SY-IDD020 EXTERNAL DVD DRIVE

User Manual

Touch exit button

Indicator light

Exit button

Power supply jack

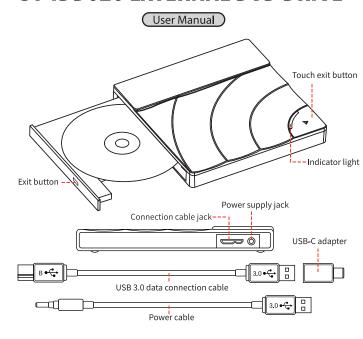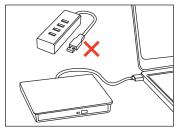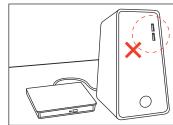Connection cable jack

USB-C adapter

B

3.0

USB 3.0 data connection cable

3.0

Power cable

▌ Windows system use process

1, Connect the cable to the USB port of the computer (please do not connect to a USB hub or docking station, for desktop computers, please connect the cable to the USB port on the back of the PC to ensure proper power supply), the connection process will take about 18 seconds, please wait until the connection is successful before proceeding to the next step to avoid a stuck state after putting in the disc. After the optical drive indicator light flashes or the disk symbol appears on the PC, the connection is proven to be successful.
2, After successful connection, eject and insert the CD/DVD. When the CD/DVD is successfully read, the DVD drive letter and content will appear on the desktop of the computer, double click to play.
3, If you need to eject the disc, just right-click the disc drive letter and select eject, or press the eject key or touch key to eject.

Do not connect to USB hubs or docking stations

For desktop, connect to the USB socket on the back

▌ Mac system usage process

1, Connect the cable to the USB port of your computer (do not connect to a USB hub or docking station), the connection process will take about 18 seconds, please wait for the connection to be successful before proceeding to the next step to avoid jamming after putting in the disc. The optical drive light will flash to prove successful connection.
2, After successful connection, eject and insert the CD/DVD. When the CD/DVD is successfully read, the DVD drive and its contents will appear on the desktop of the computer, double click to play.
3, When ejecting the disc, it may appear that the eject is not responsive, which is the reason for the data protection function system to start. You need to enter the computer system for ejecting. The following provides four system eject methods.
① Right click on the DVD drive letter and eject the CD/DVD. ② Open the device and tap the eject button;
③ Select the DVD drive and click COMMAND+E; ④ Restart the computer and hold down the left mouse button while booting until the CD/DVD is ejected.

▌ Tips for solving minor problems

1, Can't play the movie after the optical drive has successfully read it?
Please download the more popular local player for player, sometimes the player that comes with the computer is missing the decoding patch.
2, What if the DVD drive cannot be connected to the computer?
Please reconnect or change to another computer USB interface for use. If the interface is USB3.0, it may be that the driver for USB3.0 is not installed, just install the USB3.0 driver, restart the computer and reconnect the data cable. For desktop, please connect to the USB port on the back.
3, Can't burn?
Blank CD/DVD cannot be opened by double-clicking on the computer when first used. You need to use burning software to burn and decode it successfully before you can open it. (Burning software recommendation: NERO)
4, Is there a red light when connecting?
This proves that the cable is not properly connected to the computer and needs to be reconnected.