

# WAVE Ergo Chair



## General information:

Before using your new SYNO WAVE Ergo Chair for the first time, please read these instructions carefully. Keep this manual for future reference.

Use the chair only as described in the instructions.

## Care instructions:

Clean the surfaces only with a damp cloth.

Never use solvent-based, alkaline cleaners or abrasive cleaners (these can lead to damage to the cover material).

## Cover material (PU):

Backrest: 100% Nylon  
Seat: 100% Polyester

## Manufacturer:

Axdia International GmbH  
Hanns-Martin-Schleyer-Straße 36-38  
D-47877 Willich (Germany)




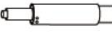










Support-Hotline:  
Tel: +49 (0)2154 / 8826-101  
Fax: +49 (0)2154 / 8826-100  
E-Mail: [support@axdia.de](mailto:support@axdia.de)

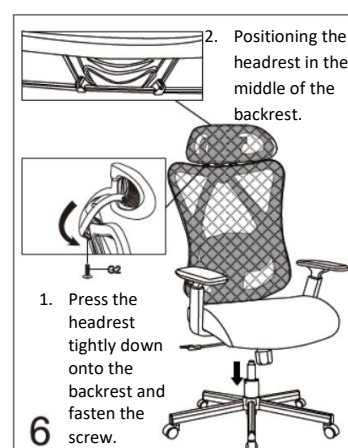
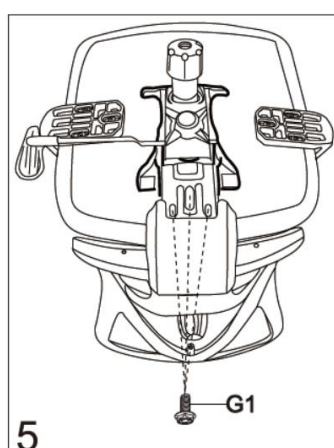
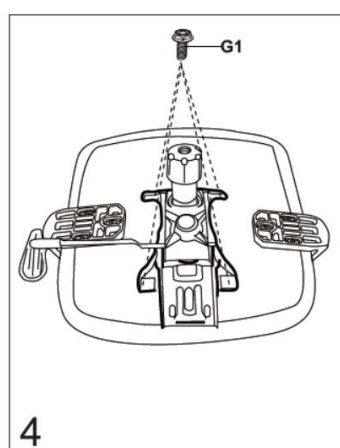
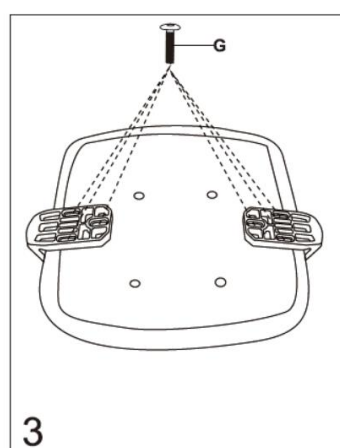
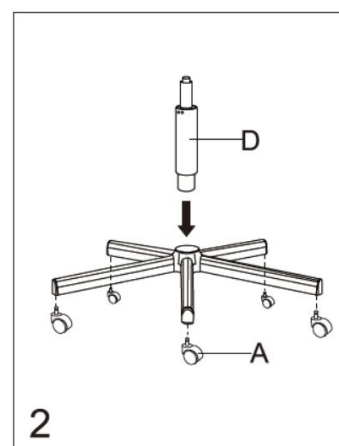
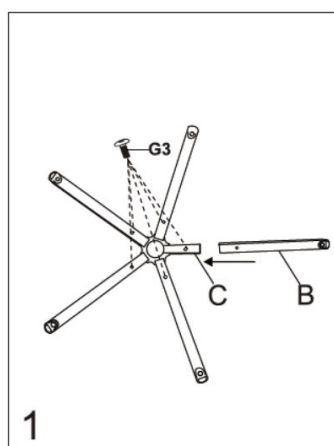
## Safety instructions:

For your safety, please observe the following instructions to avoid personal injury and property damage:

- The intended use of this chair is the quiet sitting of one person (the chair is loadable up to max. 150 kg) at usual desk height indoors and on level ground.
- Make sure that all parts are installed undamaged and properly.
- Incorrect installation may result in injury. Damaged parts can affect the safety and function.
- Always ensure that the screws and connections are securely tightened, if necessary.
- Never place on the chair, do not use as a ladder or aid.
- The use of more than one person, as well as the transport of objects on the chair is prohibited.
- Make sure you sit up straight.
- The gas pressure spring must not be heated or opened.
- Repairs to the gas pressure spring and to the seat height adjustment element may only be carried out by our trained personnel. There is a risk of injury!
- This product is supplied as standard with hard bottom rollers, which are intended for use on hard floors. In the case of sensitive hard floors (for example, laminate, cork or parquet), a commercially available floor protection mat should also be used.
- Keep small parts away from children! There is a danger of suffocation if swallowed! Packaging materials, e.g. Foil bags do not belong in children's hands.
- Keep it out of the reach of children on. Dispose of it according to local regulations.

## Scope of delivery/Mounting instructions:

<b>A</b>		<b>5</b>
<b>B</b>		<b>5</b>
<b>C</b>		<b>1</b>
<b>D</b>		<b>1</b>
<b>E</b>		<b>1</b>
<b>F</b>		<b>1</b>
<b>H</b>		<b>1</b>
<b>G</b>		<b>6</b>
<b>G1</b>		<b>7</b>
<b>G2</b>		<b>1</b>
<b>G3</b>		<b>5</b>
<b>I</b>		<b>2</b>
<b>J</b>		<b>1</b>
<b>L</b>		<b>1</b>



**Use:****Headrest**

Adjust the tilt and heights of the headrest.

**Lumbar support**

- Adjust height: Press rotary control down/pull it up.
- Adjust the strength of the protrusion: Turn rotary control

**3D armrests**

Armrests adjustable in height and arm position.

**Backrest**

- Tilt function: pull out lever
  - Locking position: push in lever
- Note:** The chair can be locked in 3 different positions

**Backrest counterpressure**

Adjust the backrest counterpressure for the tilt function.

**Seat height**

Pull the lever up to adjust the height, release after desired position was set.

**Warranty:**

The following conditions contain the prerequisites and scope of our warranty services and do not affect the statutory and contractual warranty obligations.

**For our products we provide guarantee according to the following conditions:**

- Within 12 months from the date of purchase, we will remedy the product free of charge, subject to the following warranty conditions. In the case of a defect, which is determined later than 12 months after the date of purchase, a manufacturing defect must be demonstrable for a guarantee repairs. The guarantee does not cover upholstery, covers, gas lift, mechanical and other parts, which belong to the consumer goods, easily fragile parts, e.g. plastic as well as defects due to normal wear. A warranty obligation is not caused by minor deviations from the intended condition, which are insignificant for the value and usability of the product, due to damage from chemical and electrochemical effects, from water and generally from non-intended use. Damage caused by ignoring the operating instructions or other improper handling, unauthorized modifications or incorrect assembly are also excluded.
- The warranty is provided in such a way that defective parts are, at our option, repaired free of charge or replaced by faultless parts. AXDIA reserves the right to exchange for an equivalent spare part if the imported product cannot be repaired within a reasonable time and cost frame. Likewise, the product can be replaced with another equivalent model. On-site repairs are not required. Replaced or replaced parts shall become our property.
- The warranty is void if repairs or interventions are carried out by persons who are not authorized to do so, or if our products are supplemented with accessories or accessories which are not adapted to our products.
- Guarantees shall not lead to an extension of the guarantee period or to a new guarantee period. The guarantee period for built-in spare parts ends with the guarantee period for the entire product.
- Any further and further claims, in particular those relating to the replacement of the product resulting from the product, are excluded - insofar as liability is not compulsorily stipulated by law. We are therefore not liable for accidental, indirect or other consequential damages of any kind, which lead to usage restrictions, loss of profit or loss of operation.
- This warranty does not affect your statutory warranty claims and is subject to the applicable law of the country where the product was first purchased by the end customer.

**Assertion of a guarantee:**

- To use the warranty service, you must contact the AXDIA Service Center by e-mail, fax or telephone (see contact details below). You can also use our service form on our website or on the back of the warranty conditions.
- The AXDIA Service Center will try to diagnose and solve your problem. For this purpose the transmission of clear photos or videos may be necessary to illustrate the potential deficiency.
- If a warranty claim is found, you will receive an RMA number (Return Material Authorization) and will be asked to return the product as a whole, or only the affected part to AXDIA.

ATTENTION: AXDIA only accepts shipments with an RMA number.

**Please note the following for sending in the product:**

- The consignment must be adequately stamped, insured and transported in a transportable manner. The AXDIA Service Center must only be sent to the affected part, unless otherwise specified by AXDIA Service Center.
- The RMA number must be visible and legible from the outside on the packaging.
- A copy of the purchase voucher must be enclosed as proof of guarantee.
- Upon receipt of the submitted product, AXDIA will provide warranty under warranty conditions and return the product free of charge.

**Outside warranty:**

AXDIA may refuse a service claim beyond the warranty. If AXDIA consents to a service outside the warranty, all repair and transport costs will be charged. AXDIA will not accept any shipments that have not previously been approved by AXDIA by issuing an RMA number