

360EyesHome Smart Camera Operating Instructions



smartapp.tuya.com/tuyasmart

Scan the QR code to download the "360EyesHome" APP

Dear users, thank you for using our products. Before using, please read the operation manual carefully and save it for future reference

- 1.Register and log in**
1.1 Open the APP "360EyesHome" (Figure 1)
1.2 Click "No Account? Signup" (Figure 2)
1.3 Enter the information as prompted and click "register" to complete it (Figure 3), and then log in the account to enter the main interface (Figure 4)



figure 1 figure 2 figure 3

- 2.Add camera**
Method 1: Scan the QR code to add the camera
2.1 Click the plus symbol "+" on the upper right corner (Figure 4)
2.2 Select the country and click "Next" (Figure 5)
2.3 Scan the QR code on the camera (Figure 6)
Note, if you can't find the QR code, or it's damaged, you can choose Method 2 to connect the camera



figure 4 figure 5 figure 6

- 2.4 After confirming that the red light is flashing, click "Next" (Figure 7)
2.5 Click "Join" (Figure 8)
2.6 Choose your own WiFi, enter the correct WiFi password and click "OK" (Figure 9)



figure 7 figure 8 figure 9

- 2.7 Waiting device connecting (Figure 10)
2.8 After finishing adding, choose a name for your device and click "OK" (Figure 11)
2.9 Add complete (Figure 12)



figure 10 figure 11 figure 12

- Method 2: wireless hotspot connection (Cannot find the QR code)**
3.1 Click the plus symbol "+" on the upper right corner (Figure 13)
3.2 Select the country and click "Next" (Figure 14), 3.3 Follow the prompts to enter the correct information to complete
3.3 Click "No QR Code Found" (Figure 15)



figure 13 figure 14 figure 15

- 3.4 Click "Next" (Figure 16)
3.5 Please refer to the video on the APP and connect to the wifi starting with IPC365 (Figure 17)
(Android phones do not have this step, please refer to Figure 18)
3.6 Click "Choose Device WiFi" (Figure 18)



figure 16 figure 17 figure 18

- 3.7 Find the WiFi connection with the IPC365 name and click the return button on the upper left corner (Figure 19)
3.8 Choose your own WiFi, enter the correct WiFi password and click "OK" (Figure 20)
3.9 Waiting device connecting (Figure 21)



figure 19 figure 20 figure 21

- 3.10 After finishing adding, choose a name for your device and click "OK" (Figure 22)
3.11 Add complete (Figure 23)



figure 22 figure 23

- Method 3: Wire mode (device with LAN port)**
4.1 Click the plus symbol "+" on the upper right corner (Figure 24)
4.2 Select the country and click "Next" (Figure 25)
4.3 Click "The camera is connected to the router via a cable" (Figure 26)



figure 24 figure 25 figure 26

- 4.4 After searching the device ID number, click the device ID number (Figure 27)
4.5 Click "Add the Device" (Figure 28)



figure 27 figure 28

- 4.6 After finishing adding, choose a name for your device and click "OK" (Figure 29)
4.7 Add complete (Figure 30)



figure 29 figure 30

For more functions, please see Settings-Help

FAQ

- 1.Memory card not detected
(Please make sure that the memory card can be used normally, insert the correct direction)
2. The camera does not currently support 5G WiFi, if it is connected, please switch to 2.4G WiFi
3. Is the "wireless password error" prompt sounded during the camera connection?
(Please check if the WiFi password entered is correct)
- 4.The camera is offline?
(Please check whether the WiFi network is normal, check whether the power supply is normal)
- 5.How to change the network connection?
(Press and hold the RESET button of the camera for 5 seconds until the camera beeps and the green light flashes quickly to reconnect)

warranty card

client's name--your name: _____

Purchase time--shopping time: _____

contact details: _____

cause of issue: _____