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中国

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Consumer ▼

 HUAWEI
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[Smartphone](#)[/en/phones/](#)[Wearable](#)[/en/wearables/](#)[PC](#)[/en/laptops/](#)[Tablet](#)[/en/tablets/](#)[Support](#)[/en/support/](#)[Community](#)[/en/community/](#)

In compliance with the European Data Act (EU Regulation 2023/2854), HUAWEI as a manufacturer provides clear and accessible information, including details on the types of data generated by our connected products, the formats in which data is stored, and the methods available for users to access or delete this data.

1. The type, format, estimated volume, collection frequency, location of the data and the intended duration of retention which the connected product is capable of generating.

HUAWEI's connected products generate diverse datasets through everyday usage across multiple categories to optimize user interactions. The type of data produced varies significantly by product category, and depends on device type, user behavior patterns.

We've categorized available datasets by products and provide approximate daily data generation estimates for each.

Smartphone <u>Wearable</u> PC Tablet MBB Router							
Product Name	Data field	Data format	Nature of Data	Data Estimator	Collection Frequency	Location	Intended Duration of Retention (Where Applicable)
HUAWEI WATCH Ultimate 2, HUAWEI WATCH 4, HUAWEI WATCH 4 Pro, HUAWEI WATCH 4 Space Edition, HUAWEI WATCH 5	1. Device and System Data: ➢ Device Status & Operation Logs ➢ System Version Information ➢ Device Hardware Parameters ➢ Device Identifiers 2. Application Interaction Data: ➢ Network Status Information ➢ Network and Carrier Information ➢ Application Basic Information ➢ Application Status & Activity Log ➢ List of Installed Applications	Private format data stream	Raw data	< 5k	1. Active user-triggered behavior. 2. After turning on the switch, the background periodically measures, with a measurement interval of 1 to 30 minutes.	device-side	7 days
HUAWEI WATCH Ultimate, HUAWEI WATCH GT6 Pro, HUAWEI WATCH GT 6, HUAWEI WATCH GT 5, HUAWEI WATCH GT 5 Pro, HUAWEI WATCH GT 4, HUAWEI WATCH FIT SE, HUAWEI WATCH FIT 4, HUAWEI WATCH FIT 4 Pro, HUAWEI WATCH FIT 3, HUAWEI WATCH FIT 2, HUAWEI WATCH D2, HUAWEI Band 10, HUAWEI Band 9, HUAWEI Band 8	Device and System Data: ➢ Device Status & Operation Logs ➢ System Version Information ➢ Device Hardware Parameters ➢ Device Identifiers						

2. How you can manage the data

Legislation in certain countries and regions where we provide products and services stipulates that data subjects have rights to access, correct, retrieve and delete data. The user or their authorized third-party may access, retrieve or delete themselves. We've categorized how the users manage the data.

(1) Wearables

For data stored in the device, by viewing the Watch interface and the connected Mobile Health App, the user may access the data. It can be deleted via factory reset, through device settings ("System" > "Reset") or physical buttons (varies by model).

(2) Other Requesting methods and Request processing period

The user or their authorized third-party can also submit requests to us. Requests can be submitted through [Email Support](#) | [HUAWEI Support Center](#)

We will make every effort to respond within reasonable period upon receiving a request to access your data. This period will be within a max extension if necessary, depending on the number of requests and their complexity. If the request period is to be extended, we will notify the user.

Contact Us

