gosund

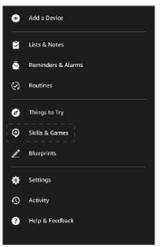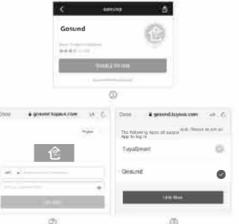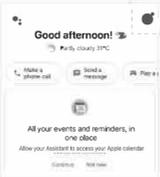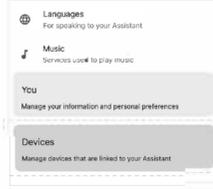## Smart Plug SP1

Any problems please follow Gosund on [f] and consult the service staff

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What's in the Box
1. Smart Plug
2. User Manual

At a Glance

① ④
③
②

1. Socket Panel
2. Power Plug
3. ON/OFF Button
4. Flame Resistant Material

Note:
Socket can be controlled individually. You can also control it individually in APP.

Specification
Model: SP1
Input: 230V~, 50/60Hz
Output: 16A Max.
Material: PC (V0 Fireproof, UV resistant)
Wi-Fi Network: 802.11 b/g/n,2.4GHz(only)
Product Size: 6.7x8.0x7.3cm
Frequency Range: 2412-2472 MHz

Main Features

Voice Control   App Control   Scheduled Control

Family Share   Energy Monitoring

Reset
- Turn on the power, hold the button for 5 seconds till the socket led starts to flash. The reset is successful.
- When the socket is in a new network environment, you need to restore the factory settings, and then reconnect to the network.

Main Features
- Keep it out of the reach of children and pets.
- Do not use this product in humid environments or outdoors. It's for indoor use only.
- Do not place this product near heating devices, such as microwave ovens, or radiators.
- Protect the product from extreme temperature direct sunlight, strong jolts high humidity, moisture, flammable gases, vapors and solvents.
- Do not disassemble, modify, or repair your device, and ask help from the authorized professionals for device malfunction.
- Do not use the device when it is no longer working properly or visibly damaged.
- Do not store the device for extended periods in poor ambient

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conditions.
- Do not insert your device to another one.
- Never use aggressive detergents such as rubbing alcohol or other chemical solutions because these could damage the casing or even impair the functioning of the product.
- Do not connect in series.
- Do not cover the product when in use.
- No voltage only when unplugged.

How to download the APP ?
Option1: Search for "Gosund" in the Apple APP Store or Google Play.
Option2: Scan the QR code to enter the download page.

APP Download

After download APP and login, make sure the indicator under blinking, then please use our APP "Add device" then scan the QR code and get into Quick Pairing, connect the device and APP. If you meet any issue, contact us via official website or APP.

Wi-Fi Pairing

Binding Voice Assistants Guide

2.4G Wi-Fi   5G Wi-Fi

Since the device only supports 2.4G Wi-Fi connection, please ensure that the mobile phone and the device are connected to 2.4G Wi-Fi simultaneously.

How to Connect Gosund Devices to Alexa
Note：
1. Please download the Amazon Alexa APP before connecting, and make sure that the Alexa account is successfully logged in.
2. Make sure that the Alexa speaker and the device to be bound are powered on and connected to the Wi-Fi network.

Method 1: Bind quickly via Gosund APP
1. Open the Gosund APP, click "Me" in the lower right corner, and then click the "Alexa" icon in the "Third-Party Voice Services" menu.

Note： Please update the APP to version 3.22.5 or above.

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2. Click " Sign In With Amazon" at the bottom of the page.

amazon alexa

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3. Click "LINK" at the bottom of the page.

ACCOUNT LINKING

Link Gosund with Alexa
Enable the Gosund skill and link your account with Alexa.
To unlink your account at any time, disable the skill in the Alexa app

CANCEL   LINK

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4. Bind successfully, the device can be controlled by Alexa.

Already linked with Amazon Alexa
You can control Alexa-enabled devices with Amazon Alexa speakers, such as
  Alexa, turn on light
  Alexa, set air conditioning to 20°C
  Alexa, turn off diffuser
  Alexa, increase conditioner by 3 degrees

Back

Method 2: Add skills via Alexa APP
1. Open Amazon Alexa APP and select "skills & Games", as shown in the figure below.

Add a Device
Lists & Notes
Reminders & Alarms
Routines
Things to Try
Skills & Games
Blueprints
Settings
Activity
Help & Feedback

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2. Click "Search" icon and enter "Gosund", as shown in the following figure.

SEARCH

Search
Gosund
gosund
gosund app plug
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3. Find "Gosund", click "enable" and contact your Gosund account to enable skill. As shown in the figure below:

Gosund

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4. Then the device can be controlled through Alexa.

Good afternoon!

Alexa by Amazon will be able to:
Receive your public profile
Control your devices over internet

Authorize

5. Now you can begin your smart home journey.

How to Connect Devices to Google Assistant

Note Support 2.4GHz Wi-Fi only.
1. Open the Google Assistant APP and login in.
2. Tap your account name of the upper right corner.

Good afternoon!

Languages
For speaking to your Assistant

Music
Services used to play music

You
Manage your information and personal preferences

Devices
Manage devices that are linked to your Assistant

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3. Click "Devices" to add devices.

Languages
For speaking to your Assistant

Music
Services used to play music

You
Manage your information and personal preferences

Devices
Manage devices that are linked to your Assistant

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4. Find "Link a smart home device" and click it.

Add a device

5. Enter "Gosund" to search and click the "Gosund smart".

Gosund
Add new
Gosund smart

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6. Enter your Gosund APP account and password, then tap "Link Now".

7. Now you can begin your smart home journey.

For more operation videos, please scan the QR code below.

Video Instructions

FAQ:
1. Question: The smart plug showing offline or disconnect from WiFi.
Answer:
1) Please ensure the wifi connection is stable and the router is not far or overloaded. Please restart your router or connect the device to a mobile wifi hotspot to see if it works.
2) Please remove the device from the App.
Click the device name ->click on edit icon (at top right)>click "Remove Device (at the bottom)-> "Disconnect and wipe data".
3) Please reset it before connecting it to the App again. Simply press the power button (for about 10 seconds). The smart plug indicator will blink rapidly(EZ mode) or slowly (AP mode).
2. Question: Smart plug will turn on and off by itself randomly. What should I do to fix this?

Answer:
1) Please check first have you set any schedules for ON/OFF on APP ?
2) Could you please try the below steps to plug it in another socket?
a. Please remove the device from the app.
  Click the device name ->click on edit icon (at top right)->click "Remove Device (at the bottom)-> "Disconnect and wipe data".
b. Please reset it before connecting it to the app again.
  Simply press the power button (for about 10 seconds). The smart plug indicator will blink rapidly(EZ mode) or slowly (AP mode).
c. If the issue persists, please restart your router or connect the device to a mobile wifi hotspot to see if it works.