

Privacy Policy

NIIMBOT APP (hereinafter referred to as "APP" or "application") is a mobile application product provided by Shenzhen Niimbot Co., Ltd. (hereinafter referred to as "we" or "our company").

We attach great importance to user privacy. When you use our products and services, we may collect and use your relevant information. We hope to explain to you through this "Privacy Policy" how we collect, use, store, and protect this information when you use our services, as well as the ways we provide for you to access, update, control, and protect this information.

This "Privacy Policy" is closely related to the services provided by our company. Please read it carefully before using the APP. Once you start using our products or services, it means that you fully understand and agree to this policy.

This Privacy Policy will help you understand the following:

1. How we collect and use your personal information
2. How we store your personal information
3. How we share, transfer, and publicly disclose your personal information
4. How we protect your personal information
5. How we handle the personal information of minors
6. Changes and Revisions to the Privacy Policy
7. How to contact us
8. Effective date of the Privacy Policy

I. How We Collect and Use Your Information

1.1 Information Provided by You

We will collect and use your personal information in accordance with this policy. For example, when you register an account, we will ask you to provide personal information such as your email address and phone number, which will be stored under your account name. If you want to fully utilize various third-party sharing or login functions we provide, you may also need to grant us access to some information obtained from your third-party account, including third-party account information and avatars. Other information such as log information, local storage information, photos/videos/recordings, Wi-Fi information, and read or modify storage information are collected and used for specific purposes as described below. We will use compliant technologies to encrypt and store the information you explicitly consent to, protecting the security of your personal information.

1.2 Information Obtained During Your Use of the Service

We will collect information about the services you use, including log information. The purposes and uses of such information include:

Log Information: When you use our services, we will automatically collect certain information and store it in server logs or write it to external storage devices on your phone. This information includes:

Error Logs: When errors or exceptions occur during the use of our services, or when the application crashes during operation, we will write error logs to external storage devices, and you can choose whether to send them to us.

II. How We Store Your Personal Information

We will store user personal information collected domestically in accordance with legal and regulatory requirements. We will not transmit your personal information overseas unless required by law or with your express consent. We will retain your personal information only for the period necessary for the purposes stated in this

Privacy Policy and as required by law and regulations. We use various security technologies and procedures to protect your information from loss, misuse, unauthorized access and disclosure. For example, in some services, we will use encryption technology (such as SSL) to protect the personal information you provide. However, please understand that, due to technical limitations and possible malicious means, in the Internet industry, even with the best security measures, it is not always possible to guarantee the absolute security of information.

III. How We Share, Transfer, and Publicly Disclose Your Personal Information

Sharing

We will not share your personal information with any company, organization, or individual, except under the following circumstances:

1. With your explicit consent, we will share your personal information with other parties.
2. We may share your personal information with other parties as required by laws and regulations, litigation, or requests from administrative or judicial authorities.
3. In accordance with the law and regulations, we may share your personal information to protect the vital interests, property, or safety of our affiliates, partners, you, or other users or the public when necessary.
4. Sharing among affiliated companies: When our affiliates provide services to you or to us, we may share your personal information with them. However, we only share necessary personal information, and the processing of your information by affiliates is subject to this policy. If our affiliated companies intend to change the purpose of processing your personal information, they will seek your authorization and consent again.
5. Sharing with partners: We will share necessary personal information with our suppliers, service providers, consultants, agents, third-party advertisers, application developers, open platforms, or other partners for legitimate, necessary, specific, explicit, and clear purposes declared in this policy and with your express authorization and consent. This sharing aims to achieve the purposes stated in this policy and to provide better customer service and user experience. The shared information may be aggregated, anonymized, or otherwise modified so that it does not identify you personally (for example, we may inform application developers about how many people have installed their developed applications), ensuring your privacy. These suppliers, service providers, consultants, agents, etc., may provide technical infrastructure services, analyze the usage of our services, measure the effectiveness of advertisements and services, provide customer service and payment services, conduct academic research and investigations, or provide legal, financial, and technical consulting services. For example, we may periodically invite you to participate in prize draws. If you are lucky enough to win, we need to provide your personal information to logistics service providers to send you our prizes or arrange services provided by partners. Our partners are not authorized to use shared personal information for purposes unrelated to products or services.
6. Companies, organizations, and individuals with whom we share personal information will sign strict data protection agreements, requiring them to process personal information in accordance with our instructions, this policy, and any other relevant confidentiality and security measures.

Transfer

We will not transfer your personal information to any other company, organization, or individual, except under the following circumstances:

1. With the development of our business, we or our affiliated companies may merge, acquire, transfer assets, or engage in other similar transactions. If such transactions involve the transfer of your personal information, we will require the new holders of your personal information to continue to be bound by this policy. Otherwise, we will ask the company, organization, or individual to obtain your authorization and consent again.
2. To meet legal requirements, legal procedures, mandatory government requests, or judicial rulings.

3. In cases where we obtain your explicit consent for transfer, i.e., after obtaining your explicit consent, we will transfer the personal information we have obtained to other parties.

Disclosure

We will only disclose your personal information under the following circumstances:

1. With your explicit consent.
2. In cases where it is necessary to comply with legal requirements, legal procedures, litigation, or requests from government authorities.
3. Within the scope permitted by laws and regulations, it is necessary to disclose your personal information to protect the interests, property, or safety of our affiliated companies or partners, you, other users, or the public.
4. Other circumstances as required by laws and regulations.
5. According to legal provisions, sharing, transferring, and disclosing depersonalized personal information, ensuring that the data recipient cannot recover and re-identify the data subject, does not constitute sharing, transferring, and disclosing personal information to external parties, and therefore does not require separate notification and your consent.
6. If we are sure that you have violated laws, regulations, or the relevant terms of this application severely, or if it is necessary to protect the personal and property safety of us, our affiliated companies, users, or the public from infringement, we may disclose your personal information based on legal regulations or the relevant terms of this application with your consent. This disclosure may include information about your violation and the measures we have taken against you.

Exception for Sharing, Transfer, and Disclosure of Your Personal Information without Prior Consent

The sharing, transfer, and disclosure of your personal information without prior consent are exempted in the following situations:

1. Related to national security or national defense;
2. Related to public safety, public health or major public interests;
3. Related to criminal investigation, prosecution, trial, and judgment enforcement;
4. Necessary to protect your or other individuals' lives, property, etc., but difficult to obtain your consent;
5. Personal information voluntarily disclosed to the public by yourself;
6. Collection of personal information from legally disclosed information, such as lawful news reports, government information disclosure, and other channels.

According to legal provisions, sharing, transferring, and disclosing depersonalized personal information, ensuring that the data recipient cannot recover and re-identify the data subject, do not constitute sharing, transferring, and disclosing personal information to external parties. Therefore, there is no need for separate notification and your consent for the storage and processing of such data.

Third-Party SDK Information

SDK Name and Manufacturer	Purpose	Shared Information Content
Tencent Bugly	Log Collection and Analysis	Android ID and MAC Address
Tencent QQ/WeChat SDK	Friends, Moments, and QZone	Android ID and MAC Address

Umeng	APP behavior optimization and analysis	Android ID, MAC address and installed applications
Baidu Map	Headphone location tracking	Android ID, MAC address, device serial number, orientation sensor, GPS for current location.
Jieli SDK	For actions on headphones with JieLi chips	Android ID, MAC address, device serial number, APP auto-start (For system broadcastReceiver, this function is only used for media playback functionality, and does not actually start the app).

IV. How We Protect Your Personal Information

(1) We have implemented security measures in line with industry standards and reasonable practices to protect the personal information you provide, aiming to prevent unauthorized access, disclosure, use, modification, damage, or loss of personal information.

(2) We have established an advanced data security management system centered around data, covering the entire data lifecycle.

(3) We will take reasonable and feasible measures to avoid collecting irrelevant personal information. We will only retain your personal information for the period necessary to achieve the purposes stated in this policy, unless it is necessary to extend the retention period or permitted by law.

(4) The internet is not an entirely secure environment. We strongly advise you not to use communication methods not recommended by us to send personal information. Please note that information voluntarily shared or publicly disclosed by you while using our services may involve personal information or even sensitive personal information belonging to you or others, such as uploading pictures containing personal information when leaving a review. Please carefully consider whether to share or publicly disclose relevant information while using our services.

Please use complex passwords to assist us in ensuring the security of your account. We will endeavor to ensure the security of any information you send to us. In the event of a personal information security incident, we will notify you in accordance with legal requirements: the basic situation of the security incident and possible impacts, the measures we have taken or will take, suggestions for you to autonomously prevent and reduce risks, and remedial measures for you, etc. We will inform you of the incident through email, letter, phone call, push notification, etc. If it is difficult to inform each individual affected by the incident, we will release a public announcement in a reasonable and effective manner. Additionally, we will report the handling of personal information security incidents to regulatory authorities as required.

V. How We Handle the Personal Information of Minors

We attach great importance to the protection of minors' personal information. While providing products or services, we do not take age identification as a prerequisite, but the nature of our products and/or services requires that you should be a fully capable adult. If you are a child or a minor under the age of 18, we require you to have your parents or other guardians carefully read this privacy policy, and to use our services or provide information under their consent and supervision. If you collect or submit personal information of minors through our products and/or services for purposes such as interacting with children, please ensure that you have obtained the authorization and consent of their legal guardians beforehand. For the collection of personal information of minors with the consent of parents or guardians, we will only use, share, transfer, or disclose this information in circumstances permitted by laws and regulations, with explicit consent from parents or guardians, or when necessary to protect the minors.

VI. Changes and Revisions to the Privacy Policy

Our Privacy Policy may change. We will not restrict your rights according to this Privacy Policy without your explicit consent.

For significant changes to this Privacy Policy, we will provide prominent notice (such as through pop-up windows when the app is updated or when you log in again).

Your continued use of and access to the application after such changes and revisions signify your acknowledgment and acceptance of the amended privacy policy, which shall have legal effect between you and us.

VII. How to Contact Us

If you have any questions, opinions, suggestions, or complaints regarding our privacy policy or the handling of your personal information, please contact us via the following methods. We will respond to your request within 20 working days.

Contact Email: 33643094@qq.com

If you are not satisfied with our response, especially if you believe that our handling of personal information has infringed upon your legitimate rights and interests, you may seek a resolution by filing a lawsuit with ShenZhen Longhua District People's Court.

VIII. Effective date of the Privacy Policy

This policy was last updated on September 28, 2023, and officially came into effect on September 28, 2023.

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