



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

**KUMTEL DAYANIKLI TÜKETİM MALLARI PLASTİK SAN. VE TİC. A.Ş.**

OSB 6. CAD. NO:42 MELİKGAZI -  
KAYSERİ / TÜRKİYE

has implemented and maintains a  
CUSTOMER SATISFACTION MANAGEMENT SYSTEM  
which fulfills the requirements of the following standard:

**TS ISO 10002:2014**

Issued on: 12-02-2018  
Expires on: 14-01-2021

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

*Registration Number : TR-MY-142/15-R14*



Alex Stoichitoiu  
President of IQNet



Gökçen Bircan Değerliyurt  
Head of System Certification Group

**IQNet Partners\*:**

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy  
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil  
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica  
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland  
NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia  
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia  
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.