Official English Translation (EU Data Act Compliance)

We are currently fulfilling our compliance obligations under the European Data Act. This Regulation applies to consumer electronic products with internet connectivity, and therefore also applies to our WiFi enabled dashcams. We respond to your questions as follows:

1. What types of data are stored by the device?

The product strictly adheres to the principles of data minimization and user control. We only collect data necessary for the relevant functions when you actively enable and authorize such functions:

The device only stores driving videos, G sensor triggered collision videos, and event capture images on the local SD card.

Vehicle location and driving trajectory data collected by the builtin GPS (used only for trip recording and accident positioning; users can manually turn GPS on or off).

When users register an account via the AZDome App, the email address is stored encrypted on our backend server. Users may delete their account via the APP; all related records will be permanently deleted automatically upon account deletion.

2) Purposes and legal basis of data processing

Key processing purposes (all necessary for product functions and consistent with user reasonable expectations):

Safety monitoring and accident forensics: collect image, location data to provide vehicle protection and evidence retention in case of accidents, safeguarding user property safety.

Trip management: collect location and trajectory data to provide trip recording, route query, parking location, and other services.

2. In what format is the data stored?

Video files are stored in MP4 format.

Image files are stored in JPG format.

3. Where is the data stored?

All audio, video, parking surveillance videos, images, and related log data are stored on the local SD card.

All local data is stored with encryption to prevent unauthorized access, disclosure, or tampering.

User account information is used only for AZDome App login

authentication and stored encrypted on secure servers meeting EU data security standards to strictly protect user privacy and data security.

4. How long is the data stored?

Local data: it can be deleted by the users at any time; when the SD card is full, old files are automatically overwritten in a loop.

Account information: stored from registration until the user submits an account deletion request.

5. How can users view the data?

View directly on the dashcam screen display.
View, playback, and manage via the AZDome App.
Read and view by inserting the SD card into a computer.

6. How can users access or share the data?

Users may export, copy, and share videos and logs directly from the SD card; all operations are performed autonomously by the user.

7. How can users delete data? Please provide working deletion methods.

Delete files directly on the dashcam.
Delete or clear data in the AZDome App.
Format the SD card on the device or computer.

8. Are Terms of Service and Privacy Policy available?

The company has established complete Terms of Service and Privacy Policy, which are published on the AZDome official website and in the AZDome App, fully compliant with the European Data Act and EU GDPR.