then insert the cartridge into the cleaner slot. You will hear a "click" when the floor cleaner is securely installed.



💡 • Only use floor cleaner specified by eufy. Using other cleaners may damage the product, and will not be covered by the warranty.

3.6 Add Clean Water

Remove the clean water tank from the station, add clean water until it reaches the MAX water line, and then reinsert the clean water tank.



💡 • To ensure optimal electrolysis, use tap water; distilled or mineral water is not recommended.
• Do not add any third-party disinfectants, cleaning agents, or hot water to the water tank, as this may damage the device and such damage will not be covered under warranty.

3.7 Turn On the Robot

Open the magnetic cover of the robot and toggle the switch to "I" to power up the robot. Once powered on, the robot will play a voice prompt.



3.8 Download the eufy Clean App

To enjoy all the available features, it is recommended to control your robot via the eufy Clean app. You can try the following methods:

1. Download the eufy Clean app from the App Store (iOS devices) or Google Play (Android devices), or by clicking this [link](#).

💡 • Make sure your smartphone is running iOS 12.0 (or above) or Android 7.0 (or above).

2. After opening the magnetic cover of the robot, scan the QR code on the main unit.

Once you've downloaded and finished installing the app, please register and log into your own eufy account.

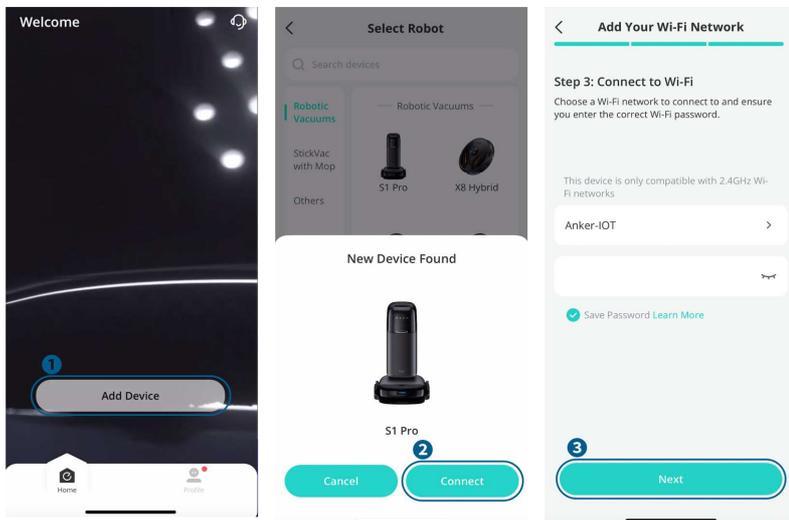
3.9 Set Up the Wi-Fi Connection

Press the reset button once. When you hear the voice prompt, "Wi-Fi has been reset", follow the in-app instructions to add your robot and complete the connection.



Enable Bluetooth on your mobile phone, tap **"Add Device"** on the main screen of the app, and select **S1 Pro** from the device list. After the device appears on the list, tap **"Add"** to start connecting to the robot.

Select the 2.4G Wi-Fi network at your home and enter the password, then tap **"Next"**.



- 💡 • Use a 2.4GHz or dual-band 2.4/5GHz network.
- The router must support 802.11b/g/n and IPv4 protocols.
 - Do not use a VPN (Virtual Private Network) or proxy servers.
 - Do not connect to hidden networks.
 - The device supports WPA and WPA2 encryption with TKIP, PSK, AES/CCMP; WPA3 is not supported.
 - WEP EAP (Enterprise Authentication Protocol) is not supported.
 - If using a network extender/repeater, ensure the SSID and password match the main network.

If the Wi-Fi name does not autofill, tap **"Select Wi-Fi"** next to the input field and choose your home network. Make sure your phone is connected to your home Wi-Fi before adding the device in the app again. Upon successful connection, the robot will sound a voice prompt, and then you can name the robot.

💡 • Wi-Fi names cannot include special characters.

If the device fails to connect to the network:

- Verify the accuracy of Wi-Fi name or password, including case sensitivity.
- Check your router's internet connection and resolve any issues.
- If your router has whitelist mode enabled, disable it temporarily.

- If your router uses WPA3 encryption, switch to WPA2.

Upon successful connection, you can customize the robot's name, select cleaning modes, adjust settings, edit maps, and schedule cleanings.

3.10 Place the Robot

Attach the robot to the by aligning the charging contact pins.

Once the robot successfully docks with the station, it will automatically start charging and sound a voice prompt. Meanwhile, the LCD screen on the station will play a charging animation.



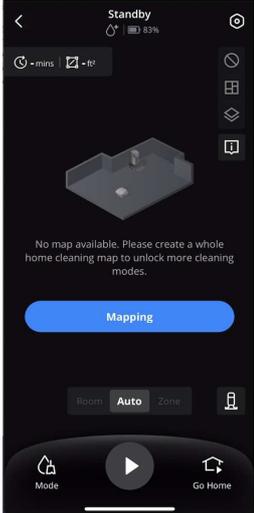
4. Using Your S1 Pro

4.1. Important Tips Before Use

 <p>A</p>	<p>A. Ensure all interior doors are open and remove any power cords and small objects from the floor that could entangle the robot.</p>
 <p>B</p>	<p>B. Fold tasseled edges of rugs underneath to prevent tangling the robot. Avoid cleaning high-pile rugs or rugs thicker than 0.79 in / 20 mm as they may cause the robot to malfunction.</p>
 <p>C</p>	<p>C. It is strongly recommended to place physical barriers or set a "No-Go Zone" / "Virtual Wall" via the eufy Clean app in front of fireplaces and certain areas (i.e. air vents) that may cause damage to the robot if entered.</p>
 <p>D</p>	<p>D. Do not use the robot to clean if there are burning materials such as cigarette butts, standing water or sticky substances, hard or sharp objects on the ground, so as to prevent safety incidents or damage to the robot.</p>
 <p>E</p>	<p>E. The robot may climb on top of objects less than 0.79 in / 20 mm in height. Remove these objects if possible.</p>
 <p>F</p>	<p>F. Anti-drop sensors will prevent the robot from tumbling down stairs and steep drops in most cases, but sensors are less effective if dirty or used on carpeted / reflective / dark floors. Place physical barriers or set a "No-Go Zone" / "Virtual Wall" to block off areas where the robot may fall.</p>

4.2. Mapping

Before using your robot for the first time, create a map of the new environment to start cleaning tasks. To start mapping, tap the  on the LCD screen of the station or tap "Mapping" in the app.

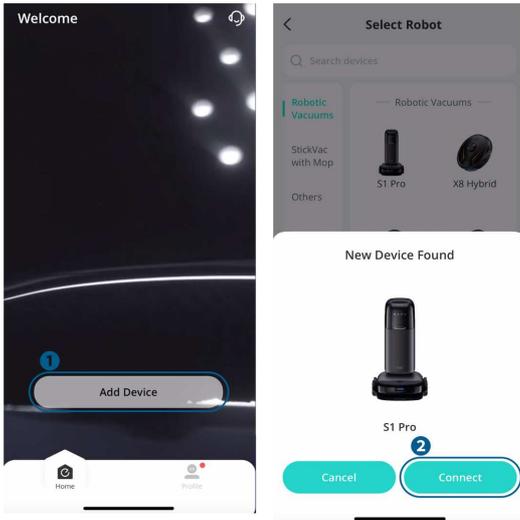


- 💡 • Ensure all interior doors are open and remove obstacles like power cords on the ground for a complete map.

4.3. Start Cleaning

4.3.1 Select Cleaning Mode

The robot offers two modes: Vacuum Only and Mop. In Mop mode, it simultaneously vacuums and mops, automatically wetting and scrubbing the rolling mop and collecting dirty water. When carpets are detected, it automatically lifts the mop to prevent wetting them. You can switch cleaning modes by tapping the  on the LCD screen or by tapping "Mode" in the app.



- 💡 • To improve mopping performance, it's recommended to use the Vacuum Only mode 1-3 times before switching to Mop mode in a new environment.

4.3.2 Start a Cleaning Task

You can start a cleaning task by:

- Tapping the  on the LCD screen of the base station.
- Press the  on the robot.
- Tap  in the app's main interface.

The robot will start cleaning based on the selected mode and settings.

4.3.3 Wash the Mop

- **Mop pre-moistening:** The robot will dampen a dry mop at the base station before mopping begins.
- **Mid-cleaning rinse:** Activate this feature in the app's **Base Station Settings** to have the robot periodically rinse the mop at the station during cleaning.
- **Deep cleaning:** The robot will automatically determine if the mop requires washing and drying after the cleaning task.
- **Manual trigger:** Touch and hold the  for 3 seconds or tap  in the app to manually start a mop wash. If the robot is outside of the base station at that time, it will trigger a mid-cleaning rinse; if the robot is docked to the base station, it will trigger a wash and dry cycle.

- 💡 • For optimal mop cleanliness and odor prevention, set the rinse frequency to once every 35 to 65 square meters.

4.4. End a Cleaning Task

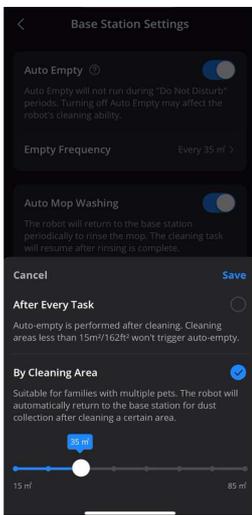
After completing a task or when the battery falls below 10%, the robot will automatically return to the base station for dust collection, mop washing, drying, and recharging. You can also manually end the task by:

- Tapping the  on the LCD screen of the station.
- Pressing the  on the robot once, and pressing it again.
- Tapping  in the app.

4.5. Enable Dust Collection

The robot will automatically initiate dust collection at the base station after cleaning more than 45 square meters.

- **Mid-cleaning dust collection:** If "Auto Empty by Cleaning Area" is selected in the "Base Station Settings" of the app, the robot will periodically return to the station for dust collection at the pre-set frequency during the cleaning process, and then continue cleaning after dust collection is complete.



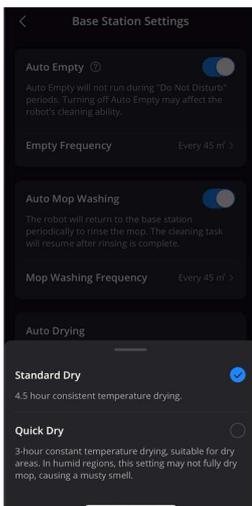
- Manual trigger: Tap  in the bottom right corner of the app home screen to manually enable dust collection.

-  For homes with multiple pets, it's recommended to adjust the dust collection frequency to once every 35 to 65 square meters based on your needs.
- If the dust collection feature has not been used for a long time, please manually clean the dust bin to avoid blockage, or the cleaning performance will be affected.
- Avoid triggering dust collection repeatedly in a short time.
- Certain noises will arise during dust collection. If the noise disturbs you, enable "Do Not Disturb" in the app.

4.6 Dry the Mop

After mopping, the robot will automatically dry the mop.

- Drying mode: You can switch the drying mode through the "Base Station Settings" in the app. Standard Dry is suitable for most households, while Quick Dry is suitable for areas with a dry climate.



- Manual trigger: Tap  in the bottom right corner of the app home screen to manually trigger a drying cycle.

-  Please be cautious to select the quick drying mode, as it may not completely dry the mop, thereby leading to mold and odor.
- During the drying cycle, you can easily begin a new cleaning task by tapping  in the app, which will automatically end the drying process and switch to cleaning mode.

5. More Features

5.1 Multi-Floor Cleaning

To clean across multiple floors, move the robot to the desired floor, then navigate to "Settings" > "Manage Map" > "Create New Map" to create a map for the new floor in the app. During the drying cycle, you can easily begin a new cleaning task by pressing the start/pause button on the robot or base station, or tapping  in the app.



- 💡 • To mop across floors, ensure the robot completes a mop washing task before moving it to a different floor for cleaning.

5.2 Smart Speaker Connection

S1 Pro can connect to your home's smart speaker for voice-controlled cleaning tasks. It currently supports Amazon Alexa and Google Home Speaker.

5.3 Firmware Update

Whenever a new firmware is available, you can update in the following ways:

- Tap the update icon in the app's device interface.
- Tap the update notification on the app's home screen.
- Go to "Firmware Update" in Settings.

After enabling firmware update, the robot will automatically download and install the new firmware. The update takes approximately 10–20 minutes; ensure the robot and the station are powered on and connected to network.

- 💡 • It's normal for the robot and the station to restart automatically during the firmware update.
- Ensure stable network connection of the robot during firmware update. If the update fails, restart the robot and try again.

5.4 Ozone Water Preparation

The base station automatically prepares ozone water with disinfectant properties, which creates dense bubbles and a slight odor.

- 💡 • You can choose to disable ozone water preparation in the "Base Station Settings" in the app.
- For optimal electrolysis, use tap water instead of distilled or mineral water.

5.5 Automatic Water Drainage

To empty the water for transport or storage:

- Place the robot into the station, remove the clean water tank, then tap and hold the ▶ and □ on the LCD screen simultaneously for 3 seconds to drain the water.
- Empty any remaining water from the robot's dirty water reservoir and the dirty water tank of the station.
- Remove the floor cleaner and mop, then store them properly.

6. Cleaning and Maintenance

6.1 Maintenance Frequency

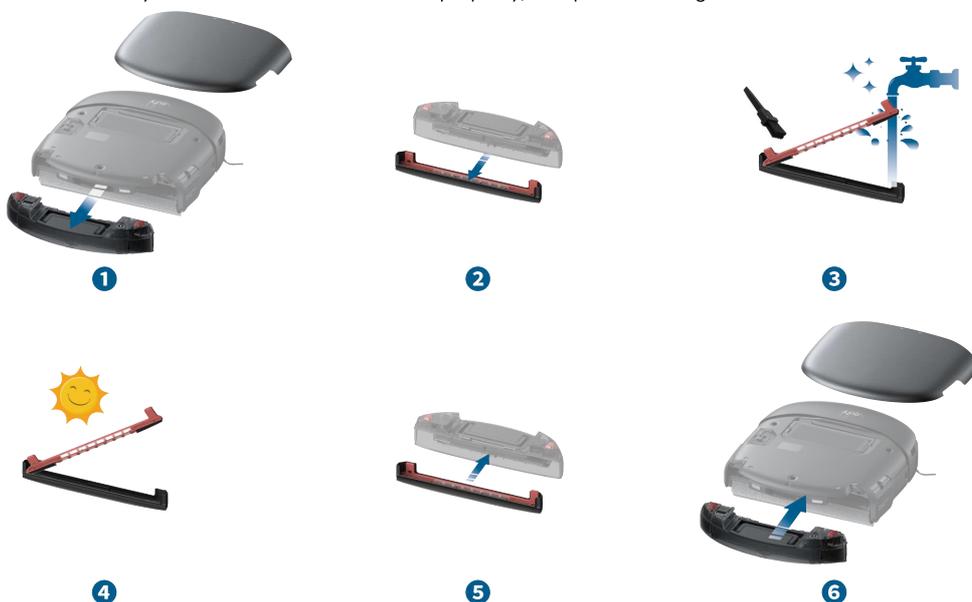
To ensure optimal performance of S1 Pro, we recommend regular maintenance of its components.

Module	Components	Cleaning Frequency	Replacement Frequency
Robot	Dirty Water Reservoir	Clean it when prompted by the App, about every 1-2 weeks	-
	Rolling Mop	Every 60 hours	Every 6 months (or when visbly worn)
	High-Performance Filter	Every 60 hours	Every 3 months
	Dust Bin	Every 60 hours	-
	Side Brush	Every 180 hours	-
	Rolling Brush	Every 180 hours	Every 6 months (or when visbly worn)
	Sensors	Every 360 hours	-
	Dirty Water Reservoir Filter	Every 360 hours	-
	Swivel Wheel	Clean it based on actual conditions	-
Base Station	Floor Cleaner	-	Every month
	Dust Bag	-	Replace as needed
	Bottom	Every month	-
	Filter Tray	Every 30 hours	-
	Clean Water Tank	Clean it based on actual conditions	-
	Dirty Water Tank	Clean it based on actual conditions	-

6.2 Clean the Parts

6.2.1 Clean the Dirty Water Reservoir

- ① Remove the robot's magnetic cover. Press the release buttons on both sides of the dirty water reservoir, and pull it out.
- ② Take out the water sink and sink filter.
- ③ Use the cleaning tool to scrub the water sink and sink filter clean with running water.
- ④ Air dry the water sink and sink filter.
- ⑤ After air drying, reassemble the water sink and sink filter into the dirty water reservoir.
- ⑥ Reinstall the dirty water reservoir into the robot properly, and place the magnetic cover back.



- 💡 • Clean the water sink and sink filter of the dirty water reservoir regularly.
- If you find there is dirty water leakage or decrease in cleaning performance, please check for blockages in the water sink and sink filter, and clean the dirty water reservoir as needed.

6.2.2 Clean the Dust Bin and Filters

6.2.2.1 Dust Bin

- 1 Remove the robot's magnetic cover and lift the handle to take out the dust bin.
- 2 Press the release latch to open the back cover.
- 3 Empty the dust bin.



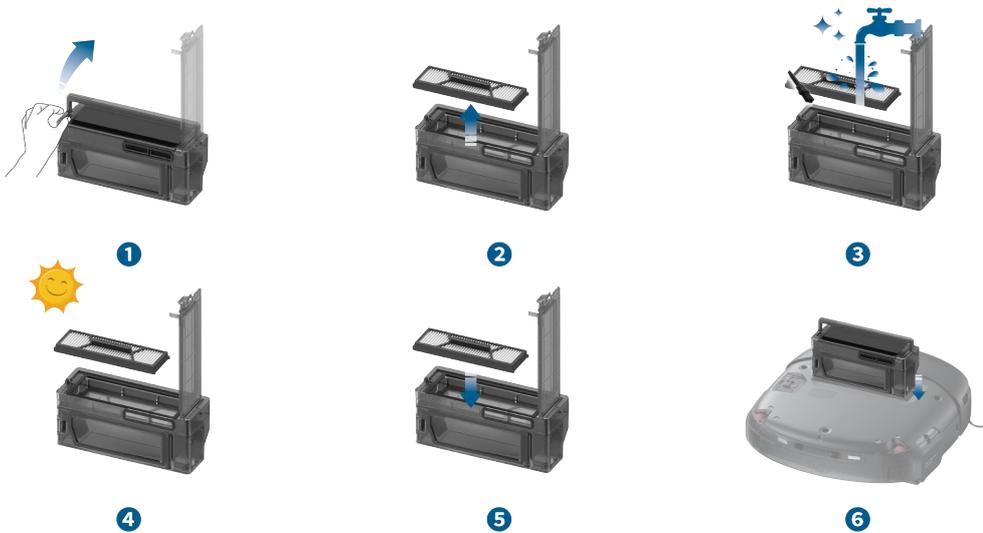
6.2.2.2 Filters

- 1 Press the release latch to open the top cover of the dust bin.
- 2 Take out the high-performance filter.
- 3 Use the provided cleaning tool to clean the high-performance filter and the pre-filter. If the high-performance filter cannot be cleaned thoroughly, replace it with a new one.

- 💡 • Make sure to clean both sides of the pre-filter.

- 4 After cleaning, air dry the high-performance filter and dust bin completely. Once they are dry, reinstall the filter into the dust bin.
- 5 Once they are dry, reinstall the filter into the dust bin.
- 6 Close the dust bin's top and back covers, and reinstall the dust bin into the robot.

- 💡 • Regularly check the high-performance filter for blockages and clean if necessary.



6.2.3 Replace the Rolling Mop

- 1 With the robot powered on, remove the magnetic cover and take out the dirty water reservoir, then the rolling mop will automatically descend.
- 2 Flip the robot over, press the rolling mop release button.
- 3 Remove the rolling mop.
- 4 Lift the roller drive motor and insert the new roller into the motor, adjust the motor until the rolling mop is properly in place. Press down on the roller until you hear a click.



💡 • If you find there is dirty water leakage or decrease in cleaning performance, please check if the rolling mop is dirty and replace it when necessary.

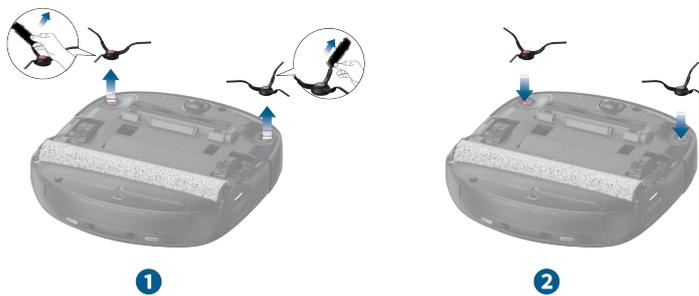
6.2.4 Clean the Swivel Wheel

- ① Use the provided cleaning tool to pry up the swivel wheel.
- ② Clean any hair and debris from its surface and cavity.
- ③ Insert the wheel into the installation slot, and press down on the wheel until you hear a click.



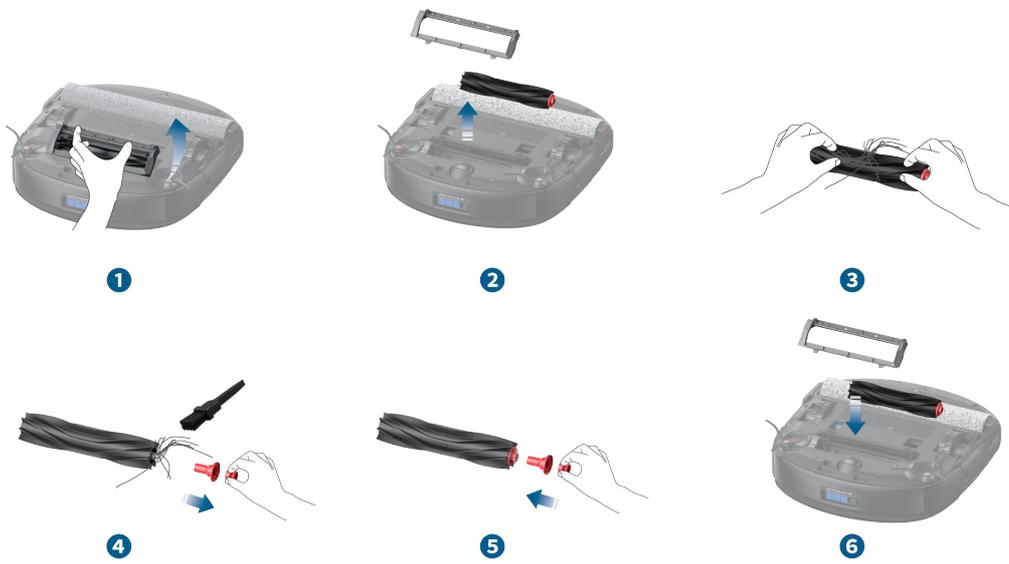
6.2.5 Clean the Side Brushes

- ① Grasp the side brushes with both hands and pull them out. If the brushes are entangled with hair, clean them manually.
- ② Reinstall the red side brush into the red slot, press it down until you hear a click. Reinstall the grey side brush in the same manner.



6.2.6 Clean the Rolling Brush

- ① Press the brush guard release button.
- ② Remove the brush guard and take out the rolling brush.
- ③ Remove the hair entangled on the rolling brush.
- ④ Pull out the red axle of the rolling brush and use the provided cleaning tool to remove the hair from both ends of the rolling brush.
- ⑤ After cleaning, reinsert the red axle.
- ⑥ Reinstall the rolling brush and brush guard.



💡 • Ensure the side brush is not trapped under the brush guard during reinstallation.

6.2.7 Clean the Sensors and Charging Contact Pins

Wipe the 3D MATRIX EYE™ Sensor, wall sensors, charging contact pins, cliff sensors, and carpet detection sensor with a damp cloth.



💡 • Clean these sensors regularly to prevent slipping, charging issues, or abnormal carpet detection.

6.2.8 Clean the Wheels

Wipe the dirt off the robot's wheels with a damp cloth.



💡 • If the robot experiences slipping or reduced obstacle-crossing ability, please clean the wheels or check if they are stuck on obstacles.

6.2.9 Clean the Dirty Water Tank

- ① Remove the dirty water tank.
- ② Open and empty the dirty water tank.
- ③ Rinse the dirty water tank thoroughly with water.
- ④ Reinstall the dirty water tank into the station. An animation will display on the LCD screen when the dirty water tank is properly installed.



6.2.10 Clean the Filter Tray

- 1 Take out the filter tray from the base station.
- 2 Use the provided cleaning tool to clean the trash from the tray.
- 3 Air dry the filter tray.
- 4 After drying, place it back into the station.



6.2.11 Replace the Dust Bag

- 1 Remove the clean water tank, open the dust cover, and pull out the dust bag.
- 2 Discard the used dust bag.
- 3 Install a new dust bag and make sure it is properly in place, then close the dust cover.



7. FAQs

Module	Problems	Possible Causes	Solutions
App	eufy Clean app indicates that the robot is offline.	<ul style="list-style-type: none"> • Abnormal or unstable Wi-Fi connection. • Robot is powered off. • Robot disconnected from the station. • Robot not connected to network. 	<ul style="list-style-type: none"> • Try refreshing the app by scrolling down the screen. If the robot remains offline, remove the magnetic cover to check the Wi-Fi indicator. If it's flashing white, please reset the Wi-Fi connection. • Connect a mobile device to the same network as the robot and open other apps to check if the network is stable. If the connection is poor, switch to a more reliable network. • Open the robot's magnetic cover and check if the power switch is in the "O" position. If so, switch it to the "I" position. • Re-seat the robot on its base station to confirm proper docking and charging, indicated by "Charging" on the LCD screen. Monitor for any offline notifications. • Restart the robot. Remove the magnetic cover, toggle the power switch to the "O" position, wait for 3 minutes, and then switch it back to the "I" position.

Module	Problems	Possible Causes	Solutions
	Map is lost in the eufy Clean app.	<ul style="list-style-type: none"> Poor Wi-Fi network conditions. The "Home Mapping" was not completed properly. Robot restored factory settings. 	<ul style="list-style-type: none"> After restarting the robot, try remapping to check if the map loss issue persists. Ensure that the mapping is complete and the robot has prompted the successful saving of the map. Make sure not to press and hold the reset button inside the robot or restore factory settings through the app.
	Firmware update failed.	<ul style="list-style-type: none"> Poor Wi-Fi network conditions. Robot is not in the station or disconnected from the station. The firmware update process is stuck, the app does not synchronize the process. 	<ul style="list-style-type: none"> Check if the network is stable; it is recommended to switch to a new network environment and try updating again. Check the robot's connection with the Uniclean™ Station. Remove the robot, switch the power button to the "O" position, wait for 3 minutes, then turn it on and place it back on the Uniclean™ Station to upgrade again. Exit the app and re-enter to see if it functions normally.
	Robot unable to connect to network.	<ul style="list-style-type: none"> Incorrect Wi-Fi password entered during network connection. Robot is connected to a 5G network instead of a 2.4G network. Wi-Fi router has whitelist mode enabled. Wi-Fi router encryption is not set to WPA2. 	<ul style="list-style-type: none"> Retry with the correct Wi-Fi password. Reconnect the device after disabling the router's whitelist mode. Switch the encryption method to WPA2 through the router's management interface.
Robot	Robot is stuck and cannot move.	<ul style="list-style-type: none"> Robot is entangled by power cords or other objects. Rolling brush or side brush is obstructed by debris. Robot's battery is too low. Robot is stuck by obstacles. 	<ul style="list-style-type: none"> Check if the robot is trapped or stuck on obstacles, and inspect if the side brushes, rolling brush, wheels, or rolling mop are tangled with other objects. Check if the battery level is too low. If the problem persists, turn off the robot, wait for 2 seconds, and then restart it.
Robot	Robot makes abnormal noise during operation.	<ul style="list-style-type: none"> The swivel wheel is dirty. Robot's dust bin filter and high-performance filter are blocked. The rolling 	<ul style="list-style-type: none"> After removing the swivel wheel, check if the wheel and axle are dirty. Remove the dust bin and check if the dust bin, filter, and the high-performance filter are blocked. Inspect the rolling brush for any entanglement and deformation caused by other

Module	Problems	Possible Causes	Solutions
		<p>brush is entangled with debris, causing deformation.</p> <ul style="list-style-type: none"> The brush guard's strip is deformed or severely worn. 	<p>objects.</p> <ul style="list-style-type: none"> Check the brush guard strip and the installation slot of the rolling brush for any deformation and wear.
	Robot has no suction or reduced suction.	<ul style="list-style-type: none"> Robot's dust bin is clogged. Robot's dust bin filter and high-performance filter are blocked. 	<ul style="list-style-type: none"> Remove the dust bin and check if it is full or the opening is obstructed. Check if the dust bin filter and high-performance filter are blocked.
	Robot reports "Abnormal clean water level".	<ul style="list-style-type: none"> There are bubbles in the Robot's clean water tank. 	<ul style="list-style-type: none"> After flipping the robot vertically for 360 degrees, place it back on the base station.
	Robot cannot be charged.	<ul style="list-style-type: none"> The charging contact pins between the robot and the station are not properly aligned. The charging contact pins on the robot and station are dirty. The station is not powered on. 	<ul style="list-style-type: none"> Ensure the charging pins on the robot and the base station are properly aligned, and the LCD screen does not indicate disconnection from the robot. Remove the robot and clean the charging pins on both the robot and the base station with an alcohol wipe, then place the robot back into the station. Make sure the LCD screen of the station lights up normally; if it does not, this indicates that the power cord is not properly plugged in.
Robot	Robot's cleaning path is disorganized, and the cleaning efficiency is low, etc.	<ul style="list-style-type: none"> Swivel wheel slipping due to dirt. There are many obstacles in the robot's cleaning area such as power cords and slippers. The robot's radar window and wall sensors are dirty. 	<ul style="list-style-type: none"> Remove the swivel wheel, clean it, and then reinstall it onto the robot. Before the robot starts cleaning, please try to tidy up the scattered items on the floor. Clean the dust on the radar window bracket and wipe the dirt off the surface of the wall sensors.
	Robot keeps moving back and forth in one place.	<ul style="list-style-type: none"> Bumper sensor is not rebounding properly. 	<ul style="list-style-type: none"> Tug gently forward and backward to even out the gap between the bumper and the robot's head.
	Robot leaks clean water during operation.	<ul style="list-style-type: none"> The robot has operated on a floor with standing water. The robot's dirty water reservoir is not properly 	<ul style="list-style-type: none"> Ensure the robot's dirty water reservoir is properly installed, make sure it's secure in place. Clean any water from the bottom of the dirty water reservoir, and then check again for any leakage during operation. It is normal for the robot to

Module	Problems	Possible Causes	Solutions
		<p>installed.</p> <ul style="list-style-type: none"> • There is water at the bottom of the robot's dirty water reservoir. • The robot is crossing a threshold or a door sill. 	<p>drip clean water when crossing thresholds or door sills.</p>
	Robot leaks dirty water during operation.	<ul style="list-style-type: none"> • Robot's water sink is blocked, causing dirty water leakage. • Robot's dirty water reservoir is not properly installed. • There is residual water at the bottom of the robot. • There is water within the dust bin. 	<ul style="list-style-type: none"> • Remove the robot's dirty water reservoir and use a cleaning brush to clean the water sink, sink filter, and the bottom of the dirty water reservoir. • Check if the robot's dirty water reservoir is properly installed, make sure it's secure in place. • If the robot has mopped over a wet surface, water may have entered the dust bin. Please wipe the water inside the dust bin.
	Robot drops debris during operation.	<ul style="list-style-type: none"> • There is debris at the bottom of the robot. • Robot's rolling mop is dirty. 	<ul style="list-style-type: none"> • Clean the debris at the bottom of the robot. • Clean the rolling mop and debris of its cavity.
Robot	Robot unable to move, spinning in one place.	<ul style="list-style-type: none"> • Wheels entangled with debris or hair. • The spring of the wheels malfunctions. 	<ul style="list-style-type: none"> • Clean any foreign objects or hair wrapped around the wheels. • Disassemble the wheels to check if the spring is secure or broken. If broken, please contact customer service for repair.
	Robot does not avoid low obstacles.	<ul style="list-style-type: none"> • There are objects smaller than 2.5cm in length, width, and height. • The robot's trinocular camera lens is dirty. 	<ul style="list-style-type: none"> • Please store objects smaller than 2.5cm in length, width, and height properly. • Use a soft cloth dampened with water to clean the trinocular camera lens.
	Robot falls from steps or drops over the height of over 5cm.	<ul style="list-style-type: none"> • Anti-drop sensors are dirty. • "Anti-Drop Detection" feature is disabled in app. 	<ul style="list-style-type: none"> • Clean the Anti-drop sensors. • Enable "Anti-Drop Detection" in "Robot's Settings" via the app.

Module	Problems	Possible Causes	Solutions
	Unpleasant odor during robot's operation.	<ul style="list-style-type: none"> • There is blockage in the water sink. • The rolling mop is not dried. 	<ul style="list-style-type: none"> • Remove the dirty water tank, and use the provided cleaning tool to clean the scraper and filter. • Remove the rolling mop, soak it in hot water, then reattach it to the robot. Activate the robot's mop wash. After cleaning, dry the mop before next-time use.
Uniclean™ Station	Dust bag leakage from the station.	<ul style="list-style-type: none"> • The dust bag is not properly in place. • The dust bag is full. 	<ul style="list-style-type: none"> • Check if the dust bag is properly in place. • Remove any debris from the dust bag installation slot, then replace the dust bag.
	Robot does not enable auto dust collection when it has returned to the base station.	<ul style="list-style-type: none"> • The cleaning area does not exceed the pre-set automatic dust collection area, or the auto empty feature is not enabled. • The dust bag is not installed. 	<ul style="list-style-type: none"> • Check if the auto empty feature is enabled and check if the cleaned area meets the pre-set dust collection area requirement. • Ensure the dust bag is properly installed.
	Robot reports "Dirty water tank is full".	<ul style="list-style-type: none"> • Check if the dirty water tank at the base station is full or not properly installed. • The filter of the tray is clogged. • The robot's water sink is clogged. 	<ul style="list-style-type: none"> • Check if the dirty water tank is full, and ensure the lid is properly secured before reinstalling the dirty water tank. • Remove the tray and clean it thoroughly. • Remove the robot's dirty water reservoir, detach the water sink and sink filter, and clean them thoroughly.

If the problem persists after you've tried the recommended solutions, please contact our customer service staff.

8. Specs

	Dimensions	347*325*96mm
	Weight	5.135kg
	Battery	4600mAh,21.6v
	Input Power	25V = 1.5A
	Rated Power Consumption	Max 61.7W
	Cleaning Time	Vacuum-Only Mode: Up to 277 minutes Vacuum and Mop Mode: Up to 184 minutes
	Charging Time	3.6h (15%-100%)
	Charging Temperature	5-40°C
	Dimensions	467*383*670mm
	Weight	8.66kg
	Rated Input	US/CA/JP: 100-120V EU/AU/AR/KR/CN: 210-240V
	Rated Output	25V = 1.5A
	Clean Water Tank Capacity	3.0L
	Dirty Water Tank Capacity	2.0L
	Dust Bag Capacity	2.5L

9. Customer Service

Contact Us:



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For video tutorials, FAQs, warranty policies, and more information, please visit: <https://support.eufy.com/>

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: <https://www.eufy.com/uk/psti-related>.