

alcatel





MOVE  
TRACK  
GPS Tracker

# Quick Start Guide



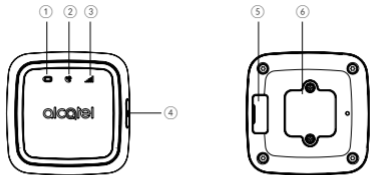
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# What's in the box

 <p>MOVETRACK x 1</p>	 <p>USB cable x 1</p>
 <p>Screwdriver x 1</p>	 <p>Screw x 2</p>

Please read this document carefully before using your device.

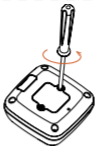
# Device overview



- ① Battery indicator
- ② GPS indicator
- ③ Network indicator
- ④ Power button
- ⑤ Micro-USB port
- ⑥ Nano-SIM card cover

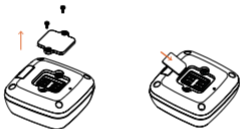
Category	Description
Battery indicator	<ul style="list-style-type: none"> <li>• Flashing red when charging.</li> <li>• Solid blue when fully charged.</li> <li>• Solid red when battery is low.</li> </ul>
GPS indicator	<ul style="list-style-type: none"> <li>• Flashing red when searching for a GPS signal.</li> <li>• Solid blue when your MOVETRACK has found its GPS location.</li> <li>• Solid red when your MOVETRACK is unable to find its GPS location.</li> </ul>
Network Indicator	<ul style="list-style-type: none"> <li>• Solid blue when connected to the cellular data network.</li> <li>• Solid red when there is no network coverage. Please ensure that your Vodafone V SIM card is inserted correctly, and that it has been activated through the Vodafone V App.</li> </ul>
Power On/Off	<ul style="list-style-type: none"> <li>• Press once to show battery/GPS/network status.</li> <li>• Press and hold the power button for at least 3 seconds until 3 LEDs all light blue to turn on your MOVETRACK.</li> <li>• Press and hold the power button for at least 3 seconds until 3 LEDs all light red to turn off your MOVETRACK.</li> </ul>
Micro-USB port	For charging
Nano SIM card cover	Remove to insert the Vodafone V SIM card.

1



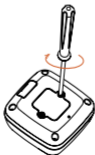
Remove the Nano-SIM card cover using the screwdriver provided.

2



Insert your Vodafone V SIM

3



Replace the Nano-SIM card cover and tighten the two screws.

**Caution:** Please do not attempt to disassemble your MOVETRACK yourself. Doing so will corrupt the MOVETRACK's waterproof performance and void your warranty.



## Charging your MOVETRACK

Plug the micro-USB cable into your MOVETRACK and connect it to a USB charger or any 1A/5V USB port.

- When charging, the battery indicator will flash red.
- The battery is fully charged when the battery indicator is solid blue.  
It will take at least 2.5 hours to fully charge your MOVETRACK.

**Note:** Charge your MOVETRACK for at least 2.5 hours before first use.

# Powering on your MOVETRACK

To power on your MOVETRACK, press and hold the power button for at least 3 seconds until the 3 LEDs light up blue. The 3 LEDs will indicate your MOVETRACK working status.

## Temperature and Charging

**Caution:** We do not recommend using your MOVETRACK in environments outside of the temperature range  $-10^{\circ}\text{C}$  to  $45^{\circ}\text{C}$ . Please only charge your MOVETRACK in temperatures between  $0^{\circ}\text{C}$  to  $55^{\circ}\text{C}$ . Charging outside this temperature range will invalidate the warranty.

In order to protect your MOVETRACK, there are some limitations on charging and use. These limitations are dependent upon the ambient temperature and are detailed below:

Environment Temperature	Power/Charging	Result
$< -20^{\circ}\text{C}$	Your MOVETRACK cannot be charged or powered on.	If the USB cable is connected for charging, your MOVETRACK will quickly flash red and then automatically power off.

Environment Temperature	Power/Charging	Result
-20°C ~ -10°C	Your MOVETRACK cannot be charged.	If the USB cable is connected for charging, your MOVETRACK will automatically stop charging, and may not function normally.
-10°C ~ 0°C	Your MOVETRACK cannot be charged.	If the USB cable is connected for charging, your MOVETRACK will automatically stop charging but you can use your device normally.
0°C ~ 45°C	Your MOVETRACK can be charged.	If the USB cable is connected for charging, your MOVETRACK will start to charge, and you can use your device normally.
45°C ~ 55°C	Your MOVETRACK can be charged.	If the USB cable is connected for charging, your MOVETRACK will start to charge but may not function normally.



Environment Temperature	Power/Charging	Result
55°C ~ 60°C	Your MOVETRACK cannot be charged.	If the USB cable is connected for charging, your MOVETRACK will automatically stop charging, and may not function normally.
> 60°C	Your MOVETRACK cannot be charged or powered on.	If the USB cable is connected for charging, your MOVETRACK will quickly flash red and automatically power off.

## Confirming that your MOVETRACK is connected to the network

After your MOVETRACK is fully booted up, press the power button to check the network connection status. If the network indicator is blue, it means the device has connected to the 2G/GPRS network successfully.

If the network indicator is red, it means the device has failed to connect to the network.

Make sure you have activated your Vodafone V SIM card in the Vodafone V APP.



Connected



Connection failed

## Installing the application

The MOVETRACK application is required for the setup and use of your MOVETRACK. Download it from the App Store or from the Google Play Store, then install and run it on your smartphone.



App Store



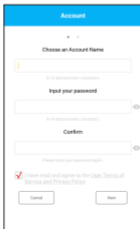
Google Play

# Creating an account

1. Touch **Register** to create your MOVETRACK account.



2. Set a username and password.



3. Enter an email address. This email address will be used to help you reset your password should you forget it in the future.



Link with email

Input your email

Email

Verification code

I agree to receive promotional offers or newsletters for similar products and services.

4. To verify your email address, touch **Send**. A verification code will be sent to your email address within a few minutes. Enter it here in the app to continue.

# Log in to your account

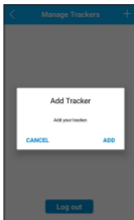
Enter your username and password to log in.



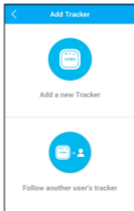
The image shows a mobile login form for Alcatel. At the top is the Alcatel logo in blue. Below the logo are two input fields: 'Account' with the value 'key12345' and a dropdown arrow, and 'Password' with a masked value '\*\*\*\*' and an eye icon. A prominent blue button labeled 'Log in' is positioned below the password field. Underneath the button is a link for 'Register'. At the bottom of the form is a link for 'Having trouble logging in?'.

# Pairing

1. On the Manage trackers screen, touch **+** to add your MOVETRACK.

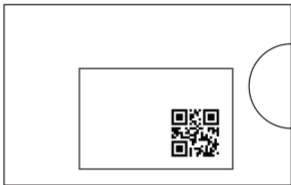
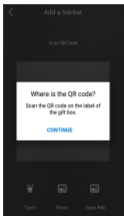


2. Select **Add a new tracker**. You will be granted administrator authority.



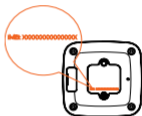
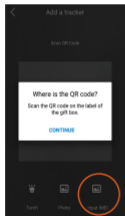
3. Enter the IMEI to pair your MOVETRACK.  
a. Scan QR code

Scan the QR code located on the label on the box.



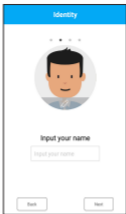
b. Manually enter the IMEI number.

Touch **Input IMEI** on the **Scan QR code** screen. Enter the unique identifier of your MOVETRACK (IMEI) and touch **Confirm** to pair your MOVETRACK to your smartphone. The IMEI can be found either on the back of your MOVETRACK or on the box your MOVETRACK came in. (See below)





4. Enter your name.



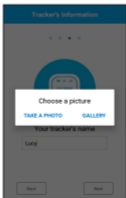
Identity

Input your name

Input your name

Back Next

5. Enter your tracker's name.
6. Select a profile picture for the tracker.



Tracker's information

Choose a picture

TAKE A PHOTO GALLERY

Your tracker's name

Lucy

Back Next

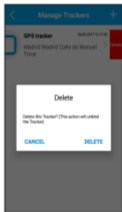
# Paired successfully

Once the MOVETRACK has been successfully paired with your phone, you will be brought to the application main screen. The location of your MOVETRACK will be displayed here on the map.



# Removing trackers

1. Slide left on the application main screen to open the navigation drawer.
2. In the navigation drawer select Manage trackers.
3. Select the tracker you wish to remove from your account, swipe left, and touch **Delete**.
4. Touch **Delete** once more in the pop-up dialog.



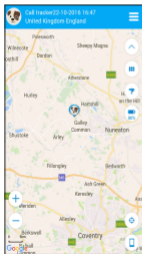
# Accessing your MOVETRACK's functions

## Power on/off

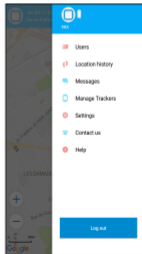
Press and hold the Power button for 3 seconds to power your MOVETRACK on/off.

## MOVETRACK application functions

Application main screen



Slide left for  
navigation  
drawer





Hide or show the shortcut menu.



Touch to refresh your MOVETRACK's location.



Touch to view and set up safe zones.



Touch to navigate a route to your tracker.



Battery level indicator: Touch to edit power-saving settings.



Touch to refresh your smartphone's location.



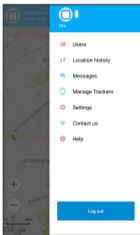
Zoom in and out of the map.

# User management

Additional users can be added in the application via QR code scanning.

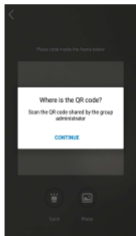
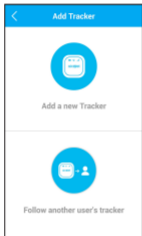
## Adding a user via QR code scanning

Touch **Users** in the navigation drawer, then **+** to invite.




Download and install the MOVETRACK application on the prospective new user's smartphone. Create an account and log in.

On the **Manage trackers** screen, touch **+**. Select **Follow another user's tracker** and scan the QR code displayed on the administrator's application.

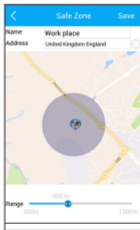
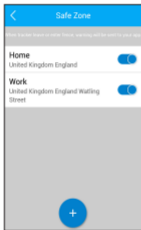


Invited users have access to almost all of the administrator's application functions, such as checking the location of the MOVETRACK. They cannot however add or remove other users.

# Safe Zone


Touch  on the main screen to access the Safe Zone menu. You can set up geographical areas called safe zones (e.g. your home).

Once set up, you'll receive notifications in your application every time your device enters or leaves a safe zone.





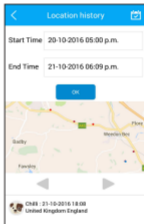
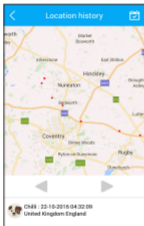
# Power-saving settings

Touch  on the main screen to access the power-saving settings. Select the location update frequency (every 3, 5, 15, 30 or 60 minutes) and mode (Accurate, Normal or Manual). Make your selections based on what works for you in terms of accuracy and battery life.



# Location history

Touch **Settings**, then **Location history**, to view the MOVETRACK's movements on a particular day/timeline. Specify the date and time range. The map will automatically zoom to show all the recorded locations of your MOVETRACK. Zoom in or out to get a clearer view.



# Updates

Use the Update menu to check if a new software version is available for your MOVETRACK or for the application.

Touch the button at the bottom of the screen to check for updates.



# FAQ

1. **Are any of the materials used in this product harmful to the human body or to animals?**

The materials used have passed all required safety tests.

2. **Why can't I charge my MOVETRACK?**

- Make sure that your battery is not completely discharged. If your battery has been completely discharged for a long period of time it may take a few minutes for the battery indicator to light up.
- Make sure charging is carried out under normal conditions (0°C to +45°C).
- When abroad, check that the voltage input is compatible.

3. **Can I make calls to my MOVETRACK?**

Your MOVETRACK does not support voice calling.

4. **How many users can monitor my MOVETRACK simultaneously?**


10 users can monitor your MOVETRACK at any one time. You can invite users by sharing the QR code on the Invite User page in the app.

5. **Why can't I get the location of my MOVETRACK?**

- Confirm your Vodafone V SIM has been activated in the Vodafone V APP

- Ensure your Vodafone V SIM is correctly inserted in your MOVETRACK
- Check your MOVETRACK's battery level.
- Ensure that your MOVETRACK has access to a clear signal.
- Switch your MOVETRACK off and on to restore service.

## 6. **Why does it take so long to find my location?**

Check which power-saving mode is selected. In manual mode, the MOVETRACK app can only find your location when you touch the  button.

## 7. **Is my MOVETRACK waterproof?**

This device has an IP67 rating, meaning it is resistant to splashing water. Do not wear your MOVETRACK whilst immersed under water for extended periods, for example whilst swimming, diving or bathing.

## 8. **What do you use my personal data for?**

Your personal data will not be used for advertising purposes, unless you have given us your express consent. Moreover, we will not transfer your personal data to any third parties without your express consent. The transfer of personal data to public institutions and public authorities that are entitled to receive such information, will only be carried out to the extent required by law or if we are obliged to do so by virtue of a court order or court ruling. If we commission third parties to provide certain

services for us, such third parties will only have limited access to personal data, insofar as this is necessary to provide such services. Such third parties are bound to comply with the applicable data protection laws and our Privacy Policy while processing personal data.