


English



# iTrack Easy

## USER GUIDE

Bluetooth Cloud Smart Tracker

Lost it? Find it in seconds

**STEP 1:** Please download App "iTrackEasy" from App Store or Google Play. Or scan the QR code to download.







Compatible devices:  
For iOS: iPhone 4S, iPhone 5i/5S, iPhone 6/5S/6P, iPhone 7, iPhone 8, iPhone X and newer.  
For Android: Samsung S3/S4/S5/S6/S7/S8, Samsung Note 3/4/5/6/7/8, Huawei P7/P8/P9/P10, VIVO, OPPO and others with Android 4.3 or newer and BLE 4.0 supported.

**STEP 2:** Turn on Bluetooth. Make sure your phone Bluetooth is on.



**STEP 3:** Sign up for New User. Start "iTrackEasy" App and tap the "Sign Up".




**STEP 4:** Pair the iTrack to Your Phone


- 1). Make sure to turn on your phone's Bluetooth
- 2). Hold the iTrack device close to your phone.
- 3). Hold the button on the iTrack until you hear a beep and the LED starts flashing.




**Find My Phone via iTrack:** When iTrack is connected to your phone, hold the iTrack button and your phone will make sound alert.



**Find iTrack via Phone :** When iTrack is connected to your phone, open the iTrack App and tap the "ring" icon on App, the iTrack will beep and LED will flash.




**Camera Remote:** The button on the iTrack also doubles as a camera remote. Never be left out of a group picture again.




**Separation Alarm:** When the phone and iTrack is out of range, both phone and iTrack will make sound alert.

Phone Alert: The phone will make sound alarm if it's on.  
iTrack Alert: The iTrack will make sound alarm if it's on.



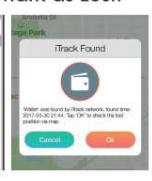
**Last Seen location:** The App will record the last disconnection location in the map.



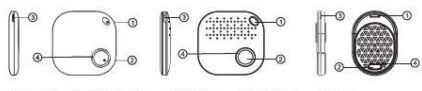
**Mark as Lost:** If you lost your item, our iTrack network may help to find.

When the iTrack is "mark as lost", the iTrack will broadcast Beacon signal. When other iTrack user passes by and scan the Beacon signal, the GPS location will be sent to you.

The more users pass by, the easier to find.




**Know the iTrack:**



Remark: 1) Strap Hole 2) Button 3) Notch 4) LED

**Battery replacement:**



**IP Rating Notes:** The devices are rated to be splash proof only. Do not immerse the device in water to avoid irreparable damage.

**Trouble Shooting:**

Issue	Cause	Solution
I'm asked to enter a PIN when trying to pair with my phone.	You're trying to pair iTrack via your phone's bluetooth settings.	Pair iTrack with your phone using the iTrackEasy App instead ("+" symbol in the top right corner).
I can't pair iTrack with my phone.	Bluetooth is off.	Turn on Bluetooth in the phone setting.
	iTrack is too far away from the phone.	Place iTrack close to your phone while pairing until you hear a beep.
	iTrack's battery is empty.	Replace the battery.
The battery lasts only a few days.	iTrack's control module is faulty.	Replace the battery. If you have the same issue with a new battery, please contact us.
iTrack's location does not appear on the map	GPS is turned off or the iTrackEasy App cannot access GPS.	Activate GPS and make sure the iTrackEasy App can access your phone's GPS.
My phone battery drains too fast.	This is a rare issue that may occur with some phones and is related to the power consumption of GPS module or other components.	Only activate GPS or Bluetooth when you actually need it, i.e., when you're looking for your iTrack.

**Battery Safety Notes:**

**WARNING!** Fire Hazard! Do not short-circuit batteries. Batteries may overheat or explode.

**WARNING!** Danger to life. Keep batteries out of the reach of pets and children. If swallowed, seek medical advice immediately.

**WARNING!** Do not expose batteries to water or fire. Do not attempt to charge non-rechargeable batteries. The batteries may explode.

**Disposal:** The packaging is made of eco-friendly, recyclable material. Please ask your local authorities about appropriate methods of disposal. Defective or empty batteries must be recycled in accordance with Directive 2006/66/EC. Return batteries and/or the device to the designated collection facility. Batteries contain toxic substances that must be treated separately from domestic waste.

**Warranty Provisions:** The device has been manufactured and thoroughly tested to meet strict quality standards. The warranty covers defects in the material and manufacturing process. It does not cover product components that are subject to normal wear and tear (wear parts), or damage to fragile components such as switches, batteries or the casing. Consumer-inflicted damage, improper use or incorrect maintenance of the product will void the warranty.

**Warranty Period:** Should you experience a fault or manufacturing defect within 1 year of the date of purchase, we will repair or replace the product free of charge. Consumer-inflicted damage, improper use or incorrect maintenance of product will void the warranty.



Made in China/Qualified