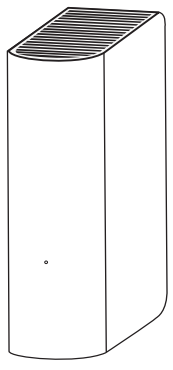
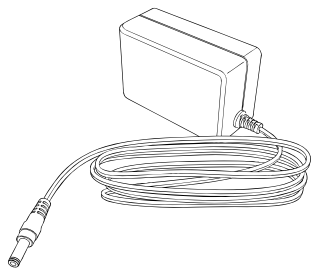
WD Elements™

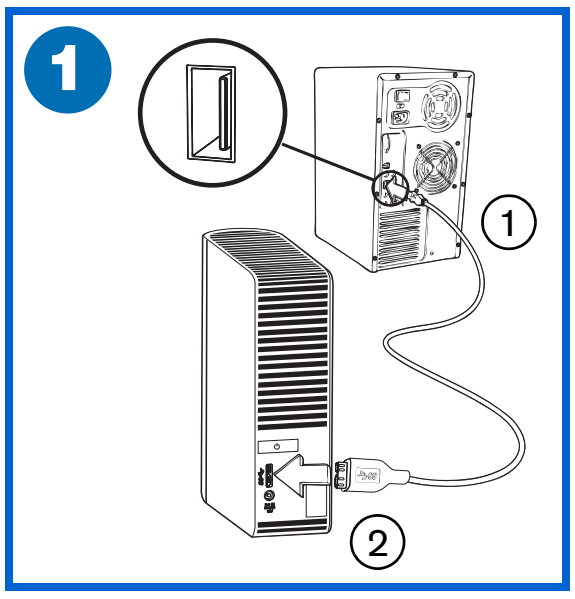


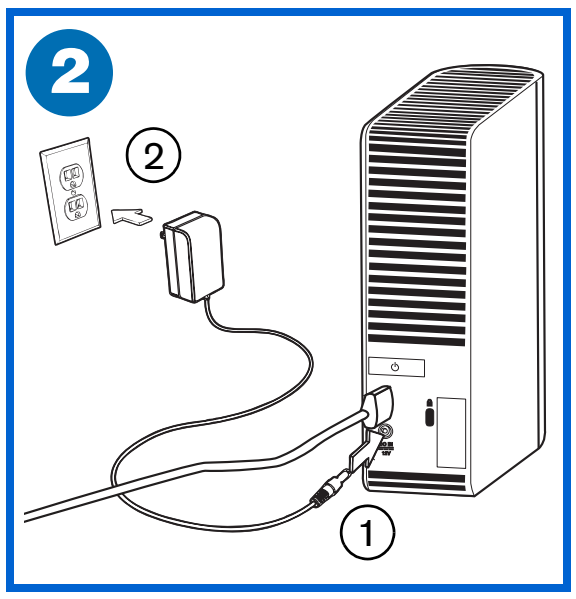


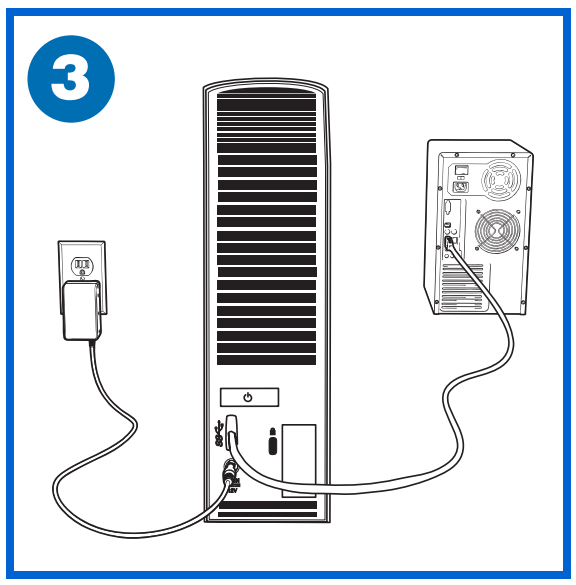
Technical Support Services

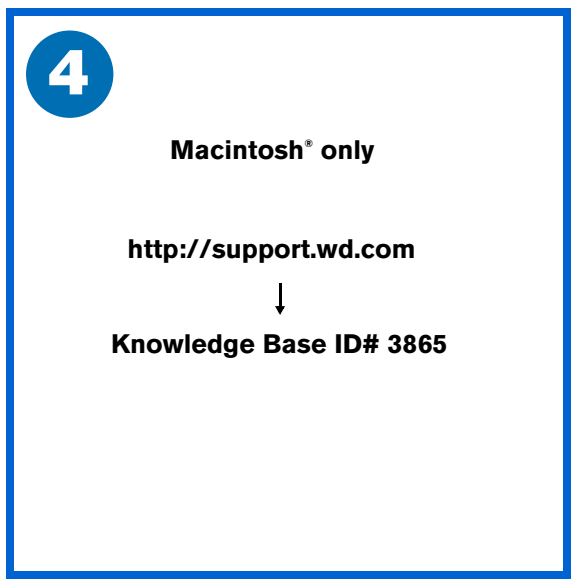
http://support.wd.com
www.wd.com

North America	800.ASK.4WDC (800.275.4932)	Asia Pacific	+86.21.2603.7560 or http://support.wd.com/contact
Spanish	800.832.4778	Japan	0800.805.7293
Europe (toll free where available)	00800.27549338	Australia & New Zealand	+800.2275.4932
Europe/Middle East/Africa	+31.880062100	Russia	8.10.8002.3355011









BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT

IMPORTANT – READ CAREFULLY. YOUR PURCHASE IS SUBJECT TO THE TERMS OF THIS BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT (THIS "AGREEMENT"), AND OTHER TERMS AS APPLICABLE TO PARTICULAR PRODUCTS OR SERVICES. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES THE RESOLUTION OF DISPUTES ON AN INDIVIDUAL BASIS, LIMITS YOUR ABILITY TO SEEK RELIEF IN A COURT OF LAW, AND WAIVES YOUR RIGHT TO PARTICIPATE IN CLASS ACTIONS, CLASS ARBITRATIONS, OR A JURY TRIAL FOR CERTAIN DISPUTES.

1. Disputes. The terms of this Agreement shall apply to all Disputes between you and Western Digital Technologies, Inc. and its affiliates (collectively, "WDT"). For the purposes of this Agreement and subject to the exceptions set forth in this Section 1, "Dispute" shall mean any dispute, claim, or action between you and WDT arising out of or relating to all WDT products and services, including without limitation hardware and software products, this Agreement, or other transaction involving you and WDT, whether in contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis, and shall be interpreted to be given the broadest meaning allowable under law. **YOU AND WDT AGREE THAT "DISPUTE" AS DEFINED IN THIS AGREEMENT SHALL NOT INCLUDE ANY CLAIM OR CAUSE OF ACTION BY YOU OR WDT FOR (A) TRADE SECRET MISAPPROPRIATION, (B) PATENT INFRINGEMENT, (C) COPYRIGHT INFRINGEMENT OR MISUSE, AND (D) TRADEMARK INFRINGEMENT OR DILUTION. MOREOVER, NOTWITHSTANDING SECTION 6, YOU AGREE THAT A COURT, NOT THE ARBITRATOR, MAY DECIDE IF A CLAIM FALLS WITHIN ONE OF THESE FOUR EXCEPTIONS**.

2. Binding Arbitration. You and WDT further agree: (a) to arbitrate all Disputes between the parties pursuant to the provisions in this agreement; (b) this Agreement memorializes a transaction in interstate commerce; and (c) the Federal Arbitration Act (9 U.S.C. §1, et seq.) governs the interpretation and enforcement of this Agreement. **ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED.** The arbitrator may award you the same damages as a court sitting in proper jurisdiction could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In addition, in some instances, the costs of arbitration could exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court.The decision of the arbitrator shall be final and enforceable by any court with jurisdiction over the parties.

3. Small Claims Court. Notwithstanding the foregoing, you may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.

4. Dispute Notice. In the event of a Dispute, you or WDT must first send to the other party a notice of the Dispute that shall include a written statement that sets forth the name, address and contact information of the party giving it, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). The Dispute Notice to WDT must be addressed to: Western Digital Technologies, Inc., ATTN: Legal Department, 3355 Michelson Drive, Suite 100, Irvine, CA 92612, U.S.A. (the "WDT Notice Address"). The Dispute Notice to you will be sent by certified mail to the most recent address WDT on file or otherwise in our records for you. If WDT and you do not reach an agreement to resolve the Dispute within sixty (60) days after the Dispute Notice is received, you or WDT may commence an arbitration proceeding pursuant to this Agreement. Following submission and receipt of the Dispute Notice, each of the parties agrees to act in good faith to seek to resolve the Dispute before commencing arbitration.

5. WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND WDT AGREE THAT EACH PARTY MAYBRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUTLIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS AGREEMENT, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.

6. Arbitration Procedure. If a party elects to commence arbitration, the arbitration shall be governed by the rules of JAMS that are in effect at the time the arbitration is initiated (the "JAMS Rules"), available at http://www.jamsadr.com or by calling 1-800-352-5267, and under the rules set forth in this Agreement. If there is a conflict between the JAMS Rules and the rules set forth in this Agreement, the rules set forth in this Agreement shall govern. You may, in arbitration, seek any and all remedies otherwise available to you pursuant to federal, state, or local laws. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including, but not limited to, any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, a court may determine the limited question of whether a claim or cause of action is for trade secret misappropriation, patent infringement, copyright infringement or misuse, or trademark infringement or dilution, all of which are excluded from the definition of "Disputes" in Section 1. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator's award shall be binding on the parties and may be entered as a judgment in any court of competent jurisdiction. You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.

a Initiation of Arbitration Proceeding. If either you or WDT decides to arbitrate a Dispute, both parties agree to the following procedure:

(i) Write a Demand for Arbitration. The demand must include a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at http://www.jamsadr.com ("Demand for Arbitration").

(ii) Send three copies of the Demand for Arbitration, plus the appropriate filing fee, to:
JAMS
500 North State College Blvd., Suite 600
Orange, CA 92868, U.S.A.

(iii) Send one copy of the Demand for Arbitration to the other party at the same address as the Dispute Notice, or as otherwise agreed to by the parties.

b Hearing Format. In all hearing formats, the arbitrator shall issue a written decision that explains the essential findings and conclusions on which an award, if any, is based. During the arbitration, the amount of any settlement offer made by WDT or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or WDT is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration.

c Arbitration Fees. WDT shall pay, or (if applicable) reimburse you for, all JAMS filing, administration, and arbitrator fees for any arbitration commenced (by you or WDT) pursuant to provisions of this Agreement.

d Award in Your Favor. For Disputes in which you or WDT seeks $75,000 or less in damages, exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you in an amount greater than WDT's last written offer, if any, to settle the Dispute, WDT will: (i) pay you $1,000 or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and WDT in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by WDT pursuant to this Section 6(d).

e Attorney's Fees. WDT will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute underthis Agreement. Your right to attorney's fees and expenses under Section 6(d) above does not limit your rights to attorney's fees and expenses under applicable law; notwithstanding the foregoing, the arbitrator may not award duplicative awards of attorney's fees and expenses.

f Opt-out. You may elect to opt-out (exclude yourself) from the final, binding individual arbitration procedure and waiver of classand representative proceedings specified in this Agreement by sending a written letter to the WDT Notice Address within thirty (30) days of your assent to this Agreement (including the purchase, download, installation or other use of WDT products and services) that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to arbitration.

7. Severability. If any provision in this Agreement is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 5; if Section 5 (but only Section 5) is found to be unenforceable, this entire Agreement shall be null and void.

Regulatory Compliance

FCC Class B Information

Operation of this device is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received.

This device has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This unit generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

CAN ICES-3 (B) / NMB-3 (B) Statement

Cet appareil numérique de la classe B est conforme à la norme NMB-3 (B) du Canada. This device complies with Canadian ICES-3 (B).

Safety Compliance

Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Safety of Information Technology Equipment. For use only with a UL Listed PC.

Approuvé pour les Etats-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Sûreté d'équipement de technologie de l'information.

This device is only for use with the compatible UL Listed AC adapter.

Cet appareil n'est destiné qu'a` des adaptateur compatibles marqués "UL Listed".

CE Compliance for Europe

Marking by the CE symbol indicates compliance of this system to the applicable Council Directives of the European Union, including the EMC Directive (2004/108/EC) and the Low Voltage Directive (2006/95/EC). A "Declaration of Conformity" in accordance with the applicable directives has been made and is on file at Western Digital Europe.

Die Markierung mit dem CE-Symbol zeigt an, dass dieses Gerät mit den anwendbaren Richtlinien der Europäischen Union übereinstimmt. Hierzu zählen auch die EMV-Richtlinie (2004/108/EG) sowie die Niederspannungsrichtlinie (2006/95/EG). Eine „Konformitätserklärung" in Übereinstimmung mit den anwendbaren Richtlinien ist erstellt worden und kann bei Western Digital Europe eingesehen werden.

Le symbole CE indique que ce système est conforme aux directives du Conseil de l'Union Européenne, notamment à la Directive CEM (2004/108/CE) et la Directive Basse tension (2006/95/CE). Une « déclaration de conformité » aux directives applicables a été déposée auprès de Western Digital Europe.

I marchi con il simbolo CE denotano la conformità di questo sistema alle direttive del Consiglio dell'Unione europea, ivi compresa la Direttiva EMC (2004/108/CE) e la Direttiva Bassa Tensione (2006/95/CE). In adempimento con le vigenti direttive è stata rilasciata una "Dichiarazione di conformità", depositata presso Western Digital Europe.

La marca con el símbolo CE indica el cumplimiento de este sistema con las correspondientes directivas del Consejo de la Unión Europea, que incluye la Directiva CEM (2004/108/CE) y la Directiva de bajo voltaje (2006/95/CE). Se ha realizado una "Declaración de conformidad" de acuerdo con las directivas correspondientes y se encuentra documentada en las instalaciones de Western Digital en Europa.

Märkning av CE-symbolen anger att detta systemet uppfyller kraven enligt det Europeiska Parlamentet och Rådets direktiv, inklusive EMC-direktivet (2004/108/EC) och Direktivet om Lågspänning (2006/95/EC). En "Försäkran om Överensstämmelse" har gjorts enligt de gällande direktiven och har registrerats hos Western Digital Europa.

Merking med CE-symbolet indikerer dette systemets overholdelse av gjeldende direktiver for EU, inkludert EMC-direktivet (2004/108/EC) og lavspenningsdirektivet (2006/95/EC). En "samsvarserklæring" i henhold til gjeldende direktiver har blitt skrevet og finnes arkivert hos Western Digital Europe.

CE-merkintä osoittaa tämän järjestelmän yhdenmukaisuuden sovellettavissa olevien Euroopan unionin neuvoston direktiivien kanssa, mukaan lukien EMC-direktiivi (2004/108/EC), sekä alijännitedirektiivi (2006/95/EC). "Yhdenmukaisuusvakuutus" sovellettavien direktiivien kanssa on tehty ja se on arkistoituna Western Digital Europe:ssa.

Маркировка символом CE свидетельствует о соответствии настоящей системы положениям применимых директив Совета Европейского Союза, в том числе Директивы об электромагнитной совместимости (2004/108/EC) и Директивы о низковольтном оборудовании (2006/95/EC). Заявление о соответствии положениям применимых директив, сделанное компанией Western Digital, находится в архиве её европейского подразделения.

يشير التميز بوضع الرمز CE إلى توافق هذا النظام مع توجيهات المجلس القابلة للتطبيق والخاصة بالاتحاد الأوروبي، بما في ذلك توجيهات التوافقية الكهرومغناطيسية (EMC) (2004/108/EC) وتوجيهات الجهد الكهربي المنخفض (2006/95/EC) وتم وضع "إعلان المطابقة" وفقًا للتوجيهات القابلة للتطبيق وهو موجود في ملف على Western Digital Europe.

GS Mark (Germany only)

Maschinenlärminformations-Verordnung 3. GPSGV: Der höchste Schalldruckpegel beträgt 70 db(A) oder weniger gemäß EN ISO 7779, falls nicht anders gekennzeichnet oder spezifiziert.

KC Notice (Republic of Korea only)

기종별	사용자 안내문
B 급기기(가정용방송통신기자재)	이기기는가정용(B 급) 전자파적합기기로서주로가정에서사용하는것을목적으로하며, 모든지역에서사용할수있습니다

Australia/New Zealand

Nothing in this warranty modifies or excludes your legal rights under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act. This warranty identifies WD's preferred approach to resolving warranty claims which is likely to be quick and simple for all parties.

No other warranties either express or implied by law, including but not limited to those contained in the Sale of Goods Act, are made with respect to the Product. If you purchased your Product in New Zealand for the purposes of a business, you acknowledge and agree that the New Zealand Consumer Guarantees Act does not apply.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specifications. The term of your warranty is 3 years in Australia and New Zealand, unless otherwise required by law. The term of your warranty period shall commence on the purchase date appearing on your purchase receipt from an authorized distributor or authorized reseller. Proof of purchase shall be required to be eligible for this warranty and to establish the commencement date of this warranty. Warranty service will not be provided unless the Product is returned to an authorized distributor, authorized reseller or regional WD return center where the Product was first shipped by WD. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was (i) not purchased from an authorized distributor or authorized reseller, (ii) not used in accordance with WD specifications and instructions, (iii) not used for its intended function, or (iv) stolen from WD, or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD.

PRODUCTS ARE COMPLEX AND FRAGILE ITEMS THAT MAY OCCASSIONALY FAIL DUE TO (A) EXTERNAL CAUSES, INCLUDING WITHOUT LIMITATION, MISHANDLING, EXPOSURE TO HEAT, COLD, AND HUMIDITY, AND POWER FAILURES, OR (B) INTERNAL FAULTS . SUCH FAILURES CAN RESULT IN THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA. NOTE THAT YOU SHALL BE RESPONSIBLE FOR THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA HOWSOEVER CAUSED, AND FOR BACKING UP AND PROTECTING DATA AGAINST LOSS, CORRUPTION, DELETION OR ALTERATION. YOU AGREE TO CONTINUALLY BACK UP ALL DATA ON THE PRODUCT, AND TO COMPLETE A BACKUP PRIOR TO SEEKING ANY GENERAL SERVICE AND TECHNICAL SUPPORT FROM WD.

In Australia, if the Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption, provided it is fair and reasonable to do so, WD limits its liability to replacement of the Product or supply of equivalent or better Product.

This warranty shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer. This warranty is WD's sole manufacturer's warranty and is applicable only to Products sold as new.

Obtaining Service

WD values your business and always attempts to provide you the very best of service. Should you encounter any problem, please give us an opportunity to address it before returning this Product. Most technical support questions can be answered through our knowledge base or e-mail support service at http://support.wd.com. If the answer is not available or, if you prefer, please contact WD at the applicable telephone number shown in the front of this document.

If you wish to make a claim, you should initially contact the dealer from whom you originally purchased the Product. If you are unable to contact the dealer from whom you originally purchased the Product, please visit our product support Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided with your RMA number. If following receipt of a qualifying claim under this warranty, WD or the dealer from whom you originally purchased the Product determines that your claim is valid, WD or such dealer shall, at its discretion, either repair or replace the Product with an equivalent or better Product or refund the cost of the Product to you. You are responsible for any expenses associated with a claim under this warranty. The benefits provided to you under this warranty are in addition to other rights and remedies available to you under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act.

Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com.

Western Digital Technologies, Inc.
3355 Michelson Drive, Suite 100
Irvine, California 92612

E-mail: support@wd.com

Warranty Information

All Regions Except Australia/New Zealand

Obtaining Service

WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specification therefor. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 1 year in the North, South and Central America region, 2 years in the Europe, the Middle East and Africa region, and 3 years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product with an equivalent or better Product. The foregoing warranty of WD shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to accidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Garantieinformationen

Alle Regionen außer Australien/Neuseeland

Inanspruchnahme des Service

WD schätzt Sie als Kunden und ist immer bemüht, Ihnen den bestmöglichen Service zu bieten. Wenn dieses Produkt gewartet werden muss, wenden Sie sich entweder an den Händler, bei dem Sie das Produkt ursprünglich erworben haben, oder besuchen Sie unsere Website für Produktsupport unter http://support.wd.com. Hier finden Sie Informationen zur Inanspruchnahme unseres Service und wie eine RMA (Waren-Rücksendeberechtigung) angefordert werden kann. Wird festgestellt, dass das Produkt defekt ist, erhalten Sie eine RMA-Nummer sowie Anweisungen zur Rücksendung des Produkts. Eine nicht autorisierte Rücksendung, (d. h. eine Sendung, für die keine RMA-Nummer erteilt wurde,) wird zu Ihren Lasten an Sie zurückgeschickt. Autorisierte Rücksendungen sind im Voraus zu bezahlen, entsprechend zu versichern und in einer zulässigen Versandverpackung an die auf Ihren Rücksendeunterlagen angegebene Adresse zu richten. Der Originalkarton und das entsprechende Verpackungsmaterial sollten zur Lagerung und zum Versand Ihres WD-Produkts stets aufbewahrt werden. Um festzustellen, ob Ihre Garantie noch gültig ist, prüfen Sie die verbleibende Garantiedauer für das Produkt (Seriennummer erforderlich) unter http://support.wd.com. WD haftet weder für den Verlust von Daten, unabhängig von der Ursache, noch deren Wiederherstellung oder für Daten, die auf Produkten gespeichert sind, die sich im Besitz von WD befinden.

Beschränkte Garantie

WD garantiert, dass das Produkt bei normaler Benutzung, für den weiter unten bestimmten Zeitraum, keine Material- und Verarbeitungsfehler aufweist, und dass es den WD-Spezifikationen entspricht. Die Geltungsdauer Ihrer beschränkten Garantie hängt davon ab, in welchem Land Sie das Produkt erworben haben. Die Geltungsdauer Ihrer beschräckten Garantie beträgt 1 Jahre in den Regionen Nord-, Süd- und Zentralamerika, 2 Jahre in den Regionen Europa, Mittlerer Osten und Afrika, und 3 Jahre in den Regionen Asien und Pazifik, insofern gesetzlich nicht anders vorgeschrieben. Die beschränkte Garantie beginnt mit dem Datum des Kaufbelegs. WD bietet unter Umständen nach eigenem Ermessen erweiterte Garantieleistungen zum Kauf an. WD übernimmt keine Haftung für die Rücksendung des Produkts, wenn WD feststellt, dass das Produkt auf unrechtmäßige Weise von WD erhalten wurde oder dass der monierte Defekt a) nicht existiert, b) nicht behoben werden kann, da der Schaden nachweislich entstanden ist, bevor es im Besitz von WD war oder c) auf falsche Anwendung, unsachgemäße Installation, Änderungen (einschließlich des Entfernen oder Zerstörens von Etiketten und Öffnens oder Entfernen von Gehäusen, es sei denn, das Produkt ist auf der Liste von benutzerwartbaren Produkten verzeichnet und die spezifische Änderung liegt innerhalb der Bereichs der anwendbaren Anweisungen wie beschrieben unter http://support.wd.com), einen Unfall oder falsche Handhabung während es im Besitz einer anderen Partei als WD war, zurückzuführen ist. Unter Beachtung der oben genannten Einschränkungen besteht Ihr einziger und ausschließlicher Garantieanspruch während der Dauer der genannten Garantie und nach Ermessen von WD in einer Reparatur des defekten Produkts oder dem Austausch des Produkts gegen ein gleichwertiges oder besseres Produkt. Für reparierte oder umgetauschte Produkte gilt entweder die Restlaufzeit der ursprünglichen Produktgarantie oder eine Garantiezeit von neunzig (90) Tagen, je nachdem welche der beiden Möglichkeiten zu einer längeren verbleibenden Garantiezeit führt.

Die beschriebene, beschränkte Garantie ist die einzige Garantieleistung von WD und gilt ausschließlich für als neu verkaufte Produkte. Die hier genannten Leistungen werden erbracht an Stelle von a) jeglichen anderen Garantieleistungen, ob ausdrücklich, impliziert oder gesetzlich festgelegt, einschließlich aber nicht beschränkt auf jegliche implizierte Zusicherung der allgemeinen oder erforderlichen Gebrauchstauglichkeit und b) jeglichen Verpflichtungen und Haftung seitens WD für Schäden einschließlich aber nicht beschränkt auf Neben-, Folge- oder spezielle Schäden bzw. finanzielle Verluste, Profitverlust oder Ausgaben sowie Datenverlust, die in Verbindung mit dem Kauf, dem Einsatz oder der Leistung des Produkts stehen, auch wenn WD auf die Möglichkeit solcher Schäden aufmerksam gemacht wurde.

Informations sur la garantie

Toutes régions sauf l'Australie et la Nouvelle Zélande

Obtention de service

WD apprécie votre clientèle et tente de vous fournir les meilleurs services. Si ce Produit nécessite une intervention de maintenance, vous pouvez contacter le vendeur chez qui vous avez acheté le Produit ou consulter notre site Web à l'adresse http://support.wd.com pour savoir comment obtenir une assistance ou une autorisation de retour de matériel (RMA). S'il est déterminé que le Produit peut être défectueux, vous recevrez un numéro de RMA et des instructions pour le renvoi du Produit. Les retours non autorisés (c'est-à-dire ceux sans numéro RMA) vous seront renvoyés à vos frais. Les retours autorisés doivent être envoyés dans un conteneur conforme, prépayés et assurés, à l'adresse fournie sur vos documents de retour. Le carton et l'emballage d'origine doivent être conservés pour le stockage et l'envoi de votre produit WD. Pour établir de façon indiscutable la période de garantie, vérifiez la date d'expiration de la garantie (vous aurez besoin du numéro de série) à l'adresse http://support.wd.com. WD n'assume aucune responsabilité quant aux pertes de données, quelle qu'en soit leur cause, à la récupération de données perdues, ou aux données contenues dans tout Produit mis en sa possession.

Garantie limitée

WD garantit le produit contre les vices de fabrication et de matériau dans des conditions normales d'utilisation pour la période indiquée ci-dessous et garantit sa conformité aux spécifications WD mentionnées dans la présente. La période de votre garantie limitée dépend du pays où le produit a été acquis. La période de la garantie limitée est de 1 ans en Amérique du Nord, en Amérique du Sud et en Amérique centrale, de 2 ans en Europe, au Moyen-Orient et en Afrique, et de 3 ans en Asie Pacifique, dans toute la mesure autorisée par la loi. La période de votre garantie limitée commencera à la date d'achat apparaissant sur votre facture. WD peut à sa seule discrétion proposer à la vente des extensions de garantie. renvoyé si WD détermine que le Produit a été volé à WD ou que le défaut revendiqué a) n'est pas présent, b) ne peut pas raisonnablement être corrigé en raison de dommages survenus avant l'arrivée du Produit chez WD, c) est attribuable à une utilisation inappropriée, une installation incorrecte, une modification (notamment l'enlèvement ou l'effacement d'étiquettes et l'ouverture ou l'enlèvement de boîtiers externes, à moins que le produit ne figure dans la liste des produits pouvant être réparés de manière limitée par l'utilisateur et que la modification spécifique entre dans le cadre des instructions applicables telles que répertoriées à l'adresse http://support.wd.com), un accident ou un mauvais traitement lors de sa possession par un tiers autre que WD. Sous réserve des limitations ci-dessus, votre recours unique et exclusif en garantie sera pendant la durée de la garantie mentionnée ci-dessus et au choix de WD, la réparation ou le remplacement du produit avec un produit équivalent ou de meilleure qualité. La garantie mentionnée de WD s'étendra aux Produits réparés et remplacés pendant la période restante de la garantie d'origine ou pendant quatre-vingt dix (90) jours à compter de la date d'envoi du Produit remplacé ou réparé, la période la plus longue s'appliquant.

La garantie limitée mentionnée est la seule garantie de WD et s'applique uniquement à des produits vendus en tant que produits neufs. Les recours fournis ici sont donnés en lieu et place de a) tout recours et toute garantie, expresse, implicite ou légale, y compris, mais sans s'y limiter, toute garantie implicite de valeur marchande ou d'adéquation à un usage particulier, et b) toute obligation et toute responsabilité pour des dommages, y compris, mais sans s'y limiter, les dommages accidentels, indirects ou spéciaux, ou toute perte financière, tout manque à gagner ou frais, ou données perdues à la suite de ou liée à l'achat, l'utilisation ou la mise en œuvre du Produit, même si WD a été averti de la possibilité de tels dommages.

Informazioni sulla garanzia

Tutte le regioni ad eccezione di Australia/Nuova Zelanda

Come ottenere assistenza

WD vi è grata per aver scelto un proprio prodotto e tenterà sempre di soddisfarne qualsiasi esigenza di assistenza. Se questo prodotto necessita di manutenzione, rivolgersi al rivenditore presso il quale è stata acquistato o visitare il sito Web di supporto dei prodotti all'indirizzo http://support.wd.com per richiedere informazioni su come ottenere assistenza o un numero RMA. Se si determina che il Prodotto è difettoso, verrà assegnato un numero RMA e l'utente riceverà istruzioni su come effettuarne la resa. Un reso non autorizzato (ad esempio, privo dell'obbligatorio numero RMA) verrà restituito a spese dell'utente. I resi autorizzati devono essere inviati all'indirizzo riportato sulla documentazione di reso fornita in un contenitore di spedizione approvato, prepagato ed assicurato. Si consiglia di conservare il contenitore e il materiale di imballaggio per custodire o spedire il prodotto. Per stabilire in maniera definita il periodo di garanzia, controllare la scadenza della garanzia (numero di serie richiesto) tramite http://support.wd.com. WD non sarà in alcun modo responsabile per la perdita di dati, qualunque sia la causa, né per il ripristino di dati persi o i dati contenuti in qualsiasi prodotto restituito in suo possesso.

Garanzia limitata

WD garantisce che il Prodotto, utilizzato normalmente, sarà privo di difetti nei materiali e nella manodopera per il periodo specificato di seguito, tranne se altrimenti previsto dalla legge e sarà pertanto conforme alle specifiche di WD. Il termine della garanzia limitata dipende dal paese in cui il Prodotto è stato acquistato. Il termine sarà pertanto di 1 anni nella regione dell'America Settentrionale, Centrale e Meridionale, 2 anni in Europa, Medio Oriente e Africa e 3 anni nella regione Asia Pacifico, tranne se prescritto altrimenti per legge. Il termine della garanzia limitata avrà inizio a partire dalla data di acquisto che appare sullo scontrino d'acquisto. WD può, a sua sola discrezione, offrire in acquisto garanzie estese. WD declina ogni responsabilità per qualsiasi Prodotto reso, ove fosse determinato che lo stesso sia stato rubato o che il difetto dichiarato a) non sia presente, b) non può essere adeguatamente rettificato per danni verificatisi prima che WD ricevesse il Prodotto, oppure c) sia attribuibile a uso improprio, installazione non corretta, alterazione (ivi compresi rimozione o cancellazione delle etichette e apertura e rimozione delle coperture esterne, tranne se il prodotto è ad intervento circoscritto dell'utente e la specifica alterazione è prevista dalle istruzioni pertinenti riportate sul sito http://support.wd.com), incidenti o manovre errate mentre in possesso di terzi che non fossero WD. Entro i limiti summenzionati, la garanzia unica ed esclusiva dell'utente sarà, durante il periodo di garanzia specificato dianzi e a discrezione di WD, la riparazione o la sostituzione del Prodotto con un Prodotto equivalente o migliore. La presente garanzia di WD verrà estesa solo al Prodotto originale o sostituti per il periodo applicabile della garanzia originale ancora per novanta (90) giorni dalla data di spedizione del Prodotto riparato o sostituito, quello, tra i due, con durata maggiore. La presente garanzia limitata è la sola garanzia di WD ed è applicabile esclusivamente ai prodotti venduti come nuovi. I rimedi ivi offerti sono in luogo di a) qualsiasi e tutti gli altri rimedi e garanzie esplicite, implicite o imposte per legge, comprese e non limitate a qualsiasi garanzia di commerciabilità o di adeguatezza per un determinato scopo e b) qualsiasi e tutti gli obblighi e le responsabilità di WD per danni, compresi e non limitati ai danni accidentali, consequenziali o speciali o di qualsiasi perdita finanziaria, perdita di profitti o spese, nonché perdita di dati conseguenti all'acquisto, all'impiego o alle prestazioni del Prodotto anche se WD era al corrente della possibilità di tali danni.

Información sobre la garantía

Todas las regiones excepto Australia/Nueva Zelanda

Cómo solicitar el servicio

WD valora su compra y siempre trata de prestarle el mejor de los servicios. Si este producto requiere mantenimiento, comuníquese con el distribuidor al que le compró el producto originalmente o visite nuestro sitio web de soporte técnico en http://support.wd.com para obtener información acerca de cómo solicitar servicio o una Autorización de devolución de materiales (RMA). Si se determina que el producto tiene fallas, le entregarán un número de autorización de devolución de materiales e instrucciones para realizar la devolución del producto. El producto devuelto sin autorización (es decir, un producto para el cual no se ha emitido un número de autorización de devolución de materiales) le será devuelto con cargo a usted. Las devoluciones autorizadas deberán ser enviadas en un paquete aprobado para el envío, con prepagado y asegurado, a la dirección provista con sus documentos de devolución. Deberá conservar la caja y materiales de empaque originales para almacenar o enviar su producto de WD. Para establecer de manera concluyente el plazo de la garantía, verifique el vencimiento de la garantía (necesitará el número de serie) en http://support.wd.com. WD no será responsable por la pérdida de datos, independientemente de la causa, de la recuperación de datos perdidos ni de los datos contenidos en cualquier producto que esté en su posesión.

Garantía limitada

WD garantiza que el producto, cuando se utilice en condiciones normales por el plazo definido a continuación, estará libre de defectos en materiales y mano de obra y por lo tanto cumplirá con las especificaciones de WD para dicho producto. El plazo de la garantía limitada depende del país donde se adquirió el producto. El plazo de la garantía limitada es de 1 año en la región del Norte, Sur y Centroamérica, 2 años en la región de Europa, el Medio Oriente y África, así como 3 años en la región de Asia Pacífico, a menos que la ley indique lo contrario. El plazo de la garantía limitada comenzará desde la fecha de la compra que aparece en el recibo de la misma. WD puede, a su sola discreción, poner a la venta garantías ampliadas. WD no tendrá ninguna responsabilidad por ningún producto devuelto si WD determina que el producto fue robado de WD o que el defecto declarado a) no está presente, b) no se puede corregir razonablemente debido a que fue dañado antes de que WD recibiera el producto o c) es atribuible al mal uso, a una instalación incorrecta, a alteraciones (incluyendo la eliminación o la destrucción de etiquetas y la apertura o el desmontaje de gabinetes externos, a menos que el producto esté en la lista de productos a los que el usuario puede dar servicio limitado que se especifican en la documentación específica estén dentro del ámbito de las instrucciones aplicables, como se describe en http://support.wd.com), a accidentes o a un mal manejo mientras estaba en posesión de alguien distinto a WD. En virtud de las limitaciones mencionadas y durante el período de garantía especificado, su garantía única y exclusiva será la reparación o sustitución del producto por otro equivalente o mejor, a discreción de WD. La garantía precedente de WD abarcará los productos reparados o reemplazados durante el mayor de los siguientes plazos: el resto del plazo aplicable de la garantía original o noventa (90) días a partir de la fecha de envío de un producto reparado o reemplazado.
La garantía limitada precedente es la única garantía de WD y se aplica únicamente a los productos vendidos como nuevos. Los recursos y las soluciones descritos se ofrecen en lugar de a) cualesquiera otros recursos y garantías, ya sean explícitos, implícitos o legales, incluyendo, entre otros, la garantía implícita de comerciabilidad o aptitud para un fin en particular, y b) todas y cada una de las obligaciones y responsabilidades de WD por daños y perjuicios, incluyendo pero no limitando a los daños accidentales, indirectos o especiales, o cualquier pérdida financiera, pérdida de utilidades o gastos; o la pérdida de información como consecuencia o con relación a la compra, el uso o el funcionamiento del producto, aunque se haya notificado a WD acerca de la posibilidad de que se produjeran dichos daños y perjuicios. En Estados Unidos, algunos estados no permiten la exclusión o las limitaciones de daños y perjuicios indirectos, por lo tanto, las limitaciones precedentes tal vez no se apliquen en su caso. Esta garantía le otorga derechos legales específicos, y es posible que usted tenga también otros derechos que pueden variar de un estado a otro.

Informações sobre a garantia

Todas as regiões, exceto Austrália/nova Zelândia

Obtenção de manutenção

A WD valoriza os seus negócios e sempre tenta oferecer a você o melhor serviço. Se for necessária manutenção deste Produto, entre em contato com o revendedor de quem comprou o Produto, ou visite nosso Web site de suporte, http://support.wd.com para obter informações sobre assistência ou uma Return Material Authorization -RMA (Autorização para devolução de material). Se for determinado que o produto está com defeito, você receberá um número de RMA e as instruções para devolvê-lo. Uma devolução não autorizada (ou seja, sem um número de RMA emitido) lhe será devolvida, e todas as despesas serão cobradas por você. As devoluções autorizadas devem ser enviadas ao endereço fornecido nos documentos de devolução em uma caixa de remessa aprovada, previamente pagas e seguradas. A caixa original e os materiais de embalagem devem ser guardados para armazenamento ou para remessa do produto WD. Para estabelecer de forma conclusiva o período de garantia, verifique a validade da garantia (número de série necessário) no endereço http://support.wd.com. A WD não terá nenhuma responsabilidade pela perda de dados, independentemente da causa, pela recuperação de dados perdidos ou pelos dados contidos em qualquer Produto que seja colocado em sua posse.

Garantia Limitada

A WD garante que o Produto,no curso de seu uso normal não apresentará defeitos em relação ao material e à fabricação e estará de acordo com as especificações da WD pelo período definido abaixo. Esse período de garantia limitada dependerá do país no qual seu Produto foi adquirido. O período de garantia é de 1 ano nas Américas do Norte, Central e do Sul, de 2 anos na Europa, Oriente Médio e África, e de 3 anos na região Ásia-Pacífico, a não ser que de outra forma exigido pela lei. O período da garantia limitada se inicia na data da compra indicada na nota fiscal. A WD pode, a sua total discrição, emplar as garantias disponíveis para a compra. A WD não terá nenhuma responsabilidade por nenhum Produto devolvido se a WD determinar que o Produto foi furtado da WD ou que o defeito declarado a) não estiver presente, b) não puder ser retificado razoavelmente devido a danos ocorridos antes de a WD receber o Produto, ou c) for atribuível a uso indevido, instalação incorreta, alteração (incluindo remoção ou destruição de etiquetas e abertura ou remoção de gabinetes externos, a menos que o produto esteja na lista de produtos com manutenção pelo usuário limitada e a alteração específica estiver dentro do escopo das instruções aplicáveis, conforme encontradas no endereço http://support.wd.com), acidente ou manuseio indevido enquanto em posse de terceiros que não a WD. De acordo com as limitações especificadas acima, sua única e exclusiva garantia será, durante o período da garantia especificado e por escolha da WD, o reparo ou a substituição do Produto por outro melhor ou equivalente. A garantia prevista pela WD se estenderá a produtos reparados ou substituídos dentro do período aplicável restante da garantia original ou 90 (noventa) dias a partir da data da remessa do produto reparado ou substituído, seja qual for a maior.
A garantia limitada prevista é a única garantia da WD e é aplicável somente aos produtos vendidos como novos. Os recursos fornecidos aqui substituem a) quaisquer e todos os outros recursos e garantias explícitos, implícitos ou estatutários, incluindo, mas não limitados a qualquer garantia implícita de comerciabilidade ou de adequação para qualquer finalidade específica e b) todas as obrigações e responsabilidades da WD por danos, incluindo, mas não limitadas a danos acidentais, indiretos ou específicos, ou qualquer prejuízo financeiro, lucros cessantes ou despesas, ou perda de dados resultante ou relacionada com a compra, uso ou desempenho do Produto, mesmo se a WD tiver sido informada sobre a possibilidade de tais danos. Nos Estados Unidos, alguns estados não permitem a exclusão ou limitações de danos incidentais ou consequênciais, sendo assim as limitações acima podem não ser aplicáveis ao seu caso. Esta garantia dá direitos legais específicos, sendo que você também pode ter outros direitos que variam em cada estado.

Garantie-informatie

Alle regio's met uitzondering van Australië/Nieuw-Zeeland

Voor service

WD hecht waarde aan uw zaak en zal altijd proberen u de beste service te bieden. Als dit product onderhoud vereist, kunt u contact opnemen met de dealer van wie u het product oorspronkelijk hebt gekocht of onze website voor productondersteuning op http://support.wd.com bezoeken voor informatie over het verkrijgen van service of een Return Material Authorization (RMA). Als wordt vastgesteld dat het product defect is, ontvangt u een RMA-nummer en instructies voor het terugsturen van het product. Retourzendingen waarvoor geen voorafgaande toestemming is verkregen (m.a.w. zonder RMA-nummer) worden op kosten van de koper geretourneerd. Retourzendingen met voorafgaande toestemming moeten op kosten van de koper en verzekerd verzonden worden in een goedgekeurde verzenddoos naar het adres dat in de verzenddocumentatie vermeld staat. U dient de originele doos en verpakkingsmaterialen te bewaren voor opslag of verzending van uw WD product. Controleer, om definitief de garantieperiode te kunnen vastleggen, de vervaldatum van de garantie (serienummer vereist) via http://support.wd.com. WD kan niet aansprakelijk gesteld worden voor verlies van data, ongeacht de oorzaak, het herstellen van verloren data, of data opgeslagen in welk Product dan ook dat bij WD in bezit is geplaatst.

Beperkte Garantie

WD garandeert dat het Product bij normaal gebruik vrij zal zijn van materiële en de afwerking betreffende defecten voor de hieronder gedefinieerde periode, en voldoet aan de specificaties van WD dienaangaande. De duur van deze beperkte garantie hangt af van het land waarin uw product is gekocht. In de regio Noord-, Zuid- en Centraal-Amerika is de duur van deze beperkte garantie 1 jaar, in de regio Europa, het Midden-Oosten en Afrika 2 jaar en in de regio Azië-Pacific 3 jaar, tenzij de wet anders voorschrijft. Deze beperkte garantieperiode start op de aankoopdatum zoals vermeld op de kassabon. WD kan naar eigen oordeel uitgebreide garanties te koop aanbieden. WD is niet aansprakelijk voor producten die worden geretourneerd wanneer WD bepaalt dat het product van WD is gestolen of dat het genoemde defect a) niet aanwezig is, b) niet op redelijke wijze kan worden verholpen door schade die zich heeft voorgedaan voordat WD het product ontving of c) te wijten is aan misbruik, onjuiste installatie, wijziging (inclusief verwijdering of vernietiging van labels en het openen of verwijderen van externe behuizingen, tenzij het product op de lijst voor producten met beperkte onderhoudsmogelijkheden voor gebruikers staat en de specifieke wijziging binnen de van toepassing zijnde instructies valt, zoals beschreven op http://support.wd.com), ongelukken of verkeerde hantering terwijl het product in het bezit is van iemand anders dan WD. Onderhevig aan de bovenstaande beperkingen betreft de enige en uitsluitende garantie waartoe u gerechtigd bent het herstel of de vervanging van het product door een equivalent of beter product tijdens de hierboven vermelde garantieperiode, en dit naar goeddunken van WD. De bovenstaande garantie van WD gebeden garantie geldt voor hersteldo of vervangen producten voor het resterende deel van de oorspronkelijke garantieperiode, dan wel negentig (90) dagen vanaf de datum van verzending van een hersteld of vervangen product, afhankelijk van welke periode het langste is.
De bovenstaande beperkte garantie is de enige garantie die door WD gebeden wordt en geldt uitsluitend voor producten die als nieuw verkocht worden. De hier gegeven voorwaarden treden in de plaats van a) alle overige voorwaarden en garanties, uitdrukkelijk, stilzwijgend of geschreven, met inbegrip van maar niet beperkt tot, die voor verhandelbaarheid of geschiktheid voor een bepaald doel, en b) alle verplichtingen en verderingen van WD voor schade, met inbegrip van maar niet beperkt tot indirecte, incidentele, of bijzondere schade, of schade door financiële verliezen, gederfde winst of besparingen, of verloren data voortvloeiende uit of verbandhoudende met de aankoop, het gebruik, of de prestatie van het Product, ook niet indien WD op de hoogte is gesteld van de mogelijkheid van dergelijke schade. In de Verenigde Staten staan sommige staten uitsluiting of beperking van incidentele of bijkomende schade niet toe, zodat het mogelijk is dat de bovenstaande beperkingen in uw geval niet gelden. Deze garantie biedt u specifieke rechten, en het is mogelijk dat u nog andere rechten hebt, aangezien deze van staat tot staat verschillen.

Garantioplysninger

Alle regioner undtagen Australien/New Zealand

Udførelse af service

WD sætter pris på at gøre forretninger med dig og vil altid forsøge at yde den bedste service. Hvis dette produkt kræver vedligeholdelse, skal du enten kontakte den forhandler, du oprindeligt købte produktet af, eller besøge vores supportwebsted på http://support.wd.com for at få oplysninger om udførelse af service eller en Autorisation til returnering af materiale (RMA). Hvis det fastslås, at produktet kan være defekt, vil du blive givet et RMA-nummer og en vejledning i returnering af produktet. En ikke-godkendt returnering, dvs. en returnering, der ikke er udstedt et RMA-nummer for, vil blive returneret til dig for din regning. Godkendte returneringer skal sendes i godkendt forsendelsesemballage, der er forudbetalt og forsikret, til den adresse, som er angivet
i returneringsvejledningen. Du bør gemme den originale kasse og emballage til opbevaring eller forsendelse af WD-produktet. Du kan få praecis besked om garantiperioden ved at kontrollere garantiperiodens udløb (kræver serienummer) via http://support.wd.com. WD har intet ansvar for mistede data uanset årsagen, gendannelse af mistede data eller data indeholdt i et produkt, der overgives til os.

Begrænset garanti

WD garanterer at produktet inden for rammerne af den tilsigtede anvendelse, i den periode der er specificeret nedenfor, vil være frit for defekter som følge af materialefejl eller dårlig forarbejdning, og at produktet vil stemme overens med WD's specifikationer for det. Gyldighedsperioden for din begrænsede garanti afhænger af i hvilket land dit produkt blev købt. Gyldighedsperioden for din begrænsede garanti er 1 år i Nord-, Syd- og Centralamerika, 2 år i Europa, Mellemøsten og Afrika, og 3 år i Asien og Stillehavsregionen medmindre andet er fastsat ved lov. Gyldighedsperioden for din begrænsede garanti starter på den købsdato der fremgår af din købskvittering. WD kan efter eget skøn forlænge garantier, der kan købes. WD har intet ansvar for et returneret produkt, hvis WD afgør, at produktet er stjålet fra WD, eller at den påståede mangel a) ikke er til stede, b) ikke kan afhjælpes på rimelig vis pga. en skade, der er opstået, inden WD modtog produktet, eller c) kan henføres til forkert brug, ukorrekt installation, ændring (herunder fjernelse eller beskadigelse af mærkater og åbning eller fjernelse af det ydre kabinet, medmindre produktet findes på listen med produkter med begrænset brugervedligeholdelse, og den pågaældende ændring er omfattet af de gældende instruktioner som angivet på http://support.wd.com), uheld eller forkert håndtering, mens det er i en anden persons besiddelse end WD. I henhold til ovenstående, specificerede begrænsninger, er din eneste og udelukkende garanti, under garantiperioden, som specificeret nedenfor og efter WDs skøn, reparation eller udskiftning af dette produkt med et tilsvarende eller bedre produkt. WD's nævnte garanti udvides til at reparerede eller erstattede produkter i den længste af følgende to perioder: I resten af den oprindeligt gældende garantiperiode eller halvfems (90) dage fra afsendelse af det reparerede eller erstattede produkt.
Den nævnte begrænsede garanti er WD's eneste garanti og gælder kun produkter, der er solgt som nye. De her anførte beføjelser erstatter a) alle andre befojelser og garantier, såvel udtrykkelige som underforståede, herunder, men ikke begrænset til, underforståede garantier vedrørende salgbarhed eller egnethed til et bestemt formål, og b) WD's forpligtelser og ansvar for skader, herunder, men ikke begrænset til, hændelige skader, følgeskader eller særlige skader eller nogen form for økonomisk tab, mistet indtjening eller udgifter eller mistede data, der skyldes eller kan henføres til kob eller brug af produktet eller dets ydelse, heller ikke selvom WD er gjort bekendt med risikoen for sådanne skader. I USA tillader visse stater ikke udeladelse eller begrænsning af hændelige skader eller følgeskader, så ovennævnte begrænsninger gælder muligvis ikke for dig. Denne garanti giver dig specifikke juridiske rettigheder, og du kan også have andre rettigheder, der varierer fra stat til stat.

Takuutietoja

Kaikki alueet paitsi Australia/Uusi Seelanti

Huoltopalveluiden saaminen

WD arvostaa asiakkuuttasi ja pyrkii aina tarjoamaan parasta palvelua. Jos tämä tuote vaatii huoltoa, ota yhteyttä joko tuotteen myyjään tai käy tuotetuen sivustossamme http://support.wd.com, josta saatat tietoja huollon järjestämisestä tai palautusvaltuutuksen (RMA) saamisesta. Jos tuotteen todetaan olevan mahdollisesti viallinen, saat RMA-palautusvaltuutusnumeron ja ohjeet tuotteen palauttamiseen. Valtuuttamaton tuotepalautus (RMA-numeroa ei ole annettu) palautetaan sinulle omalla kustannuksellasi. Valtuutetut tuotepalautukset on tehtävä hyväksytyssä kuljetuspakkauksessa, jonka lähetys- ja vakuutusmaksu on maksettu. Tuote on palautettava palautusasiakirjoissa mainittuun osoitteeseen. Säilytä alkuperäinen laatikko ja alkuperäiset pakkausmateriaalit WD-tuotteen varastointia tai lähettämistä varten. Voit tarkistaa tarkan takuuajan osoitteessa http://support.wd.com (tuotteen sarjanumero vaaditaan). WD ei koskaan vastaa hävinneistä tiedoista tietojen häviämisen syystä riippumatta, menetettyjen tietojen palautuksesta tai haltuunsa saaman tuotteen tiedoista.

Rajoitettu takuu

WD takaa, että tuotteessa, sen normaalin käytön aikana, ei ilmene materiaali- tai valmistusvirheitä alla määritettynä aikana, ja tuote vastaa WD:n siitä antamaa määritystä. Rajoitetun takuun kestoaika määräytyy sen maan mukaan, jossa tuote on ostettu. Rajoitetun takuun kestoaika on 1 vuotta Pohjois-, Etelä- ja Keski-Amerikan alueella, 2 vuotta Euroopan, Lähi-idän ja Afrikan alueella, ja 3 vuotta Aasian Tyynenmeren alueella, ellei toisin ole laissa vaadittu. Tämän rajoitetun takuun kestoaika alkaa ostokuitissa näkyvänä ostopäivänä. WD voi omasta päätöksestään tuoda laajennettuja takuita myyntiin. WD ei ole vastuussa mistään palautetusta tuotteesta, jos WD toteaa, että tuote on varastettu WD:ltä tai että väitetyllä vikaa a) ei ole, b) jos tuotetta ei voi kohtuullisesti korjata, koska vahinko tapthui ennen WD:n tuotteen vastaanottamista, tai c) jos vika johtuu väärinkäytöstä, väärästä asennuksesta, muutoksesta (mukaan lukien etikettien poistaminen tai peittäminen tai ulkoisten koteloiden avaaminen tai poistaminen, ellei tuote ole rajoitettujen käyttäjän huollettavissa olevien tuotteiden luettelossa ja tietty muutos on sovellettavien ohjeiden piirissä, kuten kerrotaan sivustolla http://support.wd.com), onnettomuudesta tai väärinkäsittelystä tuotteen ollessa muun kuin WD:n hallussa. Takuuaikana olet oikeutettu vain tuotteen korjaukseen tai vaihtoon vastaavaan tai parempaan tuotteeseen WD:n päätöksen mukaisesti yllä olevien rajoitusten mukaisesti. Edellä mainittu WD:n takuu laajennetaan korjatuille tai vaihdetuille tuotteille alkuperäisen takuun jäljellä olevan jakson tai 90 päivän ajaksi korjatun tai vaihdetun tuotteen lähetyspäivästä lähtien, kumpi tahansa on pidempi.
Tässä esitetty rajoitettu takuu on ainoa WD:n myöntämä takuu ja se koskee vain uusina myytyjä tuotteita. Tässä esitetyt takuutoimet annetaan a) kaikkien muiden suorien tai epäsuorien takuiden tai takuutoiminen sijaan, mukaan lukien rajoituksetta kaikki epäsuorat kaupattavuutta tai tiettyyn käyttötarkoitukseen sopivuutta koskevat takuut b) kaikkien muiden WD:n vastuusuhteiden asemesta, mukaan lukien onnettomuudet, seurannaisvahingot, erityisvahingot tai taloudelliset menetykset, liikevoiton menetys tai muut kulut tai tietojen menetys, joka liittyy jollakin tavalla tuotteen ostoon, käyttöön tai suorituskykyyn. Nämä rajoitukset ovat voimassa, vaikka WD:lle olisi ilmoitettu tällaisten vahinkojen mahdollisuudesta. Yhdysvalloissa tiettyjen osavaltioiden lainsäädäntö ei salli satunnaisten tai seurannaisvahinkojen poissulkemista tai rajoitusta, joten edellä esitetty rajoitus tai poissulkeminen ei ehkä koske sinua. Sinulla voi olla myös muita oikeuksia, jotka vaihtelevat paikallisen lainsäädännön mukaan.

Garantiinformation

Alla regioner förutom Australien/Nya Zeeland

Erhålla service

WD förstår dina affärsbehov och försöker alltid att ge dig bästa möjliga service. Om produkten behöver service kan du kontakta återförsäljaren där du köpte produkten eller besöka vår webbplats för produktsupport på http://support.wd.com för information om hur du erhåller service och ett returnummer (RMA). Om det fastställs att produkten kan vara felaktig eller trasig får du ett RMA-nummer och anvisningar om hur produkten ska skickas tillbaka. En icke-auktoriserad återsändning (dvs. en som inte har tilldelats något RMA-nummer) skickas tillbaka till dig på din bekostnad. Auktoriserade återsändningar måste skickas i godkänt transportemballage, med frakt och försäkring betald, till den adress som anges i återsändningsdokumentet. Den originalkartongen och förpackningsmaterialet bör behållas för förvaring eller transport av din WD-produkt. För att slutgiltigt fastställa garantiperioden, kontrollera garantins utgångsdatum (serienummer krävs) via http://support.wd.com. WD påtar sig inget ansvar för förlorade data oberoende av orsaken, återvinnande av förlorade data eller data som finns i en produkt som placerats i dess ägo.

Begränsad garanti

WD garanterar att Produkten, vid normal användning, är fri från tillverkningsdefekter och att den kommer att följa WD:s specifikationer under en tid som anges nedan, om inte annat krävs enligt lag. Giltighetstiden för den begränsade garantin beror på i vilket land Produkten inköpts. Giltighetstiden för den begränsade garantin är 1 år i regionen Nordamerika, Sydamerika och Centralamerika, 2 år i regionen Europa, Mellanöstern och Afrika och 3 år i Bortre Åsien, om inte annat krävs enligt lag. Den begränsade garantiperioden börjar löpa på det inköpsdatum som framgår av inköpskvittot. WD kan efter eget gottfinnande sälja förlängda garantier tillgängliga för försäljning. WD tar inget ansvar för returnerad produkt om WD finner att produkten stulits från WD eller att den påstådda defekten a) inte finns, b) inte rimligen kan repareras på grund av skador som uppkommit innan WD tagit emot produkten, eller c) om skadan beror på felaktig hantering, felaktig installation, ändringar (inklusive borttagande eller förstörande av etiketter och öppning av höljen), olyckshändelser eller hantering terwijl het product in het bezit is van iemand anders dan WD. Onderhevig aan de bovenstaande beperkingen betreft de enige en uitsluitende garantie waartoe u gerechtigd bent het herstel of de vervanging van het product door een equivalent of beter product tijdens de hierboven vermelde garantieperiode, en dit naar goeddunken van WD. De bovenstaande garantie van WD gebeden garantie geldt voor hersteldo of vervangen producten voor het resterende deel van de oorspronkelijke garantieperiode, dan wel negentig (90) dagen vanaf de datum van verzending van een hersteld of vervangen product, afhankelijk van welke periode het langste is.
De bovenstaande beperkte garantie is de enige garantie die door WD gebeden wordt en geldt uitsluitend voor producten die als nieuw verkocht worden. De hier gegeven voorwaarden treden in de plaats van a) alle overige voorwaarden en garanties, uitdrukkelijk, stilzwijgend of geschreven, met inbegrip van maar niet beperkt tot, die voor verhandelbaarheid of geschiktheid voor een bepaald doel, en b) alle verplichtingen en vorderingen van WD voor schade, met inbegrip van maar niet beperkt tot indirecte, incidentele, of bijzondere schade, of schade door financiële verliezen, gederfde winst of besparingen, of verloren data voortvloeiende uit of verbandhoudende met de aankoop, het gebruik, of de prestatie van het Product, ook niet indien WD op de hoogte is gesteld van de mogelijkheid van dergelijke schade. In de Verenigde Staten staan sommige staten uitsluiting of beperking van incidentele of bijkomende schade niet toe, zodat het mogelijk is dat de bovenstaande beperkingen in uw geval niet gelden. Deze garantie biedt u specifieke rechten, en het is mogelijk dat u nog andere rechten hebt, aangezien deze van staat tot staat verschillen.

Garantiinformasjon

Alle regioner med unntak av Australia/New Zeeland

Service

WD verdsetter deg som kunde, og vil alltid forsøke å gi deg den beste service. Hvis dette produktet trenger vedlikehold, kontakt enten selgeren som produktet opprinnelig ble kjøpt fra, eller besøk vår nettside for produktstøtte på http://support.wd.com for informasjon om hvordan du kan få service eller en Return Material Authorization (returautorisasjon - RMA). Hvis det fastslås at Produktet kan være defekt, vil du motta et RMA-nummer og en veiledning om retur av Produktet. En uautorisert retur (dvs. en som det ikke er utstedt et RMA-nummer for), vil bli returnert for din kostnad. Autorisert retur må sendes i en godkjent forsendelsesbeholder, forhåndsbetalt og forsikret, til adressen som er oppgitt på returpapirene. Du bør oppbevare originalemballasjen for lagring eller forsendelse av ditt WD-produkt. For å finne den nøyaktige garantiperioden, kontrolleres garantiutløpsdato (serienummer påkrevet) via http://support.wd.com. WD påtar seg intet ansvar for tapte data, uansett årsak, gjenoppretting av tapte data, eller data som finnes i et produkt som blir overlevert WD.

Begrenset garanti

WD garanterer at produktet, så lenge det er i normal bruk, vil i perioden definert under, være uten defekter i materialer og utførelse og vere i samsvar med WDs spesifikasjoner for dette. Den begrensede garantiperioden avhenger av hvilket land produktet ble kjøpt i. Garantiperioden er begrenset til 1 år i Nord-, Sør- og Sentral-Amerika, 2 år i Europa, Midt-Østen og Afrika samt 3 år i det asiatiske Stillehavsområdet, med mindre annet er lovmessig fastsatt. Denne begrensede garantiperioden gjelder fra kjøpsdatoen som er angitt på kvitteringen. WD kan etter egen vurdering tilby at man kan kjøpe utvidet garanti. WD finner at produktet ble stjålet fra WD, eller at den påståtte defekten a) ikke er tilstede, b) ikke kan korrigeres på en rimelig måte på grunn av skade som er skjedd før WD mottar produktet, eller c) skyldes misbruk, uriktig installasjon, endring (inkludert flytting eller fjerning av merker og åpning eller fjerning av eksterne tillegg, med mindre produktet er på listen over produkter som begrenset kan vedlikeholdes av brukeren, og den spesifikke endringen er inkludert i de gjeldende instruksjonene som kan finnes på http://support.wd.com), uhell eller feil håndtering mens andre enn WD har ansvar for det. Med utgangspunkt i begrensningene ovenfor er den eneste garantirettigheten at produktet repareres eller skiftes ut innenfor garantiperioden som er angitt ovenfor, etter WDs valg, reparasjon eller utskifting av Produktet med et tilsvarende eller bedre produkt. Den ovennevnte garantien fra WD skal gjelde for reparerte eller byttede produkter i den gjenværende tiden av den opprinnelige garantiperioden eller nitti (90) dager fra forsendelsesdato av et reparert eller byttet produkt, alt etter hva som er den lengste perioden.
Den ovennevnte begrensede garantien er WDs eneste garanti, og gjelder bare for produkter som er solgt som nye. Tiltakene som nevnes her er gjeldende i stedet for a) alle andre tiltak og garantier, uttrykkelig nevnt, underforstått eller lovbestemt, inkludert, men ikke begrenset til enhver implisitt garanti for salgbarhet eller egnethet for et bestemt formål, og b) alle forpliktelser og ansvar for WD for skader inkludert, men ikke begrenset til ulykker, konsekvenser eller spesielle skader, eller noe finansielt tap, tapte fortjenester eller utgifter, eller tapte data som måtte oppstå fra eller i forbindelse med kjøp, bruk eller ytelse for produktet, selv om WD er blitt advart om farer for slike skader. Ettersom enkelte stater i USA ikke tillater fraskrivelse eller begrensning av ansvar for følgeskade eller tilfeldig skade, kan det hende at ovennevnte begrensning ikke gjelder for deg. Denne garantien gir spesifikke juridiske rettigheter, og du kan også ha andre rettigheter som varierer fra stat til stat.

Πληροφορίες εγγύησης

Όλες οι περιοχές εκτός από την Αυστραλία και τη Νέα Ζηλανδία

Λήψη σέρβις

Η WD εκτιμά την επιχείρησή σας και προσπαθεί πάντα να σας προσφέρει το καλύτερο σέρβις. Εάν το προϊόν αυτό απαιτεί συντήρηση, επικοινωνήστε με τον αντιπρόσωπο από τον οποίο αρχικά αγοράσατε το προϊόν ή επισκεφθείτε την ιστοσελίδα υποστήριξης στη διεύθυνση http://support.wd.com για πληροφορίες σχετικά με τον τρόπο λήψης σέρβις ή την αίτηση επιστροφής προϊόντος (RMA). Εάν διαπιστωθεί ότι το προϊόν ενδέχεται να είναι ελαττωματικό, θα σας δοθεί ένας αριθμός RMA και οδηγίες για την επιστροφή του προϊόντος. Εάν γίνει μη εξουσιοδοτημένη επιστροφή (δηλαδή χωρίς να έχει εκδοθεί αριθμός RMA), το προϊόν θα σας επιστραφεί με δικά σας έξοδα. Οι εξουσιοδοτημένες επιστροφές πρέπει να αποστέλλονται σε εγκεκριμένο κιβώτιο αποστολής, προπληρωμένο και ασφαλισμένο, στη διεύθυνση που δίνεται στο έγγραφο επιστροφής. Πρέπει να διατηρήσετε το αρχικό κουτί και τα υλικά συσκευασίας για την αποθήκευση ή την αποστολή του προϊόντος της WD. Για να αποδειχθεί αδιαμφισβήτητα η περίοδος εγγύησης, ελέγξτε τη λήξη της εγγύησης (απαιτείται ο αριθμός σειράς) μέσω της διεύθυνσης http://support.wd.com. Η WD δεν φέρει ευθύνη για τυχόν απώλεια δεδομένων, ανεξαρτήτου αιτίας, ανάκτηση χαμένων δεδομένων ή δεδομένων που περιέχονται σε οποιοδήποτε προϊόν που έχει περιέλθει στην κυριότητά της.

Περιορισμένη εγγύηση

Η WD εγγυάται ότι το προϊόν, κατά τη διάρκεια κανονικής χρήσης, θα είναι απαλλαγμένο από ελαττώματα ως προς το υλικό και την εργασία και θα συμφωνεί με τις προδιαγραφές της WD σε σχέση με αυτό. Η περίοδος της περιορισμένης εγγύησης εξαρτάται από τη χώρα στην οποία έγινε η αγορά του προϊόντος. Η περίοδος της περιορισμένης εγγύησης είναι 1ετής για τη Βόρεια, Νότια και Κεντρική Αμερική, 2ετή για την Ευρώπη, τη Μέση Ανατολή και την Αφρική και 3ετή για την Ασία και τον Ειρηνικό, εκτός εάν ορίζεται διαφορετικά από την ισχύουσα νομοθεσία. Η περίοδος περιορισμένης εγγύησης ξεκινά από την ημερομηνία αγοράς που αναγράφεται στην απόδειξη αγοράς. Η WD μπορεί, κατά την κρίση της, να καθιστά διαθέσιμες επεκταμένες εγγυήσεις για αγορά. Η WD δεν θα φέρει καμία ευθύνη για οποιοδήποτε προϊόν που επιστρέφεται, εάν η WD διαπιστώσει ότι το προϊόν έχει κλαπεί από την WD ή ότι το υποστηριζόμενο ελάττωμα α) δεν υπάρχει, β) δεν είναι δυνατό να διορθωθεί εξαιτίας βλάβης που προκλήθηκε πριν η WD παραλάβει το προϊόν, ή γ) οποίο δίνεται σε κακή χρήση, εσφαλμένη εγκατάσταση, τροποποίηση (όπως αφαίρεση ή άθησιμο ετικετών και άνοιγμα ή αφαίρεση εξωτερικών περιβλημάτων, εκτός εάν το προϊόν ανήκει στη λίστα προϊόντων που επιδέχονται περιορισμένη επισκευή από το χρήστη και η συγκεκριμένη τροποποίηση βρίσκεται εντός του πλαισίου εφαρμόσιμων οδηγιών, όπως αυτές αναφέρονται στη διεύθυνση http://support.wd.com), ατύχημα ή εσφαλμένο χειρισμού ενώ ήταν στην κυριότητα τρίτου προσώπου εκτός της WD. Σύμφωνα με τους προαναφερθέντες περιορισμούς, η μοναδική και αποκλειστική σας εγγύηση θα είναι, κατά τη διάρκεια της ως άνω περιόδου εγγύησης και κατ' επιλογή της WD, η επισκευή ή η αντικατάσταση του Προϊόντος με ισοδύναμο ή καλύτερο Προϊόν. Η παραπάνω εγγύηση της WD επεκτείνει τα προϊόντα που έχουν επισκευαστεί ή αντικατασταθεί για το υπόλοιπο της ισχύουσας περιόδου της αρχικής εγγύησης ή για ενενήντα (90) ημέρες από την ημερομηνία αποστολής ενός προϊόντος που έχει επισκευαστεί ή αντικατασταθεί, αναλό