

# bea-fon AL560

ACTIVE LINE

## User Guide



**Dear user,**  
thank you for purchasing **Bea-fon AL560**.  
This user guide will provide you with general  
information and operating instructions.

## **Certification information (SAR):**

Bea-fon Mobile GmbH hereby declares that this phone model meets the EU requirements for exposure to electromagnetic fields.

The SAR (specific absorption rate) regulates a standard value of 2.0W/kg as the average value per 10 grams of body tissue, and this mobile phone type has a test value of 1.605 W/kg that complies with the Radio Equipment Directive (RED) 2014/53/EU. The SAR values may vary depending on national regulations and the network band.

You can download a copy of the declaration of conformity at any time from our homepage at:

<http://beafon.com/service/certification/>

## What does IP68 certification mean?







The IP68 certification defines that the device is dust-proof, on the one hand, and protected against temporary submersion to a maximum depth of up to 1 meter, on the other hand. Obviously, this protection refers to clear water, and there is no protection against, e.g., salt water, soapy water, alcohol or heated liquids. In addition, care must be exercised to ensure that all covers of the device are always tightly closed to prevent water from penetrating inside.





### Description of keys:



1	<p><b>Menu button, left</b> in standby mode, you can enter the main menu with this button</p>
2	<p><b>Green dial key</b> Calling or receiving a call. On the default screen: Calling up the recent calls list</p>
3	<p><b>* Key</b> Press this key on the default screen to enter the following symbols: */+/P/W.</p>
4	<p><b>Navigation key (4-way)</b> In the default screen, you can get to the most frequently used functions with the help of the navigation keys. In the main menu, use these for navigation.</p>
5	<p><b>Menu button, right</b> In the default screen, call up the telephone book</p>
6	<p><b>Red button</b> Turn the phone on and off (press and hold) and end a call. On the default screen, enable the keypad lock.</p>
7	<p><b>OK key</b> In default screen, call up the main menu; by long pressing the <b>OK</b> key, the flashlight is turned on/off. In menu mode, select the selected menu or confirm an entry.</p>
8	<p><b>* Key</b> On the default screen; press and hold down the key to enable/disable the conference mode. In write mode; change the input method.</p>

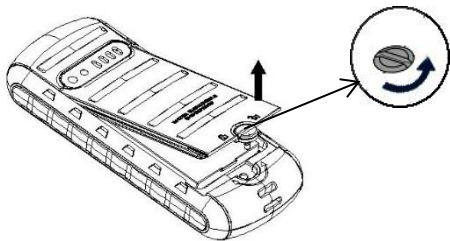
## Symbol description

Symbol	Description
	<b>Reception strength:</b> The vertical bars show the strength of the reception of your network operator.
	<b>New Messages</b> This symbol is displayed when you receive a new message. SIM Card has an unread message. This symbol flashes when the inbox is full. You have to delete some messages in order to be able to receive new messages.
	<b>Earphones/Headset</b> This symbol is displayed when headphones are plugged in.
	<b>Missed calls</b> This symbol is displayed when you did not answer a call.
	<b>Call signal</b> Only ring Silent mode and vibrate Only vibrate Vibrate and ring
	<b>Call forwarding</b> This symbol is displayed when all calls are being forwarded.

	<p><b>Alarm</b> This symbol is displayed when you turn on the alarm.</p>
	<p><b>Roaming</b> This symbol is displayed when your SIM card is in a foreign network.</p>
	<p><b>Bluetooth</b> This symbol is displayed when the Bluetooth is switched on.</p>
	<p><b>Battery indicator</b> Battery status</p>

## Inserting the SIM cards

1. The telephone must be switched off and disconnected from the charger.
2. Open the latch and remove the battery cover.
3. Use the supplied "tool", a coin or a screwdriver to open.



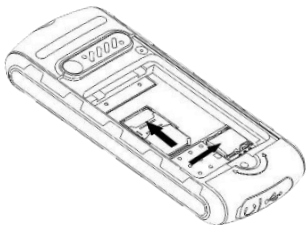
4. Use your finger nail to lift the battery cover on the lower left and right hand sides (notch)
5. Should the battery be in the device, please remove it.

### **There are 2 card slots:**

1x SIM card slot on the left hand side.

The memory card slot is located below on the right hand side.

Gently insert the SIM card in the SIM card slot. Make sure that the gold-coloured contacts of the SIM card are facing down and the bevelled corner is on the bottom right.



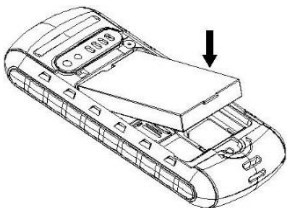
### **Inserting the Micro SD card**

Open the latch and gently insert the Micro SD card in the SD Micro SD card slot and then close the latch again.

Note: The phone supports Micro SD or Micro SDHC memory cards of up to 16GB (not included).

## Insert the battery

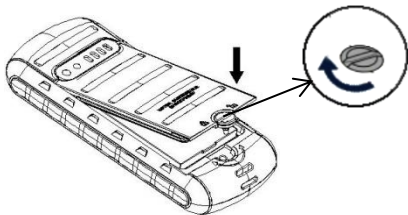
Insert the battery in the phone with the contacts first and make sure that the contacts are on the front left hand side.



## Close the battery cover.

Replace the battery cover and close it.

Turn the latch clockwise to close the battery cover firmly. The battery cover must be closed firmly to prevent water from penetrating the phone





## Charging the Battery

1. Connect the charger to the charging port at the top of the phone. To do this, remove the cover at the top of the phone.
2. Then plug the charger into a socket.
3. If the telephone is charged while switched on, the battery indicator begins to go up.
4. The battery is fully charged when the battery indicator no longer goes up.
5. Disconnect the charger from the network and from the device when it is no longer needed!

Press firmly on the cover to close the charging socket firmly. The charging socket must be closed firmly to prevent water from penetrating the phone.

During the charging, the telephone and charger will become warm. That is completely normal.

*Note: The initial charging of the battery should take at least 12 hours.*

## Switching the telephone on/off:

1. Press and hold the **red key** for 2-3 seconds in order to switch on the telephone.
2. If the PIN code is activated, the phone will now prompt you for your PIN code; please enter it and confirm your entry with **OK**
3. Please select your language and confirm your selection with **OK**
4. Press and hold the **red key** for 2-3 seconds in order to switch off the telephone.

## Device code

The use of this code can prevent unauthorized persons from using this telephone. The factory default code is: **0000**

## PIN code

The code from the network operator that is provided with the SIM card prevents the use of the card by unauthorized persons. You can activate/deactivate or change the PIN code.

## Lock screen

To avoid accidental keypress, press briefly the red key to enable the keypad lock.

To disable the keypad lock, press the **left menu key** and press and hold down the **red key** for approx. 2.0 seconds.

Press the **green key** to answer a call with the keypad locked. When you end or reject the call, the keypad automatically locks again.

**Additional functions:** Auto. For keypad lock, see menu item: *“Settings - Phone settings - Display - Auto. Lock screen”*.

## Background image

Select your own wall paper.

In main menu, select *“Settings - Phone settings - Show Extras - Background image”*.

## Navigate the main menu

In the default screen, press the left “Menu” key or the **OK** key to access the main menu.

In order to go back a menu level, press the **right menu key**. Press the **red key** to return directly to the default screen.

## Dedicated keys

Using the navigation keys, you can get quick access to frequently used phone functions.

1. In the main menu, select “**Settings– Telephone settings– Quick access key**” and press **OK**
2. Select the desired key (navigation keys: up, down, left, right)
3. Press “**Edit**”
4. Select a function from the list and confirm with “**OK**”

*Note: Not all functions are listed.*

## Make a call

1. In the default screen, enter the phone number including the area code and press the green key. Press **Delete** (right menu key) to delete the number on the left of the cursor
2. Press the red key or right menu key to end the call.

## Making a call using the phonebook

If contacts are stored in the phonebook, you can make a call using the phonebook.

1. In the default screen, press the **right menu key** to get into the phonebook

2. Use the **navigation key** (down/up) to scroll to the desired contact.
3. Press the **green key** to call the number.
4. Press the **red key** in order to cancel or end the call.

## Calling from the recent calls list

The call list displays incoming, outgoing and missed calls.

1. In the default screen, press the **green key** to get into the phonebook.
2. Use the **navigation key** to select a contact or number.
3. Press the **OK** key to get more information.
4. Press the **green key** to activate a call.

## Answering a call

If you want to pick up the call, press the **green key** or **left menu key**.

If you want to reject the call, press the **red key** or **right menu key**.

## Speed dial

Assign a phone number to a number key (2 to 9).

1. In the main menu, select **Phonebook** and press **OK**.
2. Press **Options**.
3. Select Settings and press **OK**
4. Select Speed dial and press **OK**.
5. Select **Status ON** and assign a number in the list to a contact from the phonebook.

On the default screen, press and hold down the desired number (2-9) for 2 seconds to select the assigned number.

## Headset/Bluetooth mode

If a headset is connected to the USB socket (or a Bluetooth Headset), you can answer the call with the button on the headset.

*Note: Headset is not included!*

## Volume control

To adjust the call volume during the phone call, press the **navigation key down or up**.

## Torch

In the default screen, press and hold the **OK button** in order to turn the flashlight on/off.

## Hands-free

You can turn the hands-free function on/off during the phone call by pressing the **right menu key**.

## Change phone tones

1. In the main menu, select **Settings – Profile**.
2. Select the profile to use
3. Press “**Options**” and select **Adjust**.

To switch to another profile, select the desired profile and press the **OK** key.

*Note:*

*On the default screen, you can press the # key to toggle between the normal and conference mode*

## Voice mail server

Voice mail is a network function. If a voice mail has been received, the receipt of a new message will be shown on the display of your telephone.

1. In the main menu, select **Messages** and press **OK**.
2. Select **Settings** and press **OK**
3. Select **SIM** and press **OK**
4. Select **Voice mail** and press **OK**.
5. Select **1. <Empty>** and press **Options**.
6. Select **Select** or **Edit**
7. Press **Edit** to enter **Name** and **Number** of your voicemail number.

In the default screen, press and hold **number 1** and your telephone will call the corresponding number saved in the voice mail server.

## Main menu

### Phonebook

#### New contact

On the default screen, press **Phonebook**. (right menu key).

1. Select **Enter new contact** and press **OK**.
2. Press **Select** and select a memory: SIM card or telephone.  
**SIM storage: Name** and **Number** can be saved.  
Telephone storage: **Name**, **Number** and ringtone can be saved.
3. To save the contact, press **Options** and **Save**.

# Messages

## Write messages

1. Select the main menu, **Messages** and press **OK**
2. Select **Write message**
3. Enter the text
4. Press **Options**, select **Send**
5. Select one or more contacts and press **Options** and select **Send**

## Input method

Press the **pound key (#)** to toggle between lower and upper case: *abc*, *ABC*, *123*, and pay attention to the symbol on the upper left hand side of the display.

## Insert symbol

Press the **star key (\*)**, use the navigation key to select the desired symbol and confirm with **OK**

## Call list

In main menu, select **Calls (Call list)**.

The **Call list** displays incoming, outgoing and missed calls

## Calendar

In the main menu, select **Calendar**

Press the **navigation key** to switch between the days.

You can save **Event** in the calendar.

## Camera

In main menu, select **Camera photos**: press the camera key (**OK key**).

**Important:** The phone supports Micro SD or Micro SDHC memory cards of up to 16GB (not included).

## Photos

In main menu, select **Photos** and press **OK**.

Stored photos can be found here (in .jpg format). You can send and also receive the photos via Bluetooth.

## Extras

### Alarm

1. In main menu, select **Extras** and press **OK**.
2. Select **Alarm** and press **OK**

*Note: You can set up to 5 alarms.*

### Calculator

1. In the main menu, select **Extras** and press **OK**
2. Select **Calculator** and press **OK**

With this function, you can use your mobile telephone as a pocket calculator. The pocket calculator can perform basic arithmetic functions.

### Bluetooth

1. In the main menu, select **Extras – Bluetooth**.  
With Bluetooth, you can connect your telephone with a compatible Bluetooth device.

### Search for Bluetooth audio device

To start a search for another Bluetooth device, proceed as follows:

1. Select **Search for audio devices** and press **OK**.
2. Select the desired device from the list of found devices and press **Pair**.



3. If a connection with another Bluetooth device is established, you require a Password.
4. Confirm the password with **OK**.

## **FM radio**

1. Plug a Micro USB headset in the phone (not included)
2. In main menu, select **Extras**
3. Select **FM radio** and press **OK** to start the radio function.

*Note: Use the “#” and “\*” keys to adjust the volume.*

## **File manager**

In main menu, select **File manager**. Use the **File manager** to manage your files and folders in the phone memory and memory card.

## **Settings**

In the main menu, select **Settings** and press **OK**. You will find the following settings in this menu:

- **Profiles** (sound settings)
- **Phone settings** (Date, Time, Languages, Display, etc.)
- **Security settings** (PIN/Phone code)
- **Network settings** (Network selection)
- **Call settings** (Call forwarding, Call barring, etc.)
- **Reset (defaults)**

## **Connect the telephone to the computer**

To be able to copy the images you have taken with the AL560 camera to your PC, please proceed as follows:

1. Connect the telephone to the computer using the supplied micro USB cable.

2. After that, a menu appears on the telephone - select "**Mass storage**" and confirm with "**OK**"
3. The computer will recognize the telephone as removable media.

Using the Windows Explorer, now you can process the data as usual or copy it onto the computer.

## Menu structure

- |  |   |
|--|---|
| <ol style="list-style-type: none"><li><b>1. Phonebook</b><ol style="list-style-type: none"><li>1. Add new contact</li></ol></li><li><b>2. Messages</b><ol style="list-style-type: none"><li>1. Write messages</li><li>2. Inbox</li><li>3. Outbox</li><li>4. Drafts</li><li>5. Sent messages</li><li>6. Settings</li></ol></li><li><b>3. Call list</b><ol style="list-style-type: none"><li>1. Missed calls</li><li>2. Dialed calls</li><li>3. Received calls</li><li>4. Delete call logs</li></ol></li></ol> | <ol style="list-style-type: none"><li><b>4. Calendar</b></li><li><b>5. Camera</b></li><li><b>6. Photos</b></li><li><b>7. Extras</b><ol style="list-style-type: none"><li>1. Alarm</li><li>2. Calculator</li><li>3. Bluetooth</li><li>4. FM radio</li></ol></li><li><b>8. File manager</b></li><li><b>9. Settings</b><ol style="list-style-type: none"><li>1. Profile</li><li>2. Phone settings</li><li>3. Security settings</li><li>4. Network settings</li><li>5. Call settings</li><li>6. Reset to defaults</li></ol></li></ol> |
|--|---|

## Specifications:

Dual Band Network:	GSM 850/900/1800/1900
Battery:	Li-ion 3.7V - 1450mAh
Dimensions:	118x51.5x21
Standby time:	Up to 265 hours*
Talk time:	Up to 300 minutes*

*\* The operating life of the battery is dependent on the SIM card, network, settings applies and usage as well as the environment.*

## Troubleshooting

### **The phone cannot be turned on:**

Check whether the battery is correctly inserted into the telephone.

Check the battery status, try charging the battery for 24 hours; if the phone won't start charging, replace the battery (a 6-month warranty).

Check whether the PIN code was entered correctly. If the PIN code is entered incorrectly 3 times, the SIM card will be blocked and you will need the PUK code (please contact your carrier for your PUK code).

### **SIM card error:**

Dirt on the contact areas of the SIM card? Clean the contact areas of the SIM card.

SIM card is not inserted properly, insert the SIM card correctly.

SIM card does not function or is damaged? Get your SIM card checked by your network operator.

### **Network connection cannot be made:**

Bad reception? Move to an open space or if you are in an enclosed space, near the window.

You are out of range of the mobile network. For information about coverage, please contact your network operator.

SIM card is invalid. Contact your service provider.

### **Bad voice quality:**

Poor network connection quality on the part of the network provider? Press the end key and select again. You may be routed to a network connection or phone line with better quality.

Try turning the volume up louder.

### **Outgoing calls cannot be made:**

Check the phone number and try again.

Have you activated call barring? If so, please disable all call barring.

Check whether the SIM card is registered on the network.

Check whether enough credit is on your SIM card.

## **You do not receive incoming calls:**

Check whether the SIM card is registered on the network.

Check whether the phone is turned on.

Check the signal strength

Have you activated call barring? If so, please disable all call barring.

## **Display is black:**

Check the battery status, charge the battery, or replace it.

Check the background image.

Did the phone get wet?

## **Blocked PIN:**

Check whether the PIN code was entered correctly.

If the PIN code has been entered incorrectly 3x, the

SIM card is locked and you will need the PUK code:

(Please contact your network operator for your PUK code).

## **I do not hear the other caller**

Check the volume settings.

Try restoring the factory settings.

Remove the battery briefly.

## **SMS sending not possible.**

Check the message centre number in menu item:

**“Messages - SMS settings - SIM - Profile settings - SMS”**, press **“Options”** and select **“Edit”** and press **“OK”** to go to the **Message centre number (SMSC)**.

**Note:** If a specific problem could not be solved using this information, please contact customer service at **[www.beafon.com](http://www.beafon.com)**. Please do not try to repair the phone yourself.



The crossed out wheeled bin symbol found on the product, battery, packaging material, and in the documentation means that electrical and electronic products, batteries, and accumulators should be disposed of separately from your household waste at their end-of-life. This regulation applies in the European Union. Do not dispose of these products with the unsorted household waste

## Limitation of liability:

- Bea-fon Mobile GmbH shall not bear any liability for any relevant, indirect, special, incidental, or inevitable injuries caused by using this product, including injuries which can be predictable or not.
- For any losses caused by natural disasters (such as earthquakes, flood, etc.) or other events or accidents (including deliberate or accidental misuse by the user in the context of these accidents or other unusual circumstances), which are outside the scope of our liability, we disclaim any responsibility and liability.

## More information

Should you still have additional questions or wish to find out more information about one of our devices, you can learn more at our website [www.beafon.com](http://www.beafon.com)  
Or contact us as well.

E-mail: [support@beafon.com](mailto:support@beafon.com)

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