



Pre-contractual information for Connected Products and Related Services according to Article 3 (2)(3) EU Data Act

In accordance with **Regulation (EU) 2023/2854 (the “EU Data Act”)**, we, **Motorola Group** provide the following information about our Connected Products and Related Services (“**products and services**”). This declaration is intended to give customers and users details about the types of data generated by our products or services, how that data is handled, and how access is enabled. It also outlines the nature, volume, and storage of such data, the purposes for which it is used, and the conditions under which it may be accessed or shared, in accordance with the EU Data Act.

Please note: Depending on the specific customizations, add-ons selected, and additional services selected for the products and services, the types, frequencies and amounts of data gathered and processed may vary.

Where information changes during the lifetime of the product or service, this information will be updated accordingly.

Covered Products and Services

This declaration applies to:

- Personal and business computing devices (smartphones, IoT ecosystem devices)
- Associated software and cloud-based services (device management tools, data sanitization, software pre-installs, telemetry, remote diagnostics, updates, and (remote) support platforms, AI model adaptation, collaboration connectivity, compatible accessories connectivity)
- For smartphones and IoT ecosystem devices - device activation tracking, device management (incl. country and carrier specific device configuration), hardware and software usage, diagnostics, warranty service and other.

Types of Data Generated

Depending on the product and configuration, data may include:

- Device hardware parameters like battery voltage levels, battery temperature, Wi-Fi and Bluetooth [turned on / off], cellular network type in use [3G, 4G, 5G, etc.]
- Device stability data like force close, application not responding, kernel panic, tombstones
- Android application usage parameters like, which applications are installed, when they are opened and how long they were used and other.

Data Format, Volume, Frequency, and Retention

- Data format used is JSON format.