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Eufy EufyCam 2C Wireless Camera Set



Eufy EufyCam 2C Wireless Camera Set

WIRE-FREE HD SECURITY CAMERA SET

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For HomeBase 2 installation



HomeBase 2
(T8010)



Power Adapter
for HomeBase 2



Ethernet
Cable



Metal Pin
for Resetting

For eufyCam 2C installation



eufyCam 2C
(T8113)



Micro-USB
Charging Cable



Mounting
Bracket

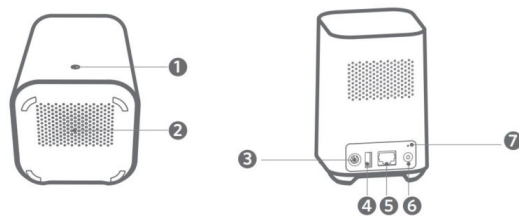


Mounting Screws
and Anchors

- Camera quantity and accessories vary by bundle package.

PRODUCT OVERVIEW

HomeBase 2



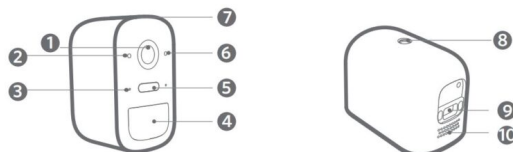
- Status LED
- Speaker
- Power port
- USB port
- Ethernet port

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- SYNC/ALARM OFF button
- Reset button

eufyCam 2C



- Microphone
- Motion sensor
- Spotlight

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- Status LED
- SYNC button

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- Mounting hole
- Charging port
- Speaker

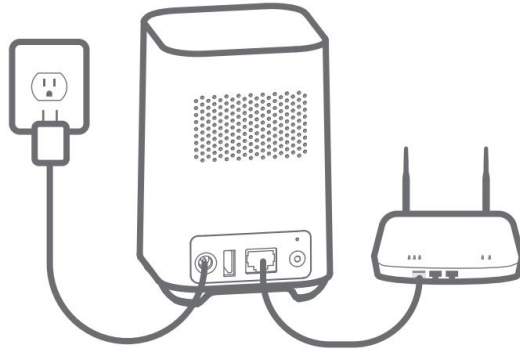
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CONNECTING THE HOMEBASE 2

Connecting the HomeBase 2 to the Internet





- The LED indicator turns to blue (this may take up to 1min) when HomeBase 2 is ready for setup.

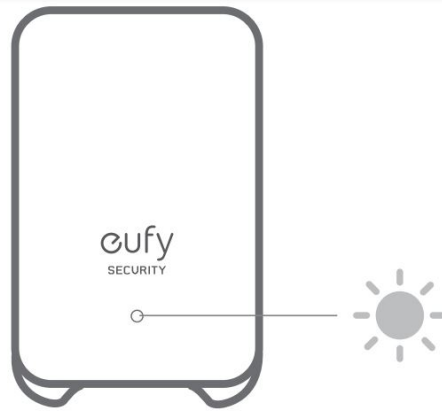
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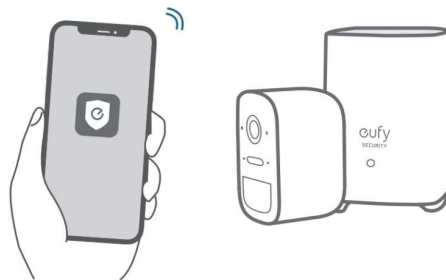
SETTING UP THE SYSTEM

Getting the App and Setting up the System

- Download the Eufy Security app from the App Store (iOS devices) or Google Play (Android devices).



- Sign up for a Eufy Security account, then follow the onscreen instructions to complete the setup.



MOUNTING THE CAMERA

Find a Good Mounting Spot

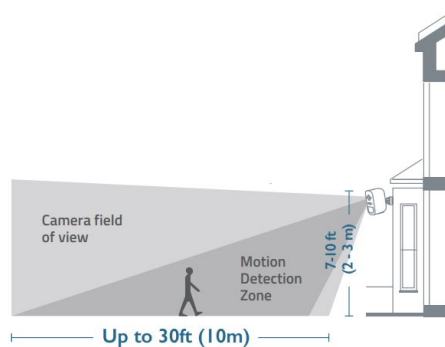
Use the “Mounting Guide” function, found at the end of the setup process or under Camera Settings > Mounting Guide, to test the wireless signal strength of eufyCam 2C at the location you wish to mount the camera. Move the camera as close to the HomeBase 2 as possible if the wireless signal strength is poor.





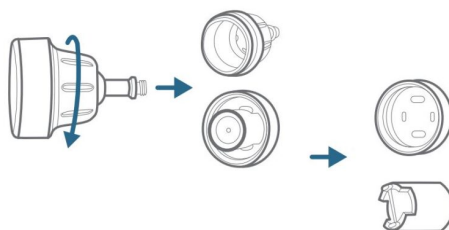
Height and Location

- Hang eufyCam 2C 7-10 ft (2-3 m) above the ground. This height maximizes the detection range of the motion sensor of eufyCam 2C. Avoid placing eufyCam 2C under direct sunlight.



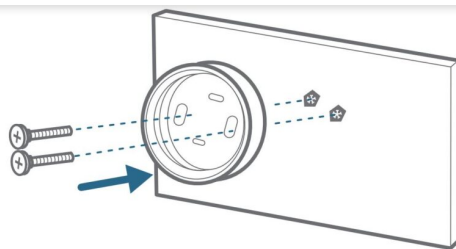
The camera can be mounted both indoors and outdoors.

- Turn the knob of the mounting bracket clockwise to loosen and disassemble it.



- Drill holes with a 1/4 inch (6.35mm) drill bit, then insert the anchors into the holes; anchors are necessary for walls that are made out of hard materials such as concrete, brick, or stucco.

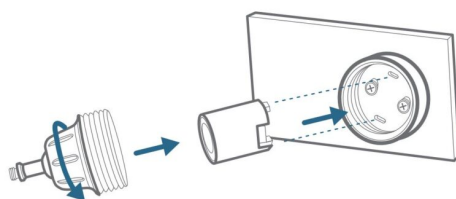




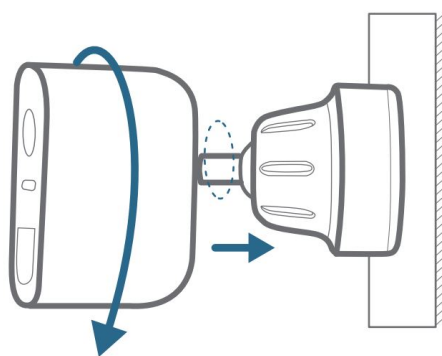
- Firmly screw the base of the mounting bracket onto the wall. Fasten the ball knob of the bracket to the base of the bracket.

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- Tighten eufyCam 2C to the mounting bracket and adjust the viewing angle by checking the live stream feed in the Eufy Security app.



Tips:



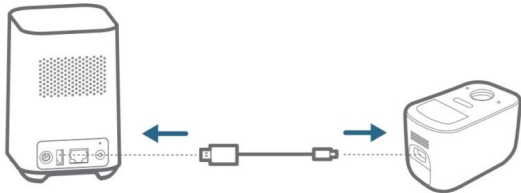
- The Homebase 2 pairs up to 16 cameras, you can repeat the steps mentioned above to add more eufy Cam 2C cameras to meet different needs of use.
- For troubleshooting, check Help on the Eufy Security app. Refer to app page for LED indicator status.

CHARGING EUFYCAM 2C

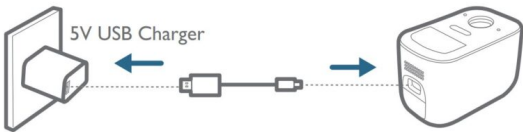
Charging eufyCam 2C

- Method 1

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- Method 2



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LED indication	Charging: Steady red
	Fully charged: Off
Charging time	5 hours

SATETY STATEMENT



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• • •

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

• • •

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.



This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning



the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

• • •

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult dealer or an experienced radio/TV technician for help.

• • •

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20cm.

Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

The following importer is the responsible party

Company Name: Fantasia Trading LLC

Address: 9155 Archibald ave, ste202 Rancho Cucamonga ,CA 91730, USA

Telephone: 1-[909-484-1530](tel:909-484-1530)



This product complies with the radio interference requirements of the European Community.

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Declaration of Conformity

Hereby, Anker Innovations Limited declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the declaration of conformity, visit the Web site www.eufylife.com



Due to the used enclosure material, the product shall only be connected to a USB Interface of version 2.0 or higher. The adapter shall be installed near the equipment and shall be easily accessible. Do not use the Device in the environment at too high or too low temperature, never expose the Device under strong sunshine or too wet environment.

The suitable temperature for HomeBase 2 and accessories is -10°C-45°C.
The suitable temperature for eufyCam 2C and accessories is -20°C-50°C.

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When charging, please place the device in an environment that has a normal room



It is recommended to charge the device in an environment with a temperature that ranges from 5°C~25°C. Please ensure to use only the charger offered by the manufacturer. Using unauthorized charger may cause danger and violate the authorization of the device and the guarantee article.

This charger is for indoor use only

The charger type is ASSA67W-120200, output voltage/current is 12Vdc/2A. The plug considered as disconnect device of adapter.

RF exposure information: The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

CAUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Wi-Fi Operating Frequency

Range: 2412~2472MHz ; Wi-Fi Max Output

Power: 19dBm

SUB-1G Frequency range: 866~866.8MHz;

SUB-1G Output Power: 12.4dBm

The following importer is the responsible party (contact for EU matters only)

Importer: Anker Technology (UK) Ltd

Importer Address: Suite B, Fairgate House, 205 Kings Road, Tyseley, Birmingham, B11 2AA, United Kingdom



This product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



██████████ This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device.

IC RF Statement:

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Customer Service

- Warranty
12-month limited warranty
- Call Us
United States +1 (800) 988 7973 Mon-Fri 9AM-5PM (PT)
United Kingdom +44 (0) 1604 936 200 Mon-Fri 6AM-11AM (GMT)
Germany +49 (0) 69 9579 7960 Mon-Fri 6:00-11:00
- Email Us
Customer Support: support@eufylife.com

Anker Innovations Limited.

Room 1318-19, Hollywood Plaza, 610 Nathan Road, Mongkok, Kowloon, Hong Kong



@EufyOfficial



@EufyOfficial



eufyofficial

Questions about your Manual? Post in the comments!

FAQ'S**How do I set up my HomeBase 2?**

You can set up your HomeBase 2 using the Eufy Security app, or by visiting eufy.com/setup.

What is the difference between EUFY CAM 2 and EUFY Cam 2C?

The EufyCam 2 does have two features that are superior to what the EufyCam 2C offers: longer battery life and anti-theft protection. That extra cost over the EufyCam 2C will net you double the battery life — 12 months on the EufyCam 2 versus six months on the EufyCam 2C although it'll vary depending on your settings.

What is the max range from HomeBase to the camera?

20-30ft. The actual range will vary depending on a number of factors such as the thickness of walls, obstacles inside the house, and the location of HomeBase.

How Does The Night Vision Work In Eufy Cameras?

The night vision feature on Eufy smart cameras allows users to be able to see their surveillance in pitch darkness so that they don't miss anything. They use infrared light to illuminate structures, and images in the dark.

Can eufy work without Wi-Fi?

No these don't work without WiFi. They definitely don't record if the power goes off, because the base station that stores recordings is plugged into electricity. These items record based on motion detection and do not record 24/7 but only when someone (and some animals) walk or run past it.

Can you watch eufy camera away from home?

Any device connected to the internet can be hacked, and that includes home security cameras. Wired cameras are less vulnerable than Wi-Fi cameras, and those with local storage are less vulnerable than cameras that store video on a cloud-based server. However, all cameras can be hacked.

Why is my eufy camera not picking up motion at night?

Please make sure your camera is online and the battery has power. 3. You can test the motion detection in your app and enable the motion detection button. Steps: Device Tab>"..." Icon > Camera Settings > Motion Detection.

Why is my eufy camera black and white?**Infrared Sensors Explained**

Cameras are also equipped with a sensor that can see the infrared light reflecting off people and objects in the viewing area. This creates a black and white image to the end-user.

Why is my eufy camera Green?

A solid green light on a eufy camera means there is both a local network and an internet connection.

Can wireless cameras work without Wi-Fi?

yes, wireless cameras can work without the internet, but you won't be able to access all of their features. Of course, whether or not the camera will work without the internet depends on the type of camera, how it was set up, and how it stores video.

Does eufyCam 2C Pro have an anti-theft alarm?

Sorry that the eufyCam 2C Pro doesn't have the anti-theft function. However, you can enable the camera or HomeBase alarm when the camera is triggered. Steps in the App: Security > Security Mode Setting > HomeBase Alarm.

VIDEO

0:00 / 0:20

Read More About This User Manuals...[Eufy-EufyCam-2C-Wireless-Camera-Set-Manual-Optimized.pdf](#)[Eufy-EufyCam-2C-Wireless-Camera-Set-Manual-Original.pdf](#)

References

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