

FAQ

Kettle / Power Kettle

[Common]

Q. How can I tell that the water is boiling?

[V60 Drip Kettle “BUONO”_VKB-120/100HSV]

Q. Please let me know what kind of stainless steel is used for the body, lid, and bottom?

Q. There is a white substance (chlorine) inside the kettle. How can I remove it?

Q. Why is there rust on the surface? Please also let me know how to take care of it.

Q. I heated the kettle without water in it and the kettle became brown. What should I do?

[V60 Drip Kettle “BUONO” Copper_VKB-90CP]

Q. Is it made of 100% copper?

[Power Kettle_EPK-12 / V60 Power Kettle “Buono”_EVKB-80]

Q. Water drips from the switch and bottom. Is it broken?

Q. A white substance adheres to inside the pot. What is it? Can I continue using the pot as it is?"

Q. Please let me know how to take care of the power kettle.

Q. I don't like the odor of the kettle. Is there any way to reduce it?

[Power Kettle_EPK-12 / EVKB-80HSV / EVKT-80HSV / EVT-80-HSV]

Q. Is it possible to use Japanese electric appliance (100V) in any place outside of Japan?