# Information regarding the EU Data Act

**The type, format and estimated volume of product-related data that the connected product is capable**
**of generating.**
The data that is stored of this device are mostly device statistics such as device history, the location of the device, the circumstances during which it was used (weather, humidity, etc.), error codes/logs, sensor performance, alarms, and device status updates. Consumers can access and manage this data through, and app called Smart life, ensuring they can review past device activities and logs. The data will be saved as an xlsx file ranging from a few kb to a few mb.
Please note that PVG themselves does not store any of the data generated by the SMART products. This data is stored by a third-party Wi-Fi provider called Tuya.

**Whether the connected product is capable of generating data continuously and in real time;**
The product is able to generate data continuously and in real time. It does so by monitoring its statistics and tracking device history, location and providing real-time energy monitoring updates,

**Whether the connected product is capable of storing data on an integrated device or on a remote server,**
**including, where applicable, the expected retention period.**
The data is in data centres of the third-party Wi-Fi provider such as the Tuya IoT Platform. Data could be stored on the cloud or edge as well.

**How the user can access, extract or, where applicable, delete the data, including the technical means**
**necessary to do so, as well as their conditions of use and quality of service.**
Users could access data via the Smartlife app. The consumer is able to extract two distinct kinds of data logs (excel files) via the app. These are the user data that contains data of the app's user(s) and device data, which are device statistics. Any user of the app is able to access their own user data, but device data can only be accessed by the user that is the administrator of the household (group) registered in the app.
User data is extracted via the following steps: "Me"→Settings→Privacy Policy Management→Export Personal Information
Device data is extracted via the following steps ("Me"→Settings→Privacy Policy Management→Export Device Data

Data can be deleted via the Smartlife app.
Device history data can be deleted via the following steps "Me"→Message centre manually delete push messages)
Device usage data can be deleted via a factory reset via the following steps: Tap device→Device setting page→ Remove Device—Disconnect and wipe data)
The user account can deleted via the following steps: "Me" → settings→ Account

security → Delete account”
If a customer deletes their account data, the data will be deleted after seven days.