

# User Guide



**BAS-18500**

**Denver.eu**

**03/2023**



FR

Cet appareil et  
ses cordons sont  
recyclables

À RÉPARER

OU MAGASIN

À RÉPARER

OU DÉCHETER



Points de collecte sur [www.quefiredesdechets.fr](http://www.quefiredesdechets.fr)  
Privilégiez la réparation ou le don de votre appareil !

## Safety information

Please read the safety instructions carefully before using the product for the first time and keep the instructions for future reference.

- 1. Warning:** This product includes a rechargeable lithium-ion battery.
- 2. Keep product out of the reach of children and pets to avoid chewing and swallowing.**
- 3. Product operating and storage temperature is from 0 degree Celsius to 40 degrees Celsius. Under and over this temperature might affect the function.**
- 4. Never open the product. Do not touch the inside electronics, or you may get an electric shock. Repairs or service should only be performed by qualified personnel.**
- 5. Do not expose to heat, water, moisture or direct sunlight!**
- 6. The unit is not waterproof. If water or foreign objects enter the unit, it may result in fire or electric shock. If water or a foreign object enters the unit, stop using it immediately.**
- 7. Only charge with supplied Adaptor. The direct plug-in adapter is used as a disconnecting device, and shall remain readily operable. Ensure there is space around the power outlet for easy access.**
- 8. Do not use non-original accessories together with the product as this can make the product functionality abnormal.**

## 1 Overview



1. Enter submenu 1. To select the Option that is shown at the bottom right of the screen and confirm a selection.
2. Answer or start a call; in standby: press to open Call History.
3. Speed dial key-M1/M2.
4. Long press to call your voicemail.
5. Numeric and alphabetic buttons.
6. Asterisk key. Lock or unlock keypad.
7. Up and down. Use the keys to navigate the menus.
8. Enter submenu 2. To select the Option that is shown at the bottom right of the screen.
9. Press and hold for power on or off; press to end a call; in menus: press to exit.
10. Camera.
11. Use the key to switch between the abc, ABC, Abc and 123 input methods. Press and hold this key to switch between ringing and mute modes.
12. Press and hold the button to turn Flashlight on or off.
13. Volume controls.

14. Emergency button.

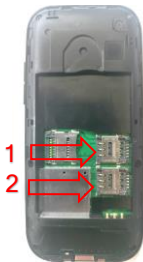
## 2. Setting up your phone

Remove the rear cover of the phone. Opening is in the bottom left corner. You can use your fingernail to lift off the cover.

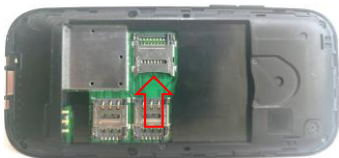


Insert the SIM card(s) into the holder as illustrated below with the chip facing downwards. SIM cards are not included. SIM cards and contact point will be easily damaged due to scratches and bending. Please be careful.

1. SIM 1: Nano SIM
2. SIM 2: Nano SIM



This step is optional and is only needed for storing pictures, videos or other multimedia files. Insert a microSD card (Max 32GB) into the card slot as shown below with gold contacts facing down. MicroSD card is not included.

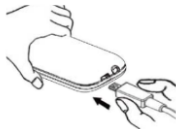


Insert the battery into battery slot.



Put the rear cover on again. You will hear a click when mounted.

Before you start using the phone, charge the battery with the included power adaptor for at least 4 hours.



### 3. Managing 2 SIM cards and profiles

When making a call or sending a text message you will be prompted to select the SIM profile that you want to use (SIM 1 or SIM 2). If you use different networks for each SIM card, the network name is displayed clearly according to SIM 1 or SIM 2 selection.

#### 4. Icons on the display



Signal strength



Battery indicator



Missed call



New message



Silent (Mute) mode



Vibration mode



Outdoor mode



Home mode



Alarm Clock on



Call forwarding



Bluetooth

## 5. Menus

### Messages



**Here you can write and send messages.**

Function: Compose a new message, save and/or send it to the recipient.

Note: to send SMS, you need to set the correct SMS service center number which can be obtained from your network provider.

While composing, press the # button to change the input method. A text message can be up to 160 characters in length and may contain pictures and ring tones (EMS).

- Send to: To send the composed message, input the recipient's number using the keypad or select a contact from your Phonebook.
- Insert symbol: Insert special symbol
- Input method: Select other input method
- Insert template: Choose preset SMS.
- Advanced: You can also select a contact and then insert the phone number.
- Save: Save the message to drafts.

Note: 1. To send SMS, you need to set the correct SMS service center number which can be obtained from network provider.

If [SMS settings/Common settings/Save sent message] is [On], the successfully/unsuccessfully sent SMS will be both saved to Outbox; otherwise the SMS will not be saved.

### Write messages

While composing, press the # button to change the input method. A text message can be up to 160 characters in length



## Received

Received SMS messages can be stored either in the phone or in SIM memory.

When you have received a message, you will be alerted by a ringtone or vibration (as defined in the menu [User profiles/profiles options/Customize/Tone setup/Message tone]) and the message icon will also be shown on the screen. Press the left soft key [View] or the OK button to read the new message, press the right soft key [Cancel] to return, to access the inbox to read the message.

If the message memory is full, "Memory full" and the message icon will flash on the display. Before you can receive new messages, delete some of your old messages in the inbox folder. If the capacity of new messages is beyond the capacity of the inbox, the information will be lost.

In the message list, press the OK button or the left soft key [Options] to enter the following menu:

- View: View information content.
- Reply: Reply to the SMS sender directly.
- Call sender: Call the message sender directly.
- Forward: Forward the message to someone else.
- Delete: Delete the message.
- Delete all: Delete all messages.
- Save to phonebook: Add to a new contact or existing contact
- Advanced: Other phone settings

Note: 1. To send SMS, you need to set the correct SMS service center number which can be obtained from your network provider.

2. If [SMS settings/Common settings/Save sent message] is [On], the successfully/unsuccessfully sent SMS will be both saved to Outbox; otherwise the SMS will not be saved.

If [Save and send] option is selected when sending the message, the sent SMS will be saved to the Sent folder.

In the sent message list, press the OK button or the left soft key to read the selected message.

## Unsent

Here you can view text messages that have not been sent successfully or draft text messages.

## Sent

If the message is sent successfully, the sent SMS will be saved to the Sent folder.

### **Delete message**

Here you can delete messages.

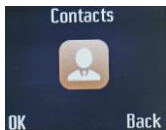
### **Text templates**

This menu is a common SMS template, which can also be edited according to your needs.

### **Message settings**

This menu can set the SMS service center number and SMS storage location (SIM card or mobile phone).

### **Contacts**



Here you can add and search your contacts.

#### **Search for name**

This function can quickly find the contact phone number by searching the name.

#### **Add contact**

This menu allows you to add a new contact to the SIM card or the phone.

#### **Edit contact**

This function can modify the existing contacts and numbers in the phonebook.

#### **Delete**

This function allows you to delete a single contact or all contacts in the phonebook.

### **Send contact via SMS**

You can send your contact information to another person via SMS.

### **Copy contact**

Copy the contact to your phone's memory or SIM.

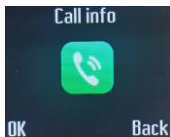
### **My number**

Here you can set your own number.

### **Contact settings**

Here, the various submenus of the phone book are set.

### **Call info**



Here you can see missed calls/dialed calls/received calls/all calls/delete all logs/call timers.

### **Multimedia**



### **Camera**

Take photos with the built-in camera.

### **Video recorder**

Record a video.

### **Image Viewer**

Browse images.

### **Files Manager**

Currently available memory locations are shown in the file manager menu.

### **Audio player**

Play MP3 files or sound recordings. Only works if you have inserted a microSD card which contains MP3 files (not included).

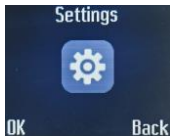
### **Video Player**

Playback video files.

### **FM radio**

In the FM radio menu, press the left/right navigation buttons to search for available radio channels. Press the up/down navigation buttons to decrease/increase the frequency by 0.1 MHz. Use the \*/# button to adjust the volume. Press the OK button to pause FM playback.

### **Settings**



Menu items: Silent/Sleep mode, Sounds and alerts, Handset volume, Display and lights, Family number, Time and date, Language, Call

waiting, Call forwarding, Withhold number, Auto keypad lock, Network selection, Voicemail number, Security settings, and Master reset.

### **Silent/Sleep mode**

Visual notifications only (torch LED flashes and notifications appear on the screen), no ringtone and no vibration function

### **Sounds and alerts**

Here you can choose different sound profiles.

### **Handset volume**

Volume setting

### **Display and lights**

Set up display and lights

### **Family number**

Set fast dialling number

### **Time and date**

Set time and date

### **Language**

Set language

### **Call waiting**

Set call waiting

### **Call forwarding**

Specify whether you want certain calls (All calls, If busy, No answer and/or No signal) to be forwarded to your voicemail or another number.

### **Withhold number**

Specify whether you would like your number or just »Private number« to be shown to the recipient when making calls.

### **Auto keypad lock**

Select whether the keypad will be locked automatically after 5 sec., 15 sec., 30 sec., 1 min. or 5 min. of inactivity.

### **Network selection**

Select Automatic or Manual.

### **Voicemail number**

Enter your voicemail number.

You will find this number in the documents supplied by your network provider.

Press and hold the 1 key to listen to your voicemail.

### **Security settings**

**PIN:** PIN request on/off, change

**PIN Phone code:** On/Off, change (factory preset code: 1234)

### **Master reset**

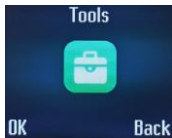
You can restore all the factory settings on your phone (factory preset phone code: 1234).

### **Files Manager**



Currently available memory locations are shown in the file manager menu.

### **Tools**



### **Alarm clock**

Set an alarm.

### **Calendar**

Add reminders in the calendar.

### **Calculator**

Mini calculator function

### **Bluetooth**

Bluetooth connection with external BT headset or speaker (Both not included).

### **Emergency contacts**



Read the instructions carefully and set the emergency function according to your needs. You can save up to five emergency contacts (family members, friends and official institutions).

In an emergency, press and hold the emergency button on the back of the phone.

The five preset numbers will be dialled automatically in the order in which you have saved them. If it is not possible to get through to anyone on the first number, the second number will automatically be dialled. If it is not possible to get through to anyone on the second number, the third number will automatically be dialled, and so on. (The phone will go through a list of five numbers a maximum of three times.)

At the same time as each emergency call, a text message (SMS) will be sent to the contact.

During the emergency call, a warning tone will sound continuously to alert anyone nearby and the person being called.

To cancel an emergency call, press and hold the red key

#### **AC adapter:**

Model identifier: DCS37-0500550

Input voltage: 100-240V AC

Input AC frequency:

Output voltage: DC 5V

Output current: 0.55A

Output power: 2.75W

Average active efficiency: 70.35%

No-load power consumption: 0.075W

Manufacturer's name: SHENZHEN EAST SUN ELECTRONIC CO.,LTD

Trade mark, commercial registration number: 91440300770306495Y

Address: Building B, No.88, Xingye Road One, Fenghuang First Industrial Park, Fuyong Sub-district, Baoan District, Shenzhen City, Guangdong Province, P.R.China



Please notice - All products are subject to change without any notice. We take reservations for errors and omissions in the manual.

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Electric and electronic equipment and included batteries contains materials, components and substances that can be hazardous to your health and the environment, if the waste material (discarded electric and electronic equipment and batteries) is not handled correctly.

Electric and electronic equipment and batteries is marked with the crossed out trash can symbol, seen above. This symbol signifies that electric and electronic equipment and batteries should not be disposed of with other household waste, but should be disposed of separately.

As the end user it is important that you submit your used batteries to the appropriate and designated facility. In this manner you make sure that the batteries are recycled in accordance with legislature and will not harm the environment.

All cities have established collection points, where electric and electronic equipment and batteries can either be submitted free of charge at recycling stations and other collection sites, or be collected from the households. Additional information is available at the technical department of your city.

Hereby, Denver A/S declares that the radio equipment type BAS-18500 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [denver.eu](http://denver.eu) and then click the search ICON on topline of website. Write model number: BAS-18500. Now enter product page, and RED directive is found under downloads/other downloads.

Operating Frequency Range:

Bluetooth: 2402 – 2480 MHz

FM: 87.5 - 108 MHz

GSM(900): 890.2 - 914.8 MHz

DCS(1800): 1710.2 - 1784.8 MHz

Max Output Power: <8.32W

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Omega 5A,

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