7. Unplug the external drive from the USB port.
8. Shut down the computer (make sure to completely shut down the computer, do not restart the computer).
9. After the computer is powered off, insert the external drive into the USB port.
10. Restart the computer and let it start.
The drive should now work! It should appear in "This PC" and it should appear in "Device Manager" in the "DVD/CD-ROM Drive" list

This external DVD drive cannot read the disc

This external DVD drive is only suitable for standard discs. Not suitable for mini discs

Does this work with windows 8 or Windows 10?

 If you insert a DVD and a video player does not start up, you may need a player that will recognize the drive. You can installed "VLC media player" . VLC is a free and open source media player that works with all Windows versions. You can get the player here: https://www.videolan.org/vlc/

MANUAL

SUPERSPEED
CERTIFIED **USB** **3.0**

Product Description

* Product is tray loading external portable ODD caddy which is suitable to USB 2.0/3.0 connector desktop or laptop.

* Compatible WindowsXP / 2003 / Wind8 / Vista / 7, Linux, Mac 10 OS system.

* No extra drive, support plug and play.

* Compatible USB3.0 port and the following ports USB2.0/1.1 efficiency more stable. Applies more widely.

* Data cable with pure copper braid process, anti-interference ability, signal attenuation, more stable data transmission.

* The applicable standard SATA ODD.

* Power consumption 3-5W.

Instructions

* Products through standard USB data cable to the computer USB port properly connected, the computer monitor should appear in the lower-right corner of the icon. Click "My Computer" on the desktop should be displayed in the removable storage devices.

* Click on this icon, right-click and select "pop-up" in the tray into the disc to read.

* Internal laser light source may be harmful to the eyes of the face, Please do not look directly.

* Do not have the machine on a strong magnetic objects nearby.

* Keep the machine steady on the desktop, do not put it unstable items.

* Don' t put the machines on the vulnerable to squeeze place, to ensure normal machine use.

The external DVD drive does not work when connected to the computer

1. Re-insert the external drive, "Into Combo Device Class" will reappear in "Device Manager".
2. Click on the small ">" next to it, and you will see something called "Into Default Controller" appears below.
3. Right-click "into Default Controller", and then click "Disable" to turn it off.
4. Now right-click it again and click "Properties".
5. In the pop-up window, click the 'Driver' tab.
6. Click 'Uninstall', and then follow the instructions carefully to ensure that you uninstall the driver (Important: You may need to click the check box to confirm that you want to delete the driver).