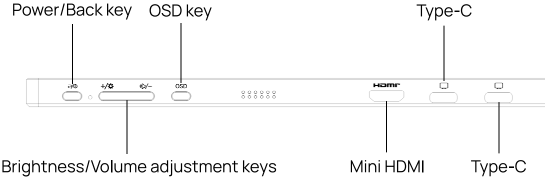
ARZOPA

Portable Monitor

Product User Manual

Appearance description

Function key description



Button introduction

- Hold the Power/Back key for 3 seconds to turn the monitor on or off.
- Short press the OSD key to open the OSD menu. After opening the OSD menu, short press the Power/Back key to exit the OSD menu interface.
- After opening the OSD menu, short pressing the OSD key again enters the submenu of the current menu; short press the +/- keys to navigate up or down in the current menu; if at the last level of the menu, short press the +/- keys to adjust settings; short press the Power/Back key to go back to the previous menu.

Interface introduction

USB-Type C for Power:Provides external power support, supports reverse charging, compatible with PD2.0 power supply protocol, supports 5V/9V/12V/15V/ 20V voltage input.

Mini HDMI Interface: Responsible for audio and video signal transmission .

Type C Interface: Full-function interface - direct cable connection, responsible for audio and video signal transmission and power supply.

HIGH DEFINIATION MULTIMEDIA INTERFACE

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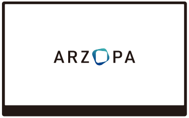
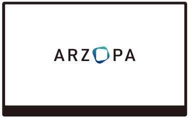
Device conne

1. Connect to a comput Type-C interface



The monitor supports the full-function Type-C interf

2. Connect to a phone



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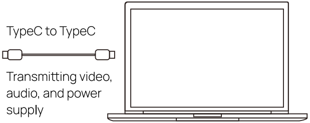
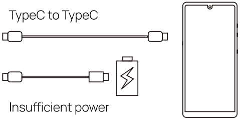
ter with a full-function



use of standard cables to connect to a
face for extended or copied display.

with TV-out functionality

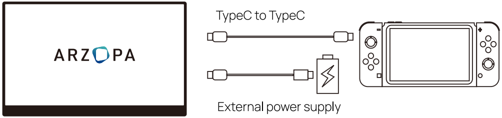


The monitor supports standard cables to connect to a phone, displaying the phone's screen content and customized UI interface according to system settings;

*When no external power source is connected, the phone's battery powers the monitor (energy-saving mode is activated, automatically adjusting the display brightness to 15%, and the user can adjust the monitor's brightness and volume based on the phone's output power.)

*When an external power source is connected, the monitor can charge the phone in reverse (to ensure that both the monitor and the phone receive sufficient working current, please use a charger or power bank of at least 18W as an external power supply, and higher power chargers can provide fast charging for the phone).

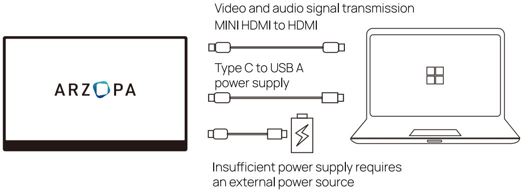
3. Connect to a Nintendo Switch



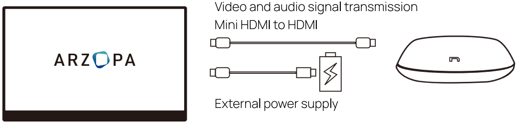
When powered externally, the monitor supports using standard cables to connect to the Switch console and enable Switch TV mode.

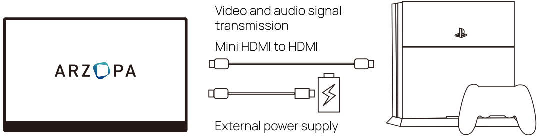
When connected to a 15V PD protocol power source, the external power supplies power to both the monitor and the Switch, with the Switch battery in charging mode and display output at 1080P.

4. Connect to a computer with an HDMI interface



5. Connect additional HDMI devices





When connecting an external HDMI cable, connect power first, then HDMI, to ensure smooth signal transmission.

When connected with a single cable to a Type-C interface, the monitor's energy-saving function activates, automatically adjusting brightness to 15% to ensure power supply and conserve device power; users can adjust the brightness according to actual conditions. If brightness adjustment is grayed out and unadjustable, disable the HDR function to resolve.

Common issues and solutions

Q: The monitor won't turn on, and the power indicator light is

A: Press the power button to check if the monitor is turned on. Check if t USB cable is correctly connected to both the monitor and the power sou

Q: The monitor won't turn on, and the power indicator light is

A: Check if the monitor and connected devices are powered on; ensure t USB cable is correctly connected between the monitor and the device; check the signal cable for any bent pins; try connecting other devices to out device issues; if the problem persists, contact the dealer or after-sa service.

Q: The screen displays "no signal".

A: Check if the signal cable is properly connected to the device port; try re-plugging the cable; the connection sequence should be to connect t power first, then the signal cable.

Q: The screen image flickers or shows a wavy pattern.

A: Ensure the cables are correctly connected between the monitor and t device; move any electronic devices that might cause interference away from the monitor.

Q: The screen colors look incorrect (color blocks, color shift,

A: Check the connecting cables to ensure there are no bent pins.

Q: The screen flickers when displaying content.

A: If the monitor flickers, first ensure the power supply is adequate; it is recommended to use a power adapter supporting 18W or more to power monitor. If the power supply is adequate and the screen still flickers, con the dealer or after-sales service.

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Precautions

- The monitor cannot be placed on a bed, sofa, blanket or similar surface, nor close to aradiator or heat source. It cannot be placed in a bookcase or box unless ventilation isensured.
- The monitor's power supply voltage range is printed on the label on the back case. If you are unsure of the power supply voltage, please consult your distributor or local power company.
- When the monitor is not used for a long time, please cut off the power supply. It can prevent damage from electric shock and abnormal power supply voltage during thunderstorms.
- Do not place the monitor near water sources, such as bathrooms, dishwashers,kitchens,washing machines, swimming pools, or in wet basements.
- Do not place the monitor on an unstable car, chair, or table. If the monitor falls, it will injure the user and may cause damage to the equipment.
- Store the monitor in a cool, dry and well-ventilated place, and keep it away from emissions and heat sources.
- Do not disassemble or repair this product by yourself to avoid electric shock. if amalfunction occurs, please contact after-sales service directly.
- Do not pull or twist the power cord forcefully.
- Do not put foreign objects into the machine. It may cause a short circuit and lead to fire or electric shock.
- Please use a reliable grounded socket and do not overload the socket, otherwise it may cause fire or electric shock.
- There is a polarizing layer (not a protective film) on the screen surface. Do not peel it off or the product may be damaged and the warranty will be void.
- This product is not recommended for using by children under 8 years old, unless under the supervision and guidance of their guardians.

Maintenance and cleanin

Cleaning

- Turn off the monitor and unplug the power cord. Use a non-a hemp-free cloth to clean the monitor surface. Moisten the c neutral cleaner to remove stubborn stains.
- Do not use cleaning agents that contain alcohol or acetone. specifically designed for LCD screens.
- Do not spray cleaner directly onto the screen as it may seep monitor and cause electric shock.

The following phenomena are normal for the monito

- You may notice that the brightness on the monitor is slightly is related to the desktop pattern you are using.
- After displaying the same image for several hours, switching result in residual images from the previous display. The moni gradually recover, or you can turn off the power for several h
- If the screen goes black, flickers, or stops working, contact service center for repairs. Do not attempt to repair the scree

Repackaging

- Do not discard the used foam and cardboard packaging. Wh under conditions that might involve rough handling, repack its original packaging.

Treatment

- The monitor's fluorescent lamp contains trace amounts of m
- Do not dispose of the product as regular household waste.
- Disposal of the product shall comply with local regulations.

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After-sales service

This product is covered by a one-year warranty from ARZOPA.

- Within 7 days from the date of purchase, if any faults listed in the Microcomputer Goods Performance Fault Table occur, consumers may choose to return, exchange, or repair the product.
- Within 15 days from the date of purchase, if any faults listed in the Microcomputer Goods Performance Fault Table occur, consumers may choose to exchange or repair the product.
- Within 1 year from the date of purchase, if any faults listed in the Microcomputer Goods Performance Fault Table occur, consumers may choose to repair the product.

The following situations are not covered by the warranty:

- Beyond the warranty period.
- Without a valid warranty certificate.
- If the screen has 3 or fewer dead pixels, 3 or fewer bright pixels, or a total of 5 or fewer dead and bright pixels.
- Damage caused by not following the product's instructions for use, maintenance, and care (man-made damage).
- Damage caused by unauthorized repairs not performed by ARZOPA (unauthorized repairs).

※ To protect your legal rights and avoid unne
company does not cover free warranty servic
damages caused by the following reasons. Pl

- Beyond the warranty period.
- When scratches, bumps, deformations, or ind
  panel.
- Repaired or tampered with by service personn
  ARZOPA.
- Damages caused by accidents, human action
  (including operational errors, handling, bumps
  voltages).
- Use of non-standard or unreleased software,
  components (such as graphics cards).
- Damage caused by irresistible forces such as
  earthquakes, fires, floods).
- For services outside the free warranty scope,
  Standard = Technical Service Fee + Replacem

All rights to interpret these regulations belon
company reserves the right to modify these r
notice. In case of disputes, the Microcomput
Replacement, and Return Liability Regulation

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or non-standard computer

natural disasters (e.g.,

we will charge a fee (Fee
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regulations without prior
er Commodities Repair,
ns will prevail.

Tech Support

If you have any problems with the monitor,please free to contact us for quick response and professional techs support.

Official Website

Facebook

Official Website
www.arzopa.com

Facebook
@Arzopatech

Tech Support
(support@arzopa.com)

24/7 service

@arzopa

Shenzhen G-world Technology Incorporated Company

Room 1602, Xingtong Building, No.88 Baoxing Road, Haiwang Community, Xin 'an
Sub-district, Baoan District, Shenzhen