

ARCTIS 1 WIRELESS FOR XBOX

PRODUCT INFORMATION GUIDE



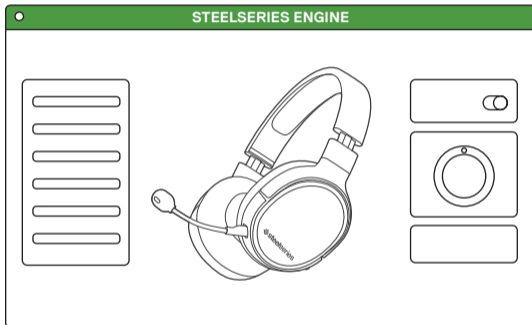
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WELCOME TO ARCTIS

Your new headset is the result of our unyielding pursuit of perfection for over 15 years. We poured our hearts into creating the best possible gaming headset by pushing the boundaries of sound quality, mic clarity, comfort, and style. Arctis is our glory; now go chase yours.

STEELSERIES ENGINE



Download SteelSeries Engine to customize your audio settings and to integrate with Engine Apps (like Discord):

steelseries.com/engine

find help at support.steelseries.com

PACKAGE CONTENTS

Arctis 1 Wireless Headset

USB-C Wireless Dongle

USB Charging Cable

USB-C to USB-A Adapter Cable

ClearCast Microphone

SYSTEM REQUIREMENTS // COMPATIBILITY

Xbox One

PC

Playstation 4

Nintendo Switch

Android (with USB-C)

While the Galaxy Note 10 is fully supported, older Samsung phones do not support chat functionality over USB

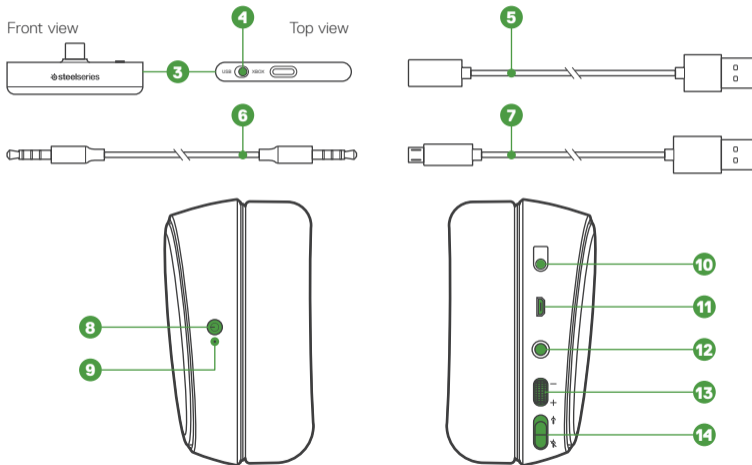
PRODUCT OVERVIEW

- 1 ClearCast Microphone
- 2 Airweave Ear Cushions*



- 3 USB-C wireless Dongle
- 4 Mode Switch
- 5 USB-C to USB-A Adapter Cable
- 6 3.5 mm Audio Cable
- 7 Micro-USB charging Cable
- 8 Power Button
- 9 Power LED
- 10 Microphone Jack
- 11 Micro-USB Jack
for charging and firmware updates
- 12 3.5 mm Audio Jack
- 13 Volume Wheel
- 14 Microphone Mute Switch

* Find accessories and replacement parts at steelseries.com/gaming-accessories



SETUP

XBOX ONE

Set the Mode Switch **4** of the USB-C Wireless Dongle **3** to Xbox.

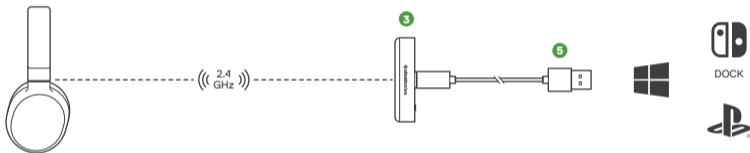


WINDOWS, SWITCH, PS4

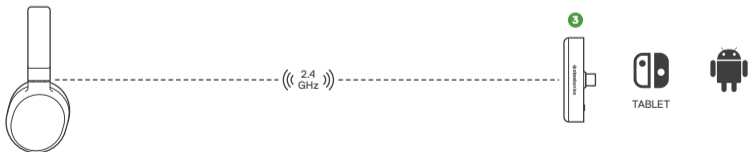
Set the Mode Switch **4** of the USB-C Wireless Dongle **3** to USB.



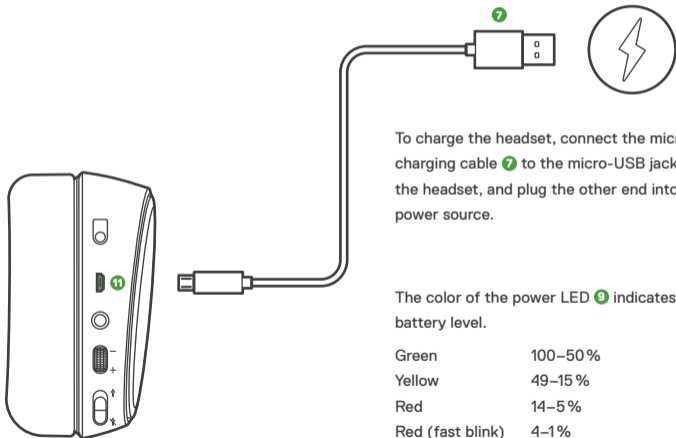
Connection to USB-A



Connection to USB-C



CHARGING

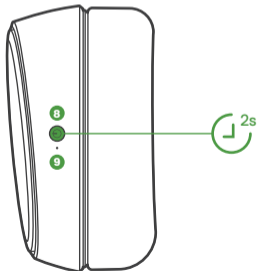


To charge the headset, connect the micro-USB charging cable **7** to the micro-USB jack **11** on the headset, and plug the other end into any USB power source.

The color of the power LED **9** indicates the battery level.

Green	100–50 %
Yellow	49–15 %
Red	14–5 %
Red (fast blink)	4–1 %

POWER ON/OFF



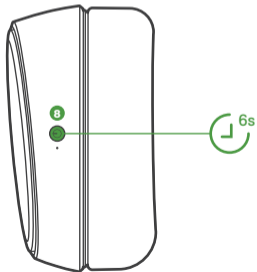
- **ON** To power on the headset press and hold the Power Button **8** for at least 2 seconds. You will hear a tone, and the power LED **9** will illuminate.
- **OFF** To power off the headset press and hold the Power Button **8** for at least 3 seconds

PAIRING



Note: The headset is already paired with the transmitter out of the box

- 1 Connect the USB-C wireless dongle **5** to a Windows PC with SteelSeries Engine installed
- 2 Initiate wireless dongle pairing from Engine
- 3 With the headset off, press and hold the Power Button **8** for 6 seconds
- 4 You will hear a tone when the pairing is completed



MICROPHONE

Microphone attachment



Position the microphone close to the corner of your mouth with the flat surface facing you



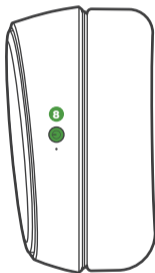
Front view





Top view



MULTIMEDIA CONTROL



 Answer/end voice call
single · press Power Button 8

 Play/pause music
single · press Power Button 8

 Next track
double · · press Power Button 8

 Previous track
triple · · · press Power Button 8

ESPAÑOL

CONTENIDO DEL PAQUETE

Auriculares Arctis 1 Wireless

Adaptador USB-C inalámbrico

Cable de carga USB

Cable adaptador USB-C a USB-A

Micrófono ClearCast

REQUISITOS DEL SISTEMA//COMPATIBILIDAD

Xbox One

PC

Playstation 4

Nintendo Switch

Android (con USB-C)

Mientras el Galaxy Note 10 está completamente cubierto, otros modelos de Samsung no tienen la cobertura de chat a través de USB.

Si necesitas ayuda, visita support.steelseries.com

DESCRIPCIÓN GENERAL DEL PRODUCTO

- 1 Almohadillas Airweave*
- 2 Micrófono ClearCast
- 3 Adaptador USB-C inalámbrico
- 4 Modo Switch
- 5 Cable adaptador USB-C a USB-A
- 6 Cable de audio de 3,5 mm
- 7 Cable de carga micro-USB
- 8 Botón de encendido
- 9 LED de alimentación
- 10 Toma para micrófono
- 11 Toma micro-USB
(para carga y actualizaciones de firmware)
- 12 Toma para audio de 3,5
- 13 Rueda de volumen
- 14 Botón de silencio del micrófono

*Consulta accesorios y repuestos en steelseries.com/gaming-accessories

CONFIGURACIÓN

XBOX

Ponlo en modo Switch **4** en el conector USB-C Wireless para XBOX

WINDOWS, SWITCH, PS4

Stellen Sie den Modusschalter **4** des drahtlosen USB-C-Dongles **3** auf USB.

Verbindung via USB-A

Verbindung via USB-C

CARGA

Para cargar los auriculares, conecta el cable de carga micro-USB **7** a la toma micro-USB **11** de los auriculares y enchufa el otro extremo a cualquier fuente de alimentación USB.

El color del LED de alimentación **9** indica el nivel de la batería.

Verde	100–50 %
Amarillo	49–15 %
Rojo	14–5 %
Rojo (parpadeo rápido)	4–1 %

ENCENDIDO Y APAGADO

Para encender los auriculares, mantén pulsado el botón de encendido **8** al menos 2 segundos. Oirás un tono y se iluminará el LED de encendido **9**.

Para apagar los auriculares, mantén pulsado el botón de encendido **8** al menos 3 segundos.

EMPAREJAMIENTO

Nota: por defecto, los auriculares ya vienen emparejados con el transmisor.

- 1 Conecta el adaptador inalámbrico USB-C **3** a un PC con Windows que tenga SteelSeries Engine instalado.
- 2 Inicia el emparejamiento de adaptador inalámbrico desde Engine.
- 3 Con los auriculares apagados, mantén pulsado 6 segundos el botón de encendido **8**.
- 4 Oirás un tono cuando se haya completado el emparejamiento.

MICRÓFONO

Montaje del micrófono


Coloca el micrófono cerca de la comisura de tu boca, con la superficie plana orientada hacia ti.

vista superior

vista frontal

CONTROL MULTIMEDIA

 Responder/finalizar llamada de voz
pulsación · única del botón de encendido **8**

 Reproducir/pausar música
pulsación · única del botón de encendido **8**

 Pista siguiente
pulsación · · doble del botón de encendido **8**

 Pista anterior
pulsación · · · triple del botón de encendido **8**

DEUTSCH

LIEFERUMFANG

Headset Arctis 1 Wireless

Drahtloser USB-C-Dongle

USB-Ladekabel

Adapterkabel für USB-C auf USB-A

ClearCast-Mikrofon

SYSTEMANFORDERUNGEN // KOMPATIBILITÄT

Xbox One

PC

PlayStation 4

Nintendo Switch

Android (mit USB-C)

Galaxy Note 10 ist vollständig kompatibel, ältere Samsung Handys unterstützen jedoch keine Chat Funktionalität via USB.

Du brauchst Hilfe? support.steelseries.com

PRODUKTÜBERSICHT

- 1 ClearCast-Mikrofon
- 2 Airweave-Ohrpolster*
- 3 Drahtloser USB-C-Dongle
- 4 Modusschalter
- 5 Adapterkabel für USB-C auf USB-A
- 6 Audiokabel 3,5 mm
- 7 Micro-USB-Ladekabel
- 8 Ein/Aus-Taste

- 9 Ein/Aus-LED
- 10 Mikrofonanschluss
- 11 Micro-USB-Port
(für Aufladung und Firmware-Updates)
- 12 Klinkestecker 3,5 mm
- 13 Lautstärkerad
- 14 Stummschalter für das Mikrofon

* Zubehör- und Ersatzteile auf steelseries.com/gaming-accessories

ANSCHLIESSEN

XBOX ONE

Stellen Sie den Modusschalter **4** des drahtlosen USB-C-Dongles **3** auf Xbox.

WINDOWS, SWITCH, PS4

Stellen Sie den Modusschalter **4** des drahtlosen USB-C-Dongles **3** auf USB.

Verbindung via USB-A

Verbindung via USB-C

AUFLADEN

Stecke das Micro-USB-Ladekabel **7** in den Micro-USB-Port **11** des Headsets und verbinde das

andere Ende mit einer USB-Stromquelle, um das Headset zu laden.

Die Farbe der Ein/Aus-LED **9** zeigt den Akkuladezustand an.

Grün	100–50 %
Gelb	49–15 %
Rot	14–5 %
Rot (schnelles Blinken)	4–1 %

EIN-/AUSSCHALTEN

Halte die Ein/Aus-Taste **8** mindestens 2 Sekunden gedrückt, um das Headset einzuschalten. Ein Ton ertönt und die Ein/Aus-LED **9** leuchtet auf.

Halte die Ein/Aus-Taste **8** mindestens 3 Sekunden gedrückt, um das Headset auszuschalten.

KOPPELN

Hinweis: Das Headset ist bereits mit dem Sender gekoppelt.

- 1 Schließe den drahtlosen USB-C-Dongle **3** an einen Windows-PC an, auf dem die Software SteelSeries Engine installiert ist.
- 2 Starte den Kopplungsvorgang mit dem drahtlosen Dongle über die Software.
- 3 Das Headset muss ausgeschaltet sein.

Halte nun die Ein/Aus-Taste **8** 6 Sekunden gedrückt.

- Ein Ton ertönt, wenn die Kopplung abgeschlossen ist.

MIKROFON

Mikrofonbügel

Positioniere das Mikrofon nah am Mundwinkel. Die flache Seite muss dabei zu dir zeigen.

Draufsicht

Vorderansicht

FRANÇAIS

CONTENU DE L'EMBALLAGE

Casque Arctis 1 sans fil

Dongle USB-C sans fil

Câble de charge USB

Câble adaptateur USB-C vers USB-A

Microphone ClearCast

CONFIGURATION SYSTÈME REQUISE // COMPATIBILITÉ

Xbox One

MULTIMEDIA-STEUERUNG

 Anruf annehmen/beenden
Ein/Aus-Taste **8** einmal · drücken.

 Musik abspielen/pausieren
Ein/Aus-Taste **8** einmal · drücken.

 Nächster Titel
Ein/Aus-Taste **8** zweimal ·· drücken.

 Vorheriger Titel
Ein/Aus-Taste **8** dreimal ··· drücken.

PC

PlayStation 4

Nintendo Switch

Android (avec USB-C)

Bien que le Galaxy Note 10 soit entièrement pris en charge, les anciens téléphones Samsung ne prennent pas en charge la fonction de chat via USB.

obtenez de l'aide sur support.steelseries.com

VUE D'ENSEMBLE DU PRODUIT

- 1 Microphone ClearCast
- 2 Coussinets d'écouteur Airweave*
- 3 Dongle USB-C sans fil
- 4 Mode Switch
- 5 Câble adaptateur USB-C vers USB-A
- 6 Câble audio 3,5 mm
- 7 Câble de charge micro-USB
- 8 Bouton marche / arrêt
- 9 Voyant d'alimentation
- 10 Prise microphone
- 11 Prise micro-USB (pour la charge et les mises à jour du firmware)
- 12 Prise jack 3,5 mm
- 13 Molette de volume
- 14 Bouton de désactivation du microphone

*Trouvez des accessoires et des pièces de rechange sur steelseries.com/gaming-accessories

CONFIGURATION

XBOX

Réglez le mode Switch **4** du dongle sans fil USB-C **3** vers la Xbox.

WINDOWS, SWITCH, PS4

Réglez le mode Switch [04] du dongle sans fil USB-C **3** vers l'USB.

Connexion à l'USB-A

Connexion à l'USB-C

CHARGE

Pour recharger le casque, connectez le câble de charge micro-USB **7** à la prise micro-USB **11** du casque, puis branchez l'autre extrémité à une source d'alimentation USB.

La couleur du voyant **9** indique le niveau de la batterie.

Vert	100 – 50 %
Jaune	49 – 15 %
Rouge	14 – 5 %
Rouge (clignotement rapide)	4 – 1 %

MARCHE / ARRÊT

Pour allumer le casque, appuyez sur le bouton marche / arrêt **8** et maintenez-le pendant au moins 2 secondes. Vous entendez une tonalité, puis le voyant **9** s'allume.

Pour éteindre le casque, appuyez sur le bouton marche / arrêt **8** et maintenez-le pendant au moins 3 secondes.

APPARIEMENT

Remarque : Le casque est appairé avec l'émetteur par défaut.

- 1 Branchez le dongle USB-C sans fil **3** sur un PC Windows sur lequel SteelSeries Engine est installé.
- 2 Initiez l'appariement avec le dongle sans fil via Engine.
- 3 Lorsque le casque est hors tension, appuyez et maintenez le bouton marche / arrêt **8** pendant 6 secondes.
- 4 Vous entendrez un signal sonore lorsque l'appariement est terminé.

MICROPHONE

ACCESSOIRE MICRO

Positionnez le microphone près de la commissure des lèvres avec la surface plane face à vous.

vue de dessus

vue de face

COMMANDES MULTIMÉDIAS

 Répondre à / terminer un appel vocal
Appuyez une · fois sur le bouton marche / arrêt **8**

 Lecture / pause de la musique
Appuyez une · fois sur le bouton marche / arrêt **8**

 Piste suivante
Appuyez une · · fois sur le bouton marche / arrêt **8**

 Piste précédente
Appuyez une · · · fois sur le bouton marche / arrêt **8**

REGULATORY



Europe – EU Declaration of Conformity

Hereby, SteelSeries ApS. declares that the equipment which is compliance with directive RoHS 2.0 (2015/863/EU), R.E.D (2014/53/EU), EMC Directive (2014/30/EU), and LVD (2014/35/EU) which are issued by the Commission of the European Community.

The full text of the EU declaration of conformity is available at the following internet address: <https://steelseries.com/>

Operating Temperature: 0 to + 40 °C

SteelSeries ApS. hereby confirms, to date, based on the feedback from our suppliers indicates that our products shipping to the EU territory comply with REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals – (EC) 1907/2006) compliance program. We are fully committed to offering REACH compliance on the products and posting accurate REACH compliance status for the all of products.

Frequency bands and Powers (Headset and Transceiver)

- Frequency band(s) in which the radio equipment operates: 2.400–2.4835 GHz
- Maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates:
 - EIRP: n /4-DGPSK: 5.35 dBm (Headset ANT 1)
 - EIRP: n /4-DGPSK: 4.26 dBm (Headset ANT2)
 - EIRP: n /4-DGPSK: 7.14 dBm (Transceiver)
- Software Version: V1.03



WEEE

This product must not be disposed of with your other household waste or treat them in compliance with the local regulations or contact your local city office, your household waste disposal service or the shop where you purchased the product.



Safety Guideline for Lithium Battery

This battery must not be disposed of with your other household waste or treat them in compliance with the local regulations or contact your local city office, your household waste disposal service or the shop where you purchased the product.

“CAUTION!” Risk of explosion if battery pack is not replace by same type as specified by the manufacturer.

Please keep follow all listed important warnings and cautions below while using this battery pack to avoid any damage

or hazard.

1. The battery polarity (+) and (-) shall not be connected and charged reversely. Risk of explosion if the battery polarity (+) and (-) is reversed.
2. Please keep this battery pack away from fire and high heat sources due to explosion might happen. Do not place your battery pack close to any heater or hot location.
3. This battery pack shall not be hit or impacted. This battery pack shall not be dealt with any sharp or keen objects either.
4. This battery pack shall not be exposed to moisture, dripping or splashing.
5. If any electrolyte flow out of this battery pack when touch the user's eyes and skin, please seek medical advice immediately.



Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement, the device can be used in portable exposure condition without restriction.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Headset FCC ID: ZHK-HS00021

Transceiver FCC ID: ZHK-HS00021TXX

Frequency bands and Powers (Headset and Transceiver)

a. Frequency band(s) in which the radio equipment operates: 2.400 - 2.4835 GHz

b. Maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates:

- Conducted Peak Power: $\pi/4$ -DQPSK: 4.19 dBm (Headset ANT 1)
- Conducted Peak Power: $\pi/4$ -DQPSK: 3.85 dBm (Headset ANT 2)
- Conducted Peak Power: $\pi/4$ -DQPSK: 3.32 dBm (Transceiver)

c. Software Version: V1.03

Industry Canada Statement:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada

applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter, except tested built-in radios.

Cet appareil et son antenne ne doivent pas être situés ou fonctionner en conjonction avec une autre antenne ou un autre émetteur, exception faites des radios intégrées qui ont été testées.

The County Code Selection feature is disabled for products marketed in the US/ Canada.

La fonction de sélection de l'indicatif du pays est désactivée pour les produits commercialisés aux États-Unis et au Canada.

Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement, The device can be used in portable exposure condition without restriction.

Déclaration d'exposition aux radiations:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences.

L'appareil peut être utilisé en condition d'exposition portable sans restriction.

Headset IC: 9638A-HS00021

Transceiver IC: 9638A-HS00021TXX

SteelSeries Products and Australian Consumer Law

Our goods come with guarantees that cannot be excluded under Australian consumer law. You are entitled to a repair, replacement, or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should your product be defective, you can make a claim under Australian consumer law.

SteelSeries will provide its own remedies equivalent to those remedies in the consumer guarantee provisions of the Australian Consumer Law at any time within 24 months of the date of purchase. For the avoidance of doubt, SteelSeries acknowledges that the Australian Consumer Law may provide for remedies beyond 24 months for a number of its products.

Summary of Australian statutory consumer guarantees

Consumer guarantees in relation to goods

The goods will be of acceptable quality, The goods will be fit for a particular purpose, The goods will match their description, The goods will match the sample or demonstration model, You have title to the goods, You have undisturbed possession of the goods, There are no undisclosed securities on the goods.

Consumer guarantees in relation to services

We will provide the services with due care and skill, The services will be fit for a particular purpose, The services will be provided within a reasonable time.

For SteelSeries-branded goods, in addition to the above, we also guarantee that we will provide repairs or spare parts for a reasonable time. Under Australian consumer law, the remedy you are entitled to if a product fails to meet a consumer guarantee will depend on whether the failure to comply with the guarantee is major or minor.

Minor failures to comply with a consumer guarantee can normally be fixed or resolved in a reasonable amount of time. In this case, the seller can choose to offer you a refund, replacement, repair or, in the case of services, resupply. If the seller does not fix the problem or takes too long, you may be able to get it fixed by someone else and recover the costs from the seller depending on the circumstances.

Remedies for major failure with goods

Return the product and ask for a refund, Return the product and ask for an identical replacement, or one of similar value if reasonably available, Keep the product and ask for compensation for the drop in value caused by the problem.

Remedies for major failure with services

Cancel the contract and pay a reasonable amount for the work done, or seek a refund, For money already paid, keep the contract and negotiate a reduced price for the drop in value of the service — this may mean asking for some of your money back if you have already paid.

For goods, there is a major failure to comply with a consumer guarantee when:

- You would not have purchased the product if you had known about the problem.
- The product is significantly different from the description, sample or demonstration model you were shown.
- The product is substantially unfit for its normal purpose and cannot easily be made fit within a reasonable time.
- The product is substantially unfit for a purpose that you told the supplier about, and cannot easily be made fit within a reasonable time.
- The product is unsafe.

For services, there is a major failure to comply with a consumer guarantee when:

- You would not have engaged the service if you had known the nature and extent of the problem.
- The service does not meet the reasonable expectations for that type of service, and the problem cannot be rectified within a reasonable time.
- You told the supplier that you wanted the service for a specific purpose, which was not fulfilled, and the problem could not be easily rectified within a reasonable time.
- You told the supplier that you wanted a specific result, yet the service and end result failed to meet your specifications and could not be easily rectified within a reasonable time.
- The supply of the service has created an unsafe situation.

For information on Australian consumer laws, please visit Australian consumer law website at <http://www.consumerlaw.gov.au>.

Importer Name and Address: Ingram Micro Pty LTD / Level1, 61 Dunning Avenue. Rosebery NSW 2018

Telephone technical support: +61-2-9381-6000



Custom Union Compliance.
(Russia / Belarus / Kazakhstan)



ACMA Compliance (Australia/ New-Zealand)



Direct Current

Product Name: Wireless Headset
Model No.: HS-00021
Rated: 5V , 600mA

Accessories information

Product Name: Transceiver
Model No.: HS-00021TXX
Rated: 5V , 100mA
Made in China

SteelSeries serial numbers:

The SteelSeries serial numbers consist of 19 digits with below breakdown

69089 XXX 12 XX XX 0001
 a b

a Production week

b Production year

Regions	Contact Information	
USA	656 W Randolph St, Suite 3E, Chicago, IL 60661, USA	+1 312 258 9467
Europe	Dirch Passers Allé 27, 5.Sal., 2000 Frederiksberg, Denmark	+45 702 500 75

More information and support from www.steelseries.com



learn more at steelseries.com