

Contents

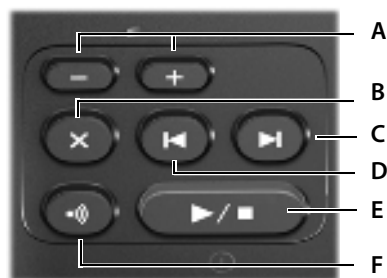
Overview of the handset	4
Overview of the A170A/A270A base	5
Illustration in the user guide	6
Safety precautions	7
Getting started	8
Contents of the package	8
Connecting the base to power supply and telephone network	9
Connecting the base to the router	9
Connecting the charging cradle (if supplied)	9
Setting up the handset for use	10
Operating the handset	12
Making calls	13
Making a call	13
Accepting a call	13
Caller display	14
Handsfree mode (A270/A270A only)	14
Automatic network provider selection (Preselection)	15
Directory	16
Message/call lists	17
Call list	17
Answer machine list (A170A/A270A only) / network mailbox list	18
Local answer machine (A170A/A270A only)	19
Setting up the answer machine	19
Operation using the handset	20
Operation when on the move (remote operation)	22
Network mailbox	23
Using handsets	23
Locating a handset – "Paging" (A170A/A270A only)	23
Registering a handset	23
De-registering the handset	24
Making internal calls	24
Additional functions	26
Alarm clock	26
ECO DECT	26
Quick dial	27

Telephone settings	28
Call volume	28
Ringtones	28
Display language	29
Music on hold	29
Key 1	29
System PIN	30
Repeater support (A170A/A270A only)	30
Resetting the system	31
Operating the base with a PABX/router	32
Customer Service & Assistance	33
Questions and answers	34
Guarantee Certificate - United Kingdom and Ireland	34
Manufacturer warranty (Middle East)	35
Manufacturer's advice	36
Authorisation	36
Environment	37
Care	37
Contact with liquid	37
Technical details	38
Entering letters/characters	38



Not all functions described in the user guide are available in all countries or from all network providers.

Overview of the A170A/A270A base



A Volume keys (- = quieter; + = louder)

During message playback:
adjust the speech volume

While the phone is ringing:
adjust the ringtone volume

B Delete key

During message playback:
Delete current message.

C Forward key

During message playback:
Go to the next message.

D Back key

During message playback:

Go to the start of the current message: ▶ press once

Skip to the previous message: ▶ press twice

E On/Off and Playback/Stop key

Switch the answer machine on/off: ▶ Press and hold

During message playback:

Play back messages: ▶ Press **briefly**

Cancel playback: ▶ Press **briefly**

Lights up: Answer machine switched on,
no new messages

Flashes: New message; message is being
played or recorded

Flashes very quickly:

Memory full

F Registration/paging key

Locate a handset ("paging"): ▶ Press **briefly**

Register the handset: ▶ Press **briefly**

Getting started

Contents of the package

- one base
- one power adapter
- one handset
- one phone cable
- two batteries
- one battery cover
- one user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.



Position the base on a level, non-slip surface at a central point in the flat or house. You can also fit the base to a wall.

The range of the base is 300 metres outdoors and 50 metres indoors.

The base and the charging cradle are designed for use in enclosed, dry rooms within a temperature range of +5 °C to +45 °C.

The device's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on furniture, contact marks on the surfaces cannot be completely ruled out.

Never expose the telephone to heat sources, direct sunlight or other electrical devices.

Protect your telephone from moisture, dust, corrosive liquids and vapours.

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

In our constantly updated online service you can find:

- Extensive information about our products
- FAQ compilations
- Keyword search to help find topics quickly
- Compatibility database: Find out which base stations and handsets can be combined.
- Product comparison: Compare the features of several products with each other.
- Downloads for user manuals and current software updates
- E-mail contact form for customer service

In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.





Australia	-----+61 1300 780 878	Jordan	-----00962 6 5625460/1/2
Austria	-----0043 1 311 3046	Kuwait	-----+965 -22458737/22458738
Bahrain	-----31 73 11 173	Lebanon	-----+9611240259/
Belgium	-----07815 6679		-----+9611236110
Bosnia Herzegovina	-----033 276 649	Luxembourg	-----(+352) 8002 3811
Brazil		Malaysia	-----+603-8076 9696
Grandes Capitais e Regiões Metropolitanas:		Malta	-----+39 02360 46111 (0,10 €)
	-----4003 3020	Mexico	
	-----(-Preço de uma ligação local)		-----01800 999 4442738 (01800 999 GIGASET)
Demais localidades:		Netherlands	-----0900-3333102
	-----8000 888 3020	New Zealand	-----0800 780 878
	-----(-Gratuito)	Norway	-----+47 2231 0845
Bulgaria	-----+359 2 9710666	Oman	-----+968 70928 Ext. 49/21/75
Canada	-----1-866 247-8758	Poland	-----801 140 160
China	-----0 21 400 670 6007 (RMB 0.11)	Portugal	-----(+351) 308 804 760
Croatia	-----01 / 2456 555		-----(-custo de uma chamada local)
Czech Republic	-----233 032 727	Romania	-----+40 021 204 9130
Denmark	-----+45 43682003	Russia	-----8-800 333 4956
Finland	-----+358 (0)9725 19734	Serbia	-----0800 222 111
France	-----01 57 32 45 22	Singapore	-----6735 9100
Germany	-----02871 / 912 912	Slovak Republic	-----044 5567 988
Greece	-----+30 2111 98 1778	Slovenija	-----+386 (1) 5466 511
Hong Kong	-----2763 0203	South Africa	-----0800 98 08 42
	-----2389 7285	Spain	-----902 103935
Hungary	-----06(1)267-2109	Sweden	-----+46 (0)8502 52347
India	-----Please refer to your	Switzerland	-----0848 212 000
	-----local warranty card	Taiwan	-----02 266 24343
Indonesia	-----62-21 5673813	Turkey	-----Son kullanıcı için +90 212 888 6346
	-----62-21 888856000	Bayi için +90 212 888 6347	
Ireland	-----0818 200 033	Ukraine	-----+380-44-451-71-72
Italy	-----02.600.630.45	United Arab Emirates	-----+97144458255
(il numero è di tipo "urbano nazionale" e può essere			-----+97144458254
chiamato da qualunque operatore di rete fissa o		United Kingdom	-----020 36953111
mobile. Il costo della chiamata è inerente al proprio		USA	-----1-866 247-8758
piano tariffario definito con l'operatore telefonico, ad			-----tollfree
esempio in caso di un contratto con tariffa FLAT, non			
ci sono costi aggiuntivi per la chiamata a questo			
numero, in quanto si tratta di un numero urbano			
nazionale).			

Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

If you have any questions about the use of your telephone, please go to www.gigaset.com/service where help is available at any time. Also, the following table lists frequently occurring problems and possible solutions.

Problem	Nothing on the display.
Cause	The handset is not switched on. The batteries are empty.
Solution	Press the End call key  for about 5 seconds or place the handset into the base. Charge or replace the batteries.
Problem	No wireless connection to the base, Base flashes on the display.
Cause	The handset is outside the range of the base. Handset is not yet registered. The base is not switched on.
Solution	Move the handset closer to the base. ▶ Register the handset  p. 23. ▶ Check the mains plug on the base  p. 9.
Problem	You cannot hear a ring or dial tone from the fixed line network.
Cause	The phone cable supplied has not been used or it has been replaced by a new cable with the wrong pin connections.
Solution	▶ Please always use the telephone cable supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of phone wires / EURO CTR37.
Problem	Error tone sounds after system PIN prompt. PIN forgotten.
Cause	You have entered the wrong system PIN.
Solution	▶ Reset the system PIN to the default setting 0000  p. 30. All the handsets are de-registered. All settings are reset. All lists are deleted.

Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - The device is opened (this is classed as third party intervention)
 - Repairs or other work done by persons not authorised by Gigaset Communications.
 - Components on the printed circuit board are manipulated
 - The software is manipulated
 - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
 - Devices fitted with accessories not authorised by Gigaset Communications
 - This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.

- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
 - Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
 - This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
 - Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
 - The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
 - Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
 - The above provisions do not imply a change in the burden of proof to the detriment of the customer.
- To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuine manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for one full year from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

- Been misused, mishandled, willfull damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
- A defect arising out of any failure to follow instructions either in the manual or product specification.
- In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
- A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
- If this certificate of warranty is not signed and stamped by the authorised distributor.
- Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty.

All details must be filled in by the dealer and retained by the customer.

This warranty shall apply to products purchased in the Middle East only.

Customer's Name:

Product / Model:

Dealer's Name:

Date of Purchase: Invoice / Cash Memo Details:

Dealer's Stamp

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

<https://technocare-prodigy.com/Customer>

Oman

National Telephone Services Co. LLC

P.O. Box 2786 PC:112, Sultanate of Oman

Tel: +968-709281 Ext. 45/21/75

Fax: +968-791013

E-mail: isonts@omentel.net.om

Qatar

Modern Home,

51-East - Salwa Road,

Al-Maha Complex, Doha

Tel: 00974-4257844 / 00974-4257777

Fax: 00974-4314700

Bahrain

Authorized Service Center,

Bldg: 211, Rd: 339, Block: 321,

Old Place Road, Manama,

Tel: 00973-17311173

E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers:

Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,

Jeddeh, Saudi Arabia,

Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street

Riyadh, Saudi Arabia,

Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,

Al-Khobar, Saudi Arabia,

Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,

Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,

Tel: 00966-7-2230772

Tabuk

Main Street,

Tel: 00966-4-4219232

Kuwait

Customer Service Hotline Kuwait

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

Jordan

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd,

Tel: 00961-1240259 / 00961-1236110

Manufacturer's advice

Authorisation

This device is intended for analogue phone lines in your network, outside the European Economic Area (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset A170-A170A / A270-A270A is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Index

A	
Accepting a call	13
Activating	
answer machine	20
answer machine (remote operation)	23
internal listening in	25
Answer	13
Answer machine	
remote operation	22
Answer machine list	13, 18
Authorisation	36
Automatic network provider selection	15
B	
Base	
connecting	9
connecting to the router	9
restoring to default setting	29, 31
setting	30
Battery	
charging	10
charging status	4
insert	10
recommended batteries	38
Broken display	7
C	
Call	
internal	24
Call list	17
Call screening during recording	20
Calling	
external	13
internal	24
Calls	
making an external call	13
transferring (connecting)	25
Care	37
Care of the device	37
Changing ringtone melody	28
Changing the call volume	
during a call	13
Changing the display language	10
Changing the receiver volume	13
Changing the ringer volume	28
Changing the system PIN	30
CLI, Calling Line Identification	14
CLIP, CLI Presentation	14
CLIR, CLI Restriction	14
Connecting	25
Consultation call (internal)	25
Contact with liquid	37
Contents of the package	8
Control key	4
accessing display functions	12
Customer Care	33
Customer Service & Assistance	33
D	
Deactivating	
answer machine	20
internal listening in	25
Dialling	
using quick dial	17
with the directory	16
Dialling mode	32
Directory	
opening	16
saving the first number	16
selecting an entry	16
sending entry/list to handset	16
Display	
anonymous	14
broken	7
changing the display language	29
external call	14
number (CLIP)	14
unknown	14
Display functions	12, 13
Display keys	13
functions	4, 12, 13
Disposal	37
E	
Emergency numbers	
not possible	7
Enabling/disabling advisory tones	29
Enabling/disabling the battery tone	29
End call key	4
Enter special characters	4
Environment	37
G	
Guarantee Certificate	34
H	
Handset	
de-registering	29, 31
display language	29
restoring to default setting	31
searching for	23
setting (personalisation)	28
setting up	10
switching on/off	11
transferring a call	25
using multiple	24
Handsfree mode	14
Hash key	4
Hearing aids	7

Index

I		
Idle status	12	
Insert a dialling pause	4	
Internal		
consultation	25	
consultation call	25	
making calls	24	
Internal call	24	
K		
Key 1	4	
Keys		
control key	4	
end call key	4	
fast access	17	
hash key	4	
key 1 (speed dialling the answer machine)	20	
key 1 (speed dialling the network mailbox)	23	
recall key	4	
speed dialling the answer machine	20	
speed dialling the network mailbox	23	
star key	4	
talk key	4	
L		
Last number redial	13	
Liquid	37	
List		
answer machine list	13, 18	
caller list	17	
entry	18	
redial list	17	
Listening in		
call participant	25	
Listening in to a call	25	
Listening to message on the network mailbox	23	
Lock/unlock the keypad	4	
M		
Making calls		
accepting a call	14	
internal	24	
Manufacturer warranty (Middle East)	35	
Medical equipment	7	
Menu		
opening	12	
return to idle status	12	
tree	12	
Menu guidance	12	
Message		
delete	21	
play back	20	
Microphone	4	
N		
Network mailbox		
listening to message	23	
Network provider selection, automatic	15	
Number		
dialling from the directory	13	
displaying caller's number (CLIP)	14	
entering	13	
O		
On/Off button	4	
P		
PABX		
setting dialling mode	32	
setting flash time	32	
Paging	23	
Picking up		
a call from answer machine	21	
Playing back		
messages (answer machine)	20	
messages (network mailbox)	23	
Power adapter	7	
Preselection	15	
R		
Recall key	4	
Remote operation	22	
Returning to default settings		
base	31	
Ringtone volume	28	
S		
Safety precautions	7, 12	
Searching		
handset	23	
in the directory	16	
Sending a directory entry to a handset	16	
Service Centres (Middle East)	36	
Setting flash time (PABX)	32	
Setting the default settings		
base	29	
handset	31	
Setting the language	10	
Setting the wake-up time	26	
Setting up		
handset	10	
Special character	38	
Speed dialling		
network mailbox	20, 23	
Star key	4	
Switch between pulse and tone dialling	4	
Switch between tone and pulse dialling	4	
Switch the ringtone on/off	4, 28, 29	
T		
Talk key	4	
U		
Upper/lower case and digits	4	

Issued by

Gigaset Communications GmbH
Frankenstr. 2a, D-46395 Bocholt

© Gigaset Communications GmbH 2017

Subject to availability.

All rights reserved. Rights of modification reserved.

www.gigaset.com

Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Google, Android, Google Play and other brands are trademarks of Google Inc.