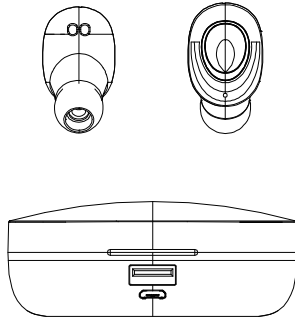




## Getting started

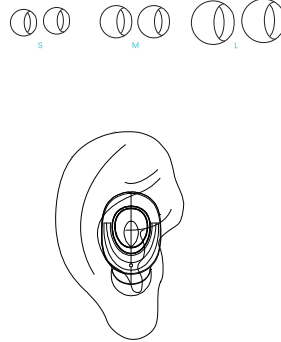
### a Power on

With the earbuds in the charging case, switch them on by taking them out of the charging case.



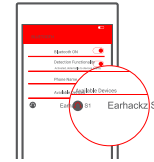
### b Fitting and wearing

Ear tips in different sizes



### c Pairing

After taking both earbuds from the charging case, the earbuds will connect with each other automatically. One of the earbuds serves as the master earbud and the other earbud serves as the slave earbud. When the 2 earbuds are connected successfully, the master earbud LED indicator will flash red and blue. At this moment the earbuds switch into pairing mode. Open the bluetooth function on your device and select "Earhackz S1" to connect to.



## Charging



- For charging the earbuds: put the earbuds into the charging case. During charging the earbuds LED indicators flash in red. After the charging is finished, the LED indicator will switch off.
- For charging the charging case, use the included USB cable. The digital LED display shows the battery percentage of the charging case. After the case is fully charged, the LED display will switch off.

## Factory reset



Long press

With the earbuds turned off, long press both earbuds for 10 seconds until the LED indicators start flashing red and blue, and then tap 4 times on both earbuds simultaneously.

## General functions

### Answer a call

When there is an incoming call, you will hear a voice prompt mentioning the phone number first followed by a ring tone. To answer the incoming call, press one of the earbuds once.



Press once

### Reject a call

Long press one of the earbuds for 1 second to reject an incoming call.



Long press

### Play/pause music

Short press one of the earbuds during playback to switch between play/pause.

### Next/previous track

Tap one of the earbuds 3 times to skip back to the previous track.  
Tap one of the earbuds 2 times to skip to the next track.



3 taps for previous track  
2 taps for next track

### Activate Siri

Press and hold the touch button for 1.5 seconds during standby to activate the voice assistant (this requires mobile phone support).



Press and hold for 1.5s

## Basic parameters

- Bluetooth version: 5.0
- Signal distance: 10 meters
- Playback time: 5-6 hours (at 80% volume)
- Standby time: 200 hours
- Charging time earbuds: 1 hour
- Charging time powerbank: 3 hours
- Capacity earbuds: 50 mAh \* 2
- Capacity powerbank: 1800 mAh (for approx. 10 full charges)



## FAQ/Trouble shooting

### Q: How do I restore the factory settings?

A: With the earbuds turned off, long press both earbuds for 10 seconds until the LED indicators start flashing red and blue, and then tap 4 times on both earbuds simultaneously. Then keep both earbuds close to each other. After a few seconds the earbuds will re-establish their connection. Please perform the factory reset operation on both earbuds, otherwise the left and right earbud will not be connected.

### Q: What if only one of the earbuds produces sound?

A: It is because only one earbud is connected. It can be solved after rebooting or restoring the factory settings.

### Q: How do I know the battery capacity of the charging case?

A: It has a digital LED display showing the battery capacity.  
Charge the charging case if the battery capacity is less than 20 percent.

### Q: The charging case doesn't charge the earbuds

A: Under normal circumstances this means the charging case is out of power. Simply charge the charging case to solve this problem.

## Tips

- Before using the earbuds, please read this manual carefully and keep it for future references.
- The earbuds need to be fully charged prior to the first-time use.
- If the earbuds are left unused for over two weeks, please recharge it for best results.
- If the earbuds cannot be found by the bluetooth settings of your device, please check whether it is in pairing mode. If the earbuds stay unconnected for a long while, the earbuds will switch off from pairing mode. Please re-activate the pairing mode in case this occurs.

## Safety rules

- Never disassemble or modify your earbuds or charging case to avoid any damages and danger.
- Do not store the earbuds or charging case in extreme temperatures (under 0°C or over 45°C).
- Avoid keeping the LED indicator/display close to the eyes of children or animals.
- Do not use the earbuds during a thunderstorm to avoid irregular functioning and an increased risk of electrical shocks.
- Do not use harsh chemicals or strong detergents to clean the earbuds or charging case.
- Keep the earbuds and charging case dry.