

CITATION ONE



OWNER'S MANUAL

harman/kardon
by HARMAN

/ IMPORTANT SAFETY INSTRUCTIONS

Verify Line Voltage Before Use

The Citation speaker has been designed for use with 100-240 volt, 50/60 Hz AC current. Connection to a line voltage other than that for which your product is intended can create a safety and fire hazard and may damage the unit. If you have any questions about the voltage requirements for your specific model or about the line voltage in your area, contact your selling dealer before plugging the unit into a wall outlet.

Do Not Use Extension Cords

To avoid safety hazards, use only the power cord supplied with your unit. We do not recommend that extension cords be used with this product. As with all electrical devices, do not run power cords under rugs or carpets, or place heavy objects on them. Damaged power cords should be replaced immediately by an authorized service center with a cord that meets factory specifications.

Handle the AC Power Cord Gently

When disconnecting the power cord from an AC outlet, always pull the plug; never pull the cord. If you do not intend to use your speaker for any considerable length of time, disconnect the plug from the AC outlet.

Do Not Open the Cabinet

There are no user-serviceable components inside this product. Opening the cabinet may present a shock hazard, and any modification to the product will void your warranty. If water accidentally falls inside the unit, disconnect it from the AC power source immediately, and consult an authorized service center.

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/ INTRODUCTION

This manual includes information of the CITATION ONE speaker. We encourage you to take a few minutes to read this manual, which describes the products and includes step-by-step instructions to help you set up and get started. Read and understand all the safety instructions before using your product.

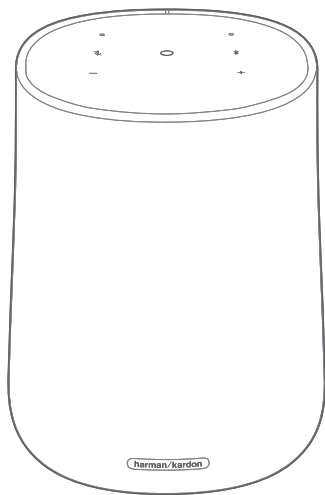
This product may have an important software update available. Please follow the instructions to connect the product to Wi-Fi to ensure that your product has the most recent software updates.

Design and specifications are subject to change without notice.

If you have any questions about these products, their installation or their operation, please contact your Harman Kardon retailer or customer service, or visit us at www.harmankardon.com

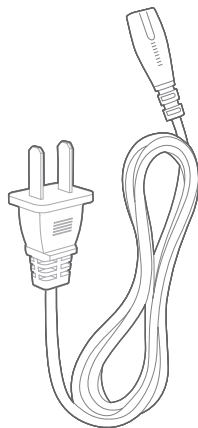
/ WHAT'S IN THE BOX

Carefully unpack the box and check if the following parts are included. If any part is damaged, do not use it, contact your Harman Kardon retailer or customer service.



1

1. Main unit

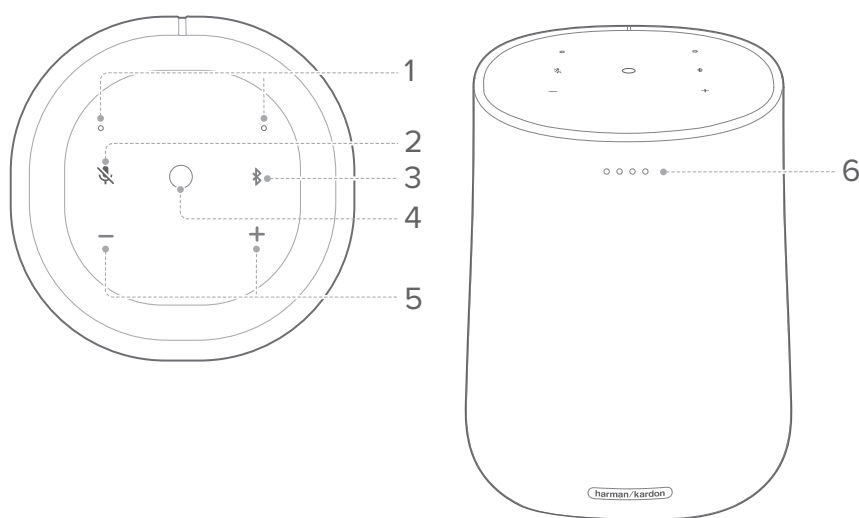


2

2. Power cord

PRODUCT OVERVIEW

Top Panel and Front Side



1. Microphones

2.

- Press to mute or unmute the microphone.

3.

- Press to enter the Bluetooth pairing mode.

4. (Multi function)





- Press to play or pause the music.
- Press to stop timer/alarm ringing and responses.
- Push more than 2 seconds to talk to Xiaowei Voice Assistant.

5. + / - (Volume)



- Press to increase or decrease the volume.

6. LED indicators

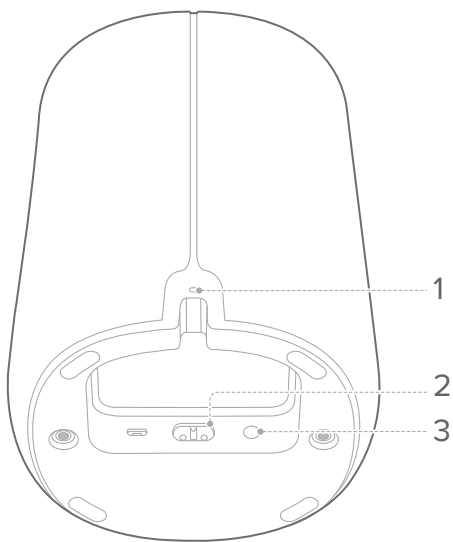
- Light on when active.
- Xiaowei status indicators:


	Activated
	Listening
	Responding
	Microphone muted

- Bluetooth status indicators:

	Bluetooth pairing
	Bluetooth connected

Bottom Side



1. 
 - Wi-Fi status.
2. **POWER**
 - Connect to the power supply.
3. **RESET**
 - Press and hold for 5 seconds to restore the factory settings.

/ PLACEMENT

Place your Citation speaker on any flat and stable surface near a wall outlet.

NOTES:

- You can place your Citation speaker anywhere in your house, from the basement to the upstairs, and from the bedroom to the kitchen.
- For a better connection quality, place the speaker as close to your wireless router as possible.

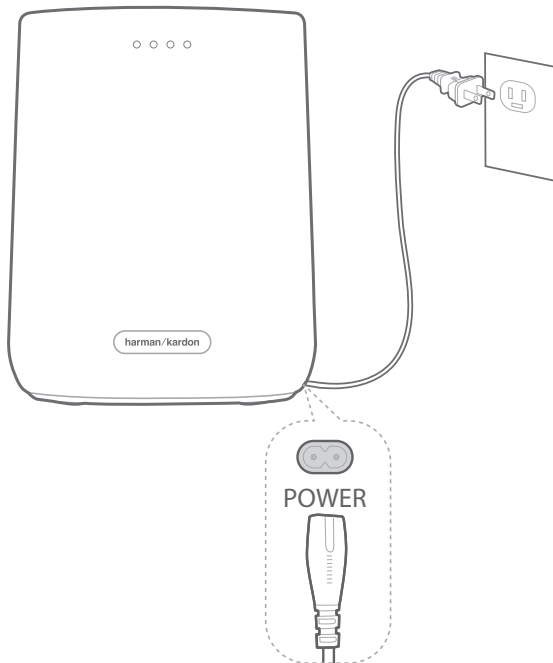
/ POWER ON

NOTES:

- Use only the provided power cord.

Plug one end of the AC power cord into the **POWER** connector on the bottom of the speaker, then plug the other end to a live AC (mains) wall socket.

→ The speaker will automatically power on.



/ CONNECTING TO WI-FI

Your Citation speaker is required to connect Wi-Fi with the HK Citation / Surround app.

NOTES:

- If you encounter any setup issues, make sure to enable Bluetooth and location services on your smartphone or tablet.
- Make sure that your Citation speaker is connected to the same wireless network as your smartphone or tablet.

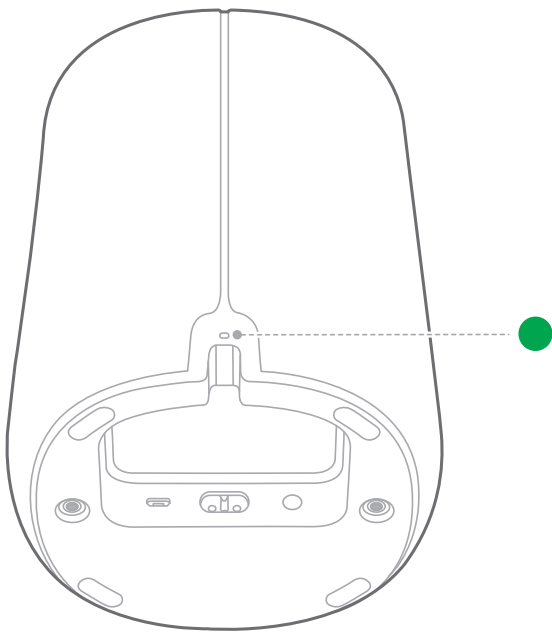
- 1) Scan the QR code below or search “HK Citation / Surround” from the AppStore (for iOS devices) or from 百度手机助手 (for Android devices) and download it.






- 2) Power on your Citation speaker.
- 3) Run the HK Citation / Surround app and set up your CITATION ONE as instructed in the app. Always follow the instructions in the app to complete the Wi-Fi setup. You can associate CITATION ONE with 小爱 (Xiaowe) during or after the first-time setup (See “Talk to Voice Assistant” in the chapter “USING YOUR CITATION SPEAKER”).

NOTE:

- Make sure that you have updated the HK Citation / Surround app to the latest version, and have enabled the Bluetooth and location service (iOS / Android).



Wi-Fi status

	Excellent Wi-Fi signal
	Recommended Wi-Fi signal
	Weak Wi-Fi signal or disconnected

USING YOUR CITATION SPEAKER

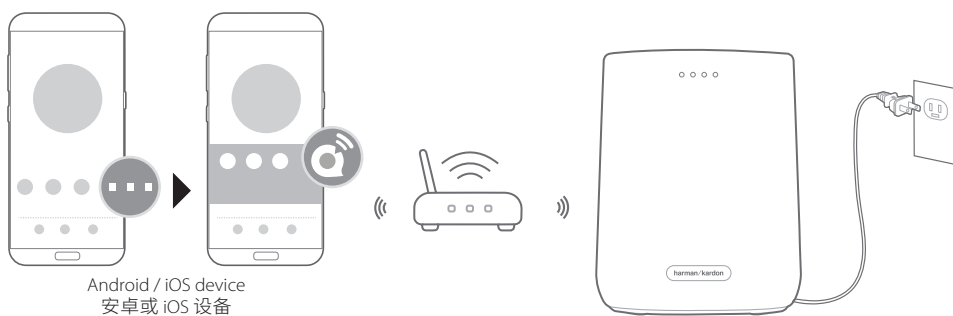
Play Music

Stream QQ Music via Wi-Fi

NOTES:

- The Citation speaker can support audio streaming but not video streaming.
- Make sure that QPlay is enabled while streaming music via Wi-Fi.

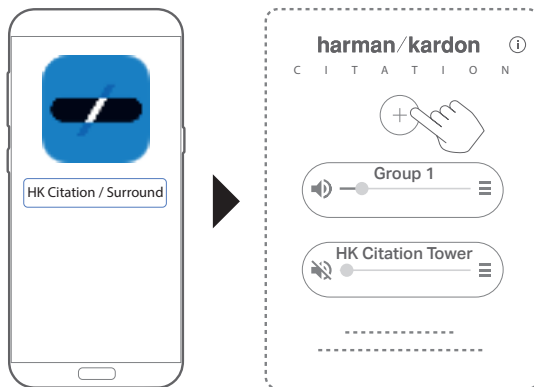
- 1) Download and run the QQ Music app  on your smartphone or tablet.
- 2) Tap “设置” > “QPlay与车载音乐” > “音箱” > “开启” in the app to enable QPlay.
- 3) Start music playback.
- 4) On the player screen, tap ... and then the QPlay icon  to select “Citation ONE” as speaker.





Multi-room Playback: Stream Music to Multiple Citation Speakers

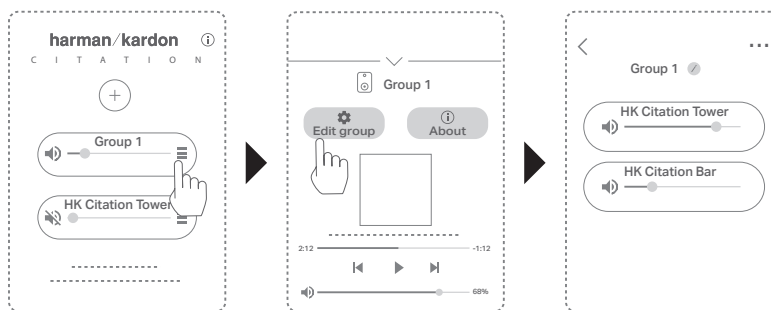
- 1) Group Citation speakers:
 - a. On your smartphone or tablet, launch the HK Citation / Surround app;
 - b. Tap + to add more than one Citation speakers to the same home Wi-Fi network;

- c. Tap + to set up a speaker group.

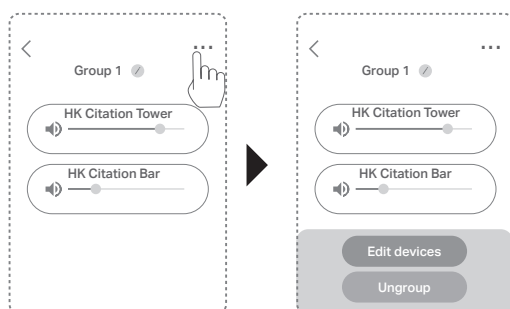


- 2) Multi-room playback:
Follow the steps under “Stream QQ Music through Wi-Fi” to select the grouped speakers.
- 3) To adjust the volume, do the following:
 - a. Launch the HK Citation / Surround app;
 - b. **Volume of a speaker group:** Tap ≡ to enter the player screen and drag the 🔊 slider;

- c. **Volume of an individual speaker within the group:** On the player screen, tap  to enter the speaker screen and drag the  slider.




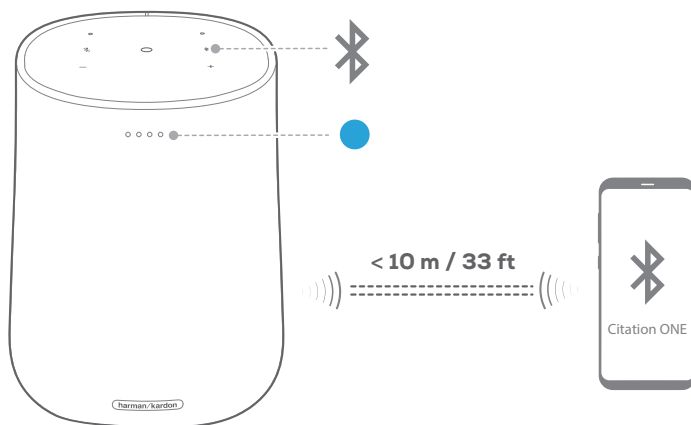
- 4) To edit the speaker group, do the following:
- On the speaker screen, tap ... to edit the setup of the speaker group;
 - Tap **“Edit devices”** to add or remove a device;
Tap **“Ungroup”** to remove the speaker group.





Play Music through Bluetooth

You can use your Citation speaker as an external speaker for your Bluetooth enabled smartphone or tablet.


- 1) Press  to enter Bluetooth pairing mode.
- 2) Select “**CITATION ONE**” to connect.



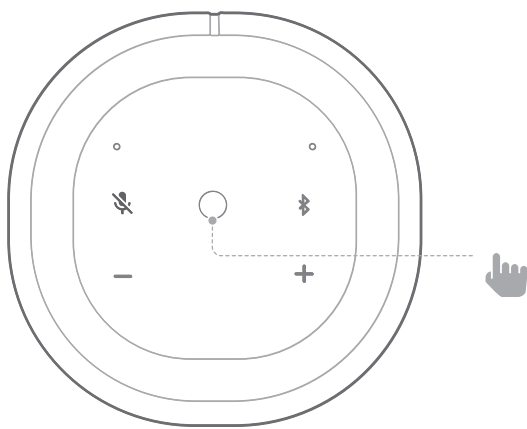
Bluetooth status:

	Bluetooth pairing
	Bluetooth connected

NOTES:

- Press and hold  for more than 5 seconds to disconnect all Bluetooth connection and re-enter the pairing mode.
- Bluetooth performance can be affected by the distance between this product and your Bluetooth device and the environment of operation.

Playback Controls



- Press ○ once: Play/Pause
- Push ○ for more than 2 seconds: Talk to Xiaowei Voice Assistant

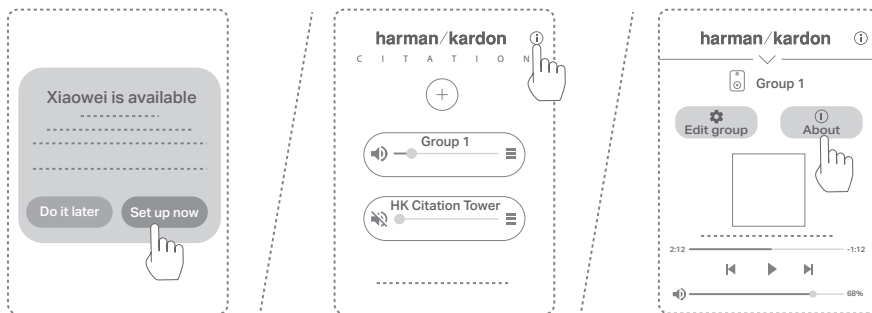
Talk to Voice Assistant

With the Tencent Xiaowei built-in, your Citation speaker allows you to easily play music, check weather forecasts, set reminders and get answers through voice commands.

Set up Xiaowei



With the HK Citation / Surround app, do one of the following:

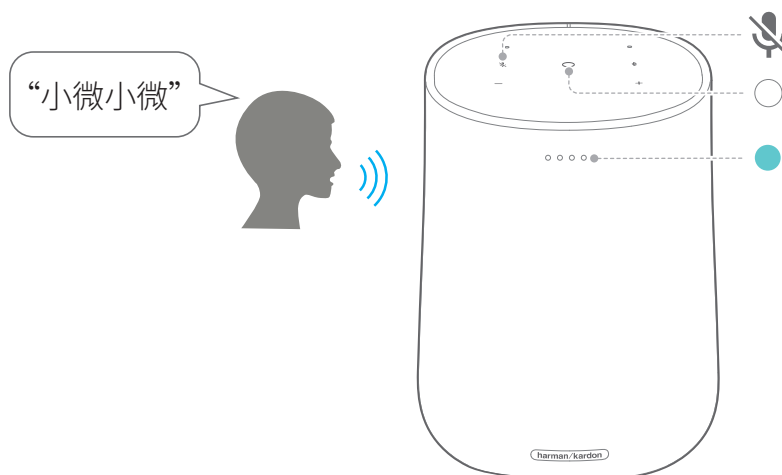
- During the first-time setup of the Citation speaker, follow the on-screen instructions; or
- Tap ⓘ and then, follow the on-screen instructions; or
- Tap ⓘ “About” and then, follow the on-screen instructions.

**NOTE:**





- Make sure that you have updated the HK Citation / Surround app to the latest version, and have enabled the Bluetooth and location service (iOS / Android).

Use Xiaowei

- 1) Say the wake word “Xiaowei Xiaowei” to activate Xiaowei.
- 2) Speak out your voice commands.
 - To talk to Xiaowei without the wake word, push  for more than 2 seconds.
- 3) To stop Xiaowei from listening, press  to mute the microphone.



Xiaowei status:

	Activated
	Listening
	Responding
	Microphone muted

NOTE:

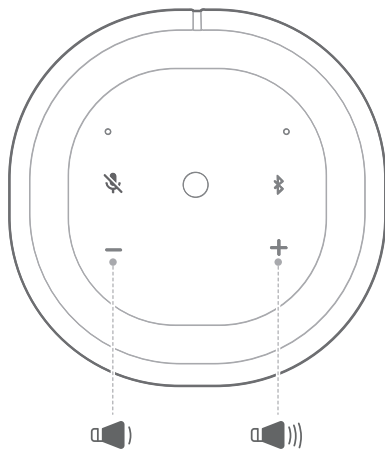
- To learn more about the services, voice commands or usage provided by Xiaowei, refer to the relevant information in the WeChat Official Account of Xiaowei.

/ SETTINGS

Volume

You have three ways to adjust the volume while playing music:

- Press **-/+** button on the top panel to decrease or increase the volume.



- Adjust the volume via the HK Citation / Surround app on your smartphone or tablet.
- Ask Xiaowei Voice Assistant to adjust the volume by your voice.

Mute the Microphone

Press  to turn off the built-in microphone to disable voice command detection.

To resume the microphone function, press  once again.

Software Upgrade

The software of your Citation speaker will be automatically upgraded to the latest version when the speaker is connected to the Internet via a Wi-Fi network.

Restore Factory Settings

Press and hold the **RESET** button on the bottom of your Citation speaker for 5 seconds to restore the default setting programmed at the factory. When the factory setting restore is complete, the Citation speaker will automatically power off and restart.



Cleaning and Maintenance

To keep the exterior surface of your Citation speaker clean, unplug the AC power cord from the speaker first, wipe the exterior surfaces gently with a clean, soft cloth.

CAUTION:

- To keep the exterior surface of your Citation speaker clean, unplug the AC power cord from the speaker first.
- Never use undiluted cleaning agents, bleaching agents, ammonia or soap intended for hard surfaces.
- In all cases, we recommend contacting a professional cleaning establishment, particularly for bigger stains and for thorough cleaning.

/ SPECIFICATIONS

- Transducer: 1 x 89 mm woofer, 1 x 20 mm tweeter
- Output power: 40 W RMS
- Signal-to-noise ratio: 80 dBA
- Power supply: 100 – 240 V ~ 50/60 Hz
- Bluetooth version: 4.2
- Bluetooth transmitter frequency range: 2402 – 2480 MHz
- Bluetooth transmitter power: < 5 dBm
- Bluetooth transmitter modulation: GFSK, $\pi/4$ DQPSK, 8DPSK
- Wireless network: 802.11a/b/g/n/ac (2.4GHz/5GHz)
- 5G Wi-Fi transmitter frequency range: 5.150 ~ 5.350 GHz, 5.725 ~ 5.825 GHz
- 5G Wi-Fi transmitter power: < 20 dBm
- 5G Wi-Fi modulation: QPSK, BPSK, 16QAM, 64QAM, 256QAM
- 2.4G Wi-Fi transmitter frequency range: 2412 – 2472 MHz (2.4GHz ISM Band, USA 11 Channels, Europe and others 13 Channels)
- 2.4G Wi-Fi transmitter power: < 20 dBm
- 2.4G Wi-Fi modulation: DBPSK, DQPSK, CCK, QPSK, BPSK, 16QAM, 64QAM
- Supported audio formats: HE-AAC, LC-AAC, MP3, Vorbis, WAV (LPCM), FLAC, Opus
- Dimensions (W x H x D): 140 x 188 x 140 mm / 5.5 x 7.4 x 5.5 in
- Weight: 4.4 lbs / 2.0 kg

/ TROUBLESHOOTING

Failed to connect to Wi-Fi.

- Make sure that Wi-Fi is turned on.
- Make sure that you have selected the right network and entered the correct password.
- Make sure that your router or modem is turned on and within the range.
- Make sure that your Citation speaker is connected to the same wireless LAN as your smartphone or tablet.

The HK Citation / Surround app cannot find the device.

- Make sure that your Citation speaker is powered on.
- Make sure that your network is working properly.
- Make sure that your router or modem is powered on and within the range.

No response to the voice command.

- Depending on the location of your Citation speaker, the ambient conditions may prevent the speaker from detecting the voice command “Xiaowei Xiaowei”. Avoid placing the Citation speaker in a noisy place or a place that is exposed to strong winds or echoes (sound reflections).
- Make sure that the built-in microphones are not muted.

/ TRADEMARKS



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* Requires compatible device. Availability and performance of certain other features and services are service, device and network-dependent and may not be available in all areas; subscription(s) may be required, and additional terms, conditions and/or charges may apply.

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