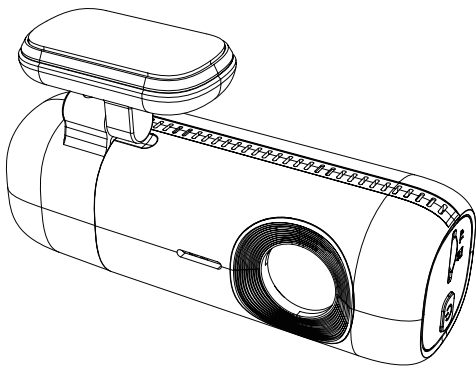




F9 USER MANUAL

Email: help@redtigercam.com

Website: <http://www.redtigercam.com>

Phone: +188 8966 8028

 Instagram



WARNING: Be careful when using your camera and its accessories. Always be cautious of your surroundings to avoid injuring yourself and others.

Make sure to follow all local laws including all privacy laws which may restrict recording in certain areas.

IC warning:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure: This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. To maintain compliance with IC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Déclaration de l'ISED Canada:

Cet appareil contient des tasmittre (s) / récepteur (s) sans licence / conformes à l'innovationRSS exemptes de licence de Sciences et Développement économique Canada. L'opération est sous réserve des deux conditions suivantes:

1. Cet appareil ne peut pas causer d'interférences et.
2. Cet dispositif doit accepter toute interférence, y compris peut provoquer le fonctionnement indésirable de l'appareil.

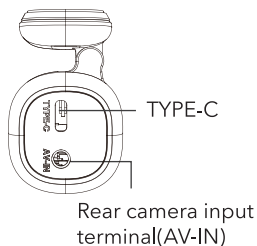
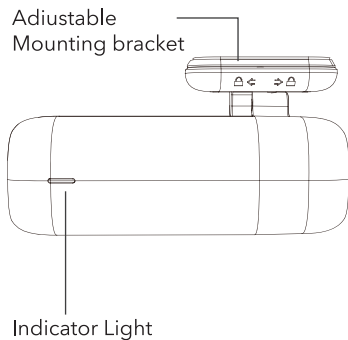
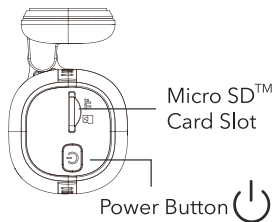
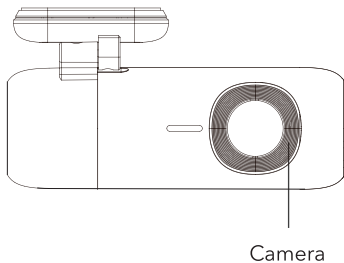
Exposition aux rayonnements: Cet équipement est conforme aux radiations du Canada limites d'exposition pour un environnement incontrôlé noncé d'exposition RF Pour maintenir le respect des guides d'exposition RF d'IC, cquipment doit être installé et actionné avec une distance minimale de 20cm le radiateur de votre corps. Cet appareil et ses antennes ne doivent pas être co-localisé ou en opération en conjonction avec toute autre antenne ou émetteur.

Contents

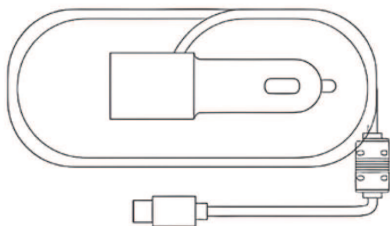


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Meeting Your F9



F9 Power Tools



1. Cig Charger
(Doesn't prevent car battery drain)



Note: It is best to use the power cord that comes with our products, or our professional hardware kits.



2. Hardwire Kit
(Required for Parking Mode.
Prevents car battery drain.)
(Not included, purchase separately)

If you want to use another power cord, please contact us for suggestions. Otherwise it will cause damage to the dash cam.

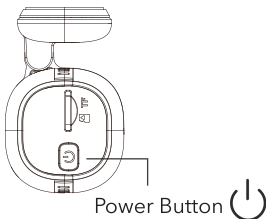
Setting Up Your Camera

INTRO TO F9

Trustful Dashcam that guarding each ridding of yours.

Power button

In the power-on state , short press to lock/unlock the video , long press the power button to restore the factory settings and shut down;In the power-off state , short press the power button to turn on.



Indicator Light

In the power-on state, stop recording red light long on, in the video red light flashing.

Most operations are performed on the mobile app with one hand.

POP-UP: Keep your SD card in good condition by reformatting it regularly. This will erase all of your media, so be sure to save it first.



WARNING: This product is for DC 12v / 24v only.

Setting Up Your Camera



MicroSD (TF) card

With your camera off, insert the card into the card slot with the label facing the back of your camera.

You can eject the card by pressing it into the slot with your fingernail.

WIRING SET UP

Connect your camera to a Cig charger using the included cig charge cable.

SD CARD

You'll need a micro SD card (sold separately) to save your videos and photos. Use a **U3 Class 10 SD™ Card** dedicated or your camera may malfunction.

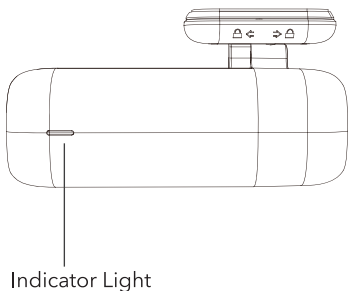
SD cards can degrade over time and affect your camera's ability to save your media. Try swapping out an older card for a new one if you're having any problems.

POP-UP: The camera supports 16~256GB SD cards.

Setting Up Your Camera

Indicator lights

When powered on, the dash cam is recording when the lights are flashing.



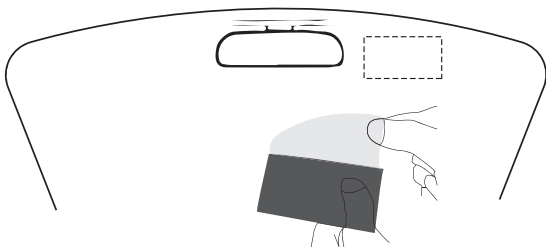
SD CARD

Warmly remind: when you use SD card for the first time, please format the SD card after connecting the mobile app.

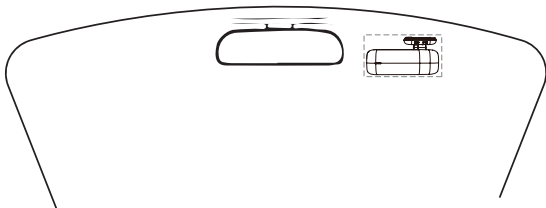
Setting Up Your Camera

Installation steps

1. Install the electrostatic sticker on the windshield

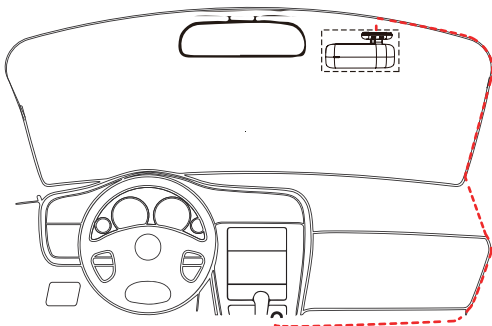


2. Use 3M glue to fix the dash cam on the static sticker

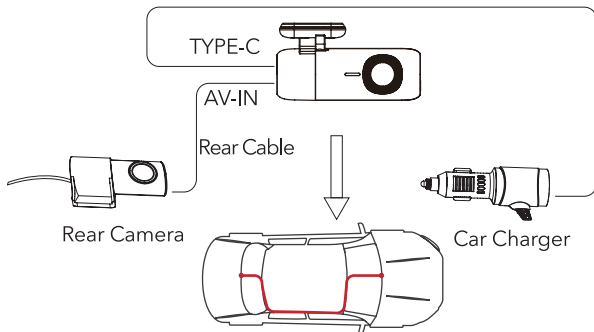


Setting Up Your Camera

3. Install the power cord as shown in the picture

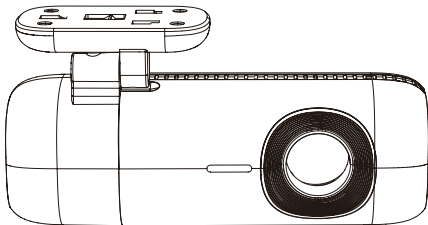
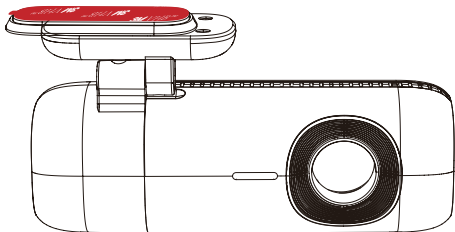


4. Install the rear camera as shown in the picture



Setting Up Your Camera

5. Removed easily from camera body as shown in the picture



Connect to the Redtiger App

DOWNLOAD APP

1. Download our "REDTIGER" App from:
<https://www.redtigercam.com/pages/app>
2. Download "REDTIGER" App from Apple APP Store or Google Play Store



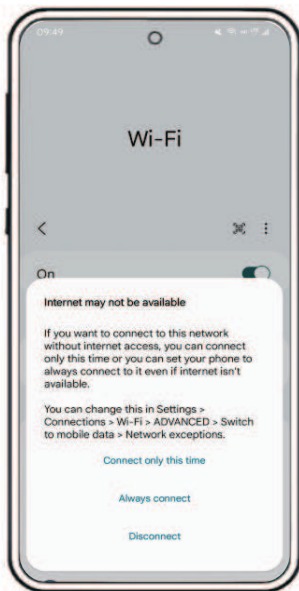
Wifi connection operation: <https://youtu.be/B9bleETTwhl>



POP-UP: The dashboard can only connect to one phone at a time. When the phone is connected to wifi, mobile devices outside cannot connect.

Connect to the Redtiger App

CONNECT YOUR F9



WiFi:REDTIGER_F9_XXXX
WiFi Password: 12345678

> Connect Only This Time

POP-UP: This is to avoid series connection between different device. Some device may prompt that the software contains virus, you could run the installation as an administrator to download App.

Connect to the Redtiger App



Camera > View app-connected cameras

Album > Storage of video files downloaded from the phone itself

More > Settings in the app itself

POP-UP: Since dash cam has a loop recording mode, if you encounter an important video you can save and download it first.

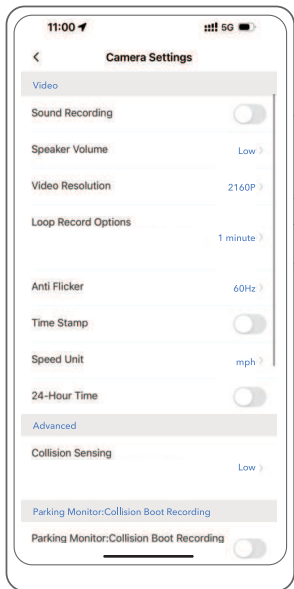
Home Screen of the Redtiger App



- > Mute
- > F/R View switch
- > Full screen display
- > Geographical map
- > Real-Time speed
- > GPS Info
- > PlayBack
- > Stop/start recording
- > Photo Taking
- > Settings

Customizing Your F9

> Optimize the Functions from Your Phone.



> Whether to record sound

> The volume

> Resolution 2160P/1440P/1080P

> The duration of each recording 1min/2min/3min

> Frame Rate 50hz/60hz

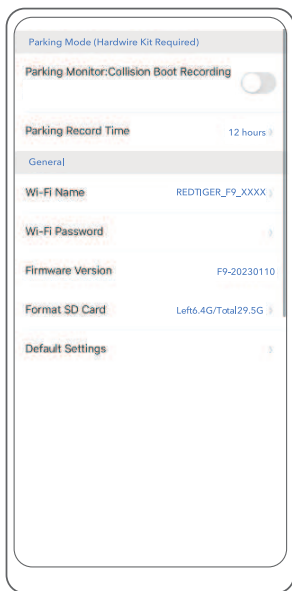
> ON/OFF the time stamp

> Km/h/mph

> 12-hour/24-hour

> Off/Low/Medium/High

Customizing Your F9



> ON/OFF Parking Mode

> Off /12 hours/24 hours
/48 hours

> Change the name of your
wifi

POP-UP: Parking Monitor requires a Hardwire Kit.

Parking Mode (Optional)

PREPARE YOUR HARDWARE KIT

Since we considered some customers have no need of Parking Mode, there's no hardwire kit included in your packages.

If you need this feature, you can contact us to buy.

GETTING TO KNOW YOUR HARDWARE KIT

Features:

- > Low Voltage Protection
- > Multi Input Power
- > Universal Compatibility
- > Length: 11.5ft

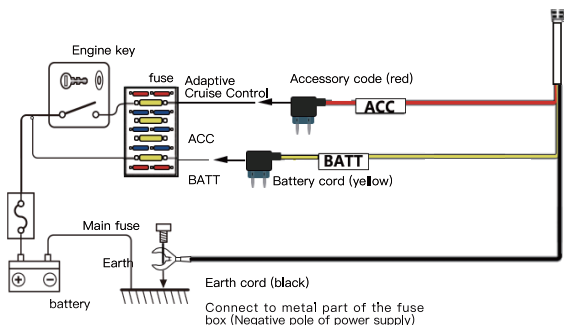


WARNING: Wrong connection may disable Voltage Protection and damage your car.

INSTALL YOU HARDWARE KIT

Red wire	>> ACC	>>> power only when car key is on
Yellow wire	>> B+	>>> Always has power
Black wire	>> Ground	>>> Any grounded (neg) screw

Parking Mode (Optional)



POP-UP: Fuse box panel is typically located driver side dash board. You could cut the head of wires and connect it to your fuse directly if fuses is small.

SELECT PARKING MODE

Enter Parking Mode In Settings

Setting >> Parking Mode

>> Off/12 hours/24 hours/48 hours

Once you have properly connected the hardware suite, you can see the parking monitoring mode in the app Settings.

Parking Mode (Optional)



TIME-LAPSE

- > Select 12 hours/24 hours/48 hours
- > A Record will be created in 1 fps during your parking time
- > 1 min = actual 12 mins
- > Collision or vibration be detected
- > An Unerasable record will be created in Lock space

POP-UP: 1 fps = 1 image during 1 second.

G-sensor could be activated by a deceleration zone.

In order to meet the needs of our customers, we have set up an excellent customer service team. If you have any questions about the use or design, please feel free to contact us.

How to confirm that the parking monitoring system is activated

1.voice broadcast

2.See parking monitoring mode in app Settings

If the parking monitoring mode cannot be enabled according to the picture on the next page. Try this method.

Turn the car off. Connect both the red and yellow lines to the constant current, and then move the red lines to the ACC interface. Ensure that the ACC port is not supplied with power.

Parking Mode (Optional)

Installation Notes

Connection		Driving	Parking	
	ACC	ON	Parking Mode	Right
	B+			
	Ground			
	ACC	OFF	OFF	Wrong
	No connection			
	Ground			
	ACC	ON	OFF	Wrong
	ACC			
	Ground			
	B+	OFF	OFF	Wrong
	ACC			
	No connection			
	No connection	OFF	ON	Wrong
	Any power			
	Ground			
	B+	ON	OFF	Wrong
	ACC			
	Ground			

Parking Mode (Optional)



PARTICULAR WRONG CONNECTION

Connection	Driving	Parking
 B+		
 B+	ON	Always On
 Ground		

> The camera will run Parking Mode normally, but your car battery will be ran out under this connection.

> The Parking Mode will normal working in screen off status. Unless there is a collision or vibration triggered Sensor.

> Please check if your camera working after 15mins your car is off.

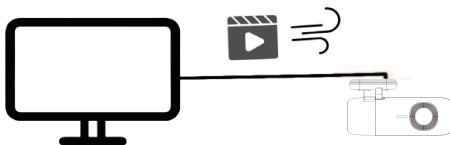
GPS Player (PC)

DOWNLOAD GPS PLAYER

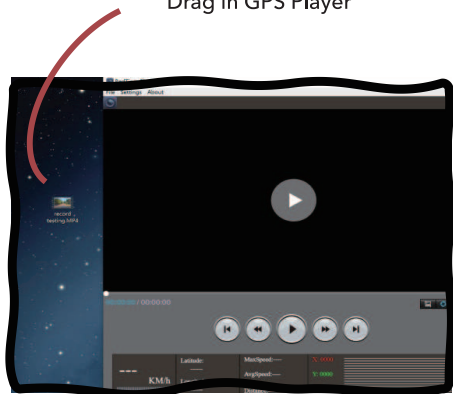
Download our GPS Player from website:
<https://www.redtigercam.com/pages/gps-player>



Transfer your recordings
to computer



Drag in GPS Player



GPS Player (PC)

USE YOUR GPS PLAYER



USE YOUR GPS PLAYER



Maintenance



MAINTAIN YOUR CAMERA

Do not directly plug and unplug the cable or SD card, except when the camera is turned off.

Please contact Redtiger before connecting a different hardware kit to the F9 camera.

It is normal for the camera to be warm during operation. Excess exposure to heat from the sun may cause damage that isn't covered under the 1 year warranty.

Email: help@redtigercam.com

Website: <http://www.redtigercam.com>

Phone: +188 8966 8028

Trouble Shooting



WIFI CONNECTION GOES WRONG

Connection Prepare

- > Mobile data / VPN is off
- > 16 ft less close to your F9
- > Only allowed 1 device connection

Connection Notice

- > WiFi password: 12345678
- > Connect only this time

OTHER PROBLEM

Won't enter Parking Mode

- > Hardwire kit needed
- > App shows "ACC disconnected" pop-up when trying to enter Parking Mode

Camera always on after Car turned down

- > Wrong connection of Red wire and Yellow wire
- > Please connect red wire to a fuse that is not powered when the key is off and the driver door is open

OTHER PROBLEM

Over Heat

- > Camera should stay between -4°F- 158°F

Trouble Shooting

RECEIVED DEAD CAMERA ?

Use USB cable to connect your camera with computer and verify that the indicator is blinking.

> If not, please Contact Redtiger directly.

ULTIMATE SOLUTION

Use different charging ways to verify if the camera work.

> Unplug all cables from the camera (make sure you can perform the following steps to troubleshoot).

> Plug Type-C USB charger to see if the camera working. If not, please use your personal USB charge and check again.

> Check your SD card is U3 Class10, if not, please change to one that is U3 Class10.

> Plug SD card and see if the camera working, if not, please contact Redtiger.

> If the methods above don't solve your problem, feel free to contact Redtiger and please leave your contact information and current address which may be needed if a replacement is warranted.



Customer Service

WORDS FROM HEART

Since our products are related to the safety of customers, we are committed to producing the best product quality and high-quality after sales support.

In view of no product is flawless, we sincerely believe the true measure of the company's character is what it does *after* its product does not meet expectations, we feel sorry for those customers, but deeply grateful for them to make us one more step closer to your most trustful automotive after-market brand.

We are willing to provide 1 month free return for your product, 1 year limited warranty, and lifetime technical support. Your product is guaranteed to be free of defects in materials and products from the date of purchase. In addition, you can also exchange your 1 year old product for a discounted price by contacting us online.

Behold the motif of complexity to us, simplicity to others, it's such a pleasure to listen to your advice, and we will promptly address any problems that arise.

Wish you all the best, sincerely
Redtiger Customer Service Team”.



E-MAIL



WHATS APP



FACE BOOK



LINE

Email

Mirror Dash Cam

Email: support@redtigercam.com

Mini Dash Cam

Email: help@redtigercam.com

Business Cooperation or Others

Email: contact@redtigercam.com

Customer Phone Service:

+1 888 966 8028

Business Day, Mon-Fri

6 AM-12 AM, 1 PM-8 PM EST (GMT-4)

Product Information



BASIC INFO OF YOUR CAMERA

Model	> F9
Power	> 12V/24V
Aperture	> F1.5
Battery	> Super capacitor
Video Format	> TS
Loop recording	> 1min/2min/3min
Recording method	> Normal recording/Time-lapse recording
Screen View	> Front or rear view
Resolution	> Front 2160P/1440P/1080P Rear 1080P
Audio	> Support sound recording and playback
Micro SD card	> Micro SD 16GB-256GB
Record photo	> Computer / Smartphone
Temperature	> -4°F- 158°F
Warranty period	> 1 Year



Redtiger

Always go-to dash cam



About Us

In an automobile-interconnection era,
everything about charm journey is within the reach of eyes.

Product and service are the foundation of Redtiger.

We have an expert research and
development team of "self-driving experts".

Based on the personal needs of users,
we use technology to drive product innovation.

In the future, we will continue
to explore the boundaries of tech to open up
a broader vision for driving.