Information based on European Data Act

On 12 September 2025 the European Data Act enters into force. Based on this regulation the seller/rentor/lessor/manufacturer must provide information to the user on the data connected products and the services attached to them collect in a clear and comprehensible manner. In this respect we hereby inform you as follows:

Connected product

Type of data collected by the connected product: *Any product setting (e.g. indicator, motion detection brightness), or state/measurement (e.g. signal strength, SD card capacity, temperature, motion detection, battery level)*
Format the data is stored in: *text, exportable as .xlsx*
The estimated volume of the data: < *1KB per product*
The connected product *is* capable of generating data continuously. The connected product *is* capable of generating data in real-time.
The collected data *is not (or in some cases temporarily)* stored on-device.
The collected data *is* stored on a remote server.
How long the data is stored: *7 days*

The data stored on-device can be managed and accessed via the device or the related services.
How data can be consulted: *In the Nedis SmartLife App via*: Profile – Privacy Policy Management – Export device data.
How data can be retrieved: *idem*
How data can be erased: *by sending a request to privacy@tuya.com*
The terms of use and the quality of the service (availability/speed/reliability/support): *In the Nedis SmartLife App via*: Profile – Service Agreement.

Related service

The nature of the product data that is expected to be obtained: *Any product setting (e.g. indicator, motion detection brightness), or state/measurement (e.g. signal strength, SD card capacity, temperature, motion detection, battery level)*
The estimated volume of the product data: < *1KB per product*
The collection frequency of the product data: *real time*
How product data can be accessed: *In the Nedis SmartLife App via*: Profile – Privacy Policy Management – Export device data.
How product data can be retrieved: *idem*
The collected data *is not (or in some cases temporarily)* stored on-device. The collected data *is is not* stored on a remote server.
How long the product data is stored: *7 days*

The nature of related service data that is expected to be obtained: *login-credentials*
The estimated volume of the related service data: < *1KB*
How related service data can be accessed: *In the Nedis SmartLife App via: Profile – Privacy Policy Management – Export personal information*.
How related service data can be retrieved: *idem*
Where the related service data is stored: *AWS Server in Germany*
How long the related service data is stored: *2 years after last usage*

Contact data of the data holder: *Nedis B.V., Reitscheweg 1, 5232 BX, 's-Hertogenbosch, the Netherlands, +31 73 599 10 55, gdpr@nedis.com*
The data holder *will* use readily available data itself. If so, the date will be used for the following purposes: *After permission to resolve any reported issues*.
The data holder *is* intended to allow one or more third parties to use the data. *Only to support in resolving a reported issue*.

Duration of the contract regarding the related services: *until 2 years after termination*
How to terminate the contract regarding the related services: *by sending a request to gdpr@nedis.com*

The data holder *is* the holder of trade secrets contained in the data that is accessible from the connected product or generated during the provision of a related service. [If not] The trade secret holder is: n.a.

The user can request that the data are shared with a third party and, where applicable, end the data sharing in the following manner: *gdpr@nedis.com*

The user has the right to lodge a complaint alleging an infringement of any of the provisions of the European Data Act with the Dutch Authority for Consumers and Markets.