

Summary :

According to the EU Data Act, before concluding a purchase, rental or leasing contract, the user must be provided with at least the following information in a clear and understandable manner (cf. Article 3 (2) and (3) DA):

- a. the type, format, and estimated amount of product data that the connected product can generate;*
- b. whether the connected product is capable of generating data continuously and in real time;*
- c. whether the connected product is capable of storing data on a device or a remote server, including, if applicable, the intended storage period;*
- d. the indication of how the User may access, retrieve or, where applicable, delete the Data, including the technical means for doing so, as well as the relevant Terms of Use and Quality of Service.*

Required Pre-Contractual Information (per Article 3(2)–(3) of the EU Data Act) – Connect Z

a. Type, Format, and Estimated Amount of Product Data

- **Type of Data Generated:**
The connected product collects operational data such as operational state, system diagnostics, error logs, and user interaction records.
- **Data Format:**
All data is generated in structured JSON format, and can be exported in industry-standard formats for interoperability.
- **Estimated Data Volume:**
Depending on usage, the product generates approximately 2 MB of data per day (≈60 MB/month).

b. Real-Time and Continuous Data Generation

- The product is capable of **continuous** and **real-time** data generation and transmission when powered and connected to the application.
- Data is updated every 5 seconds and streamed to the application for real-time control. The application keeps user account data locally and saves it to our cloud

service. In this way, the user can use our products on multiple smartphones and tablets.

c. Data Storage Location and Retention Period

- **Local Storage (products):**
Yes – up to 119 KB of data can be stored on the device's internal memory (encrypted).
Local data is retained until **factory reset**.
 - **Local Storage (application):**
Yes – up to 1.2 KB per bulb until application / user account deletion
 - **Remote Storage (Cloud):**
Yes – data is transmitted to secure US-based cloud servers (ISO 27001 certified).
Retention Period: until account deletion; actionable by the user in account settings.
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d. User Access, Retrieval, Deletion and Terms

- **How to Access the Data:**
Users can access and view their data through the product's mobile app using secure login credentials.
- **How to Retrieve the Data:**
Data export is available on demand manually via "Customer Service".
- **How to Delete the Data:**
Users can delete all or part of their data via "Customer Service". Deletion requests regarding the user account are processed within a month. Some data may be retained in backup process and will be deleted within 6 months.
- **Technical Means:**
Access requires user authentication (email + password).
- **Terms of Use and Quality of Service:**
Full Terms of Use, including service level commitments (uptime $\geq 99.5\%$), data handling procedures, and user rights, are available at:
https://www.eglo.com/fr/protection_de_donnees