



i3 FOLDABLE
MOBILITY
SCOOTER

FULL USER MANUAL



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INTRODUCTION

Thank you for purchasing the iLiving i3 Foldable Electric Mobility Scooter. For almost 10 years now, iLiving has been creating and distributing the finest products for your home, health, and well-being. Now, iLiving introduces its newest and most advanced product to date.

The i3 scooter is designed to be comfortable, mobile, and travel-friendly. The i3 scooter easily folds up in less than a minute, features a nimble, lightweight design, and ensures that this will be the best foldable mobility scooter you've ever bought.

At iLiving, we care about creating products that foster an active and healthy lifestyle. We believe that mobility scooters should complement an on-the-go lifestyle, rather than hinder it. As such, creating a scooter that is both easy to fold up quickly and carry became our goal.

It is imperative to the safe and effective operation of your i3 scooter that you read and understand this User Manual fully in its entirety. Before using the i3 scooter for the first time, familiarize yourself with the instructions and recommendations in this User Manual. If there is anything within this User Manual which you do not understand, or if you have any questions regarding the operation or maintenance of this scooter, please contact us right away at our Customer Service Department listed below.

Customer Service Department

1-800-317-1688
M-F 9AM-5PM PST

service@ilivingusa.com



PRODUCT VIDEOS

Visit foldablescooter.com or iLivingUSA.com to view detailed product videos on the iLiving i3 Foldable Mobility Scooter.



Official iLiving i3 Commercial



Official i3 Unboxing Video

WHAT'S IN THE BOX

1. iLiving i3 Foldable Mobility Scooter
2. 2 i3 Scooter Keys
3. A/C Wall Charger
4. 1 Rechargeable Lithium Ion Battery
5. Quick Start Guide
6. User Manual

OPTIONAL ACCESSORIES

The following accessories listed below are available for purchase by contacting iLivingUSA directly, or on our website at iLivingUSA.com.



Carrying Bag/Basket



Rechargeable Lithium Ion Battery



Armrests



Deluxe Seat



Travel Bag



Portable Charging Kit



i3 Scooter Lift Kit

WARRANTY INFORMATION

The i3 Scooter comes with a three (3) year limited parts and components warranty for the frame/structure of the scooter, and a one (1) year limited parts and components warranty for the electrical components of the scooter. The battery for the i3 Scooter is only covered under warranty for six (6) months. If a problem arises with your i3 Scooter, please contact us immediately.

If a problem arises with your i3 Scooter within 30 days of purchase, we will bring in the scooter for service at no cost to you. iLiving will pay for shipping of the scooter to and from our service center and waive all fees related to parts and labor. We require a proof of purchase; please keep your purchase receipt/invoice for the scooter available.

After 30 days from purchase, and within the warranty period, you will be responsible for covering the shipping cost of the scooter to our service center. The parts and labors fees will still be waived, and once the scooter has been serviced and repaired, we will ship the scooter back to you at our cost.

We also offer an option where we send replacement parts to you directly to repair your scooter from home. Please note that under warranty, the replacement part(s) is/are free. A shipping and handling fee will apply for replacement parts. The warranty covers parts and service; it does not cover shipping/handling.

Please note that the warranty for this iLiving Scooter is non-transferrable and only applies to the original owner of the iLiving Scooter. We do not provide any warranty coverage for scooters that are re-sold as we cannot guarantee the quality or safety of the product.

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WARRANTY INFORMATION

Due to safety considerations, there are a few instances in which the warranty for the iLiving Scooter will be voided. Please note that any unauthorized changes to the design of the iLiving Scooter, as well as the use of any unauthorized parts in the repair of the iLiving Scooter will void the warranty.

Further, the warranty of the iLiving Scooter does not cover any mechanical damage due to an accident, involving the scooter with property or persons, or for any mechanical damage caused by improper use of the iLiving Scooter. Proper and appropriate use of the iLiving Scooter is necessary at all times. The following pages of this User Manual will provide detailed instructions with regards to the use, operation, and maintenance of your iLiving Scooter.

GENERAL SAFETY WARNINGS

Before you begin operating your iLiving Scooter, it is imperative that you read and understand the following health warnings, safety guidelines, and recommendations for use.

Please read and review this User Manual as often as needed.

IMPORTANT NOTICE - READ BEFORE OPERATING YOUR ILIVING SCOOTER

- Every iLiving Scooter is a little bit different. Just like with a new car, please take time to familiarize yourself with your iLiving Scooter. Take in the feel of the seat and get a sense of your surroundings while sitting on the scooter. Check to see that you understand all the functions on the scooter dashboard in front of you before beginning to operate your scooter.
- We recommend that you consult a health care professional as to the adjustments on this scooter that would best suit your individual needs. Every person's body type is different. The iLiving Scooter should be adjusted to fit your individual needs and to ensure the smoothest and most comfortable ride possible.
- Before attempting to operate your new iLiving Scooter for the first time, you should take the time to read and understand how to safely operate your iLiving Scooter. If you need additional information, please contact us at any time.
- Have someone help you practice reaching, transferring to, and/or bending towards the iLiving Scooter until you are comfortable doing these actions safely on your own.
- It is important that you familiarize yourself with the areas where you plan on using the iLiving Scooter. As much as possible, check for potential hazards in these areas and learn how to avoid terrain that may be unstable or uneven. Unstable/uneven terrain will increase the risk of your iLiving Scooter tipping over.

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GENERAL SAFETY WARNINGS

IMPORTANT NOTICE - READ BEFORE OPERATING YOUR iLIVING SCOOTER

- The iLiving Scooter is intended for one person only. There should never be additional persons riding or hanging onto the scooter or armrests while the scooter is in operation.
- The weight capacity of the iLiving i3 Scooter is 300 lbs. The scooter operator and any additional items on the scooter should not exceed 300 lbs. Exceeding the weight capacity on the scooter will likely cause damage to the seat, frame, and fasteners, leading to scooter failure.
- Exceeding the weight limit will void the warranty.
- Whenever your scooter is parked or idle, please power down the scooter. This action serves several purposes. By powering down the scooter, you can prevent the scooter from moving forward or backward as a result of accidental contact with the throttle lever and/or interference from EMI sources.
- It will take some time for you, the scooter operator, to become familiar with the display functions on the dashboard of the scooter as well as the sensitivity of the throttle lever when adjusting speed and slowing to a stop.
- Never attempt to go up or down stairs or escalators on your iLiving Scooter. The scooter is not designed for that sort of operation and doing so will cause severe damage to the scooter and potential injury to you.
- The iLiving Scooter is not waterproof or water resistant. You should never use your iLiving Scooter in the rain or very wet surfaces. If your iLiving Scooter will be stored outdoors, please make sure that it is covered with a waterproof tarp to ensure that no water comes into contact with the electrical components of the scooter.

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GENERAL SAFETY WARNINGS

IMPORTANT NOTICE - READ BEFORE OPERATING YOUR iLIVING SCOOTER

- Contact with water can cause electrical malfunction and severely damage the scooter.
- Similarly, the iLiving Scooter was not designed for use in the snow, icy surfaces, sand, or on rocky and uneven surfaces that may damage the undercarriage of the scooter.
- If you feel that any of the wheels on the iLiving Scooter is losing traction, stop the scooter immediately. All four wheels of the iLiving Scooter must have traction in order for the scooter to perform properly. Otherwise, the scooter may lose control and risk tipping over.
- As with all electrical devices and electrically-powered vehicles, the iLiving Scooter may be susceptible to electromagnetic interference (EMI) from a variety of radio wave sources. Electromagnetic waves emitted from sources such as - but not limited to - TV stations, two-way radios, cell phones, radio stations, and “HAM” radio transmitters may cause the iLiving Scooter to move by itself, in an unintended direction, and/or cause the brakes to accidentally release or engage. These EMI sources may also permanently damage the iLiving Scooter’s control system.
- Electromagnetic interference from various sources vary in intensity as well as potential for effect on your scooter. Every electrically powered vehicle can resist EMI sources up to a certain intensity. This means that each electrically powered vehicle has a certain “immunity” to EMI interference. The intensity of the interfering source can be measured in volts per meter (V/m). Your iLiving Scooter has an immunity level of 20 V/m.

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GENERAL SAFETY WARNINGS

IMPORTANT NOTICE - READ BEFORE OPERATING YOUR iLIVING SCOOTER

- Electromagnetic energy rapidly gains intensity as you move close to the transmitting source. As such, certain devices are of particular concern if the iLiving Scooter is used near or around these devices. EM interference from hand-held radio wave sources are usually of the highest intensity and thus, most prone to cause damage to your iLiving Scooter's control system or affect the functions of your scooter. These hand-held sources include – but are not limited to – cell phones and CB radios. It is always a good idea to turn OFF your cell phone when you are using your iLiving Scooter.
- If you notice that your scooter is moving on its own or that the brakes release or engage unintentionally, power OFF your scooter immediately and check for potential sources of EMI interference.
- When driving your scooter up an incline, lean forward slightly in your seat and place your feet on the floorboard. Make sure your back is not on the backrest. This will correct your center of balance and reduce the risk of your scooter tipping over.

LABELS AND WARNINGS

The warning labels shown below are located on different parts of the scooter. Please pay close attention to these labels. The labels are designed to help you understand how to safely and effectively use your new iLiving i3 Foldable Mobility Scooter.



Battery Switch Label



Pinch Point
Warning Label



Free Wheel
Release Label



Do Not Drive Under Rain/ Snow &
Weight Capacity Label



Armrest Warning Label

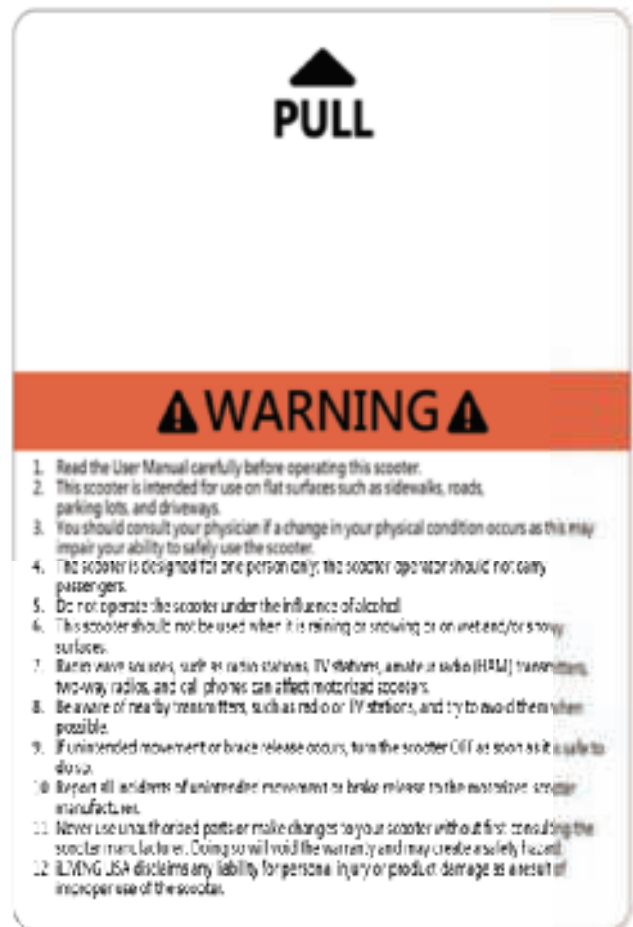


Maximum Incline
Warning Label

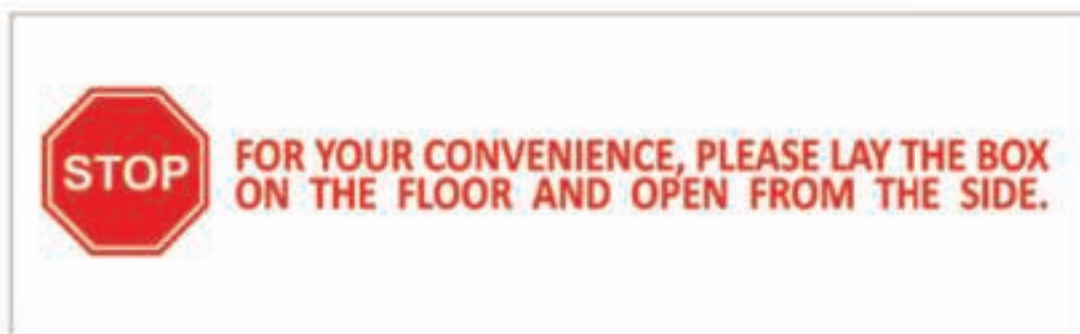
LABELS AND WARNINGS



Open Here Label



Floorboard Warning Label



STOP Warning Label

UNBOXING

STEP

1



STEP 1:

Cut the iLiving i3 Foldable Mobility Scooter's box open with a pair of scissors or a box cutter. Be sure to open the top of the box so that the scooter is sitting in the upright position.

STEP

2



STEP 2:

Lie the box flat on its side so the scooter wheels face the ground. The handle bars should be at the top edge of the container.

STEP

3



STEP 3:

Grab the scooter by the handlebars and pull outwards so that the scooter slides along the plastic rails on the side of the box. Remove all plastic and cardboard packaging on the scooter.

KNOW YOUR i3 SCOOTER

i3 SCOOTER DIAGRAM (FRONT)



DIAGRAM LEGEND

A	Control Console	H	Front Tire
B	Tiller - Variable Positions	I	Back Seat Rest
C	Tiller Height Adjustment Levers	J	Optional Armrest
D	Release Lever	K	Premium Cushioned Seat
E	Tiller Angle Adjustment Knob	L	Floorboard Pull Handle
F	Front Chassis Cover	M	Storage Compartment
G	Headlight		

KNOW YOUR i3 SCOOTER

i3 SCOOTER DIAGRAM (BACK)



DIAGRAM LEGEND

- A** Battery Selection Switch
- B** Battery Charging Port
- C** Rear Safety Light
- D** Back Tire
- E** Battery Compartment

- F** Free-Wheel Release Switch
- G** Horn ON/OFF Switch
- H** Brake Light
- I** Anti-Tip Wheels

KNOW YOUR i3 SCOOTER

i3 SCOOTER DIAGRAM (CONSOLE)



DIAGRAM LEGEND

- | | | | |
|----------|-----------------------|----------|------------------------------|
| A | Error Code Analyzer | E | Battery Status Display |
| B | Steering Wheel Handle | F | Speed Control Dial |
| C | Horn Button | G | Scooter Keys |
| D | USB Charging Port | H | Speed Control Throttle Lever |

KNOW YOUR i3 SCOOTER

i3 SCOOTER DIAGRAM (USB PORT)



DIAGRAM LEGEND

A USB Charging Port

UNFOLDING THE SCOOTER

STEP
1



STEP 1:

Press the Release Lever to unlock the i3.

STEP
2



STEP 2:

Unfold the i3 so the Floorboard lies flat. Be sure the red dot ● is within the red circle ○ before sitting on the scooter.

STEP
3



STEP 3:

Fold the Seat Cushion up to lock into place.

STEP
4



STEP 4:

Fold the Back Seat Rest up and you're set!

FOLDING THE SCOOTER

STEP
1



STEP 1:

Fold the Back Seat Rest down against the Seat Cushion.

STEP
2



STEP 2:

Pull on the Seat Release Handle to fold the Seat Cushion down.

STEP
3



STEP 3:

Pull up on the Floorboard Pull Handle and collapse the scooter. Make sure the Release Lever 'clicks' to lock in place.

BATTERY INSTALLATION

INSTALLING THE BATTERY

When you remove the iLiving Scooter from the box for the first time, you will notice a separate Accessory Box. Inside this box is the lithium battery for the scooter. The battery is not pre-installed inside the scooter due to safety issues during shipping.

Open the Accessory Box and remove the battery. Use the key to open the battery compartment and install the battery on either side of the battery compartment. You will need to push the Battery Slot Lever to the side before inserting the battery. Check that the battery is firmly locked in place. Close the battery compartment and turn the battery Selection Switch to the side that the battery is inserted to enable power from the battery.



STEP 1:

Use the key to open the battery compartment (same key used to start ignition).



STEP 2:

Locate the battery slot you wish to install the battery into.

- STEP 3 CONTINUED ON NEXT PAGE -

BATTERY INSTALLATION

- CONTINUED FROM PREVIOUS PAGE -

STEP
3



STEP 3:

Push the Battery Slot Lever to the side before inserting the battery. Check to make sure the battery is securely locked into place.

STEP
4



STEP 4:

Close the Battery Compartment and lock securely with the key.

CHARGING THE BATTERY

CHARGING THE BATTERY - INDICATOR LIGHTS

Be sure to charge your scooter battery for 6-8 hours prior to operating your scooter for the first time. While the scooter battery is charging, the light indicator on the charger will be red. When the scooter battery is fully charged, the light indicator on the charger will turn green.



BATTERY FULLY CHARGED



BATTERY IS CHARGING

CHARGING THE BATTERY - SCOOTER CHARGING PORT

To charge the battery on your scooter, check to make sure that the battery selection switch is turned toward the battery that needs to be charged.

Next, fully insert the charge head into the scooter charging port on the scooter and insert the electrical plug into a 110/120V outlet. This scooter's AC charger has a two-prong plug that plugs directly into a 120V outlet.

The charging port is located right above the left taillight. To avoid dust and dirt entering the charging port, flip the cover over the port. Use your finger to slide the cover open and closed.

Once the charging port cover is open, plug the charger head fully into the scooter's charging port securely. Next, plug the electrical head into a 120V outlet.

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CHARGING THE BATTERY

STEP
1



STEP 1:

Locate the Charging Port on the back of the scooter above the left taillight.

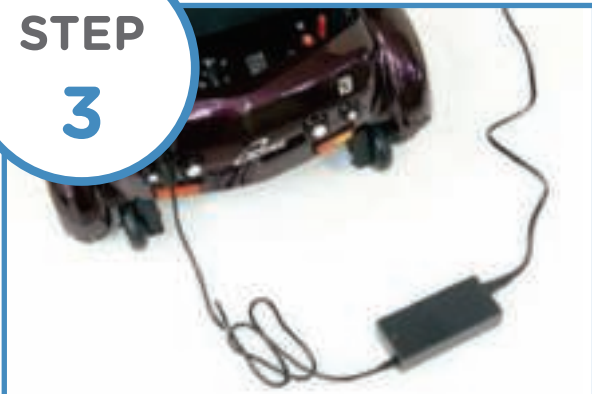
STEP
2



STEP 2:

Flip the cover of the Charging Port open. Use your finger to slide the cover aside.

STEP
3



STEP 3:

Plug the Scooter Charger head into the Charging Port.

STEP
4



STEP 4:

Plug the end of the Scooter Charger into an 120V electrical outlet.

OPERATING THE SCOOTER

CAUTION

SEAT POSITIONING

Before operating your scooter, always make sure that the scooter seat is locked in place. Failure to do this can result in serious personal injury as well as damage to the scooter.

For proper seat positioning, the red knob should be aligned within the red circle. Please refer to the images below for reference.



INCORRECT POSITIONING



CORRECT POSITIONING

When the red latch is not properly locked in place, it may look like the left image above. The red knob of the latch is not fully within the red circle. When this happens, the scooter seat is not locked in place.

As a result, if you were to sit in the seat and lean backwards, you and the scooter may tip over, potentially causing serious injury.

Please ensure that the red knob is fully within the circle as shown in right image above.

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OPERATING THE SCOOTER

OPERATING THE SCOOTER

You are now ready to begin operating your new iLiving i3 Mobility Scooter. The i3 Scooter is designed to be very user-friendly. Here are a few quick reminders to keep in mind when operating your scooter:

When driving the scooter up an incline, be sure to lean forward slightly in the seat. Do not lean backwards in the seat, as this may create an uneven distribution of weight and cause the scooter to suddenly tip over backwards.

When attempting to make a turn on the scooter, be sure to reduce your speed. Making a turn while the scooter is at maximum speed can create a risk of the scooter tipping over. Reducing speed as you turn can be accomplished in two ways:

- Gently throttling back on the speed lever
- Turning the speed adjustment knob closer to the turtle icon on the left-hand side of the speed gauge

When operating the i3 scooter, always be sure to firmly grip the handlebars with both hands. It is never safe to operate your scooter with only one hand on the handlebars as this can lead to loss of control of your scooter. Steering the scooter requires turning the handlebars to either side. You can steer the scooter in any direction while going forward or in reverse.

It is never safe to operate your scooter while it is raining or snowing. Additionally, it is not recommended to operate your scooter on any wet or icy surface. Such conditions on the road or ground greatly increase your risk of the scooter wheels losing traction and you losing control of the scooter.

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OPERATING THE SCOOTER

OPERATING THE SCOOTER

Powering on your scooter requires turning the key in the ignition. This key is the same key used to lock and unlock the battery compartment of your scooter.

The iLiving Scooter's brakes will engage as soon as you release the speed lever. Familiarize yourself with these regenerative brakes by gently releasing the speed lever. This will help you gauge the rate at which the brakes engage.

In most states, it is illegal to operate a power mobility scooter on public roads. Always be alert of other motor vehicles and pedestrians on roads, parking lots, and other venues where you may be operating your scooter.

Whenever operating your scooter at night, it is your responsibility to wear reflective clothing and/or reflective accessories so that cars, bicyclists, and pedestrians can quickly and easily see you in the dark. The iLiving Scooter features a pair of small headlights and a pair of red taillights. In addition, the iLiving Scooter is equipped with brake lights so that others can see when you are stopping. This is particularly useful at night or when operating your scooter in the dark or in low visibility conditions.

This iLiving Scooter is designed only for use on firm, even surfaces, such as concrete, asphalt, hardwood floors, and indoor flooring. Never attempt to operate your scooter on rough terrain, on or through sand, or in loose soil. The scooter wheels need to be able to easily retain traction with the ground - uneven surfaces can damage the scooter's body and axles, which can then cause you to lose control of your scooter.

When operating your scooter in reverse, constantly check to make sure your path is clear of obstacles.

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OPERATING THE SCOOTER

FREE WHEEL RELEASE SWITCH

The Freewheel Release Switch is located on the back of your iLiving Scooter to the right of the horn switch. It is the red switch behind the right rear tire of your scooter.

When the switch is perpendicular to the ground, the scooter is in **DRIVE** mode. To unlock the freewheel release and place the scooter into **NEUTRAL** mode, simply push the switch forward.

The purpose of the freewheel release switch is to allow the scooter operator to easily push the scooter forward in the case of a dead battery or uneven terrain.

When the freewheel release switch is pushed forward into the **NEUTRAL** position, it unlocks the wheels when the scooter is not in operation.

When the freewheel release switch is locked into **DRIVE** mode, the scooter's wheels will not move when the scooter is turned off.



CARE & MAINTENANCE

SCOOTER CARE AND MAINTENANCE TIPS

- Your iLiving Scooter is designed for long-lasting performance and durability. Just like with a car, taking a few simple steps toward routine care and maintenance of your iLiving Scooter will ensure its continued performance for a longer period of time.
- Make sure the battery is fully charged, and store in a cool dry place. We recommend storing the battery inside the scooter battery compartment. From time to time, check to make sure that there is no corrosion on the electrode connections of the battery and the scooter.
- The seat is made from polyurethane – a durable faux leather material. It can be cleaned with any soft, non-abrasive cloth such as a washcloth. If desired, gently dampen the washcloth before cleaning the seat.
- Never wash your iLiving Scooter with a water hose or get excessive amounts of water onto the scooter when cleaning the seat. If water gets into the electrical components of the iLiving Scooter, it can critically and permanently damage the functionality of the scooter.
- Avoid moisture from coming into contact with the electrical components of the scooter, including the control panel and battery compartment.
- The bearings, motor, and transmission of the iLiving Scooter have been permanently lubricated and sealed at the factory. No further lubrication of these parts is necessary or advised.

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CARE & MAINTENANCE

SCOOTER CARE AND MAINTENANCE TIPS

- When checking on the overall functionality of your iLiving Scooter, there are a list of items you might consider reviewing:
 - Pay attention to whether the brakes are working properly – when you release the accelerator, the iLiving Scooter should always come to a complete stop almost immediately.
 - Make sure that the red switch governing the Freewheel Release works properly. When the switch is pulled back and perpendicular to the ground the scooter is in **DRIVE** mode. When the switch is pushed forward the scooter is in **NEUTRAL** mode.
 - Always make sure the battery compartment of the scooter is closed before operating the scooter.

ACCESSORY INSTALLATION

INSTALLING SCOOTER ARMRESTS

STEP

1



STEP 1:

Locate the red line on the armrest bar. This is the MAX width line that the armrest should be installed at.

(Do not install the armrest with the red line visible outside of the bracket opening)

STEP

2



STEP 2:

Insert the armrest into the bottom of the seat bracket. Adjust the width to your preference.

STEP

3



STEP 3:

Tighten the knob on the back of the bottom seat bracket to secure the armrest into place. Repeat for the other armrest.

BASIC TROUBLESHOOTING

COMMON ISSUES AND RECOMMENDED ACTIONS

ISSUE

Scooter has no power.

RECOMMENDED ACTION

- Make sure the key is properly inserted and turned on.
- Make sure the battery is properly installed in the compartment and is charged.
- Check that the battery selection switch is turned to the correct battery.
- For scooters with one battery, make sure the switch is turned to the compartment with the battery in it.
- For scooters with two batteries, make sure the battery selection switch is turned to the battery compartment with the charged battery.

ISSUE

Scooter is turned on and battery is charged, but the scooter does not move forward or backward when I push the throttle.

RECOMMENDED ACTION

Check to make sure that the Freewheel Release Switch is not pushed forward (**NEUTRAL**). If the Freewheel Release Switch is in the **NEUTRAL** position, pull it back to set it in **DRIVE** mode.

ISSUE

Speed slows down dramatically while driving.

RECOMMENDED ACTION

Battery needs to be charged – the battery may be aging and may need to be replaced.

- CONTINUED ON NEXT PAGE -

BASIC TROUBLESHOOTING

COMMON ISSUES AND RECOMMENDED ACTIONS

ISSUE

Tiller will not stay in locked position.

RECOMMENDED ACTION

Tighten the tiller adjustment with the knob on the right-hand side of the steering column.

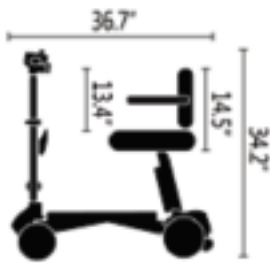
ISSUE

Misplaced scooter key(s).

RECOMMENDED ACTION

Contact iLiving at 1-800-31-1688 to order replacement key(s). Each replacement key costs \$20.00. Shipping and handling is included for all domestic U.S. addresses - additional shipping fees apply for international orders.

SCOOTER SPECIFICATIONS



colors available in :



FORWARD(High) 3.7 mph(Low) 1.8 mph
BACKWARD(High) 3 mph(Low) 0.6 mph



SUPPORT & CONTACT INFORMATION

CONTACT US

Phone

Toll-free: 1-800-317-1688
Local number: 1-650-952-2257

Email

Customer Service: service@ilivingusa.com
Alternate: sales@tlmsupply.com

Address

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Sacramento, CA 95826

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