lẽvoit®

VeSync

USER MANUAL

Smart True HEPA Air Purifier

Model: Core 400S Series
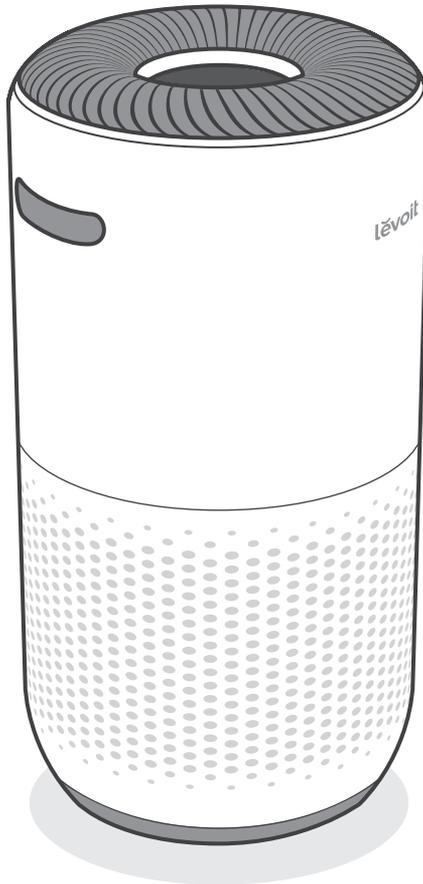
Questions or Concerns?

Please contact us at **support.eu@levoit.com**

Table of Contents

Package Contents

1 × Smart Air Purifier
1 × True HEPA 3-Stage Original Filter
   (Pre-Installed)
1 × User Manual
1 × Quick Start Guide

Specifications

Power Supply	AC 220–240V, 50/60Hz
Rated Power	24W
Ideal Room Size	83 m^2 **Note:** • Effective for larger rooms, but purification will take longer. • Ideal Room Size is based on 2 air changes per hour (ACH).
CADR (CFM)	400 m^3/h / 235 CFM
Operating Conditions	**Temperature:** -10°–40°C / 14°–104°F
	Humidity: < 85% RH
Noise Level	24–48dB
Dimensions	27.4 × 27.4 × 52 cm / 10.8 × 10.8 × 20.5 in
Weight	5 kg / 11 lb
Wi-Fi® Frequency Range	2412–2472MHz E.I.R.P.: <20dBm
Bluetooth® Frequency Range	2402–2480MHz E.I.R.P.: <20dBm

Note: *To access additional smart functions, download the free VeSync app (see page 7).*

READ AND SAVE THESE INSTRUCTIONS

SAFETY INFORMATION

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

General Safety

- **Only** use your air purifier as described in this manual.
- **Do not** use without removing the plastic wrap from the filter. The air purifier will not filter air, and may overheat, causing a fire hazard.
- **Do not** use the air purifier outdoors.
- Keep the air purifier away from water, and wet or damp areas. **Never** place in water or liquid.
- **Do not** use in excessively humid areas.
- Keep the air purifier away from heat sources.
- **Do not** use where combustible gases, vapours, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- Keep 1.5 m / 5 ft away from where oxygen is being administered.
- Supervise children when they are near the air purifier.
- **Do not** place anything into any opening in the air purifier.
- **Do not** sit on or place heavy objects on the air purifier.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes or underneath air conditioners.
- **Always** unplug the air purifier before servicing (such as changing the filter).
- **Do not** use the air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. **Do not** try to repair it yourself. Contact **Customer Support** (see page 19).

- **WARNING:** To reduce the risk of fire or electric shock, **do not** use this air purifier with any solid-state speed controls (such as a dimmer switch).
- Not for commercial use. Household use **only**.

Power & Cord

- Keep the air purifier near the outlet it is plugged into.
- **Never** place the cord near any heat source.
- **Do not** cover the cord with a rug, carpet, or other covering. **Do not** place the cord under furniture or appliances.
- Keep the cord out of areas where people walk often. Place the cord where it will not be tripped over.

Electromagnetic Fields (EMF)

Your Levoit air purifier complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.

GETTING TO KNOW YOUR SMART AIR PURIFIER

A. Fan Speed Indicators

B. Fan Speed Button

C. Sleep Mode Button

D. Air Quality Indicator Rings

E. Check Filter Indicator Reset Button

F. Check Filter Indicator

G. Timer Button

H. On/Off Button

I. Wi-Fi Indicator

J. Auto Mode Button

K. PM2.5/Timer Display

L. Display Off Button

M. Display Lock Indicator

N. Display Lock Button

O. Air Outlets

P. Housing

Q. Air Inlets

R. AirSight™ Plus Laser Dust Sensor

S. Anti-Skid Pads

T. Filter Cover

U. True HEPA 3-Stage Original Filter

Back

Front, upside down
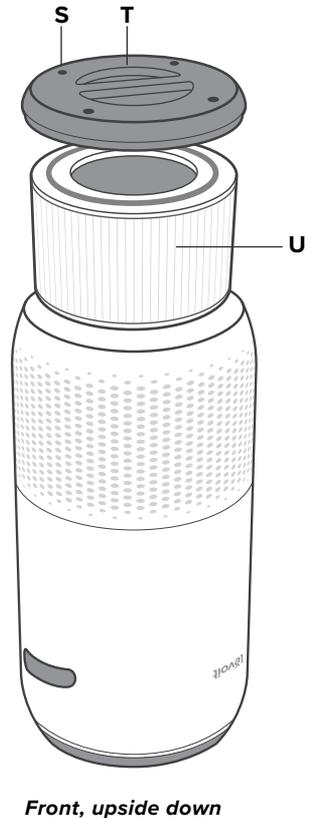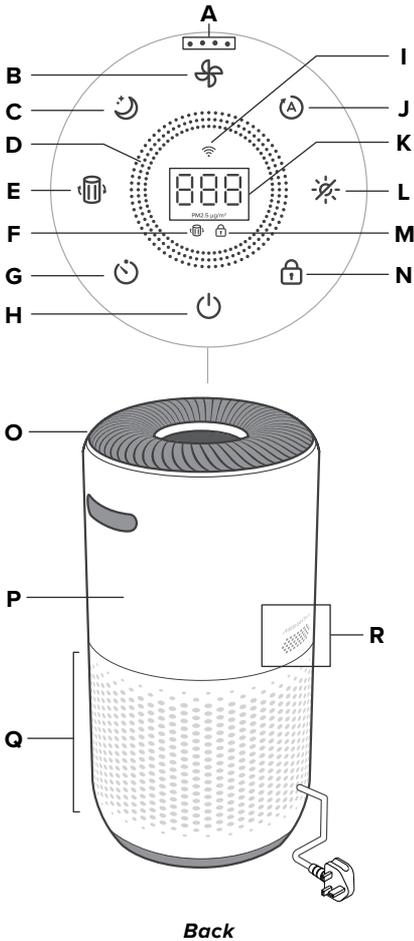
CONTROLS & DISPLAY

On/Off Button
- Turns the air purifier on/off.
- Press and hold to configure the air purifier. See the VeSync in-app instructions for more information.

Air Quality Indicator Rings
- These indicators use an automatic sensor to display the air quality: Blue (Very Good), Green (Good), Orange (Moderate), and Red (Bad).

Wi-Fi Indicator
- Turns on, off, or blinks to indicate pairing status. See the VeSync in-app instructions for more information.

Fan Speed Button
- Cycles through fan speeds: low (1 indicator will light up), medium (2 indicators), high (3 indicators), and turbo (4 indicators).
- Tapping the Fan Speed Button while the air purifier is in Auto Mode or Sleep Mode (if the display is on) will exit that mode.

Sleep Mode Button
- Turns Sleep Mode on/off (see page 8).

Timer Button
- Cycles through timer options (see page 9).
- Press and hold ⏱ for 2 seconds to begin cycling through the timer options in 1-hour increments.

Auto Mode Button
- Turns Auto Mode on/off (see page 8).

Display Off Button
- Turns the display off (see page 9).
- Tap any button (except ⏻) to turn the display back on.

Display Lock Button
- Prevents current settings from being changed (see page 9). Press and hold for 3 seconds to turn Display Lock on/off.
- The Display Lock Indicator (🔒) will blink when any other button is tapped to indicate that Display Lock is on.

Check Filter Indicator Reset Button
- Press and hold for 3 seconds to reset the Check Filter Indicator.
- The Check Filter Indicator lights up when the filter should be checked (see page 13).

GETTING STARTED

1. Flip the air purifier over or turn it on its side. Twist the filter cover anticlockwise and remove it. *[Figure 1.1]*
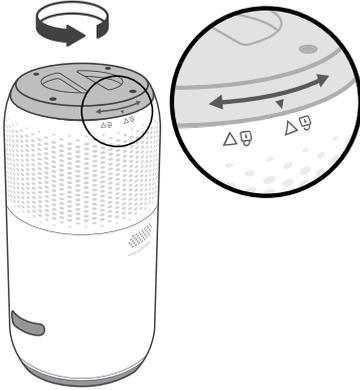
Figure 1.1

3. Replace the filter cover and twist clockwise to lock. *[Figure 1.3]*

cover should snap shut
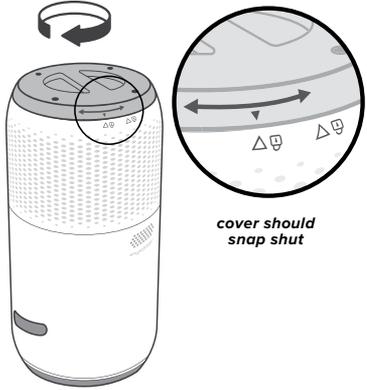
Figure 1.3

2. Remove the filter from its plastic packaging and place the filter back into the air purifier. *[Figure 1.2]*
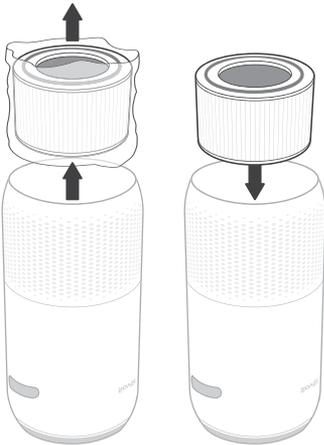
Figure 1.2

4. Place the purifier on a flat, stable surface with the display facing up. Allow at least 38 cm / 15 inches of clearance on all sides. Keep away from anything that would block airflow, such as curtains. *[Figure 1.4]*


15 in / 38 cm

15 in / 38 cm
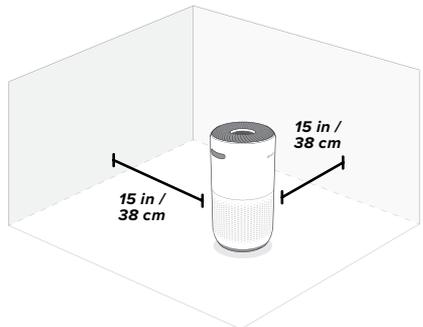
Figure 1.4

VeSync App Setup

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

2. Open the VeSync app. **Log In** or **Sign Up**.

3. Follow the in-app instructions to set up your smart air purifier.

Connect with Amazon Alexa or Google Assistant™

You can use the VeSync app to connect your smart air purifier to **Amazon Alexa** or **Google Assistant**. Please follow the in-app instructions to set up your voice assistant.

Note: You must create your own VeSync account to access voice assistants.

USING YOUR SMART AIR PURIFIER

Note: Using the VeSync app allows you to control your air purifier remotely and access additional functions and features.

1. Plug in and tap ⏻ to turn on the air purifier. The fan will start on low speed. *[Figure 2.1]*

2. Optionally, tap ✿ to change fan speed between low, medium, high, and turbo.

   Note:

   - *The fan speed indicators will light up when active. 1 indicator will light up for low, 2 for medium, 3 for high, and 4 for turbo.*

   - *Turbo speed is the loudest, but cleans air the quickest.*

   - *For best results, or to address a specific air quality issue such as smoke, run the air purifier at turbo speed for 15–20 minutes before using a lower speed.*

   - *To effectively clean air, keep windows and doors closed while the air purifier is on.*

3. Tap ⏻ to turn off the air purifier.
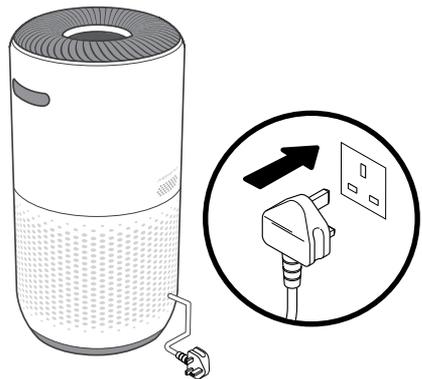
Figure 2.1

Sleep Mode

Sleep Mode operates quietly by using a fan speed lower than low speed.

1. Tap 🌙 to turn Sleep Mode on/off.

2. Sleep Mode will turn off the display after 3 seconds if no other buttons are tapped.

    Note:

    *   *When the display is turned off, tap any button (except ⏻) to turn the display back on. If you don't tap another button, the display will turn off again after 3 seconds.*

    *   *The Check Filter Indicator will still turn on and stay on if it's time to check your filter (see page 13).*

Auto Mode

Auto Mode uses AirSight Plus, a smart laser dust sensor inside the air purifier, to adjust the fan speed automatically based on air quality. For example, if the air quality is bad, the fan will automatically be set to high speed.

Air Quality Indicator Chart		
Indicator Colour	Air Quality	Auto Mode Fan Speed
Blue	Very Good	Sleep Mode
Green	Good	Low
Orange	Moderate	Medium
Red	Bad	High

Note:

*   *The air purifier will take 5 seconds to detect the air quality each time it is turned on. During this time, the air quality indicator rings will be blue. After 5 seconds, the air quality indicator rings will change colour based on the detected air quality.*

*   *Auto Mode does not use the Turbo fan speed.*

*   *The VeSync app also supports additional auto modes: Quiet Auto Mode and Efficient Auto Mode (see page 10).*

PM2.5 Display

The PM2.5 value on the display shows the amount of airborne particles (µg) that are detected per 1 cubic metre (m^3) of air volume.

PM2.5 refers to particulate matter (PM) that is less than or equal to 2.5 microns (µm) in diameter. These particles, also known as "fine particles", are so small that they can only be detected with an electron microscope, and they stay in the air longer than heavier particles such as dust and mould.

Your air purifier's AirSight Plus laser dust sensor detects the amount of PM2.5 particles that are in a given space ($µg/m^3$). Generally, the lower the number, the better your air quality. A number above 115 indicates that there is an unhealthy amount of fine particles in the air.

Timer

You can set a timer for 1–12 hours.

1. Tap ☼. The display will switch from showing the PM2.5 reading to the time you've selected.

2. Tap ☼ repeatedly to select a time in 1-hour increments. If you don't touch any buttons for 5 seconds, the display will switch to showing the PM2.5 reading and the timer will start automatically.

   Note: Press and hold ☼ for 2 seconds to cycle through timer options automatically in 1-hour increments.

3. The timer will count down from your selected time.

   Note:

   - *While a timer is active, tapping ☼ will show the remaining time, rounded up to the nearest hour. Tap ☼ again within 5 seconds to add more time in 1-hour increments.*

   - *You can see the exact remaining time in the VeSync app.*

4. When the timer is finished, the air purifier will turn off.

5. To cancel a timer, tap ☼ repeatedly until the display reads "**--H**".

   Note:

   - *You can change the fan speed at any time while the timer is on.*

   - *The timer will restart if the time is changed.*

   - *The air purifier will remember the last timer setting while turned off, but the timer will be cancelled and need to be restarted.*

   - *You can set a timer for 1–24 hours in the VeSync app.*

Display Off

This turns off the display lights on the air purifier, including button lights and indicator lights (except the Check Filter Indicator).

1. Tap ☼ to turn off the display.

2. Tap any button (except ⏻ or ☼) to temporarily turn the display back on. If you don't tap another button, the display will turn back off after 3 seconds.

3. Tap ☼ to turn the display back on. The display will stay on.

   Note: The Check Filter Indicator will still turn on and stay on if it's time to check your filter (see page 13).

Display Lock

When the air purifier is on, you can lock the display to prevent settings from being accidentally changed. Buttons will not respond to being tapped.

1. Press and hold 🔒 for 3 seconds to lock the display. The 🔒 indicator will light up in the centre of the display.

   Note: If the display is turned off, the 🔒 indicator will flash 3 times to show that the display has been locked, then turn off.

2. The 🔒 indicator will blink when any other button is tapped to indicate that Display Lock is on.

3. Tap and hold 🔒 again for 3 seconds to unlock the display. The 🔒 indicator will turn off.

   Note:

   - *If the display is turned off, the 🔒 indicator will flash 3 times to show that the display has been unlocked.*

   - *Display Lock can still be used when the air purifier is in Standby Mode.*

Standby Mode

The air purifier is in Standby Mode when it is turned off, but plugged in.

>   **Note:** *Display Lock can be used while the air purifier is in Standby Mode to keep the air purifier from being turned back on. The laser dust sensor will still detect the surrounding air quality and give you updates in the VeSync app.*

Memory Function

When the air purifier is plugged in and turned off, it will remember its previous fan speed, Sleep Mode, Auto Mode, Display Lock, and Display Off settings.

When the air purifier is unplugged and turned off, it will only remember its previous fan speed, Sleep Mode, and Auto Mode.

>   **Note:** *The air purifier will remember the last timer setting chosen (1–12 hours), but it will not automatically resume the timer. You will need to restart the timer after the air purifier is turned back on.*

VeSync App Functions

The VeSync app allows you to access additional smart air purifier functions, including those listed below. As the app develops, more features may become available.

Remote Control

- Change any air purifier settings through the app, even while Display Lock is on.

Air Quality Updates

- View real-time PM2.5 updates in the app.
- See your air quality history for the previous week.

Auto Mode

- Access additional Auto Modes: Quiet Auto Mode and Efficient Auto Mode.
- Quiet Auto Mode never uses the 2 highest fan speeds to avoid making too much noise.
- Efficient Auto Mode lets you choose the size of the area you want to purify. The air purifier will use the highest fan speed to clean the air in that area. Once your air is clean, it will lower to the fan speed best suited to the selected room size.

Schedules

- Create and customise schedules for your air purifier to match your routines.

Timer Function

- Set a timer between 1–24 hours.
- Easily view the exact time remaining on a timer.

Filter Replacement Info

- Keep tabs on the remaining filter life by checking the filter life percentage in the app.
- Shop for replacement filters.

ABOUT THE FILTER

The air purifier uses a 3-stage filtration
system to purify air.
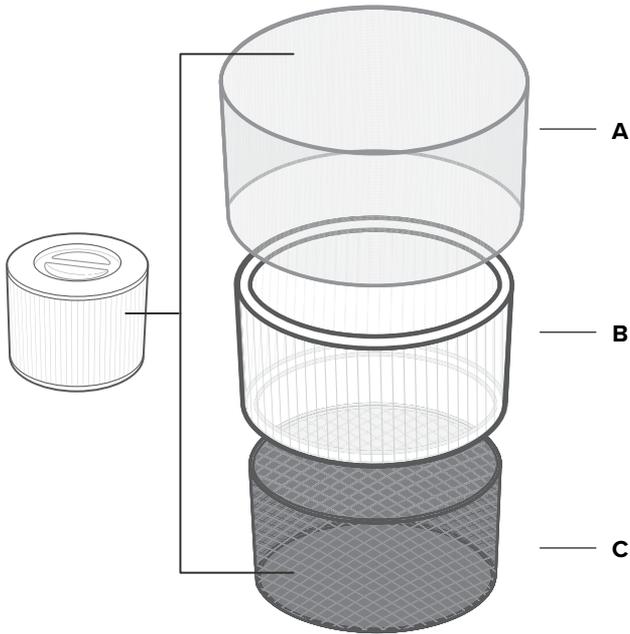
A. Pre-Filter

- Captures large particles such as dust,
  lint, fibres, hair, and pet fur.

- Maximises the filter's life by
  protecting it.

B. H13 True HEPA Filter

- Captures at least 99.97% of airborne
  particles 0.3 microns (μm) in size

- Traps small particles such as mould
  spores, fine dust, smoke particles,
  bacteria and viruses*, and allergens
  such as pollen, dust mites, and pet
  dander.

**C. Custom High-Efficiency Activated
Carbon Filter**

- Physically adsorbs smoke, odours,
  and fumes.

- Customised using the ARC formula
  to be especially effective for cooking
  smells and pet odours in a multi-pet
  household.

- Filters compounds such as
  formaldehyde, benzene, ammonia,
  hydrogen sulphide, and volatile
  organic compounds (VOCs).

*The H13 True HEPA Filter can remove
most viruses and bacteria from the air,
but cannot fully remove them from your
environment. Air purifiers cannot prevent
an infected person from spreading an
infection, and cannot remove bacteria and
viruses from surfaces. Please use this air
purifier together with other precautions.*

Clean Air Delivery Rate

This air purifier has a Clean Air Delivery Rate of 400 m³/h or 235 cubic feet per minute (CFM).

Clean Air Delivery Rate (CADR) measures the efficiency of an air purifier by indicating the volume of clean air that an air purifier produces per minute. This is based on removal of dust, pollen, and smoke, which are the 3 most common indoor air pollutants. The higher the CADR, the more particles the air purifier will remove and the larger the area it can clean. The rating is measured at the air purifier's highest speed.

Air Change Per Hour

The air change rate is how many times all of the air in a room can be purified (or "changed") by the air purifier in 1 hour. Air changes per hour (ACH) are calculated with the recommended room size assuming 2.4 m / 8 ft ceilings. For smaller rooms, the air change per hour will increase. This air purifier has an air change per hour of 2, which means it can change air 2 times per hour at the max speed in a single, closed room up to 83 m². The air purifier is effective for larger rooms, but air purification will take longer, with fewer air changes per hour.

> **Note:** *To effectively clean air, keep windows and doors closed while the air purifier is on.*

Humidity

Moisture may damage the filter. This air purifier should be used in an area with a humidity level below 85% RH. If you use the air purifier in excessively humid areas, the surface of the filter may become mouldy.

> **Note:** *Water or moisture will allow mould to grow. To solve a mould problem, get rid of the source of the moisture and clean up the mould. Air purifiers cannot solve an existing mould problem, and can only remove airborne mould spores and reduce odours.*

Essential Oils

Do not add essential oils to the air purifier or filter. The filter will become damaged by the oil and will eventually release an unpleasant smell. **Do not** use diffusers near the air purifier.

CARE & MAINTENANCE

Cleaning the Smart Air Purifier

- Unplug before cleaning.

- Wipe the outside of the air purifier with a soft, dry cloth. If necessary, wipe the housing with a damp cloth, then immediately dry.

- Vacuum the inside of the air purifier.

- **Do not** clean with abrasive chemicals or flammable cleaning agents.

Check Filter Indicator

⊞ will light up as a reminder to check the filter. Depending on how often you use the air purifier, the indicator should turn on at about 12 months. You may not need to change your filter yet, but you should check it when ⊞ turns on.

When your air purifier is set up with the VeSync app, you can also check the app to see your remaining filter life. You will also receive a notification from VeSync when it's time to check your filter.

The VeSync app uses a scientific algorithm to determine your filter life based on air quality, amount of use, and other factors. The filter life percentage is based on 12 hours of daily use.

Resetting the Check Filter Indicator

Reset the Check Filter Indicator when:

A.   ⊞ **lights up red.**
   1. Replace the filter (see page 14).
   2. Turn on the air purifier.
   3. Press and hold the ⊞ button for 3 seconds.
   4. ⊞ will turn off when successfully reset.

B.   **The filter was changed before ⊞ lit up.**
   1. Press and hold the ⊞ button for 3 seconds.
   2. The ⊞ will flash for 3 seconds.
   3. ⊞ will turn off when successfully reset.

Cleaning the Filter

The outer pre-filter should be cleaned every 2–4 weeks to increase efficiency and extend the life of your filter. Clean the pre-filter using a soft brush or vacuum hose to remove hair, dust, and large particles. *[Figure 3.1]* **Do not** clean the filter with water or other liquids.
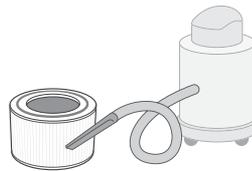
Figure 3.1

Filter	When to Clean	How to Clean	When to Replace
Pre-Filter	Every 2–4 weeks	Use a soft brush or vacuum hose *[Figure 3.1]*	12 months
True HEPA & Activated Carbon Filter	**Do not** clean		

When Should I Replace the Filter?

The filter should be replaced every 12 months. You may need to replace your filter earlier or later depending on how often you use your air purifier. Using your air purifier in an environment with relatively high pollution may mean you will need to replace the filter more often, even if ⊞ is off.

You may need to replace your filter if you notice:

• Increased noise when the air purifier is on

• Decreased airflow

• Unusual odours

• A visibly clogged filter

> **Note:**
>
> • *To maintain the performance of your air purifier, **only** use official Levoit filters. To buy replacement filters, go to Amazon and search **B08SQQK6K7**.*
>
> • *Remember to reset ⊞ after changing the filter (see page 13).*

Cleaning the AirSight Plus Laser Dust Sensor

The AirSight Plus Laser Dust Sensor can be blocked by dust, which affects the sensor's accuracy. Clean the sensor every 3 months. Using your air purifier in an environment with more dust may mean you will need to clean the sensor more often.

1. Unplug the air purifier.

2. Place the end of a vacuum cleaner over the sensor openings. *[Figure 3.3]*

3. Turn the vacuum on for at least 10 seconds to clean out dust.

Replacing the Filter

1. Unplug the air purifier. Flip the air purifier over or turn it on its side. Remove the filter cover (see **Getting Started**, page 6).

2. Remove the old filter.

3. Clean out any remaining dust or hair inside the air purifier using a vacuum hose. **Do not** use water or liquids to clean the air purifier. *[Figure 3.2]*

4. Unwrap the new filter and place it into the housing (see **Getting Started**, page 6).

5. Replace the cover. Plug in the air purifier.

6. Reset the Check Filter Indicator (see page 13).

Storage

If not using the air purifier for an extended period of time, wrap both the air purifier and the filter in plastic packaging and store in a dry place to avoid moisture damage.

Figure 3.2
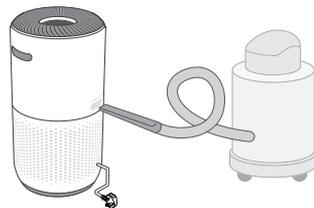
Figure 3.3

TROUBLESHOOTING

Problem	Possible Solution
Air purifier will not turn on or respond to button controls.	Plug in the air purifier.
	Check to see if the power cord is damaged. If it is, stop using the air purifier and contact **Customer Support** (see page 19).
	Plug the air purifier into a different outlet.
	The air purifier may be malfunctioning. Contact **Customer Support** (see page 19).
Airflow is significantly reduced.	Make sure the filter is removed from its packaging and properly in place (see page 6).
	Tap 🌀 to increase the fan speed.
	Leave 38 cm / 15 inches of clearance on all sides of the air purifier.
	The pre-filter may be clogged by large particles, such as hair or lint, blocking airflow. Clean the pre-filter (see page 13).
	Replace the filter (see page 14).
Air purifier makes an unusual noise while the fan is on.	Make sure the filter is properly in place with plastic packaging removed (see page 6).
	Make sure the air purifier is operating on a hard, flat, level surface.
	Replace the filter (see page 14).
	The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact **Customer Support** (see page 19). **Do not** try to repair the air purifier.
Strange smell coming from the air purifier.	Clean the filter, or replace if necessary.
	Contact **Customer Support** (see page 19).
	Make sure not to use your air purifier in an area with high humidity or while diffusing essential oils.

Problem	Possible Solution
Poor air purification quality.	Tap ✿ to increase the fan speed.
	Make sure no objects are blocking the sides or top of the air purifier (the inlet or outlet).
	Make sure the filter is removed from its packaging and properly in place (see page 6).
	Close doors and windows while using the air purifier.
	If the room is larger than 83 m², air purification will take longer. The air purifier may not be as effective in significantly larger rooms.
	Replace the filter (see page 14).
▥ is still on after replacing the filter.	Reset the Check Filter Indicator (see page 13).
▥ has not turned on within 12 months.	▥ is a reminder for you to check the filter and will light up based on how much the air purifier has been used (see page 13). If you don't use your air purifier often, ▥ will take longer to turn on.
▥ turned on before 12 months.	▥ is a reminder for you to check the filter and will light up based on how much the air purifier has been used (see page 13). If you run your air purifier frequently, ▥ will turn on sooner.
Air Quality Indicator always stays red.	The AirSight Plus Laser Dust Sensor may need to be cleaned (see page 14).
	If you're using an ultrasonic humidifier near the air purifier, the mist may affect the accuracy of the AirSight Plus Laser Dust Sensor. The sensor will detect the large mist particles, and the Air Quality Indicator may turn red. Avoid using an ultrasonic humidifier near the air purifier, or avoid using Auto Mode.
Air Quality Indicator always stays blue, even when the air quality is poor.	The AirSight Plus Laser Dust Sensor detects airborne particles, but it cannot detect gas. Make sure there isn't gas polluting the air.
Display shows Error Code "E1".	The motor has malfunctioned. Please contact **Customer Support** (see page 19).

If your problem is not listed, please contact **Customer Support** (see page 19).

VESYNC APP TROUBLESHOOTING

My air purifier isn't connecting to the VeSync app.

- Make sure your phone has Bluetooth turned on and is not currently connected to another Bluetooth device.

- During the setup process, you must be on a secure 2.4GHz Wi-Fi network. Confirm that the network is working correctly.

- Make sure the Wi-Fi password you entered is correct.

    - There should be no spaces at the beginning or end of the password.

    - Test the password by connecting a different electronic device to the router.

    - If you're manually typing in the SSID and password, double check that both are entered correctly.

- Try moving your air purifier closer to the router. Your phone should be as close as possible to your air purifier.

- Your router may need to be at a higher location, away from obstructions.

- Make sure your air purifier and router are away from appliances (such as microwave ovens, refrigerators, electronic devices, etc.) to avoid signal interference.

- If you're using a VPN, make sure it's turned off while setting up your air purifier.

- Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, the air purifier will not be able to access your Wi-Fi network, and setup will fail.

  Note: Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.

My air purifier is offline.

- Make sure the air purifier is plugged in and has power, then refresh the VeSync menu by swiping down on the screen.

- Make sure your router is connected to the internet and your phone's network connection is working.

- Delete the offline air purifier from the VeSync app. Swipe left (iOS®) or press and hold (Android™), then tap **Delete**. Reconfigure the air purifier with the VeSync app.

  Note: Power outages, internet outages, or changing Wi-Fi routers may cause the air purifier to go offline.

  If your problem is not listed, please contact **Customer Support** (see page 19).

ABOUT ENERGY-RELATED PRODUCTS

The product, in accordance with the Eco-design Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) NO. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 2.0 W
Time after which equipment is automatically switched into mode	Immediately
Network port deactivation/activation procedures	Disconnecting the Wi-Fi connection will deactivate the Wi-Fi network. Connecting the device to Wi-Fi will activate the Wi-Fi network.
Networked Standby Mode: When the Wi-Fi network is activated, press and hold the On/Off button, and the device will immediately enter the networking standby state.	

WARRANTY INFORMATION

Product Name	Smart True HEPA Air Purifier
Model	Core 400S Series
For your own reference, we strongly recommend that you record your order ID and date of purchase.	
Date of Purchase	
Order ID	

Terms & Policy

Arovast Corporation warrants all products to be of the highest quality in material, craftsmanship, and service for 2 years, effective from the date of purchase to the end of the warranty period. Warranty lengths may vary between product categories.

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

CUSTOMER SUPPORT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Arovast Corporation
1202 N. Miller St., Suite A
Anaheim, CA 92806
USA

Email: support.eu@levoit.com

*Please have your order invoice and order ID ready before contacting Customer Support.

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