

SELF-CLEANING CAT LITTER BOX



Instruction manual for the product



PREFACE

Thank you for your recent purchase of the Self-cleaning Cat Litter Box. We hope to use technology and services to provide you with a relaxed and enjoyable pet life. Before using this product, in order to ensure the normal operation and safety and security of the product, please read the instruction manual carefully and operate the equipment according to the instructions.

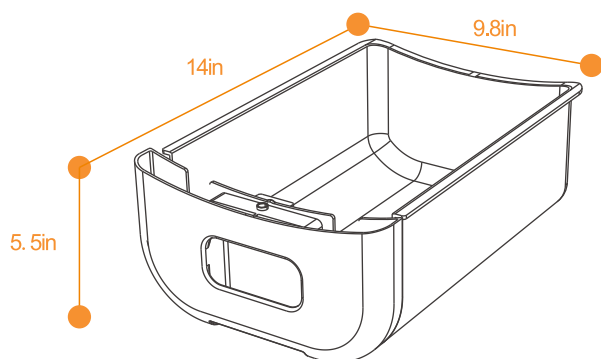
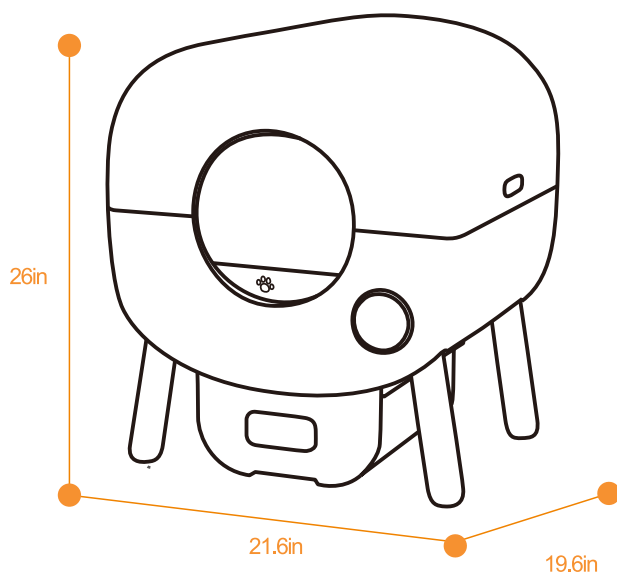
In order to protect and maintain the interests of our customers, we have a 1 year worry-free warranty. If you encounter any problems after purchase, please feel free to contact us, we will solve the problem for you within 24 hours. We also hope to improve and enhance the quality of our products through every customer's feedback to better serve every customer.

Have a nice day.

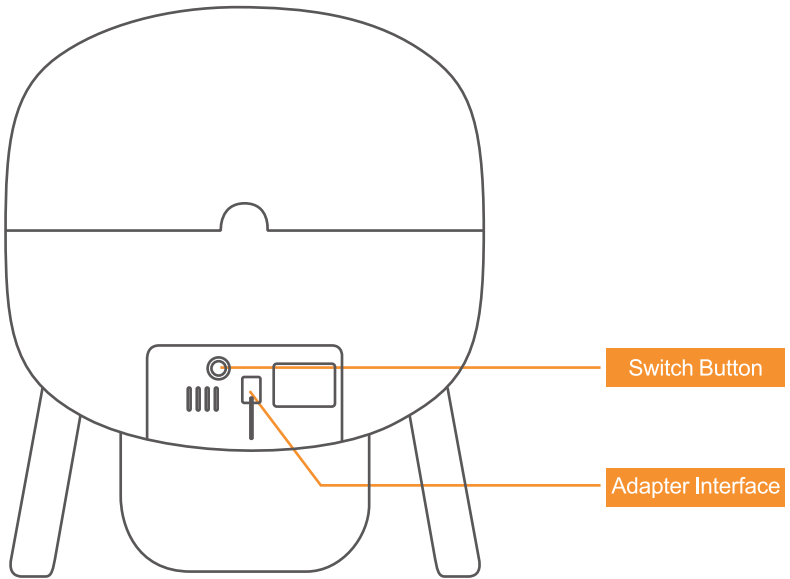
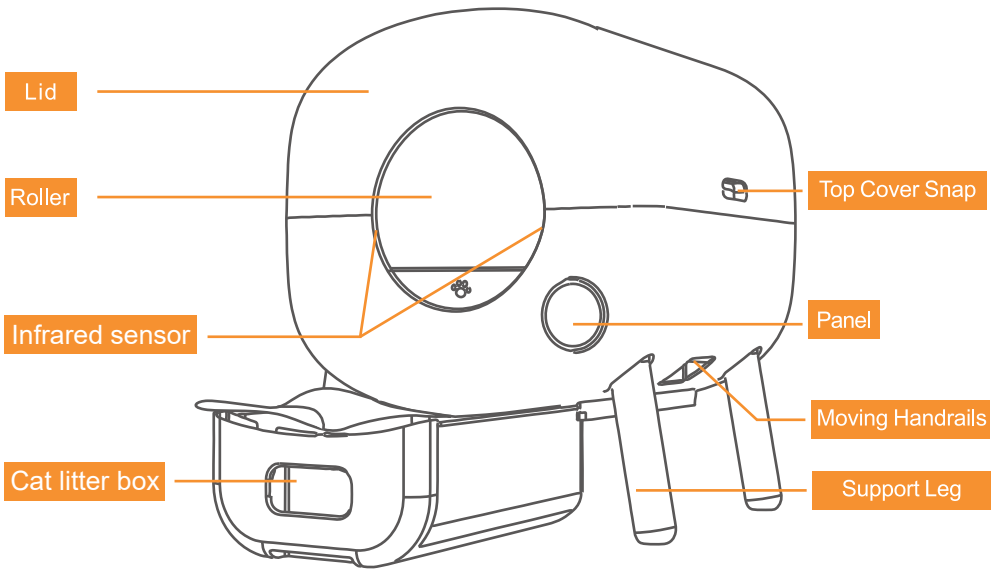
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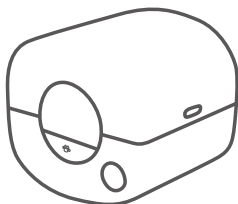
PRODUCT SIZE



PRODUCT OVERVIEW



PACKAGE CONTENTS



Self-Cleaning Cat Litter Box X1



Cat Litter Box X 1



Support Legs X 4



Drawstring Waste Bag X 20



Adapter X 1



Manual X 1



Deodorant Box X1

PRODUCT DESCRIPTION

Self-Cleaning Cat Litter Box	Smart Litter Box NEO-B
Working Mode	Auto/Manual
Applicable to	Cat
Material	ABS+PP+POM
Size	550*500*665mm
Product Weight	11KG
Power Supply	DC 12V/2A
WiFi Support 	Frequency range 2.400~2.4835GHz, WiFi standard IEEE 802.11b/g/n(channel 1-14)
Rated Power	10W
Operating Temperature	0~+50°C
Storage Temperature	-10~60°C



NOTE

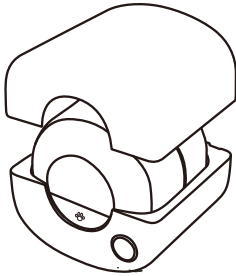
Only Support 2.4GHz Wi-Fi



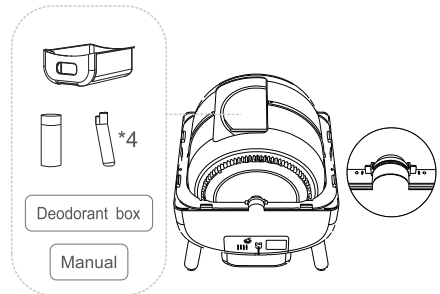
INSTRUCTIONS FOR SAFE USE

1. Use the original power cord and adapter to avoid damage and safety hazards.
2. Turn off the power before cleaning and disassembling. Do not soak or clean the base and circuit parts with water.
3. Place the product on a stable, flat surface. Do not place it on a high surface to avoid fall hazards.
4. Not for use on kittens under 6 months of age. Properly guide pets to use it and make sure they don't chew on the cord.
5. The self-cleaning cat litter box is only for cats over 3.3 lbs (1.5 kg) and it is recommended that cats do not exceed a maximum weight of 27 lbs (12.5 kg).
6. Please do not dump the machine during operation.
7. Please do not stack any objects on the top cover, otherwise it will affect the normal operation of the machine.
8. Do not put your hands into the rolling mechanism while the machine is running.
9. Do not switch between cleaning and emptying tasks, you must wait until the current task is completed.
10. Failure to follow safety guidelines may result in accidental injury to your pet. Please follow the instructions strictly.

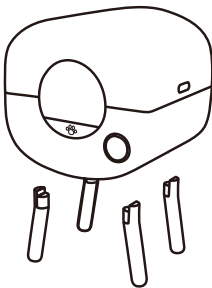
INSTALLATION INSTRUCTIONS



After opening the package, remove the fixing tapes on the front and back sides of the machine first, and lift the top cover by pushing the clasps of the left and right top covers inward with both hands.

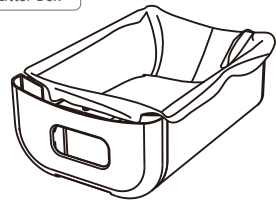


From the opening above the drum, take out the drawer litter box, support legs, the rubbish bag, a manual, deodorant box, the adapter, make sure the drum is properly fixed in the slot, and close the top cover after installing it.

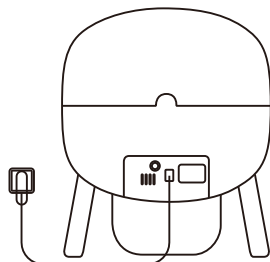
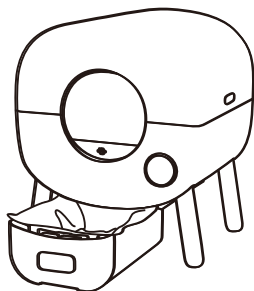


Insert the four support legs directly into the four mounting holes of the base.

Cat Litter Box

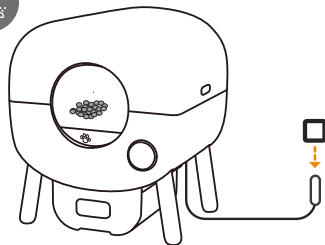
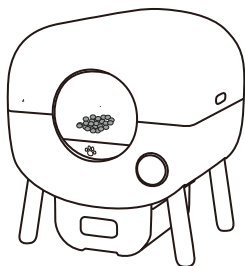


Take out a garbage bag and put it in the drawer at the bottom without any protrusions, with the edges facing downwards around it, and place the deodorant box in the card slot at the front of the drawer.



Load the litter bags into the cat litter box. There are two glide tracks on the bottom of the machine. To install, push the drawer slot along the bottom glide track from underneath the entry opening on the front of the machine. If the cat litter box is not installed in place, the unit malfunction indicator light will be on constantly.

The power jack of the machine is on the backside, please plug in and use this product, the button is the power switch, long press can be switched on or off.



Pour cat litter into the entrance or top opening of the cat, and then use the panel buttons to control the device cleaning or unplug the power to initialize the device.

After adding cat litter, you need to unplug the power and restart or use the button to control the device cleaning once.

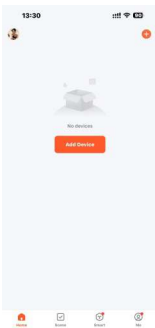
CONNECTION PROCESS



1. Identify the QR code or search for "Tuya Smart" in the app store to download the app. (You can only connect when you have wifi)
2. Install the registration app and click "Add Device" on the main page.
3. Press 1s the  network connection button on the device, the buzzer will sound, and WiFi will indicate quick flashing indicator lights; Wait for the 5s mobile app to recognize the smart litter box device and click "add".
4. Follow the app prompts to complete the binding.

Connect Failed

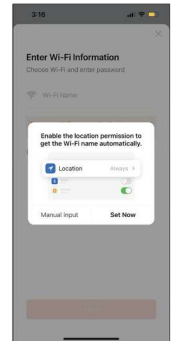
1. Please check if the WiFi name and password match; Restart your phone and Router, rebind.
2. The device only supports 2.4G WiFi. If the router is not set up for 2.4G network, it can be resolved by setting up the router.
3. Place the device closer to the router, power it back on, replace the phone, and reconnect it.



1. Add Device



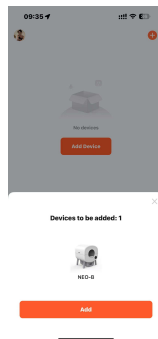
2. Searching



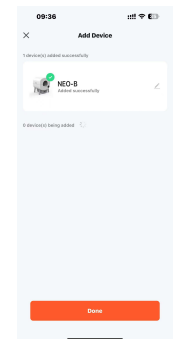
3. Input WiFi Name and Password



4. Click to Next

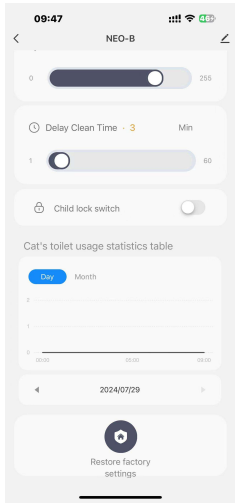
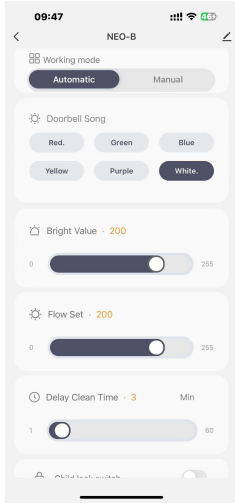
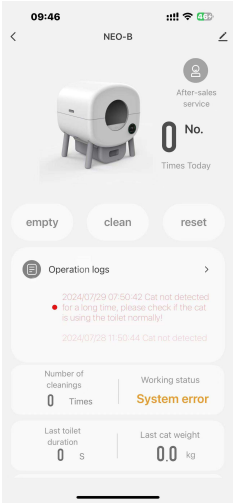


5. Click to Connect



6. Wait for Successful Matching

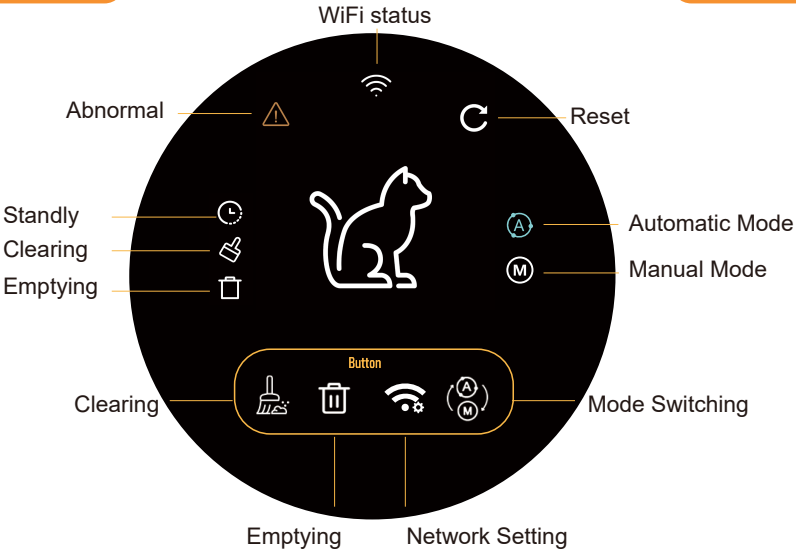
MOBILE APP FUNCTION INTERFACE



BUTTON AND INDICATOR LIGHT DESCRIPTION

Working State

Working Mode



Pilot lamp

-  Standby: Always on standby.
-  Clean: Always on clean, flicker cleaning pause.
-  Empty: Always on empty, flicker empty pause.
-  Abnormal: Always on abnormal, drawer not reset, no reset.
-  WiFi: Always on Connection, fast flicker configuration.
-  Reset: Always on reset, flicker reset pause.
-  Auto: Always on auto.
-  Manual: Always on manual.

Button



Press 1 s, make a “di”, and the cleaning indicator light will light up.
Release the cleaning button.



Press 3 s, make “di”, and the empty light will light up.
Release to empty.



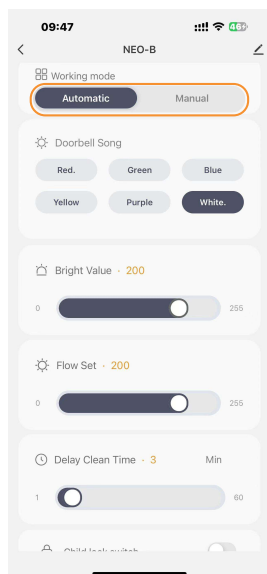
Press 1 s, make a “di”, and the wifi light fast flicker.
Release to enter configuration.



Press 1 s, make a “di”, switch the working mode to another mode.

2 MODES

A Automatic mode



1. Self-cleaning cat litter box is in auto mode by default when it is shipped from the factory (even if no network is configured).

2. In automatic mode, the device has automatic cleaning and automatic identification and protection functions.

3. If there is any abnormality during the automatic cleaning process, you can press the device button briefly to pause.

4. When the device is abnormal, the device will send you reminders and notifications through APP.

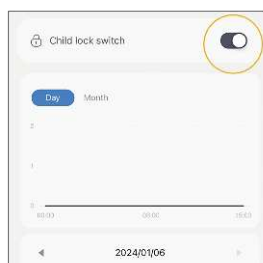
5. If you manually set the delay time to clean up after, when the device detects that your cat has finished going to the toilet, the device will automatically clean up according to the set delay time. It is recommended to set the delay time to about 6 minutes so that the feces and cat litter can be fully clumped.

B Manual mode

1. You can switch to manual mode via APP.

2. When in manual mode, the device no longer detects and cleans automatically. You can only clean it manually by long-pressing the device button for 3~5 seconds and through the clean button in APP.

3. Manual mode is suitable for those users who want to clean and record by their own manual operation.



Note:

When using the manual mode, please check that the child lock mode is unlocked first. Only after it is unlocked can you manually operate the buttons on the self-cleaning cat litter box machine panel.

PROTECTION MECHANISM

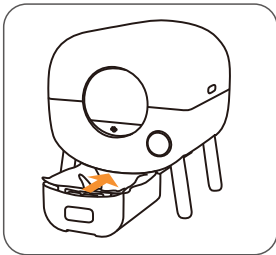
Smart Litter BOX has a fully automatic safety function to protect the cat's body. The protection triggers in different working states are as follows :

Working State	Roller Gravity	Door Infrared	Drawer Litter Box Infrared	Anti-Pinch
Clearing	Supported	Supported	Supported	Supported
Emptying	Not Supported	Supported	Not Supported	Supported
Roller Reset	Supported	Supported	Supported	Supported

DISMANTLING AND WASHING OF ACCESSORIES

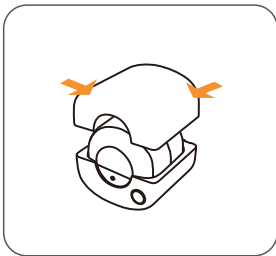
- The drawers,roller silos and fabric soft basins of the smart litter box can be disassembled and cleaned.
- Push the left and right side clasps inward with both hands,pick up the lid and lift out the roller box,then pull out the drawer litter box and empty the waste inside,both the roller box and drawer litter box can be cleaned directly.

1 Drawer cleaning

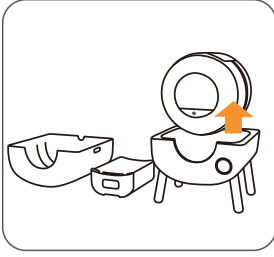


Pull out the drawer and wash it.

2 Roller silos cleaning

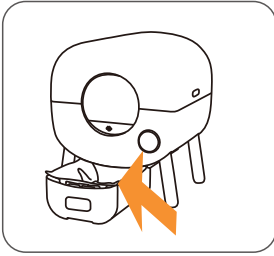


Lift the top cover by pushing the clasps of the left and right top covers inward with both hands.

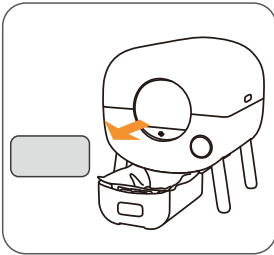


Lift the roller silo upwards gently and firmly to remove the roller silo. Take out the drum silo to clean.

3 Fabric soft basin cleaning



By clicking the empty button of the trash can on the panel, the cat litter will fall from the roller bin directly into the trash bag in the drawer.



Gently press down the fabric soft basin buckle in the roller silo and gently pull it out at the top of the slope.

Note:

- Please use clean water, you can use ordinary household cleaning agents and disinfectants, and do not use strong corrosive detergents.
- After the cleaning is complete, please wipe all accessories dry. It can be installed on the machine as it is.
- Before running the device, please ensure that all accessories are fully installed on the device, otherwise the device functionality will be affected.

FAULT PHENOMENON

Problem	Solution
No response after connecting the power	Please check whether the power plug is normal
Network cannot be configured successfully	Please check whether the bound wifi name and password match,the device does not support 5G wifi,please make sure the bound wifi is 2.4G band
Self-cleaning litter box does not clean automatically	• Enter the APP to check if it is in automatic mode • Enter the APP to manually click once to clear the mode • After adding the cat litter, you need to let the unit reset once (It needs to be operated on the app) • Let the device shut down and restart (You need to manually unplug and plug it back in)
Roller not reset	Click the APP "Roller Reset" button to perform reset
Abnormal triggering of the anti-pinch function during operation	Remove the drum and check that the matrix infrared surface above the drawer litter box is not obscured
Fault light is always on	Check if the drawer litter box is in place and the roller is reset
The measured weight of the cats is very different from the APP display	The cat is always moving in the machine,so the general data will have an error of about 10%-20%,which cannot fully accurately reflect the real amount.

FREQUENTLY ASKED QUESTIONS & ANSWERS

Q Can this self-cleaning cat litter box hold any kind of litter?

A The self-cleaning litter box is suitable for cat litters that can clump, such as topcat litter, bentonite cat litter, mixed cat litter, and millet cat litter. We highly recommend using litter that can clump, it makes the self-cleaning litter box more effective.

Q Can I completely eliminate odours with this litter tray?

A It is impossible to completely eliminate litter box odours. However, as excrement is removed and cleaned into the litter bag in the drawer litter box in a timely manner, the odour emitted from the litter box can be greatly reduced as the waste is insulated.

Q Does the cat come out with the litter?

A The self-cleaning litter box is different from other automatic litter boxes. The entrance is designed with a small stall plate. The baffle mainly solves the problem that some customers' cats often urinate on the gap between the litter tray opening and the wall because they are not adapted to the new toilet environment, and at the same time self-cleaning. It can also scrape off the litter adhering to the cat's feet.

Q How do I change the drawer litter bag?

A When using for the first time, please refer to the use video on the home page linked at the time of purchase, or read the instruction manual carefully to learn how to fix the rubbish bag.

Q What if my cat refuses to use the self-cleaning litter box?

A Our self-cleaning litter box is very newbie friendly and simple to use, so don't worry too much. Usually in this case, most kittens will adapt to this new litter tray within a month. You can also place your cat's favourite toys in the litter tray to familiarise your cat with the interior first, and take a few minutes at a time to teach your cat, which will help him learn how to use it even more. I believe your cat is very smart and will get the rhythm of the smart litter tray in a few days.

Activate Your Product Warranty Now*

Name

 Your name

Your email

 Your email address

Order ID

 Your AMAZON Order ID

Problem description

 Your Problem



