EU Data Act Notice

Product Type and Related Services:	Camera and Accessories
Product Number:	E87B0, T8024, T8026, T8110, T8122, T8130, T8131, T8134, T8140, T8142, T8144, T8151, T8160, T8161, T8162, T8170, T8171, T8172, T8173, T8174, T8180, T8190, T81A0, T8400, T8401, T8404, T8410, T8411, T8416, T8417, T8419, T8419N, T8420, T8425, T8426, T8427, T8441, T8442, T84A1, T8600, T8601, T86P2, T8707, T8708, T8709, T8711, T8732, T8741, T8743, T87A0, T87B0, T87B1, T87B2, T87B3, T87B4, T87B5, T8831, T8832, T8851, T8852, T8861, T8863, T8871, T8872, T8873, T8881, T8882, T8883, T8892, T8893, T8894, T8900, T8910, T8920, T8970, T8990, T8B00, T8W11, T8W11C

1. Introduction

This notice is provided in compliance with Regulation (EU) 2023/2854 on harmonised rules on fair access to and use of data (the "Data Act"), which aims to ensure fair access to and use of data generated by users of connected products and related services. As your trusted provider, Anker is committed to transparency and empowering you with control over your data.

Kindly remind that this notice only applies to data covered by the Data Act. For information regarding the processing of personal information, please refer to our Privacy Policy. To the extent permitted by Data Act, we are unable to provide access to data that contains confidential data, trade secrets, intellectual property, or other proprietary information.

2. Data Generated/Collected by Connected Products

Data Category	Data Type	Data Format	Estimated Volume	Collection Frequency	Real-time Generation	Storage Location	Retention Period	User Access, Retrieval, and Deletion	Company's Intended Use	Purpose of Use	Transfer to Third Parties	Third-Party's Purpose of Use
Core Device and Performance Data	Basic Device Info: Model, SN, HW/SW Version, Wi-Fi/BT data, etc. Device Status: Power/Battery, Online Status, Temp/Health, etc.	TLV JSON	~100K per device/day	Continuous: Basic info upon binding; status collected continuously.	Yes	Local & Cloud: Partial data syncs to secure cloud.	Retained until account deletion or device is unmanaged.	Users can view via logging into the App.	Yes	Maintain normal operation, enhance performance & experience.	Yes, only upon user request and authorization.	Where technically feasible, transfer stored data to compliant 3rd parties based on user instruction.

User Configuration and Device Settings Data	Device Settings: Device Setup (Notif., Audio), Cloud/Motion Settings (Zones, Detection type/sensitivity), Video Settings (Watermark, View Mode, Quality, Night vision).	TLV JSON	~10k per device	Event-triggered: Collected when user changes settings via App.	No	Local & Cloud: Partial data syncs to secure cloud.	Perm. associated with account until user modification/reset.	Users can view/modify all settings via "Camera settings" menu in App.	Yes	Execute user commands; device operates per user intent/config.	No	N/A

Device Operations and Diagnostic Data	Fault Info: Error codes & diagnostic data. Firmware Upgrade: Status, progress, logs. Network Info: Wi-Fi signal strength, connection logs.	TLV JSON	Variable (KB to MB on error/upgrade)	Event-triggered: (e.g., errors, upgrades) & Periodic health checks.	Yes (Event-driven)	Local & Cloud: Partial data syncs to secure cloud during troubleshooting.	Retained until account deletion or device is unmanaged.	No direct access to raw logs. Users can contact support to request specific event data reports.	Yes	Proactive maintenance & remote diagnosis; Ensure upgrade success; Quality management & reliability R&D.	No	N/A
User Behavior and Interaction Data	App/Device telemetry, App page logs, Binding success rate, Crash counts, Daily activity logs, Charging status, Solar charging data, etc.	TLV JSON	Variable based on usage	Event-triggered: Collected during specific App/Device interactions.	Yes (Event-driven)	**Secure Cloud Server.**	Retained until account deletion or device is unmanaged.	Used in aggregate/anonymous form for stats; no direct link to individual users for retrieval provided.	Yes	Analyze UX; Identify high-frequency features/pain points to optimize App layout and logic.	No	N/A

User Account and Service Preference Data	E.g.: Comm. preferences (Email sub, App push, DND settings). Feature Preferences: Silent upgrade switch.	TLV JSON	< 1 KB per user	Event-triggered: Collected when user updates settings in App.	No	**Secure Cloud Server.**	Perm. associated with account until user modification/reset.	Users can view/modify settings via "Settings" menu in App.	Yes	Follow user consent; Manage comms; Provide preferences based services (e.g., upgrade windows).	No	N/A

3. Your Data Access Rights

You, as a user of our products or services, have the right to access the data generated through your use of our devices or platforms. This data will be provided in a clear, concise, and easily understandable format, as required by Data Act.

To exercise your right to access this data, simply submit a written request by contacting: support@anker.com or DPO@anker.com. We will respond promptly and provide the data in an intelligible form.

4. Your Other Rights

Data Act may give you a number of legal rights in relation to the Connected Product data and Related Service data. You can submit data access requests and share data with third parties through the contact information specified in this notice.

If you would like to exercise your rights in relation to the personal data that we hold about you, please contact us using the details set out in the privacy notice applicable to your product. For more detailed information about data use and access, please refer to the Terms of Use, electronic manuals, or other relevant materials.

As a user, you have the right to lodge a complaint if you believe that any of your rights under the Data Act have been infringed. This right ensures that your concerns regarding potential violations of data access, sharing, or usage provisions are heard and appropriately addressed by the responsible oversight body. If you wish to exercise this right or require further assistance, please contact the relevant authority in your Member State.

5. Contact Information

If you have any questions about this notice or your data rights, please reach out to our Data Protection Officer at support@anker.com or DPO@anker.com.

6. Data Holder Information

Data Holder	Address
Anker Innovations Deutschland GmbH	Prinzenallee 15,40549 Dusseldorf
Anker Innovations (Netherlands) B.V.	Room 710 (Anker Innovation), Coolsingel 65, 3012AC Rotterdam
Anker Technology (UK) Ltd.	205 Kings Road, Fairgate House Suite BB11 2AA Birmingham