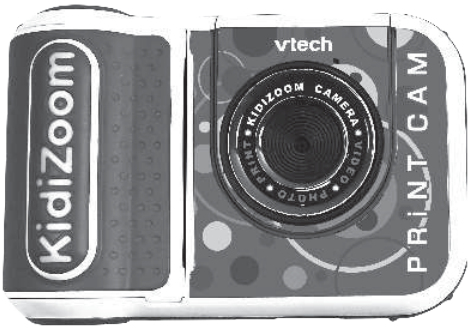
vtech®

Instruction Manual

KidiZoom® PRINT CAM™



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INTRODUCTION

Thank you for purchasing the **KidiZoom® PrintCam™**. Take awesome photos and print them out instantly! Print black and white photos with cool effects, mini greeting cards, play money, or your own comic strip and color them in. Share memories and printable games with family and friends.

INCLUDED IN THE PACKAGE

KidiZoom® PrintCam™

(With built-in rechargeable battery.
Battery is non-replaceable.)

Roll of thermal paper

Micro-USB cable

Wrist strap

Note
The metallic coating on the **KidiZoom® PrintCam™** is insulating.

WARNING

All packing materials such as tape, plastic sheets, packaging locks, removable tags, cable ties, cords and packaging screws are not part of this toy, and should be discarded for your child's safety.

NOTE

Please save this Instruction Manual as it contains important information.

ATTENTION

Pour la sécurité de votre enfant, débarrassez-vous de tous les produits d'emballage tels que rubans adhésifs, feuilles de plastique, attaches et étiquettes. Ils ne font pas partie du jouet. Il est conseillé de conserver ce manuel d'utilisation car il comporte des informations importantes.

NOTE

Il est conseillé de conserver ce guide des parents car il comporte des informations importantes.

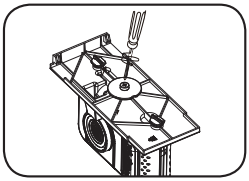
This toy is only to be connected to equipment bearing either of the following symbols: ⊡ or ⟐

The battery in this product must not be disposed of with household waste. This battery is recyclable. Please follow your local recycling regulations.

The label covering the camera's screen is packaging material. Please remove this label before use.

WARNING

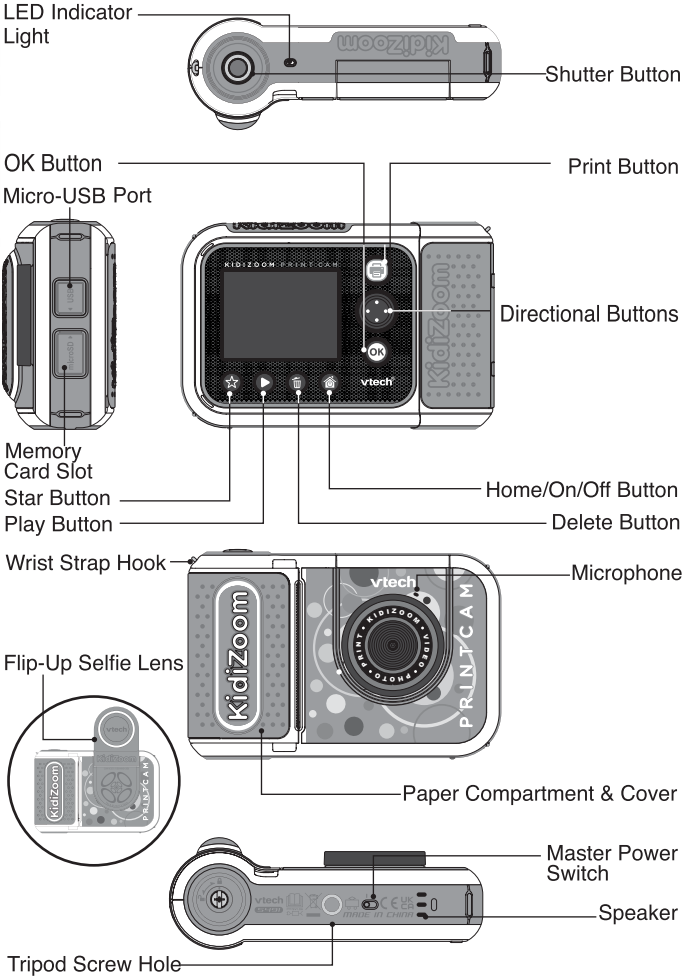
Adult needed to remove small packaging screw.



Unlock the Packaging Lock

1. With a screwdriver, turn the packaging screw several times counterclockwise to loosen and remove.
2. Safely discard the screw and all packaging products.

PRODUCT LAYOUT AND BUTTONS



1. **Master Power Switch**

   When the switch is set to the position, the camera is disconnected from the battery and the battery will not charge. Move the switch to the position to connect the camera to the battery and allow it to be recharged.

   Note: The **Master Power Switch** is only for resetting the camera with a system reboot. When the camera is in daily use, you should leave the switch in the position.

2. **Shutter Button**

   Press this button to take a picture in Photo mode or to start recording in Video mode. When you're in another mode, pressing this button will take you to Photo mode.

3. **Print Button**

   In Photo or Video mode, press this button and a print preview screen will show and ask you to confirm before printing. From the Home screen or other menu, press this button to go to Photo mode.

4. **Star Button**

   Press this button to change the volume. In Photo or Video modes, press this button to also change camera options.

5. **Home/On/Off Button**

   Press to turn the camera **On.** Press and hold for two seconds to turn it **Off.** While the camera is **On,** press this button to go to the Home screen or to go back to the previous menu.

6. **OK Button**

   Press this button to confirm a choice or action, or as a control in certain games.

   Tip: The **OK Button** can also be used as the **Shutter Button** in Photo and Video modes.

7. **Directional Buttons**

   Use these buttons to select options, or as controls in certain games.

8. **Play Button**

   Press this button to review photos or videos.

9. **Delete Button**

   Press this button to delete a photo or video or to cancel an operation.

10. Memory Card Slot microSD

Insert a microSD card here to expand the camera's memory. (MicroSD card not included.)

11. Micro-USB Port USB

Connect to a computer with the included **Micro-USB Cable** to transfer files to a computer and to charge the camera.

12. Flip-Up Selfie Lens

Flip up the lens to see yourself on-screen as you record and take pictures.

13. LED Indicator Light

This LED is to indicate battery charging status, the LED will light up red when battery is charging and turn to green when charging has completed. In normal mode, the LED will only light up during camera timer countdown or while saving files.

PRODUCT SPECIFICATIONS

Display	2.4" color LCD
Language	Multilingual (US English, UK English, Deutsch, Español, Français, Nederlands)
Photo Resolution	5 MP: 2560 x 1920 (extrapolated) 2 MP: 1600 x 1200 0.3 MP: 640 x 480
Video Resolution	320 x 240 default 640 x 480 when using memory card without video effects
Video Length Limit	Internal: 5 minutes per each recording file Memory card: 10 minutes per each recording file
Digital Zoom	4X
Focus Range	1.1 feet - ∞
Internal Memory	256 MB built-in memory (shared with program data, actual memory available for user storage will be less)
File Format	Photo: Standard baseline JPEG Video: AVI (Motion JPEG)
Connectivity	Built-in USB port for computer connection and battery charging
Memory Card Format and Capacity	microSD/microSDHC card (not included) with capacity from 1 GB to 32 GB are recommended
Battery	Rechargeable Li-ion battery (battery is not replaceable)
Printer	Printer Type: Black & white thermal printer (No ink used) Thermal paper roll Dimensions: 57 mm width x 28 mm max diameter
Operating Temperature	32°F to 104°F (0°C to 40°C)

STORAGE CAPACITY FOR REFERENCE

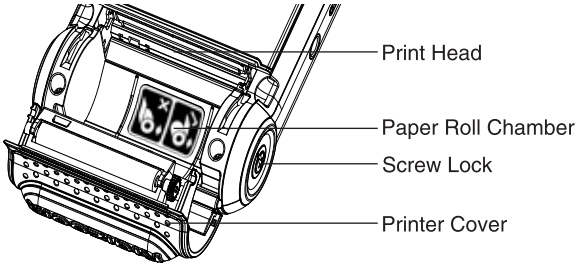
Memory Size		Photos (5 MP)	Photos (2 MP)	Photos (0.3 MP)	Video (minutes)
Internal Memory		320	380	1,930	8
Memory Card	**2 GB**	3,600	4,400	22,100	90
	4 GB	7,300	8,800	44,200	180
	8 GB	14,700	17,700	88,500	370
	16 GB	29,500	35,400	177,000	740
	32 GB	59,000	70,800	354,100	1,480

Note: The above amounts are approximations. The actual amount depends on the shooting environment. The video length limit is 5 minutes (internal memory) or 10 minutes (memory card) per file. The video length estimation is based on 320 x 240 video resolution.

PRINTER OPERATION

Precautions

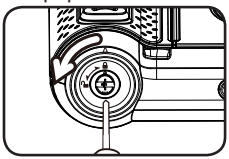
- For best results, refill the paper with the **KidiZoom® PrintCam™ Paper Refill Pack**
- To ensure your child's safety, only adults should change the paper rolls, and make sure the **Printer Cover** is always locked.
- Do not open the cover during or right after printing is done, let the **Print Head** cool down sufficiently before replacing the paper roll.
- Do not pull out the thermal paper when the cover is closed as this may damage the printer.
- Avoid touching the **Print Head** with your hands or other objects. If cleaning is needed, please clean the **Print Head** with a microfiber lint-free cloth.
- Thermal printing technology is not designed for long-term storage, so to keep your images looking sharp for as long as possible, keep them out of direct sunlight and keep a backup digital copy of any important memories.



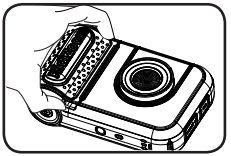
Paper Installation

For your child's safety, only adults should install the paper rolls.

1. Locate the **Screw Lock** at the bottom of the camera, and use a screwdriver (not included) to turn the screw counterclockwise and move it to the unlocked position.

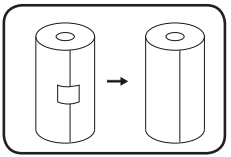


2. Locate the finger pull tabs on both sides of the **Printer Cover** and lift with two fingers as illustrated.

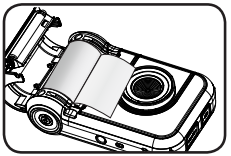


3. Remove the sticker to unfasten the roll.

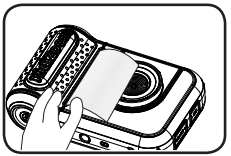
   Note: The sticker is not part of this toy and should be discarded for your child's safety.



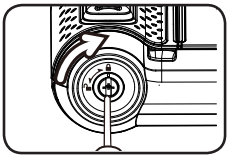
4. Insert the new roll of paper into the **Paper Roll Chamber** as illustrated, ensuring that the tail of the paper comes off the bottom of the roll and not the top.



5. Leave a small amount of paper protruding and close the **Printer Cover**.



4, Tear off the excess paper and use your screwdriver to secure the **Screw Lock** in the closed position.



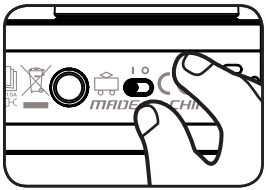
Printing

In Camera or Video modes, press the **Print Button** to bring up the print preview screen. From here you can adjust the print intensity with the icon or cancel with the icon. Press the **Print Button** or check mark to proceed to print your image and save a digital copy.

Drawing on Thermal Paper

For best results we recommend using felt-tipped pens or markers.

GETTING STARTED



When you use the **KidiZoom® PrintCam™** camera for the first time, switch the **Master Power Switch** to the position.

When the **Master Power Switch** is in the position, it is not possible to charge the camera or play any activities, and the system clock will reset.

Battery Charging

Note: Adult operation required.

- Make sure the camera is not in use and the **Master Power Switch** is in the position. Pull up the rubber cover over the **Micro-USB Port** on the side of camera.
- Insert the **Micro-USB Cable** (small end) into the **Micro-USB Port** on the camera.
- Insert the large end of the **Micro-USB Cable** into a USB port on a computer.
- When the battery is charging, a red LED will illuminate and you will see the battery charging icon.

- When the battery is fully charged, the LED will turn green and the screen will turn off. Disconnect the camera from the power source.

Charging Guidelines

Only charge this device using the included **Micro-USB Cable** connected to a computer. Do not charge using a third party adapter. Before use, inspect the cord to confirm that it is in good condition and that there are no breaks or exposed wires. Ensure there are no particles or liquid (water, juice, etc.) in either of the connectors before plugging in either end of the cable. The device should be completely dry with no debris in the cable connectors when charging. Plug in the cable securely, in the correct orientation. If the device is on when plugged in, a dialog box may open on your computer to allow you to access the device's drive. Never leave the device unattended while charging. Do not charge your device on soft surfaces, as they can trap heat around the device. Typical charging time is between four to seven hours if the battery is fully

depleted. Disconnect the device when it is fully charged. Do not leave the device charging for more than 7 hours.

Note: The actual charging time depends on the charging current, the existing charge and the ambient temperature of the charging environment.

The optimal ambient temperature is 32°F to 104°F (0°C to 40°C).

Battery Life

Like with other electronic devices, the more the camera is used, the more quickly the battery will drain. The battery will last approximately four hours with continuous use while taking photos and videos. However, with more printing usage, the battery will last much shorter. The remaining battery capacity will display in the top right corner of the screen. When the battery level is low , the system will restrict printing and reduce the speaker volume. Recharge the battery before further use. When the battery level is too low , the camera will not turn on until it is charged.

Automatic Shut-Off

To preserve battery life, the **KidiZoom® PrintCam**™ will automatically shut off after a few minutes without input.

Battery Maintenance

Charge the camera regularly to keep it operating at optimal performance, even when the camera isn't in use. Be sure to charge the camera at least every six months.

This toy contains batteries that are non-replaceable.

WARNING

PLEASE READ THOROUGHLY BEFORE GIVING THIS PRODUCT TO A CHILD. KEEP AWAY FROM FIRE OR ANY HEAT SOURCES. BATTERIES CANNOT BE REPLACED.

The batteries within this toy are permanently encased. Before giving this toy to a child make sure there are no signs of damage. Regularly check the toy and dispose of it immediately if there are any signs of damage. Do not dispose of the toy in a fire, as the batteries may leak and explode. Keep batteries safely out of children's reach before disposing of them via a safe disposal system.

Memory Card Installation

The **KidiZoom**® **PrintCam**™ camera is compatible with microSD and microSDHC memory cards up to 32 GB. To install:

- Make sure the camera is **Off**.
- Open the cover over the **Memory Card Slot** on the side of the camera.
- Insert a memory card (not included) as illustrated. Once the memory card is detected, the memory card will automatically be used as the default memory.
- To remove the memory card from the camera, push the card once and it will eject.

Note

- VTech recommends that you format your memory card before using it with the **KidiZoom® PrintCam**™ camera.
- Data stored on the camera's internal memory will not be accessible while the memory card is in use. Be sure to back up all data to a computer regularly to prevent loss of photos and video.

Frequency is set correctly in the camera's Settings menu. (See the Settings section in this manual.) Avoid having a direct light source pointing towards the camera.

TO BEGIN USING KIDIZOOM® PRINTCAM™

Make sure the **Master Power Switch** is in the position and charge the camera before using.

Press the **Home/On/Off Button** to turn the camera **On**. When turning the camera **On** for the first time, you will be asked to select the language and set the date and time.

Note: If the battery level is too low and cannot keep the clock running, enter the time and date again after recharging. If you wish to later change the language, date or time, you can do so from the **Settings** menu.

Home Menu

There are eight modes:

1. Photo
2. Video
3. Click and Color
4. Panorama
5. Comic Strip Maker
6. Print Shop
7. Games
8. Settings

NOTE: The Games icon will be replaced by the Playback icon if games are disabled. To disable games, please refer to Parental Control section of this manual.

Adjust Speaker Volume

Press the **Star Button** to show the option panel. Select the **Speaker** icon and press the **Left** or **Right** **Directional Buttons** to adjust the volume.

Photo and Video Playback

Press the **Play Button** to view your photos and videos.

- The most recent file will appear first.

  Press the **Left** or **Right** **Directional Buttons** to select the previous or next file. Press the **Up** or **Down** **Directional Buttons** to jump to the previous 10 or next 10 files.

- Press the **OK** or **Play Button** to enlarge a photo to 2X or 4X or view a video/panoramic photo. Press the **Delete Button** to delete the current file or choose to delete all photo and video files in the memory. Further confirmation is necessary to delete all photo and video files.

- While playing a video, press the **Left** and **Right** **Directional Buttons** to toggle fast-forward or fast-rewind functions at 1X, 2X, and 4X speeds. Press the **OK Button** to pause or resume playing.

- Panoramic photos will automatically scroll horizontally when being viewed. Press the **OK Button** to pause or resume the scrolling or press the **Left** and **Right** **Directional Buttons** to move through

the image manually. Press the **Home Button** to pause or resume playing.

Turning Off the KidiZoom® PrintCam™ Camera

To turn the camera **Off**, press and hold the **Home/On/Off Button** for two seconds. The camera will also automatically turn off after a few minutes without input.

MODES

Photo

Take Photos

- Press the **Shutter Button** or **OK Button** to take a photo.
- Press the **Left** and **Right** **Directional Buttons** to cycle through different photo effects.
- Press the **Up** and **Down** **Directional Buttons** for 1X to 4X digital zoom.
- Press the **Print Button** to bring up the print preview screen. Press the **Print Button** or check mark to proceed to print your image and save a digital copy.

Self-Timer or Face-Timer Modes

From the camera preview screen, press the **Star Button** to pop up the Option menu. In Timer mode, select Self-Timer to use a 10 second countdown timer before taking a photo or select Face-Timer to automatically take a photo when a stable face is detected. The Timer mode will turn off every time the camera is switched off.

Video

Record Video

- Press the **Left** and **Right** **Directional Buttons** to cycle through video themes and effects.
- Press the **Shutter Button** or **OK Button** to start recording a video. Press either button to stop recording.
- Press the **Up** and **Down** **Directional Buttons** for 1X to 4X digital zoom.

- After recording completes, press the **OK Button** OK to play your video, or press the **Delete Button** to delete the video. When a video is playing, press the **OK Button** OK or **Shutter Button** to skip review and return to Record mode.
- Press the **Print Button** to print an instant video frame if recording has not started. The instant video frame will not be saved to memory.

Self-Timer or Face-Timer Modes

In video preview screen, press the **Star Button** to pop up the option menu. In Timer mode, select Self-Timer to use a 10 second countdown timer before video capture begins or select Face-Timer to automatically start capturing when a stable face is detected.

The Timer mode will turn off every time the camera is switched off.

Click and Color

In this mode you can take a photo or select a previous photo and convert it into a line drawing and print it for coloring.

First, take a photo or select a photo previously taken and press the **OK Button** OK to go to next screen.

Next, the selected photo will be converted into a line drawing and be shown on the next screen, press the **Up** and **Down** **Directional Buttons** to adjust the effect intensity in three levels if needed, then select the **Print** icon to print the picture and the **Checkmark** icon to save the picture and start over with another one.

Panorama

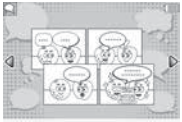
After watching the introduction animation, press the **OK Button** OK to go to the Capture screen and take two to four photos to stitch together for your panoramic photo. You can view or print your completed panoramic photos in Playback mode.

Comic Strip Maker

In this mode you can create your very own comic strip.

1. **Comic Template**

   Select Sample Comic or Make Your Own to start. The Sample Comic story comes with a four-panel preset story with speech bubbles. You can replace the background with other subjects or add new stamps to customize the comic strip. Select Make Your Own to create a comic from your own imagination.



2. **Strip Editor**

   In this screen you can select a panel and edit from the Panel Editor screen. Each strip can have a maximum of four panels.

   When you finish all panels, press the **Down Directional Button** to select the bottom icons to change the outline border style, print the comic strip, or save the comic strip as a picture and finish.

   To remove a panel from the comic strip, press the **Delete Button**. You can view or print the saved comic strip in Playback later.

3. **Panel Editor**

   If the selected panel is empty, you will be taken to the Background Photo screen automatically.

   You can edit the selected panel in this screen with these tools:

   Background Photo

   Select this icon to change the comic background. You can either take an instant photo or select a photo from memory and convert it into one of the comic effects provided in the next step. Press the **OK Button** to confirm changes to the background.

   Border

   Select a comic border for the background. If you want to remove the added border, press the **Delete Button**.

Stamp

Select a stamp to add, follow the steps to flip or resize and move the stamp. You can add maximum 10 stamps in each panel. If you want to remove the added stamps, press the **Delete Button**.

Return

Select this icon to return to the Strip Editor screen.

Print Shop

In this mode you can select a print template from the library, customize or take a photo to make your creation unique, and then print and color.

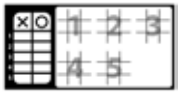
Print Shop Menu

Mini Cards
Customize a single-fold or tri-fold card to give to a friend!

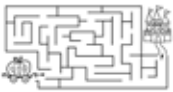
Costume Party
Mix and match different costumes and hairstyles with your face to print out and color.

Color By Numbers
Choose a template to print, then follow the key and color within the lines to reveal the hidden picture.

Tic-Tac-Toe
Customize and print out a best-of-five Tic-Tac-Toe tournament game board.



Mazes
Print out mazes to complete and customize them with your photo.

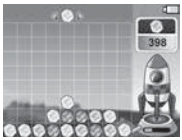


Grab Bag
Customize and print out small crafts to cut out and color including bracelets, bow ties, neck ties, play money, labels and notepads.

Games

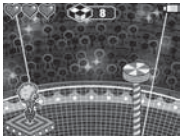
There are three games on the **KidiZoom® PrintCam™** camera.

1. **Crystal Blast**



Connect three or more of the same crystals horizontally, vertically or diagonally to clear them. Press the **Left** and **Right** **Directional Buttons** to select a column and then press the **OK Button** OK to drop it. The Rainbow Crystal can be used as a universal crystal, while the stone can only be cleared with vertical or horizontal bombs. Try to clear all crystals as soon as possible or a new row of crystals will appear.

2. **Hoppy Clown**



The Hoppy Clown is the finale of the circus show. Hold and release the **OK Button** OK in time to help him jump precisely over platforms to complete the performance.

3. **Baby Sloth**

Help teach the baby sloth to climb back to her mom. Press the **Left** and **Right** **Directional Buttons** to move the sloth between the twigs. Collect leaves to speed up and avoid poison obstacles along the way.

Settings

1. **Brightness**

   Adjust the brightness of the LCD screen.

2. **Memory**

   Review the status of the camera's internal memory or of the memory card (if one is inserted). There are two advanced options:

a. Format

This will erase all data in the internal memory or memory card (if one is inserted).

b. Factory Reset

Factory Reset will erase the contents (including photos, videos and files) stored in the internal memory and reset all system settings to factory default, such as the file index, camera settings and game progress. Files in the memory card (if used) will not be erased.

Note: When a memory card is inserted, data stored in the internal memory cannot be accessed on the camera unless the memory card is removed. When the memory of the camera is getting full, or when the file indexes are used up, back up all the files to your computer and then delete all the files on your camera. To do this, either go to Settings and format the memory, or delete all photos and videos from Playback mode.

3. Camera Settings

Photo Resolution
Photos can be saved at either 5 MP, 2 MP, or 0.3 MP quality settings.

Please refer to the **Product Specifications** and **Storage Capacity** sections for more details.

Indoor Light Frequency
The default frequency is set according to your region. Please leave your camera set to the default value unless you are traveling.

4. Date & Time

To change the date or time, press the **OK Button** OK and use the **Directional Buttons** to adjust the settings and press the **OK Button** OK to save.

5. Language

Choose from a list of available languages to change the text interface of the camera.

6. Parental Controls

The Parental Controls menu allows you to limit playtime for the games or set a print limit.

Press and hold the **Star Button** ☆ until you see a pop-up message asking for a passcode. Use the **Directional Buttons** to enter the two-digit answer to the math problem and press the **OK Button** OK to proceed.

On the next screen, you can choose from the following options:

a. Game Time Limit

By default there is no time limit enabled, you can choose a limit of 15, 30, 60 or 90 minutes per day. Once a time limit is reached, games will not be accessible until the following day. When games are disabled, icons will appear in the Main Menu in a slightly different configuration.

b. Daily Print Limit

By default there is no print limit enabled, you can choose a limit of 10, 20 or 50 prints per day.

Tip: This feature is designed for parents of children who cannot yet read, as access to the setting is granted by following simple, on-screen instructions.

7. FCC Compliance Statement (US English only)

This page confirms that this product complies with FCC regulations.

TRANFERRING FILES TO A COMPUTER

You can connect the **KidiZoom® PrintCam™** camera to a PC or Mac using the included **Micro-USB Cable**. Once a computer is connected, you can transfer files between the camera and computer. Please follow these steps:

- Insert the **Micro-USB Cable** (small end) into the **Micro-USB Port** on the camera.
- Insert the larger end of the **Micro-USB Cable** into a USB port on the computer.
- On the computer, you will see a removable drive called VTech 5491. Please use this to transfer files to and from the camera. There is another removable drive called VT SYSTEM, which is for the storage of system data only. **Do not use or remove the VT SYSTEM drive**.

Note

Once the camera is connected to your computer, keep it connected while files are uploading or downloading. After you finish, safely eject the camera electronically from your computer and then physically disconnect the camera.

To avoid potential damage to your KidiZoom® PrintCam™, ensure the rubber cover over the Micro-USB Port is firmly closed when the camera is not connected to a cable.

To Back Up Photos or Videos

- Open the DCIM folder on the removable drive VTech 5491.
- Drag and drop your photos or videos from their subfolders to a location on your computer to back them up.

To Transfer Photos or Videos to KidiZoom® PrintCam™

- Select the photo or video files you would like to upload from your computer first.
- Open the DOWNLOAD folder on the removable drive VTech 5491. Drag and drop your photos into the PHOTO folder, and videos into the VIDEO folder.

Note

Do not transfer photo or video files created by other cameras onto the **KidiZoom® PrintCam™** camera, as these file formats may not be compatible.

Minimum System Requirements

Microsoft® Windows® 8 or Windows® 10 Operating System, Mac OS X 10.10, 10.11, macOS 10.12 to 11.

USB port required.

Microsoft® and Windows logos are trademarks of Microsoft Corporation in the United States and other countries. Macintosh and Mac logos are trademarks of Apple Inc. in the United States and other countries. All other trademarks are the property of their respective owners.

USB Cable: The USB cable provided with this product complies with FCC and other regulatory emission limits. If using a USB cable other than the one provided, please note that in order to not exceed FCC and other regulatory emissions limits, a shielded cable must be used.

CARE & MAINTENANCE

- Keep the rubber cover of the **Micro-USB Port** and **Memory Card Slot** tightly closed while the camera is not in use in order to prevent dust or water from getting into it.
- Keep the camera clean by wiping it with a slightly damp cloth.
- Turn the camera off at the **Master Power Switch** if it will not be in use for an extended period of time.
- Keep the camera out of direct sunlight and away from any direct heat sources.

- Do not drop the camera on a hard surface and do not expose it to moisture or water.
- Keep the **Lens** clean. If the images are blurry, it could be because there is dust or dirt on the **Lens**.

WARNING

A very small percentage of the public, due to a pre-existing condition, may experience epileptic seizures or momentary loss of consciousness when viewing certain types of flashing colors or patterns.

While the **KidiZoom® PrintCam**™ camera does not contribute to any additional risks, we do recommend that parents supervise their children while they play games. If your child experiences dizziness, altered vision, disorientation, or convulsions, discontinue use immediately and consult your doctor. Please note that focusing on the **KidiZoom® PrintCam**™ camera at close range and handling it as a game controller for a prolonged period of time may cause fatigue or discomfort. We recommend that children take a 15-minute break for every hour of play.

WRIST STRAP ATTACHMENT

1. Locate the thread loop on the end of the strap. Insert it into the **Strap Hook** and push through.
2. Feed the end of the strap up through the loop and pull it all the way through.
3. Pull gently to ensure the loop is securely tightened around the **Strap Hook**.

TROUBLESHOOTING

Consult this section if you experience difficulty while operating your **KidiZoom® PrintCam**™ camera.

Problem	Solution
The camera isn't working	1. Turn the **Master Power Switch** off for 30 seconds. 2. Turn the **Master Power Switch** on again and then press the **Home/On/Off Button** to turn it on. The camera should now work properly. 3. If the camera still doesn't work, recharge the battery and try again.
Screen display is abnormal	1. Turn the **Master Power Switch** off for 30 seconds. 2. Turn the **Master Power Switch** on again and then press the **Home/On/Off Button** to turn it on. The screen display should be normal again.
Photos and videos aren't clear	1. Make sure the lighting conditions of the shooting environment are adequate. 2. Check to see if the **Lens** is clean.
Recorded video is not smooth	• Check your memory card's performance. We recommend using a Class 10 or above microSD or microSDHC card. Using a memory card with lower performance may slow the video data-writing on the card and thus affect the video quality. • The performance of some memory cards will slow down after they have been used for a long time. If you have this problem, first back up your files and then re-format the card.
Cannot connect to computer	• Check the connections on the USB cable between the camera and the computer and review the connection procedures in this manual. • Turn the **Master Power Switch** off for 30 seconds. Turn the **Master Power Switch** on and connect to the computer again.

TROUBLESHOOTING

Problem	Possible Solutions
Flickering in recorded video	• Check if the Indoor Light Frequency setting is correct. • Avoid having both sunlight and indoor lighting appear at the same time in your video composition.
Memory card can't be detected	• Check if the memory card is correctly inserted. • Check to see if the memory card is the supported type. The camera only supports microSD or microSDHC card. • Check to see if the file system of your memory card is FAT or FAT32. The **KidiZoom® PrintCam™** camera does not support NTFS or exFAT file systems. Be sure to back up all important data from your memory card and format it in either the FAT or FAT32 file system before using in your **KidiZoom® PrintCam™.**
Can't view the downloaded video or photo files	Check if the downloaded files are in the correct directory on the **KidiZoom® PrintCam™**. Photos should be put in the DOWNLOAD/PHOTO folder, and videos should be put in the DOWNLOAD/VIDEO folder. **KidiZoom® PrintCam™** only supports these formats: Photos in Standard Baseline JPEG, and videos in AVI (Motion JPEG) created by the **KidiZoom® PrintCam™** camera.
Printed images are not clear	• Check if the printing contrast is set too low or too high. To change the print contrast, from print confirmation screen, use the contrast icon to adjust to the best output result. • Check if the print head needs to be cleaned, please refer to Printer and Roll Paper section in this manual for more details. • Refill the paper with the **KidiZoom® PrintCam™ Paper Refill Pack**

Problem	Possible Solutions
Some noise is heard when printing or the printout is heavily distorted	• Check if the paper roll is jammed, if jamming has occurred, remove any wrinkled paper and reinstall the roll before further printing. • If the camera is jostled while printing, the paper roll may be out of alignment. Try reinstalling the paper to see if that solves the problem. • Sometimes the paper roll may become unraveled and not fit well in the chamber, check that the roll is wound tightly and reinstall it.
No paper comes out when printing	• Check if the paper roll is installed correctly, please refer to Paper Installation in this manual for detailed instructions. • Check if the paper is jammed. • Check if the paper roll is empty and needs to be refilled.

TECHNICAL SUPPORT

If you have a problem that cannot be solved by using this manual, we encourage you to visit us online or contact our Consumer Services Department with any problems and/or suggestions that you might have. A support representative will be happy to assist you.

Before requesting support, please be ready to provide the information below:

- The name of your product or model number (the model number is typically located on the back or bottom of your product).
- A description of the problem you are experiencing.
- The actions you took right before the problem started.

Internet: vtechkids.com/support

Phone: 1-800-521-2010 in the U.S. or 1-877-352-8697 in Canada

DISCLAIMER AND LIMITATION OF LIABILITY

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IMPORTANT NOTE:

If the problem persists, please call our **Consumer Services Department** at **1-800-521-2010** in the U.S., **1-877-352-8697** in Canada, or visit our website **vtechkids.com** and fill out our **Contact Us** form located under the **Customer Support** link. Creating and developing VTech® products is accompanied by a responsibility that we at VTech® take very seriously. We make every effort to ensure the accuracy of the information which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to contact us with any problems and/or suggestions you might have. A service representative will be happy to help you.

CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Supplier's Declaration of Conformity
47 CFR § 2.1077 Compliance Information

Trade Name:	VTech®
Model:	5491
Product Name:	KidiZoom® PrintCam™
Responsible Party:	VTech Electronics North America, L.L.C.
Address:	1156 W. Shure Drive, Suite 200, Arlington Heights, IL 60004
Website:	vtechkids.com

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.
CAN ICES-3 (B)/NMB-3(B)

To access the above compliance statement from the product software:

1. In the **Main Menu**, select the **Settings** menu icon .
2. In the **Settings** menu, select the **FCC Compliance Statement** page .

The FCC Compliance Statement page is only available in the US English version of the program. To change the language version, please refer to the Settings section of this Instruction Manual.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

Visit our website for more information about our products, downloads, resources and more.

vtechkids.com
vtechkids.ca

Read our complete warranty policy online at
vtechkids.com/warranty
vtechkids.ca/warranty

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