



# PROTECTLY

## 2K Beveiligingscamera met WIFI APP



P.1 Nederlands – Gebruikershandleiding  
P.11 English – User Manual  
P.20 – Legal Information (Read before use)

## Producteigenschappen



Inclusief APP



Automatische volgfunctie



24/7 liveweergave



Tweerichtings audio



Horizontaal 360 graden



2.4GHz/5GHz WIFI



2K Super HD



Verticaal 90 graden



Dubbele opslag



Bewegingsdetectie

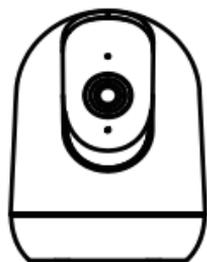


Nachtzicht

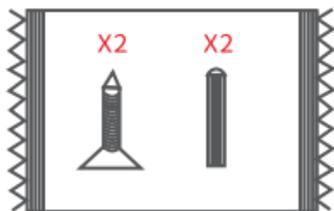


Beweging waarschuwingen

## Wat zit er in de doos?



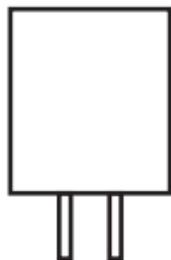
1x 2K Beveiligingscamera met WIFI APP



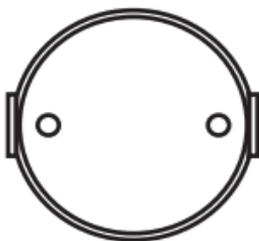
1x Schroeven set voor muurbevestiging



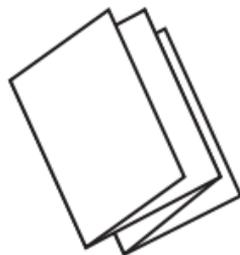
1x 64GB SD Kaart



1x EU-adapter



1x Onderstuk



1x Gebruikershandleiding

## Over ons

De Protectly 2K beveiligingscamera is volledig klaar voor gebruik. Volg de handleiding om de beveiligingscamera eenvoudig in te stellen. Namens het Protectly team wensen wij u veel gebruikspLezier. Voor verdere vragen kunt u ons altijd een e-mail sturen: [klantenservice@protectly.nl](mailto:klantenservice@protectly.nl).

### Hoe kunt u de Protectly 2K beveiligingscamera instellen

Volg de volgende stappen om de Protectly 2K beveiligingscamera in te stellen. Het installeren duurt doorgaans 2 tot 5 minuten. Wilt u liever een filmpje kijken met uitleg? Scan dan de volgende QR-code:



#### STAP 1: Download de APP: Clouledge

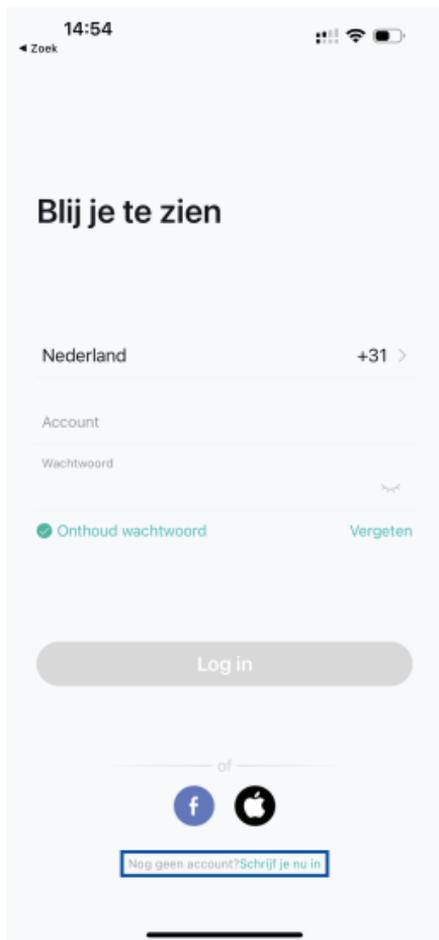
Download "Clouledge" in de APP store of google play store. Of scan eenvoudig de onderstaande QR-code.



**Let op:** Na de installatie van de app kan worden gevraagd om de app bepaalde rechten te geven. Het is belangrijk dat u de app toegang verleent. Hierdoor ontvangt u bijvoorbeeld meldingen bij beweging via de app.

## STAP 2: Open de Clouledge APP

Nog geen account? Selecteer "schrijf je nu in" en vul het land en e-mailadres in. Vervolgens log in met jouw gegevens.



The screenshot shows the login interface of the Clouledge app. At the top, the status bar displays the time 14:54, a search icon, and signal, Wi-Fi, and battery icons. The main heading is "Blij je te zien". Below this, there are input fields for "Nederland" (with "+31 >" on the right), "Account", and "Wachtwoord" (with a visibility toggle). A green checkmark and the text "Onthoud wachtwoord" are visible, along with a "Vergeten" link. A large grey "Log in" button is centered below the fields. Underneath, the word "of" is centered, with Facebook and Apple icons below it. At the bottom, a blue button with white text says "Nog geen account? Schrijf je nu in".

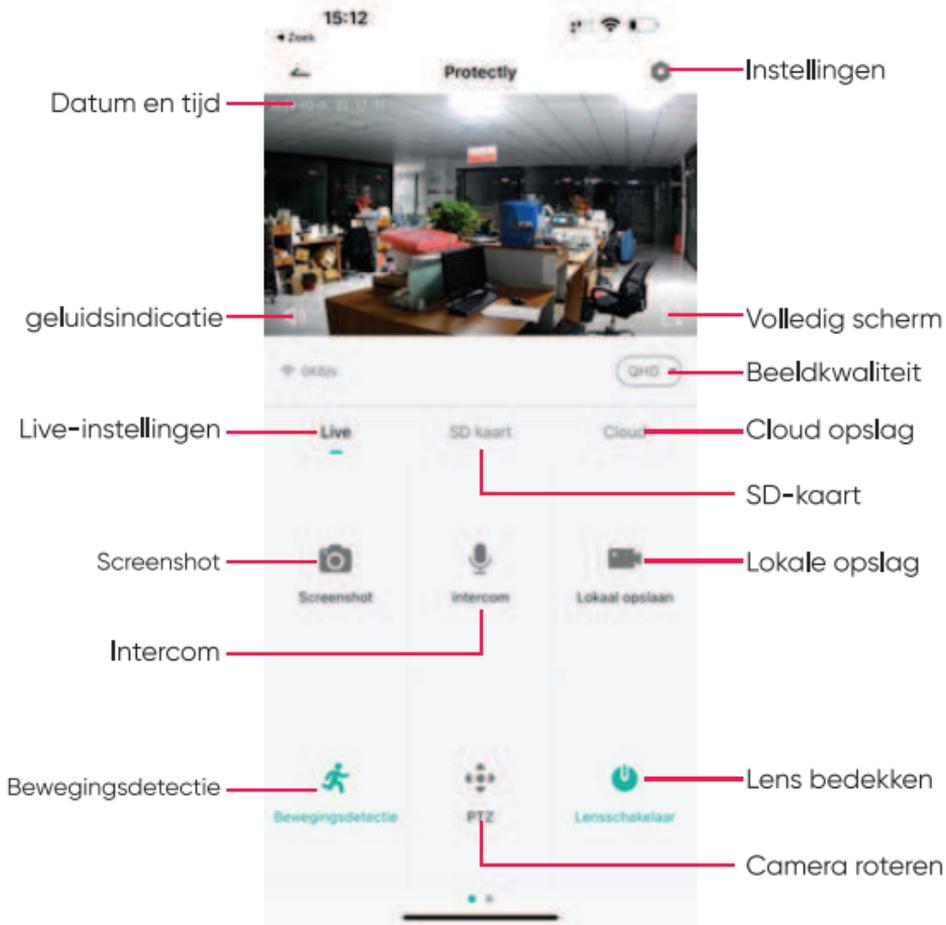
## STAP 3: Voeg de beveiligingscamera toe

Na het inloggen selecteer rechtsboven in de APP het "+" icoon. Vervolgens selecteer "Stekkercamera" en dan "Slimme camera". Volg de instructies in de APP.

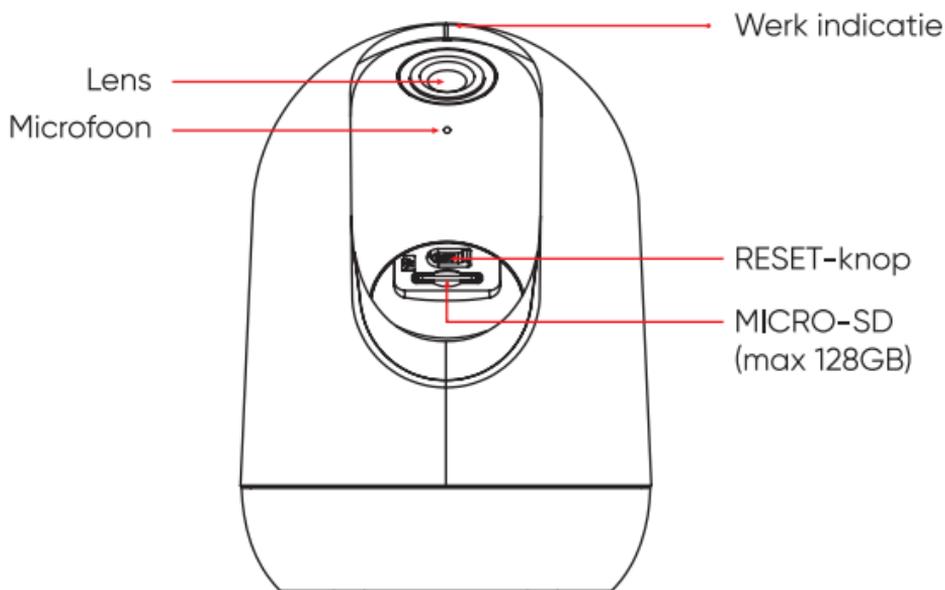
Voer het WIFI-wachtwoord in en scan de QR-code onderaan de beveiligingscamera.



# Functies van de beveiligingscamera



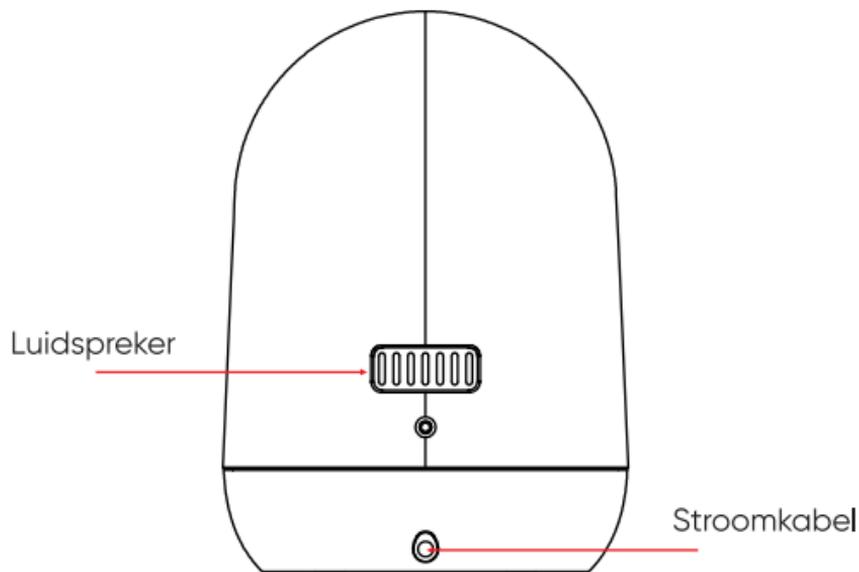
# Producteigenschappen



## Indicatielampjes uitleg

- Rood lampje brand : Er is een netwerk probleem
- Rood lampje knippert rustig : Wacht op wifi verbinding
- Rood lampje knippert snel : Wifi is verbonden
- Groen lampje brand : Beveiligingscamera werkt en is actief

# Producteigenschappen



## Hoe reset je de beveiligingscamera?

Druk de "reset-knop" 3- 5 seconde in voor fabrieksinstellingen.

## Meest gestelde vragen

### 1) Mijn beveiligingscamera maakt geen verbinding?

**Antwoord:** Controleer of jouw telefoon of tablet is aangesloten met een 2.4GHz/5GHz WIFI verbinding en controleer of je het juiste wachtwoord hebt ingevuld.

**Antwoord:** Zorg dat de beveiligingscamera dicht bij de router is bij installatie.

### 2) Het lukt mij niet om de QR-code te scannen?

**Antwoord:** reset de beveiligingscamera en scan van ongeveer 15 centimeter.

### 3) Het lukt mij niet om te verbinden?

**Antwoord:** Zorg dat de beveiligingscamera voldoende netwerk heeft met de router. Reset de beveiligingscamera en verbind opnieuw.

### 4) Hoe stel ik een nieuwe WIFI-verbinding in?

**Antwoord:** Verwijder de beveiligingscamera op de APP, en volg de installatiestappen opnieuw volgens de gebruikershandleiding.

### 5) Kan ik meerdere beveiligingscamera's toevoegen?

**Antwoord:** Ja, alle camera's van Protectly zijn geschikt om toe te voegen via de "Clouddedge" app. Je kan de beveiligingscamera's ook delen met familie en vrienden via de APP.

### 6) Mijn vraag staat er niet tussen wat nu?

**Antwoord:** Ons team staat altijd voor u klaar, voor vragen zijn wij beschikbaar per e-mail op werkdagen tussen 9:00 en 17:30. Wij reageren doorgaans binnen 24 uur op werkdagen. Ons e-mailadres: [klantenservice@protectly.nl](mailto:klantenservice@protectly.nl)

## Product features



Includes APP



Automatic tracking function



24/7 live view



Two-way audio



Horizontal 360 degrees



2.4GHz/5GHz WIFI



2K Super HD



Vertical 90 degrees



Double storage



Motion detection

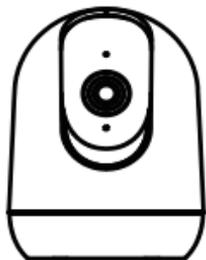


Night vision

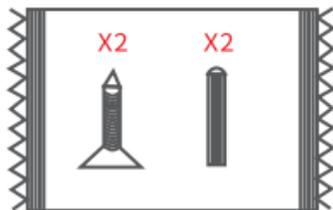


Motion detection

## What's in the box?



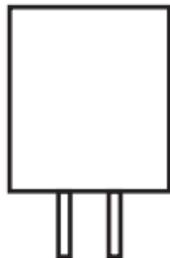
1x 2K Security Camera  
with WIFI APP



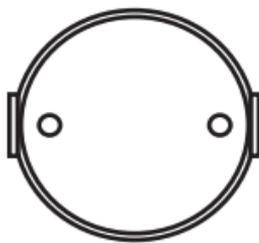
1x Screws for  
wall mounting



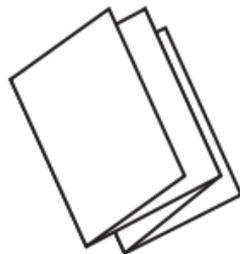
1 x 64GB SD Card



EU-adaptor



Base



User manual

## About us

The Protectly 2K security camera is completely ready for use. Follow the manual to easily set up the security camera. On behalf of the Protectly team, we wish you a lot of fun. If you have any further questions, you can always send us an email: [customerservice@protectly.nl](mailto:customerservice@protectly.nl).

### How to set up the Protectly 2K security camera

Follow these simple steps to set up the Protectly 2K security camera. Installation usually takes 2 to 5 minutes. Would you rather watch a video with an explanation? Then scan the following QR code:



#### STEP 1: Download the APP: Clouledge

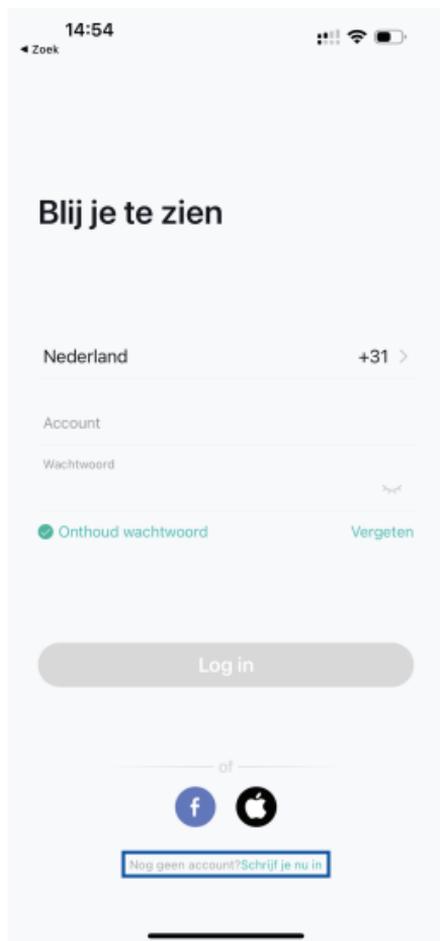
Download "Clouledge" from the APP store or Google Play store. Or simply scan the QR code below.



**Please note:** After installing the app, you may be asked to grant the app certain rights. It is important that you grant the app access. This means, for example, that you receive notifications of movement via the app.

## STEP 2: Open the Clouledge APP

No account yet? Select “register now” and enter the country and email address. Then log in with your details.



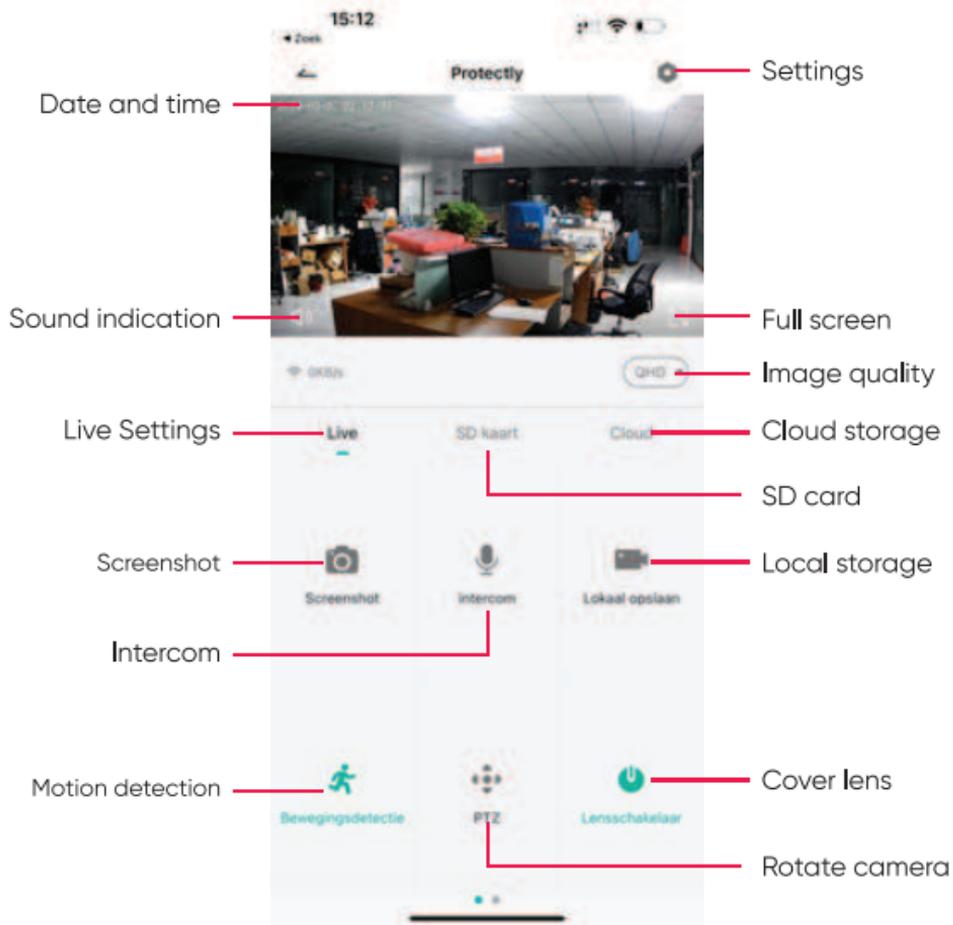
## STEP 3: Add the security camera

After logging in, select the "+" icon at the top right of the APP. Then select "Plug camera" and then "Smart camera". Follow the instructions in the APP.

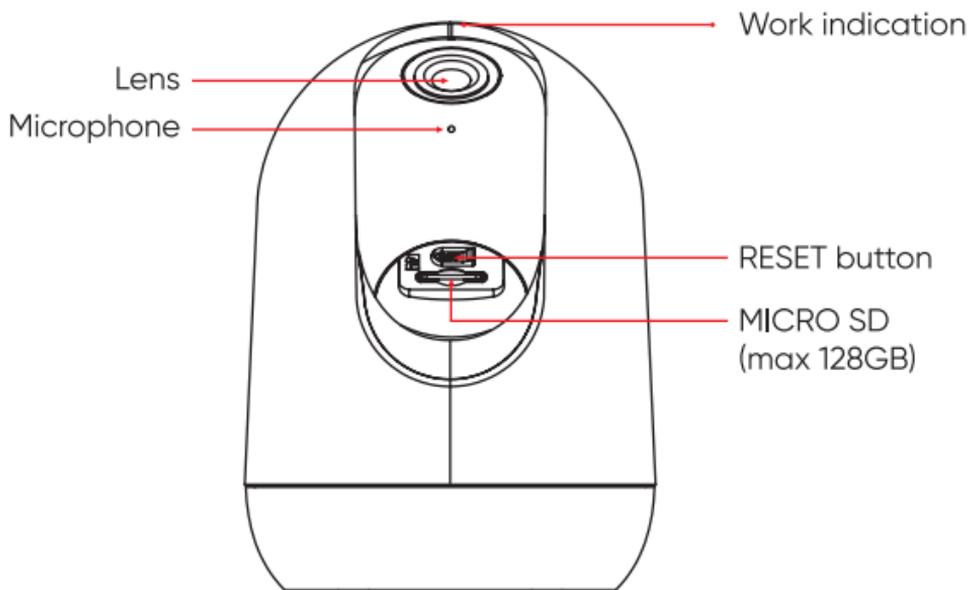
Enter the WIFI password and scan the QR code at the bottom of the security camera.



# Security camera features



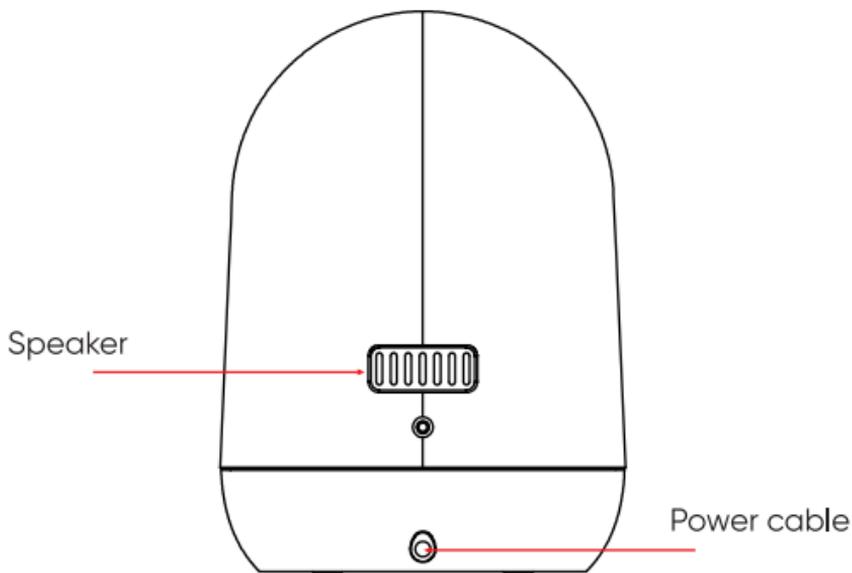
## Product features



## Indicator lights explanation

Red light on	: There is a network problem
Red light flashes quietly	: Waiting for WiFi connection
Red light flashes quickly	: WiFi is connected
Green light on	: Security camera is working and active

## Product features



### How do you reset the security camera?

Press the "reset button" for 3-5 seconds for factory settings.

## Frequently asked Questions

### 1) My security camera is not connecting?

**Answer:** Check whether your phone or tablet is connected to a 2.4GHz/5GHz WIFI connection and check whether you have entered the correct password.

**Answer:** Make sure the security camera is close to the router when installing.

### 2) I am unable to scan the QR code?

**Answer:** Reset the security camera and scan from about 6 inches.

### 3) I am unable to connect?

**Answer:** Make sure the security camera has sufficient network with the router. Reset the security camera and reconnect.

### 4) How do I set up a new WIFI connection?

**Answer:** Remove the security camera on the APP, and follow the installation steps again according to the user manual.

### 5) Can I add multiple security cameras?

**Answer:** Yes, all Protectly cameras are suitable for adding via the "Cloudege" app. You can also share the security cameras with family and friends via the APP.

### 6) My question is not listed, what now?

**Answer:** Our team is always there for you, for questions we are available by email on workdays between 9:00 AM and 5:30 PM. We usually respond within 24 hours on working days. Our email address: [customerservice@protectly.nl](mailto:customerservice@protectly.nl)

## LEGAL INFO

### READ BEFORE FIRST USE

To begin, please unpack all components from the packaging and remove any stickers and foil. Proceed to inspect each item to ensure that no damage has been sustained and that no parts are missing. If a component is missing or appears to be damaged, do not use the product! Instead, please reach out to our customer service team at [customerservice@siltcon.nl](mailto:customerservice@siltcon.nl) for further assistance.

### BE AWARE WITH CHILDREN

**Plastic Bags and Films:** To evade the potential risk of suffocation, it is of utmost importance to keep plastic bags and films out of reach from infants and children. These thin films can adhere to their nose and mouth, obstructing their ability to breathe.

**Risk of Strangulation:** Cables, cords, and strings extending further than 18 CM (7 inches) may present a risk to infants and very young children, as they may become entwined while playing. Ensure to properly store the cord to avoid potential incidents.



### RECYCLE INFORMATION

Batteries, electrical and electronic equipment (EEE) contain materials, components and substances that can be hazardous to the environment and harmful to human health if waste electrical and electronic equipment (WEEE) is not disposed of correctly. Batteries, electrical and electronic equipment marked with the WEEE logo (as shown below) should not be disposed of with household waste. Contact your municipality's waste management department. They can inform you about the recycling options in your region. Dispose of all packaging materials in an environmentally friendly manner.



### WARRANTY

Under the Siltcon warranty, this product is guaranteed free from material and manufacturing defects for one year from the date of purchase. This warranty applies to personal use only. In the event of any defects within this period, Siltcon reserves the right to repair or replace the product or parts at its sole discretion. This warranty is limited to the original purchaser and requires proof of purchase. The warranty is not transferable and does not apply to negligent use of the product, loss of voltage or amperage, water damage, use contrary to the manual, repairs by non-siltcon parties, accident or disaster damage and normal wear and tear. Siltcon is not liable for consequential damage or damage due to improper use and reserves the right to change specifications, colors, accessories, materials, and models without notice.

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### CONFORMITY

Protectly (hereinafter: Inwealth BV) hereby declares that this product complies with the EMC guidelines.

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