

Product Information

Product Name	Neck Massager
Product Model	HT-SN045
Charging Voltage	5V
Rated Power	26W
Battery Capacity	2000mAh
Product Weight	1250g
Executive Standard	GB4706.1-2005 GB4706.10-2008GB4343.1-2018
Place of Origin	China



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Neck Massager

Catalogue

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Precautions

Prohibition

1. Please read the instructions carefully and do not use this product continuously for too long time, otherwise it may cause massaged parts muscles discomfort or achy.
2. Do not use when lying flat or half lying down.
3. Do not use this product during precise operation or driving.
4. Do not use this product if you have undergone surgery on the massaged part or have skin damage, redness, inflammation, congestion, and other discomfort symptoms
5. Do not use this product if you have a heart disease or medical history, acute disease, skin disease, malignant tumor, bleeding tendency and other blood diseases, osteoporosis, soft tissue diseases, stroke, and other physical abnormalities.
6. Do not use this product if you have slow movement, physical and mental discomfort or intellectual disability. Please follow the doctor's advice if you need to use it.
7. Do not use this product if you are pregnant or menstruating. Please follow the doctor's advice if you need to use it.
8. Please keep the product out of reach of children.
9. Children under the age of 8 are prohibited from using it, and children aged 8-12 must use it under supervision.
10. Do not scratch or stab this product with sharp objects.

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Attentions

1. This product is a household electronic product, not used as a medical device, not suitable for diagnosis, treatment and other commercial purposes.
2. Please remove the jewelry or other items that may affect the massage experience before using.
3. Stop using and consult your doctor if you feel any pain or discomfort.
4. Turn off the power immediately if there is any abnormal about the product, and contact customer service. Please do not disassemble or repair the product by yourself.
5. There is a heating surface on the massage area. Please pay attention if you are not sensitive to heat.
6. When using in other specific environments, please comply with safety regulations.

Product Protection

1. Please use the charging cord we provided or standarding cord to charge this product, and pay attention to the safety of electricity.
2. Please keep the product away from water sources, fire sources and corrosive environments.

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Important Safety Information

* Frequency of Use

1. Use as needed, within 10 minutes once time, and it is recommended to take proper rest after each use.
2. If overused, it may cause physical discomfort and skin injury.
3. When using for the first time, it is necessary to observe the physical condition and the changes in the skin and try to shorten usage time.

* Before Use

1. Please take a comfortable posture and completely relax your body.
2. Stop using the massager immediately and seek medical attention if you feel any pain or discomfort.

* After Use

It is normal that the massaged area may turn red and feel hot while feeling comfortable after a long time of massage.

* Product Cleaning

Please wipe the surface with a towel dampened with water or 75% alcohol if you need to clean the exterior, and please do not rinse with water.

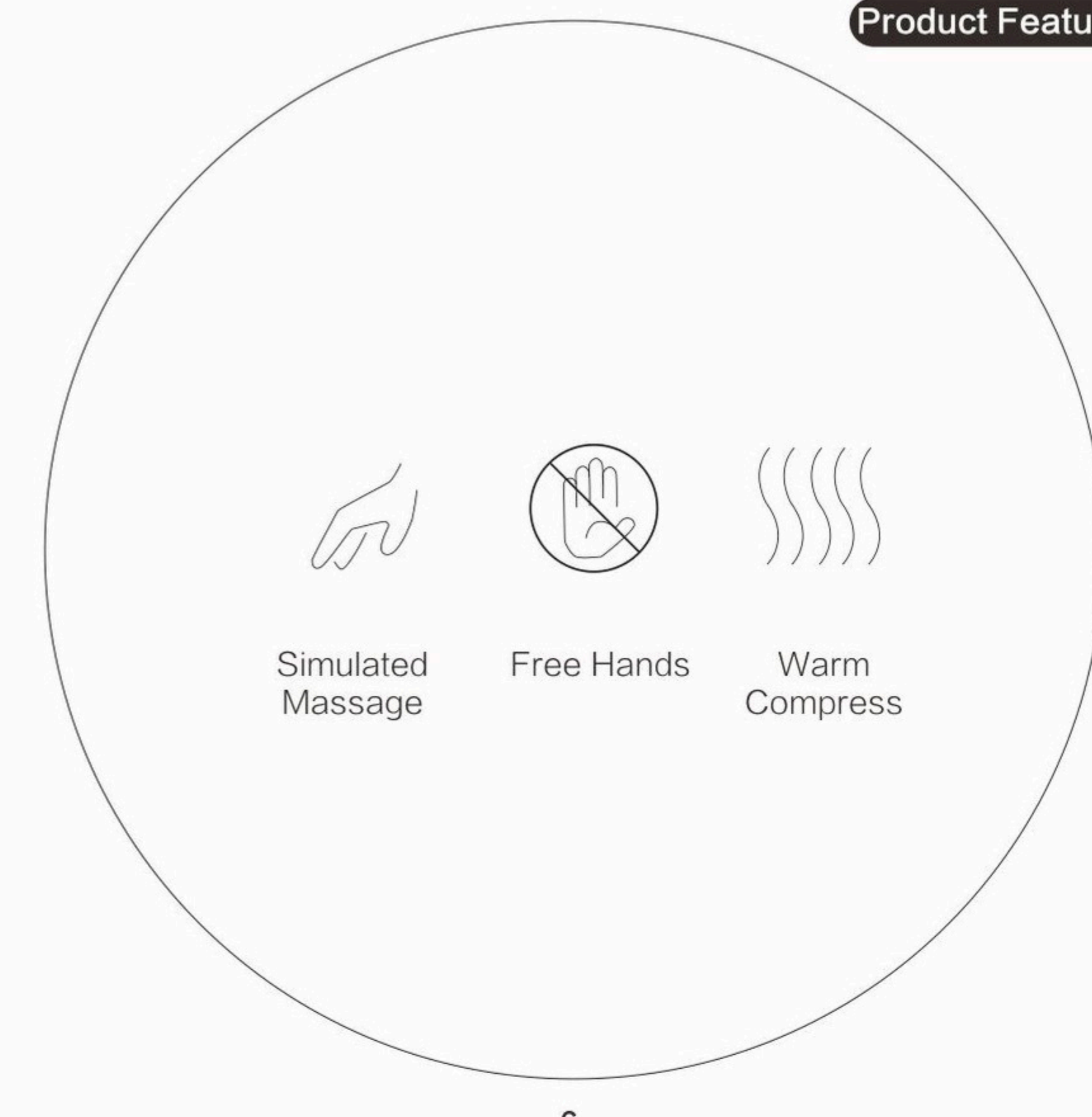
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Package Contents



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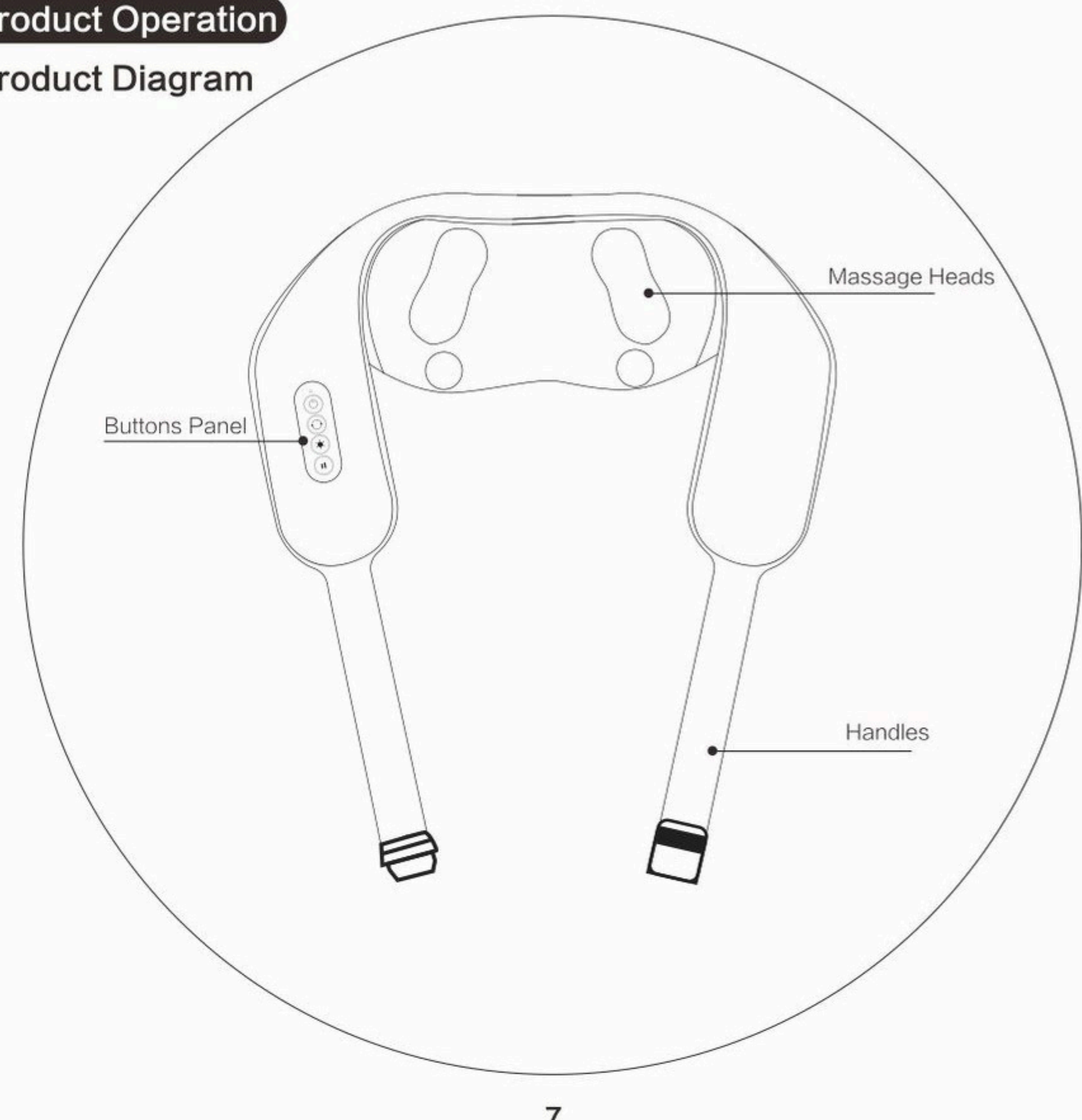
Product Features



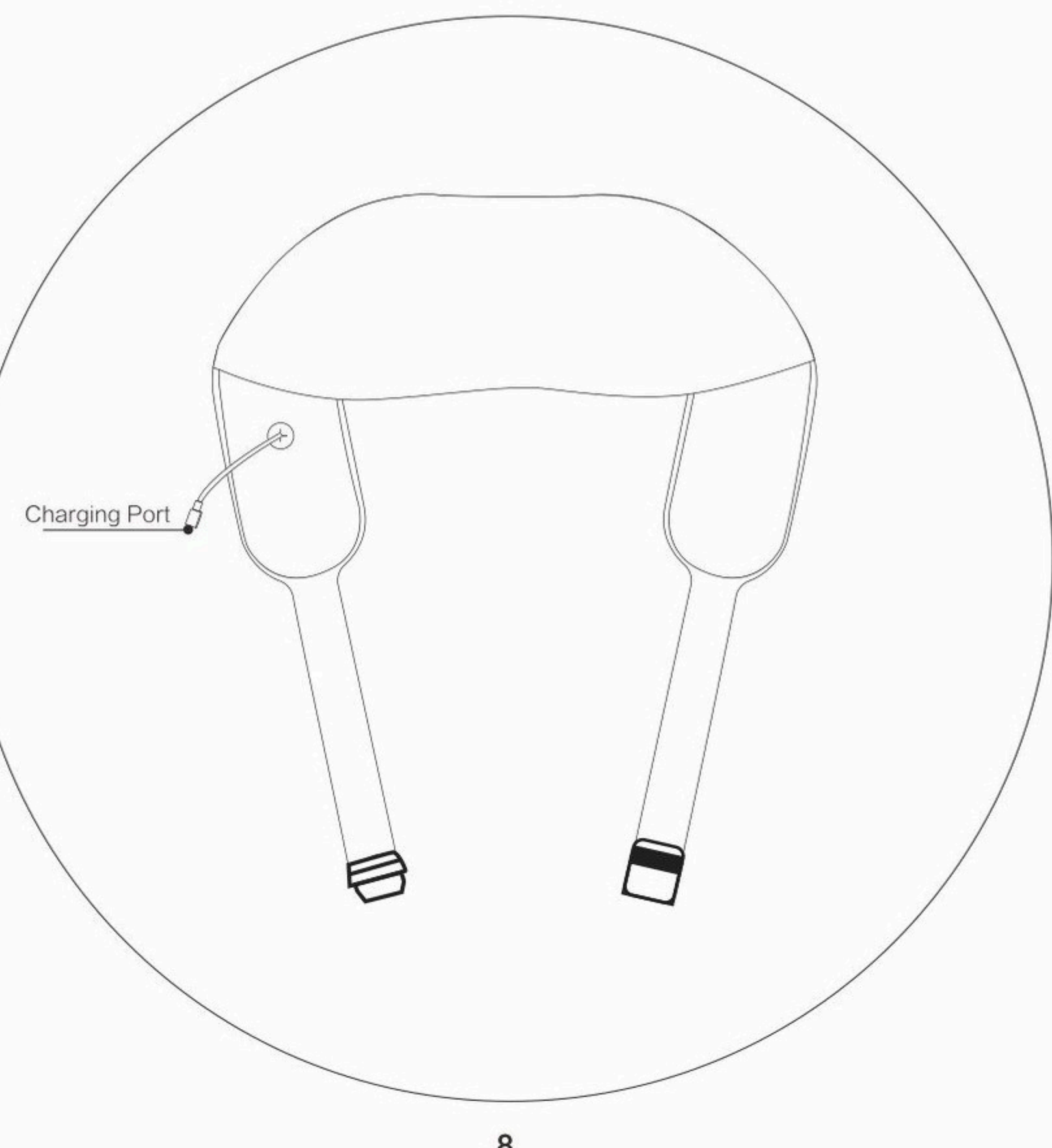
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Product Operation

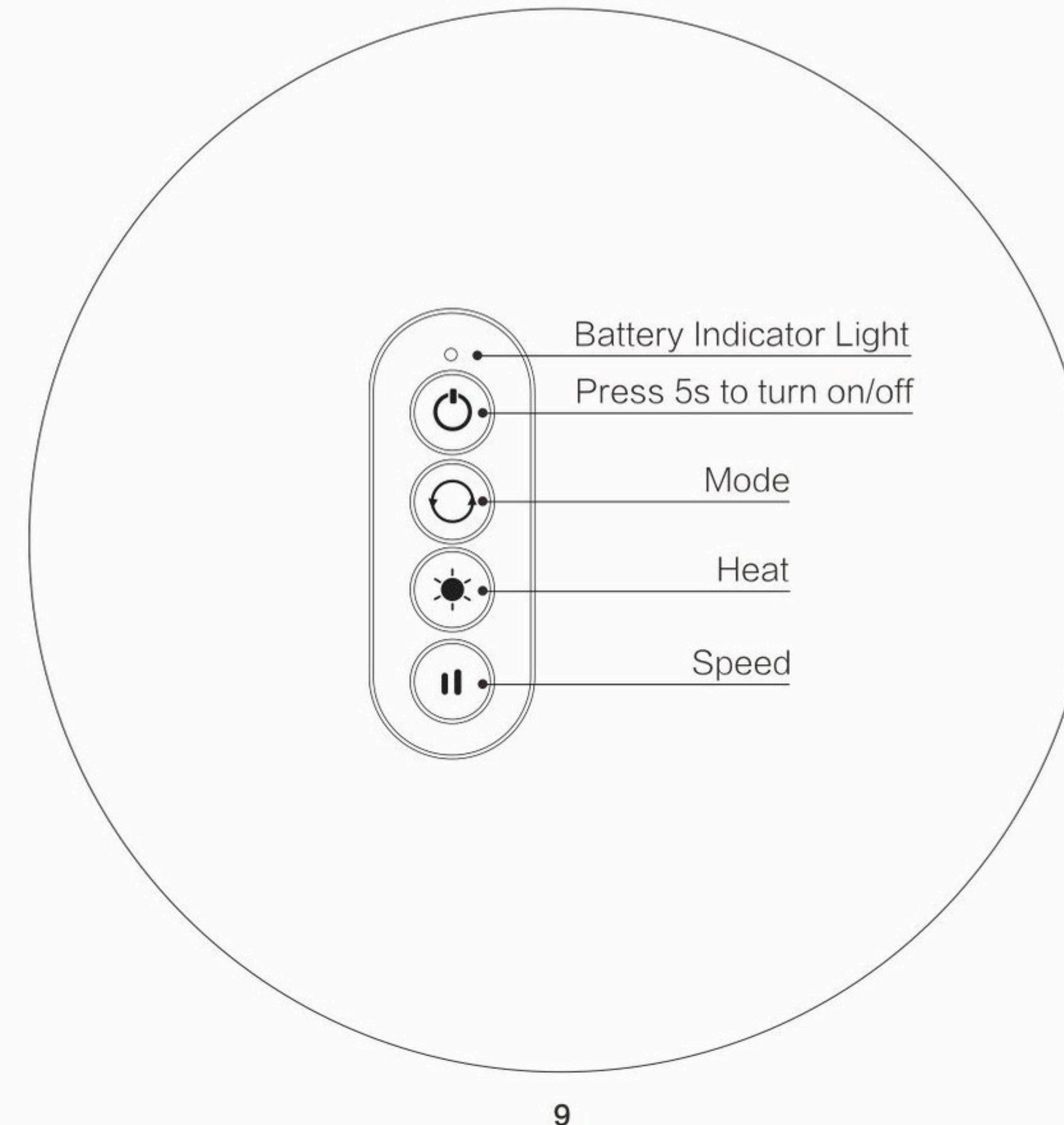
Product Diagram



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Correct Using Method

Preparation before use

Please check if there is any damage to the product or any missing accessories. Long press the power button for 5s to turn the massager on.

*Mode Choosing

Mode One defaults after turning on. Short press the Mode button to change to Mode One or Mode Two.

*Heat Mode

High-level heat defaults after turning on. Short press the Heat button to change to Low-Level or Turn off the Heat, by sequence.

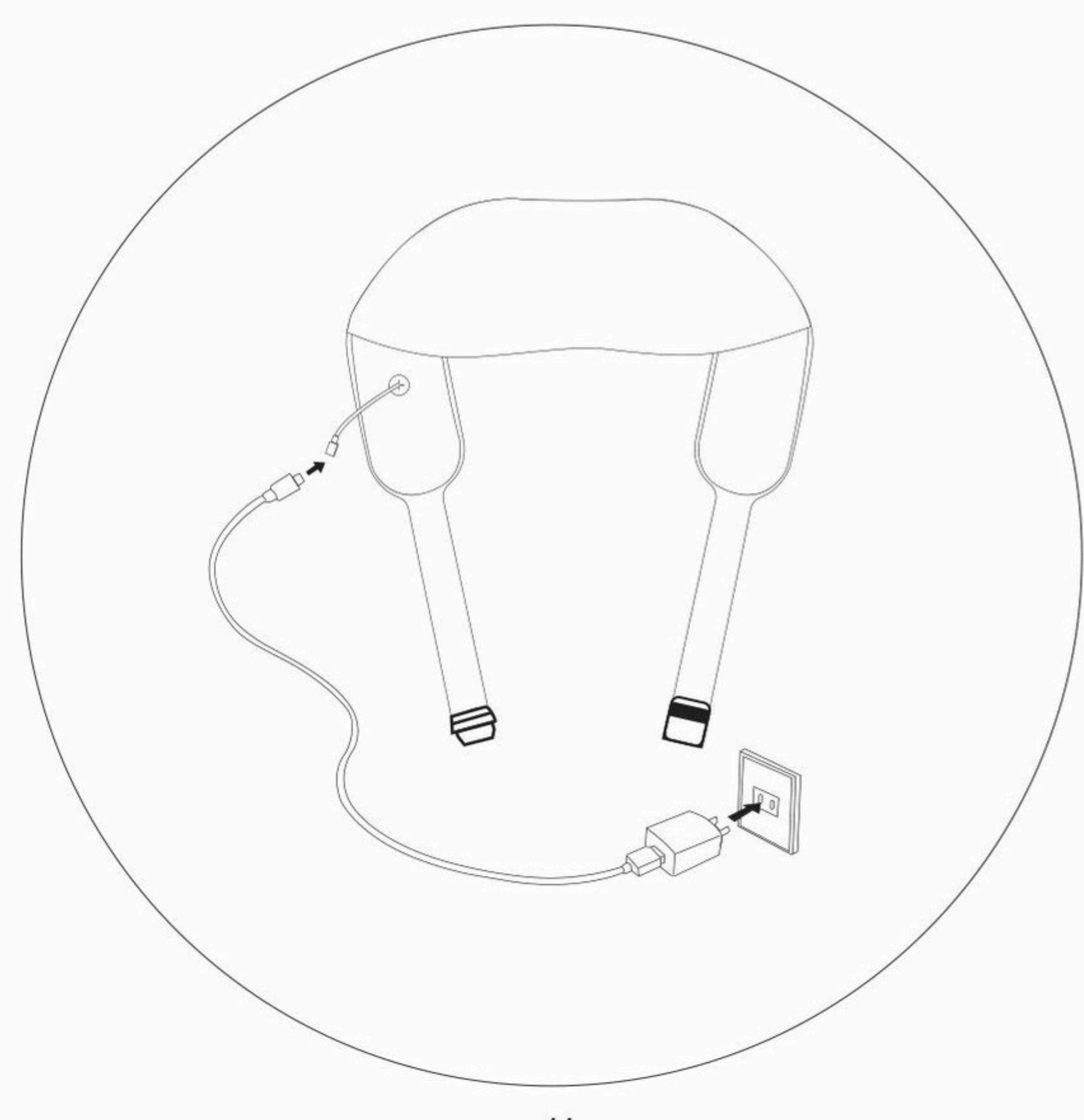
* Speed Mode

Speed 1 defaults after turning on. Short press the Speed button to change to Speed 2 or Speed 3.

* Turn off

Automatically turn off: After a total of 15 minutes of use, the product will automatically turn off. Manually turn off: Long press the power button for 5s and the product will be turned off.

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Charging Notes

1. The product cannot be used while charging.
2. Insert the plug of the charging cable into the charging port on the product.
3. The product will stop working automatically if it is connected to power supply for charging while using.
4. The battery indicator light will turn red and stay on when the battery is below 20%.
5. The battery indicator light will turn white and flash when the charging is finished.

*It is normal for the massage and the adapter to heat up slightly during charging.

After Charging

Please unplug the cable after charging.

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Troubleshooting

If there is a stoppage during operation, please check the following. If the problem cannot be solved or the product cannot be operated ideally, please cut off the power and contact technical service. Please do not disassemble the product by yourself!

Basic Defects	Possible Cause	Possible Solution
Product cannot turn on	Low battery	Please fully charge the massager in time.
Product works slowly or weakly	Low battery	Please fully charge the massager in time.
No heating	Heat function is turned off	Please fully charge the massager in time.

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Product Disposal Requirements

Cautions:

- Please remove the battery before disposal, as required by regulations.
- Please cut off the power when removing the battery.
- Battery should be disposed of safely in accordance with the local laws and regulations.



Do not disassemble the product if not a professional person!

Steps to Remove the Battery:

1. Cut off the power, and open the cover.
2. Cut all the cords extending from the battery.
3. Remove the battery from the cover.
4. Dispose of the battery at a fixed recycling point.
5. Please abide by local environmental protection laws and disposal guidelines, and care for the environment.

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Environmental Card Information

The name and content of harmful substances

Basic Defects	Harmful Substances					
	Pb	Hg	Cd	Cr	PBB	PBDE
Cover	○	○	○	○	○	○
Circuit Board ^①	○	○	○	○	○	○
Metal Parts	X	○	○	○	○	○
Wire	○	○	○	○	○	○
Motor	X	○	○	○	○	○
Cable	X	○	○	○	○	○

^① The form is compiled in accordance with SJ/T 11364

①: Circuit board assembly includes components that make up printed circuit board machines, such as resistors, capacitors, integrated circuits, connectors, etc. ○: Shows the content of the hazardous substance in all materials of the part is below the specified limit requirement. X: Indicates that the content of the hazardous substance at least one of the homogeneous materials of the part exceeds GB/T 26572-2011 the specified limit requirement.

Environmental Using Period

This product has a "green life" of 10 years according to the product design by the company. The term "green life" is valid only when the product is used under normal conditions as described in the operating instructions of this product.



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Protection

Storage

Please recharge to use after unpacking and checking if the product has been stored exceeding 3 months. Please do not place the product close to the ground, walls, and roofs. Please store the product in a well-ventilated room to avoid strong sunlight and corrosive gas erosion.

Transportation

The product is designed with a simple anti-vibration facility. Suitable for air, rail, road, and ship transportation. Please avoid significant shaking, as well as dropping, falling, rain, snow, and sunlight exposure are prohibited.

Power Examination

Please check the power supply and do not use the product if the power supply voltage exceeds specified range.

Maintenance

Please take moisture-proof, rodent-proof, and anti-pollution measures. Please clean the product when the power is off. Please place the product in a safe place and do not put anything heavy on it. Please contact professional technical service for any faults, and do not disassemble the product by yourself.

Disposal & Recycle

Please do not dispose of the product with normal waste. Please obey the local regulations and laws when dispose of.

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