EU Data Act summary
for Chipolo POP, LOOP and CARD

What kind of data is stored?

Chipolo POP, LOOP and CARD function within three distinct ecosystems, and data handling depends on which combination of apps the user chooses.

When a user adds a compatible Chipolo finder to the Apple Find My network or Google's Find Hub network, the respective platform operator (Apple or Google) becomes the data controller for the data processed within their network.

For information on data collection and storage in the context of the Apple Find My app, please refer to Data & Privacy - Apple.

For information on data collection and storage in the context of the Find Hub app, please refer to How Find Hub protects your data - Google and Privacy Policy - Google

When a user connects their Chipolo POP, LOOP or CARD to the Chipolo app, Chipolo processes a limited set of data to provide our services. Chipolo collects battery information and basic usage data that includes connection/disconnection events and app usage events. Collection of optional analytics can be controlled inside the Chipolo app.

Where is this data stored?

Chipolo app stores its collected data on servers located inside the EU and operated by an EU-based company. The Chipolo device itself doesn't store any usage or environmental data.

For information on data collection and storage in the context of the Apple Find My app, please refer to Data & Privacy - Apple.

For information on data collection and storage in the context of the Find Hub app, please refer to How Find Hub protects your data - Google and Privacy Policy - Google

How can I view, share or delete my data?

To view, share or delete your Chipolo app related data, reach out to data@chipolo.net or check the options available inside the Chipolo web app.

To view, share or delete your Apple Find My app related data, visit Data & Privacy - Apple.

To view, share or delete your Find Hub app related data, visit Google Takeout and Find Hub.