

Warranty EU

Under the following conditions, guarantees equipment supplied by it in the Netherlands against defects of a technical nature, manufacturing defects, defects in the material or of the mechanical and electronic components during the period after the date of purchase mentioned below. The product in question for which a warranty certificate has been issued is subject to the statutory warranty, with the exception of: cables, cords and professional/commercial use of this product, as well as the other restrictions as set out in the KENWOOD General Warranty Provisions. A copy of these terms and conditions can be found in the documentation of your product.

For the necessary work or replacement of defective parts; conditions, no costs will be charged. Replacement of defective parts or repairs to the equipment or parts thereof do not extend the warranty period.

The choice of repair and/or replacement is reserved for JVCKENWOOD Europe B.V. Repair under warranty must be carried out by a repair company authorized by JVCKENWOOD Europe B.V.

The warranty does not entitle you to compensation for any damage other than the replacement of defective parts or repairs of the equipment

The guarantee is personal and only applies once to the owner who has registered with KENOOD in a timely manner via the appropriate manner.

Any warranty claim must be accompanied by the purchase receipt

The warranty does not apply to damage or defects caused by: (I) Accidents, misuse, wear and tear or neglect. (II) Incorrect installation and/or use in a manner contrary to the legal technical and safety standards applicable in a country, other than in the country where the purchase took place and/or incorrect connection to a supply voltage unsuitable for the device in question. (III) Any unauthorized modification or modification (IV) Improper transport of the device without proper packaging or protection.

The warranty provisions will not be entitled in the event of: (I) Damages or losses that occur during transport. (II) Modifications or deletions of the serial number of the device.

Warranty claims must be made with us. You send the broken product back to us. We will then offer it for repair at Kenwood. This warranty is only valid if the equipment has been purchased in the Netherlands.

If this is not possible, you must find your own Kenwood Service Center in Denmark. If the equipment has been exported to another country within the EU, any warranty claims must first be reported to the KENWOOD importer in the country concerned. The costs of transport, packaging and transport insurance are at the expense of the buyer.