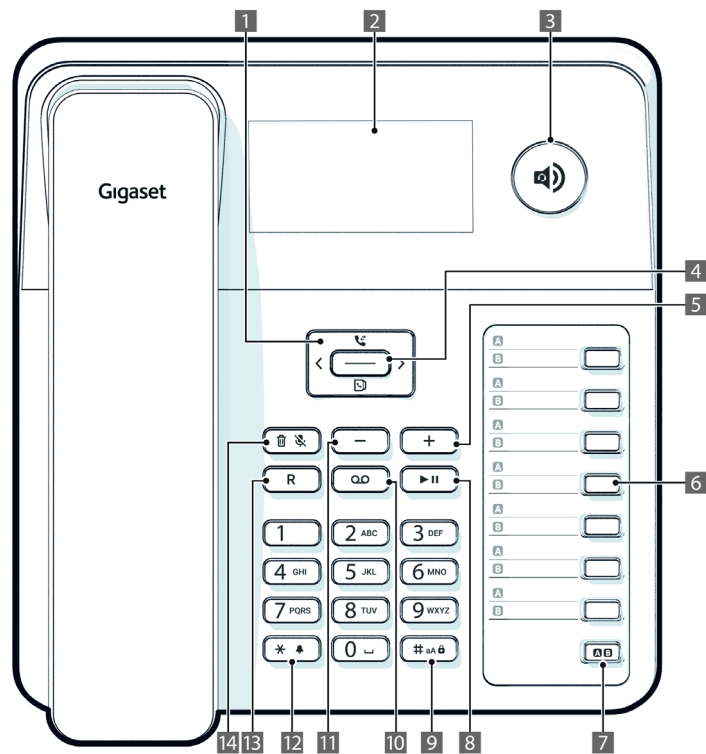


Gigaset



Overview Gigaset DESK 800A



Keys

- 1 Control key
- 2 Display
- 3 Hands-free/speaker key
- 4 Menu/OK key
- 5 Volume up key
- 6 Direct dial keys
- 7 Direct dial toggle key
- 8 Play/pause key
- 9 Hash key/lock key + upper/lower case key
- 10 Answer machine key
- 11 Volume down key
- 12 Star key + ring tone on/off key
- 13 Recall key
- 14 Mute key/delete key

LEDs



Hands-free key lights up if the call is routed through the speaker or headset. Flashes when there is an incoming call, new missed call or new voice message.



Answer machine key lights up if the answer machine is activated. Flashes if new messages are received.



Read the user guide carefully and observe the information on using your telephone. Retain this user guide for later use. Only use the jacks and leads supplied.








Proper use

Your Gigaset DESK 800A telephone – referred to as the ‘telephone’, is suitable for making and receiving calls within a telephone network. Your telephone is only suitable for private use in enclosed indoor spaces.

Any other use is not permitted.

Unauthorised changes or modifications are not permitted.

Safety information

-  Only connect the connecting lead to the intended telephone socket.
-  Do not touch the plug contacts with pointed or metallic objects.
-  Do not pull your telephone by the cables to protect the telephone and the cables from damage.
-  Do not use your telephone in potentially explosive environments, such as paint shops.
-  Your telephone is not splash-water protected. Do not install it in wet rooms, such as bathrooms or shower rooms.
-  Only use the power adapter indicated on your telephone. Whilst charging, the power socket must be easily accessible.
-  Do not use your telephone if the display is cracked or shattered. Shattered glass or plastic can cause injuries to the hands and face. Have your telephone repaired by the Service department.
-  Please decommission defective telephones or have them repaired by the Service department as they could disrupt other mobile services.

Your telephone has a permanent memory. Delete all personal data from your telephone before disposing of your telephone or giving it to a third party. If you give your telephone to someone else, make sure that you also give them the user guide.

Checking the package contents

Check the package contents of your telephone before you start to use it.

- ◆ Handset
- ◆ Base
- ◆ Stand
- ◆ RJ11 connecting cable
- ◆ Country-specific adapter (only in Germany and Austria)
- ◆ Handset cable
- ◆ Power adapter
- ◆ User guide

Contact our Customer Service if anything is missing or damaged (→ p. 25).

Insert strips

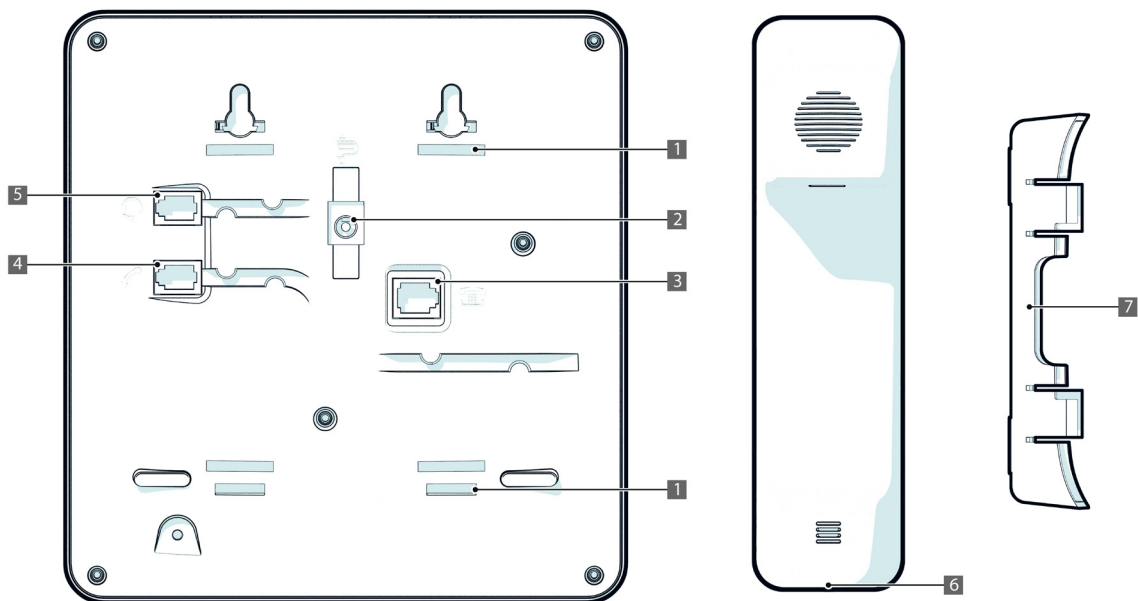
Blank insert strips for the direct dial keys can be found online at: www.gigaset.com/manuals






Information on use

Recommended installation of your telephone

- ◆ Route the connecting lead where it will not cause accidents.
- ◆ Position the telephone on a non-slip surface.
- ◆ Protect your telephone from moisture, dust, corrosive liquids and vapours.
- ◆ Do not expose your telephone to direct sunlight or other sources of heat.
- ◆ Operate at temperatures of between +5°C and +40°C.
- ◆ Maintain a distance of at least one metre between your telephone and radio equipment, e.g. radio telephones, radio paging equipment or TV sets. Otherwise, telephone communication may be impaired.
- ◆ Do not install your telephone in dusty rooms as this can limit the service life of your telephone.
- ◆ To clean, wipe with a damp cloth or antistatic cloth – never use a dry cloth (risk of electrostatic charge and discharge) or corrosive cleaning agents.
- ◆ Furniture lacquer and polish can be adversely affected by contact with parts of the devices (e.g. feet).

Connecting the telephone



- ▶ Insert the short end of the spiralled handset cable into the socket in the handset (6) and the long end into the socket (4) marked  on the base of the device.
- ▶ Guide the handset cable through the corresponding cable channel (4) and the cable channel under the socket (3) marked .
- ▶ As an alternative, you can connect a headset to the socket (5) marked .
- ▶ Insert the telephone cable into the telephone connection socket (the connector is country-specific) and the other end into the socket (3) on the base of the device marked .
- ▶ Connect the power adapter to the socket (2) marked , guide upwards through the recess and connect to the socket.

- ▶ Insert the stand (7) into the holder (1) at the top. You will hear the stand (7) click into place.

Your telephone is now ready for use.

Note:

The telephone will only work if it is connected to mains power.

Wall mounting

⚡ Warning! Danger of death from electric shock or gas explosion! When installing, pay attention to the presence of electricity cables and gas pipes in the wall. Take care not to accidentally damage electricity cables or gas pipes.

This telephone is only suitable for a maximum installation height of 2 m.

- ▶ Drill two holes in the wall a horizontal distance of approx. 71 mm apart and insert two suitable screws (not supplied).
- ▶ Insert the stand (7), rotated by 180°, into the lower holder (1) on the rear of your telephone. This improves the legibility of the keys and the insert strip.
You will hear the stand (7) click into place.
- ▶ Mount your telephone on the projecting screw heads.

Using the telephone

The keypad and the display are available to operate your Gigaset DESK 800A and view its functions and menus. In addition, the display menu together with the control key provides access to the configuration and use of the many functions of your telephone. All usage options are described in the user guide.

Display

Depending on the operating situation, the display shows different information, such as the date and time. You can set the date and time and the format in which it is displayed (→ p. 11).



- 1 Toolbar: Status indicator; date and time (depending on the operating situation)
- 2 Time (in idle); call duration, telephone numbers, settings (depending on the operating situation)
- 3 Date, missed calls (in idle); menu selection, options, names (depending on the operating situation)

Display symbols

- Shows the number of an entry in the call list. Displays the number of missed calls when the telephone is in idle mode.
- Answer machine activated. Lights up if the answer machine is activated.
- New missed call.
- New voice message on the answer machine.
- Telephone directory open.
- Key lock activated.
- Ring tone is turned off or 'VIP only' is set.
- Mute mode activated.



Headset is being used during a call.



Lights up if the direct dial keys are toggled.



Lights up if ring tone mode is set to 'VIP only'.

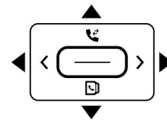
Lights up in the event of an incoming, outgoing or ongoing VIP call.

Lights up when on a VIP contact in the telephone directory or in the call list.

Display language

English is set as the default language on delivery. Other languages are available. They can be changed if required (→ p. 11).

Control key



The telephone's functions are activated and the menu is navigated using the control key. The functions offered depend on the operating situation.

When the telephone is in idle:

- Opens the call list.
- Opens the telephone directory.
- Opens the redial list.

In menus and lists:

- Scrolls one entry upwards/downwards.
- Menu: one level up, exits the menu. List: exits.

- Opens the sub-menu/context menu.

When changing settings:

- Exits the settings menu.

When editing numbers:

- Inserts a pause.

When editing entries/changing settings:

- OK key:** Saves the entry or adopts the selected settings.

Telephone number entered or direct dial key pressed:

- Dials the telephone number.

Writing and editing text

Text entry



Enter names and numbers with the keypad.

Multiple letters, numbers or characters are assigned to each key between **1** and **9** (WXYZ) and **0** (), ***** () and **#** (). The entry of a specific character is carried out by pressing the corresponding key multiple times.

You will find a table of applicable characters in (→ p. 23).

Deleting/correcting characters






Press the control key to delete the character to the left of the cursor.

Step-by-step instructions for menu operation

The user guide contains individual steps that are required for menu navigation in abbreviated notation, e.g.:

OK → **Audio settings** → **Speaker Volume**

The arrow → means:

Scroll to the function using the control key , then press the **OK** key . Then press the **OK** key  again to select the menu.

Detailed explanation of the example above:



Press the menu key.



Use the control key to scroll to **Audio settings**.





Press the **OK** key.



Use the control key to scroll to **Speaker Volume**.



Press the **OK** key.

If a sub-menu then opens, use the control key  and **OK** key  to scroll.

Menu

Many of the functions of your telephone are displayed in a menu that consists of several levels. The main menu and sub-menu functions are shown in lists.

Main menu (first menu level)

To open the main menu:



Press the menu key.

The menu functions and sub-menu functions are displayed in the lower display line.



Sub-menus

To access a function in the sub-menu:




Scroll to the function with the control key, press the **OK** key (you can use the same method to access the next level of the sub-menu).

The function to be set appears in the final selection of a sub-menu. An asterisk to the right indicates the current setting.

You can change the current setting here after pressing the **OK** key . Press the **OK** key  to save the settings.

Back (without storing), exiting the menu

Certain settings on your telephone must be completed with the **OK** key  for them to be permanently available.




You can use the control key  to return to the next menu level up without saving the setting.

Memory prompt when exiting certain menu items:



Query: **Save?** appears.



 /  Confirm by pressing the **OK** key or cancel by pressing the control key .

Telephone directory, call list and redial list

The telephone directory, call list and redial list can be opened using the menu or keys.

Using the menu

- ▶ Select **Call list** or **Phonebook** or **Redial** in order to open the desired list.



Press the menu key.




Scroll to **Call list** or **Phonebook** or **Redial** with the control key.




Confirm with the **OK** key.

Using keys




Open the call list with the control key .





Open the telephone directory with the control key .





Open the redial list via the control key .

The most recent entry in the list appears in the display.

- ▶ Scroll to the desired entry with the control key  and press the **OK** key  to open the context menu.

Making/receiving calls

In addition to using the handset for calls, you can also use the speaker (hands-free function). In the following instructions, the symbol  also always stands for .


Dialling telephone numbers with the keypad



Raise the handset, dial the telephone number.

or...



Dial the telephone number. Incorrectly entered numbers can be deleted with  and then re-entered.



Press the speaker key  or raise the handset. The number is dialled after 1 second.

The duration in minutes and seconds is shown on the display during the call.

Switching the hands-free function on/off

This telephone allows you to make calls and implement settings with the handset replaced (hands-free). The optimum speaking distance from the microphone is approx. 50 cm.

Switching on during a call using the handset



Press the speaker key.

Note:

You can replace the handset with the speaker key pressed.

Switching on before dialling



Before dialling: Press the speaker key.

Switching off hands-free



Raise the handset during the call or press the speaker key.

Note:

The microphone in the handset is switched off if the speaker key is pressed. Only the hands-free microphone in the telephone remains on.

You can replace the handset with the speaker key pressed.

Muting the microphone


You can switch off the microphone in your telephone's handset, in which case the person you are talking to will no longer hear you.



During a call: Press the mute key.



To reactivate the microphone, press the mute button again.

Once your telephone has been muted, this is indicated on the display with the  symbol.

Switching off the microphone and speaker

You can also switch off your speaker, in which case you will no longer hear the person you are talking to.



Press the menu key.



Use the control key to scroll to **Audio settings**.



Confirm with the **OK** key.



Use the control key to scroll to **Mute mode**.



Confirm with the **OK** key.



Select **Mic&Spk. Off** with the control key.



Confirm with the **OK** key.

Conversation ongoing



Press the mute key.


Dialling from the call list

The call list contains the telephone numbers of the last 50 incoming calls.

Prerequisite: Telephone number display is possible for incoming calls (→ p. 15).

If the number is saved to the telephone directory, the accompanying name is also displayed, if present.



Open the call list with the control key .



Select the telephone number or name.

Either...



Raise the handset.

or...



Press the speaker key.

or...



Open the context menu.



Select **Call back** and initiate the call using the speaker with the **OK** key.

Raise the handset to make the call using the handset.

Last number redial

The last dialled telephone numbers (max. 32) are automatically saved. You can dial these telephone numbers from the redial list and call them again:

Dialling from the redial list



With the handset replaced: Press the redial key.



Scroll to the desired telephone number with the control key.

Either...



Raise the handset.

or...



Press the speaker key.

or...



Open the context menu with the **OK** key.



Select **Dial number** with the control key.



Press the **OK** key or press .

The number is dialled after 2 seconds. Raise the handset to conduct the call with the handset.

Deleting a dialled telephone number



With the handset replaced: Press the redial key.



Scroll to the desired telephone number with the control key.



Open the context menu with the **OK** key.



Select **Delete entry** with the control key. Prompt: **Delete?** appears.



Confirm with the **OK** key.

Dialling with the direct dial keys



Raise the handset.



Press the direct dial key.

or...



Press the direct dial key.



Raise the handset.

or...



Press the direct dial key.



Press the speaker key.

The number is dialled after 2 seconds. Raise the handset to conduct the call with the handset.

or...



Press the speaker key.



Press the direct dial key.

The number is dialled immediately. Raise the handset to conduct the call with the handset.

or...



Press the direct dial key.



Press the **OK** key.



Scroll through the list to **Dial number** with the control key.



Confirm with the **OK** key.

Dialling with the telephone directory



→ **Phonebook**



Scroll through the list to the desired name with the control key

(you can also use the number keys to enter the first letters of the name, then scroll with if necessary).



Raise the handset or press the speaker key. The number is dialled after 2 seconds.

or...



Press the **OK** key.



Select **Dial number** in the menu.



Press the **OK** key.

The telephone number is dialled.

Incoming calls

Incoming calls are signalled by the ring tone and shown on the display.

With telephone number display (→ p. 15), you can see the telephone number on the display.

The name is also displayed for callers who are saved to the telephone directory.

If the caller is a VIP contact (→ p. 13), the VIP symbol lights up in the display and the VIP ring tone signals the call.

Accepting a call



Raise the handset.

or



Press the hands-free key to route the call through the speaker.

Saving telephone numbers

Pauses can be saved by pressing (not at the first digit of the telephone number).

After the 14th digit, any subsequent digits on the display are shifted from right to left.

Saving to the telephone directory

You can save 200 names with telephone numbers in the telephone directory.

→ **Phonebook** → **New entry**



Enter the telephone number to be saved (max. 32 digits). You can delete incorrectly entered digits from right to left by pressing the control key .



Press the **OK** key.



Enter the name (special characters → p. 23).

Press once to switch from upper case to lower case. Press twice to enter the digits. You can delete incorrectly entered letters from right to left by pressing .



Press the **OK** key.



Use the control key to select **VIP mode On** or **Off**.



Press the **OK** key.

Prompt: **Save to PBK?** appears.



Confirm with the **OK** key.

Saving to a direct dial key

You can save frequently used telephone numbers or functions to the seven direct dial keys.



Press the direct dial key you wish to save the number to.



Press the **OK** key.



Navigate to the **Edit entry** option with the control key.



Press the **OK** key.



Enter the telephone number to be saved (max. 32 digits). You can delete incorrectly entered digits from right to left by pressing the control key .



Press the **OK** key.



Enter the name (special characters → p. 23).

Press once to switch from upper case to lower case. Press again to enter digits.

You can delete incorrectly entered letters from right to left by pressing the control key .



Confirm with the **OK** key.

or...

While creating the entry in the telephone directory, and at the prompt **Save to PBK?**:



Press the direct dial key.

Saving from the call list or redial list



In the call list (→ p. 6), press the control key until the desired telephone number appears on the display.



Press the **OK** key at the selected entry.



Select **Save number** in the menu and press the **OK** key.


Then, save the telephone number to the telephone directory or to a direct dial key.

Using the telephone directory

You can save up to 200 entries to the telephone directory of the Gigaset DESK 800A (max. 32 digits for the telephone number).



You can use the telephone directory to initiate a call (→ p. 8), create new entries (→ p. 9) and manage and change entries.

You can manually enter telephone numbers and names or transfer them from the call list (→ p. 9). You can also give VIP status to a telephone number.

The  symbol is shown on the display if the telephone directory has been opened. The number as well as the name of the entry will also appear on the display. If this entry is a VIP contact, the **★VIP** symbol lights up on the display.

Opening the telephone directory

In idle:

 Press the control key .

or


 → Phonebook

Searching for an entry

In idle:

 Select an entry.

or

 Enter the letters. The first entry starting with this letter is displayed.

Editing entries in the telephone directory



 → Phonebook

 Scroll to the desired name with the control key.

 Press the **OK** key.

 Select **Edit entry** in the menu.

 Press the **OK** key.


 Edit the number. You can delete incorrectly entered digits from right to left by pressing the control key .


 Press the **OK** key.



Edit the name.

Note:

Press  once to switch from upper case to lower case.

Press  again to enter digits.



Press the **OK** key.




Use the control key to select **VIP mode On** or **Off**.




Edit entry: Press the **OK** key.

Note:

You can switch between entering a name and entering a number by using .

Deleting telephone directory entries

 → Phonebook



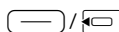
Use the control key to select the entry to be deleted.




Press the **OK** key.




Select **Delete entry** with the control key. Prompt: **Delete?** appears.



Confirm by pressing the **OK** key or cancel by pressing the control key .

Deleting the entire telephone directory

 → Phonebook



Use the control key to select any entry.




Press the **OK** key.



Select **Delete all** with the control key. Prompt: **Delete all?** appears.



Confirm by pressing the **OK** key or cancel by pressing the control key .



Using the call list (CLIP)

Incoming calls are saved if the number is transmitted (→ p. 15). Up to 50 entries are saved. The oldest call is automatically deleted when there are more than 50 calls. If the caller's name is transmitted, it is displayed. If the name is stored in the telephone directory, the telephone directory name is displayed.



In the call list, you can

- ◆ scroll through the displayed telephone numbers,
- ◆ delete entries,
- ◆ save telephone numbers from the call list to a direct dial key or to the telephone directory (→ p. 9),
- ◆ dial a displayed telephone number directly.


Viewing the call list and selecting a telephone number

If the call list contains entries that have not yet been viewed, the  symbol flashes on the display. The  symbol also lights up when you are on an unread entry.

Opening the call list:

 Press the control key .

Scrolling through the call list:

 Press the control key.

Dialling a telephone number:

Either...

 Raise the handset.




or...

 Press the speaker key.

or...


 Press the **OK** key at the selected entry.

 Select **Call back** in the menu.


 /  Press the **OK** key or press . The number is dialled after 2 seconds. Raise the handset to conduct the call with the handset.




Deleting entries from the call list

Deleting an individual entry


 Scroll through the call list to the desired entry.


 Press the **OK** key.




 Select **Delete entry** with the control key. Prompt: **Delete?** appears.

 /  Confirm by pressing the **OK** key or cancel by pressing the control key .

Deleting all entries together

 Press the **OK** key in the call list.

 Select **Delete all** with the control key. Prompt: **Delete all?** appears.

 /  Confirm by pressing the **OK** key or cancel by pressing the control key .

Telephone settings


Basic settings

All basic settings are accessed via the **Phone setup** menu.


The current setting is marked at the right-hand side of the display with *.

Setting the language

Different languages are available for the display texts (**Deutsch, English, Français, Italiano**).


 → **Phone setup** → **Language**


 Select the language.



 Confirm with the **OK** key.

When the display language is changed, the language of the standard greeting on your answer machine changes at the same time.

Setting the time and date

 → **Phone setup** → **Date/time**

 Enter the date and time in the format DDMMYY HHMM, e.g. 05.02.23 15:59.

Press  or  to select the entry position.

 Press the **OK** key.

Setting the date/time format

 → Phone setup → Date/Time format



Select the desired date format and confirm with the **OK** key. Example: 31 December 2023

YYYY.MM.DD: 2023.12.31

MM/DD/YYYY 12/31/2023

DD.MM.YYYY: 31.12.2023

DD/MM/YYYY: 31/12/2023



Press the **OK** key to save the setting.



Select the time format and confirm with the **OK** key.


24h: 24-hour format

12h: 12-hour format



Press the **OK** key to save the setting.

Setting the LED on the hands-free key

You can specify when the telephone LED should flash (key ) in idle.

 → Phone setup → Speaker LED



Select the desired setting and confirm with the **OK** key.

Off: for an incoming call only

Incoming Call: for new missed calls and for incoming calls

Messages: for new voice messages not yet listened to (if receipt of messages is signalled by the network provider) and for incoming calls

On: for new missed calls, messages and incoming calls



Press the **OK** key to save the setting.

Setting the handset volume

The handset volume can be set at 3 levels and saved (as-delivered condition: level 1).

 → Audio settings → Handset Volume



Press the control key.



Press the **OK** key.

or




Press the volume up or down key.



Press the **OK** key.

Setting with the handset raised

 Press the volume up or down key.

The setting is saved. The saved volume will be used for the next call.

Setting the speaker volume

The speaker volume can be set at 7 levels and saved (as-delivered condition: level 1).

 → Audio settings → Speaker Volume



Press the control key.



Press the **OK** key.

or




Press the volume up or down key.



Press the **OK** key.

Setting when using hands-free

 Set the volume with the volume up/down key.

Setting the headset volume:

The headset volume can be set at 3 levels and saved (as-delivered condition: level 1).

 → Audio settings → Headset Volume



Press the control key.



Press the **OK** key.

or

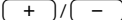


Press the volume up or down key.



Press the **OK** key.

Setting when using the headset

 Set the volume with the volume up/down key.


Setting ring tones

 → Audio settings → Ring tones

You can now set the following:

- ◆ Ring tone volume in 5 levels or "off".
- ◆ Ring tone melody; 10 melodies (as-delivered condition: melody 0).

Setting the ring tone volume

 Press the volume up or down key.


Setting the ring tone melody

 Press the control key.

 Press the **OK** key.

Setting when the telephone is ringing

Before raising the handset:

 Press the volume up or down key.

The last set value is saved.

Setting the VIP melody


You can set one of the ring tones as **VIP Melody**. When you have assigned a telephone number in the telephone directory **VIP mode** status (→ p. 10), an incoming call from this telephone number will be indicated with the **VIP Melody** ring tone.

 → **Audio settings** → **VIP Melody**

 Select the desired ring tone with control key



Default setting: VIP melody 2

 Set the volume for the current ring tone.

 Press the **OK** key to save the setting.


Setting the ring mode



If you do not wish to be disturbed, you can switch off the telephone's ring tone. The three following optional settings are available: **All tones off**, **VIP only** (see above), **All tones on** (default setting).

 → **Audio settings** → **Ringer mode**


 Select the desired setting.

 Confirm with the **OK** key.



With setting **All tones off**, the ring tone is switched off entirely and the  symbol is shown on the display.

With the **VIP only** setting, when your telephone is in idle mode the symbols  **VIP** and  are shown on the display and the phone will only ring if you are called by VIP contacts.

Switching the ring tone on/off using the key


 Press and hold the key to switch the ring tone off and back on.

Note:

When **VIP only** is set, pressing the  button activates the **All tones off** setting. Pressing the  button again switches all ring tones back on.

Setting the area code

If necessary, you can change the default setting for the saved area code for your connection which is saved in the telephone. The number saved here is then used to display only the number of the person calling without area code in the call lists, provided that they have the same area code.

 → **Phone setup** → **Area code**

The default number is displayed.




Enter the new area code (max. 6 digits).



Confirm with the **OK** key.

Setting screen lighting

 → **Phone setup** → **Screen timeout**

You can set whether the screen should enter sleep mode after a certain period of time or remain on continuously.

Security settings

Note:

If you have changed the PIN, you must enter it again to access the **Security** menu.

Switching key lock on/off

The telephone can be locked to prevent dialling. Only a set emergency number can be dialled. Incoming calls can still be answered.

Switching telephone lock on

 → **Security**



Select **Key lock** in the menu.



Press the **OK** key.

If you have assigned your own PIN



Enter the PIN.



Press the **OK** key.

Switching telephone lock off


 Press the hash key.



Enter current PIN.



Press the **OK** key.

Once key lock has been switched on, it is indicated on the display by the  symbol and the note **Key lock**.

Note:

As an alternative, switch key lock on by pressing and holding


 **# 00 0**

Saving/deleting the emergency number

The saved emergency number can also be dialled when the telephone is locked. Two numbers (110 and 112) are preset and cannot be changed.


You can save an additional number.

 → **Security**

 Select **Emergency** in the menu.


 Press the **OK** key.

Saving

 Enter the desired emergency number (max. 32 digits).


 Press the **OK** key.

Deleting

 You can use the control key to delete the emergency number digit by digit from right to left.

 Press the **OK** key.

Switching one-touch call (baby call) on/off


If a telephone number is set for one-touch call, it is dialled automatically when you raise the handset (or press ) and then press any number key.

You cannot dial another number, but you can answer incoming calls.

 → **Security**

 Select **Direct call** in the menu.


 Press the **OK** key.

 Enter the one-touch call number (max. 32 digits).

 Press the **OK** key.

Switching off

 Press the menu key.

 Enter the PIN.

 Press the **OK** key.

Changing the PIN

You need the PIN to access the answering machine remotely and to switch off one-touch calling. If you have set your own PIN, you will also need it to switch key lock on and off and to access the **Security** menu.

Note:

The default PIN is 0000.


 → **Security**

 Select **Change PIN** in the menu.

 Enter a new PIN (4 digits).

 Press the **OK** key.

 Repeat the new PIN.

 Press the **OK** key.


The new PIN has been set.

Resetting the telephone to factory settings

You can reset the telephone to its factory settings.

 **1** **2 ABC** **5 JKL**

Initiate the function.

 **0** **4 GH**

0: Reset all settings;

1: Reset direct dial keys only (→ p. 9);

2: Delete only PABX (→ p. 15);

3: Reset network services only (→ p. 16);


4: Delete redial list (→ p. 8).

 Press the **OK** key.

The device must be disconnected from the mains for the settings to be applied.


Blocking numbers

You can block calls to specific dialling codes (e.g. chargeable codes), max. 3 numbers with 5 digits each.

 → **Security** → **Call block**

 Select **Call block 1** (or 2 or 3).

 Confirm with the **OK** key.


 Enter the number you wish to block.

 Confirm with the **OK** key.


Operation with PBX/routers

Entering/deleting trunk codes

If you operate your telephone on a PBX, you may have to store one or more trunk codes (PABX). A dialling pause is automatically set with the PABX. You can save up to 3 PABX.


 → **Phone setup** → **PABX code**

 Select PABX 1, PABX 2 or PABX 3.



 Confirm with the **OK** key.

You can edit the PABX as follows:

Entering a PABX :

 Enter a one to three-digit PABX.

Deleting PABX :

 You can use the control key  to delete the PABX one character at a time from right to left.

 Press the **OK** key.


Changing the dialling mode

The telephone supports the following dialling modes:

- ◆ Tone dialling
- ◆ Pulse dialling

Depending on your PBX, you may need to change your telephone's dialling mode or the flash time (default setting: tone dialling)


Setting the consult key flash time


During an external call, you can hold a consultation or transfer a call. To do this, press the consult key . Further operation depends on your PBX.

The flash time (interrupt time) of the consult key is preset as follows for use of features on **public** telephone systems:

Germany:	270 ms
Austria/Italy/France:	90 ms

When connecting to **private** PBX, you may need to change the flash time (e.g. 90 ms). Please consult the operating instructions for your PBX.

 → **Phone setup** → **Flash time**


 Select the desired flash time in the menu:
90 ms / 120 ms / 270 ms / 375 ms / 600 ms.

 Confirm with the **OK** key.


Network services of public telephone systems

Note:

Network services are functions that your network operator provides. You must order the services from your network operator. They may be country-specific (e.g. „Switching the hotline on/off“ on page 17 or “Automatic callback“ on page 17). If you require assistance, please contact your network operator. You will find a general description of the features on your network operator's website or at one of their branches.

To use the services that can be initiated with the consult key , start by ensuring that the correct flash time is set for the key.

Setting the consult key flash time

On public telephone systems, the consult key  is required for certain additional services.

Depending on the country, the appropriate flash time must be set before using the consult key (→ p. 15):

- ◆ Switzerland, Belgium, Netherlands: 120 ms
- ◆ Germany, France, Luxembourg, Portugal, Greece: 270 ms
- ◆ Austria, other European countries: 90 ms

Use of calling line identification

Under the **following conditions**, the telephone numbers of incoming calls are

- (a) shown on the display (max. the first 32 digits) and
- (b) all incoming calls are automatically saved in a call list:
 - ◆ Both your network operator and the caller's network operator offer calling line identification.
 - ◆ Both you and the caller must have ordered this service (if required) from the network operator(s).

However, if a caller has suppressed calling line identification before calling, you will see "---P---" on the display instead of the telephone number.

Up to 14 digits of a telephone number can be shown on the display. Longer telephone numbers are displayed in shortened form from the beginning of the number (e.g. the area code).

If the telephone number has been saved to the telephone directory, the assigned name is displayed instead of the telephone number.


Changing the CLIP format


With the CLIP format, you define the procedure that your Gigaset DESK 800A uses to handle the information transmitted by the network, including the telephone number, name, date and time.

The CLIP format must be set according to the country. For Germany, Austria and Switzerland, the appropriate setting is **FSK 1 & 2** (as-delivered condition = Auto). For other countries (e.g. Sweden, Norway, Denmark), the **DTMF** or **FSK 1** setting should be used if calling line identification does not work properly.

(FSK = Frequency Shift Keying)

(DTMF = Dual-Tone Multi-Frequency)


 → Phone setup → CLIP Format

 Select the format in the menu.

 Save with the **OK** key.

Accepting a waiting call


If you receive a call while already in a call, you will hear the call waiting tone in the handset. Depending on the network operator, the telephone number of the waiting call will be displayed.

You can switch between the current and waiting call by pressing the  key. This key combination may differ according to the network operator. Please consult your network operator.


Switching area code display on/off

You can set the telephone so that the area code of an incoming call is not displayed. This may be useful if you cannot see the final digits of a long telephone number on the display.



You can switch off the display for an area code (up to 6 digits).

 → Phone setup → Area code

Entering the area code:

 Enter a one to six-digit area code (without consult key).


Deleting the area code:


 You can use the control key  to delete the area code one character at a time from right to left.

 Press the **OK** key.

Deleting the 'Message available' indicator

Some network operators offer services that allow caller messages to be saved (e.g. answer machine services).

If one or more **new** messages have been left with the network operator, your network operator may be able to inform you via your telephone. This information from the network operator is shown on the display with the  symbol and the telephone number.

You can now dial the corresponding telephone number to retrieve the saved caller messages. The  symbol then turns off.


Entering/changing the number of a network service

If the preset key combinations for the network services do not match the information from your network operator, or if no key combination is preset, these can be changed or set in the corresponding network services menu.


Your network operator or manager of your PBX will notify you of the key combination, if offered.


 → NET services

 Select the network service (e.g. **Call Divert**).

 Confirm with the **OK** key.

 Select the function (**Activate** or **Deactivate**).

 Confirm with the **OK** key.

 If necessary, select the sub-function (e.g. **All Calls, No Answer**).










 Confirm with the **OK** key.

 Press the recall key.

 ...   
Enter the code for the network service.

 Confirm with the **OK** key.

Example: Call forwarding **When Busy** is activated with *67* <telephone number> #. A user entry is required at <telephone number>. Use the following key combination for the configuration:


        


Call forwarding


Switching call forwarding on

 → NET services → Call Divert → Activate

Select call forwarding type:

 Select the desired setting.


 Press the **OK** key.

 Enter the telephone number of the forwarding destination for the selected forwarding type.

 Press the **OK** key.

Switching call forwarding off

 → NET services → Call Divert → Deactivate

 Select forwarding type **All Calls, No Answer** or **When Busy**.

 Press the **OK** key.

Switching the call waiting tone on/off

The call waiting tone that is heard when there is an incoming call during another call can be switched on and off.


 → NET services → CW Signal


 Select **Activate** or **Deactivate**


 Press the **OK** key.


Switching anonymous calling on/off

If you do not want your telephone number to be displayed to the person you are calling, you can set anonymous calling for the next call on your telephone:

 → NET services → Withhold phone number

 Select **Activate**.

 Press the **OK** key.

 Dial the telephone number for the anonymous call.

Once the call has ended or the handset has been replaced, 'anonymous calling' is switched off again.

Switching the hotline on/off

A number saved in the network service is automatically dialled immediately when the handset is raised, without pressing another key.

 → NET services → Hotline

Switch on:



Select **Activate**.



Press the **OK** key.



Enter the number.



Press the **OK** key.

Switch off:



Select **Deactivate**.



Press the **OK** key.

Automatic callback

If a dialled number is busy, you can activate the automatic callback function. Your telephone will ring as soon as the line is free again. The telephone number is dialled automatically as soon as the handset is raised.

 → NET services → Ringback



Select **Activate** or **Deactivate**.



Press the **OK** key.

Switching automatic callback on

For a caller on your line to use the automatic callback function while you are on the telephone, you must switch the function on.


 → NET services → Auto recall

The function is switched on. The setting only applies for the current call. You must switch the function on again, if necessary, for a subsequent call.

Voicemail


You can switch the answer machine service on. You must request the information from your network operator.

 → NET services → Voicemail


If there is a new message for you, you will see  on the display (→ p. 16). You can listen to the message from the network operator.


Answering machine

Switch the answer machine on/off


 Press the key to switch the answer machine on.
Press the key again to switch it off.

or ...

 → **Answ. Machine** → **Status**

 Select **On** or **Off**.

 Confirm with the **OK** key.

When the answer machine is switched on, the remaining memory time is announced. The **QD** symbol appears on the display and the  key on the base lights up.

The telephone is supplied with standard answer machine greetings. These are used if you do not record a personal greeting.

Note:

Delete messages you no longer need at regular intervals so (→ p. 19) that you have enough space available for new messages.

You cannot start the playback function of the answer machine during a call.


Managing greetings

Selecting greeting mode

You can select a greeting mode for the answer machine. There are two different modes to choose from:

- ◆ **Answ.&record**: The caller hears the selected greeting and is able to then leave a message.
- ◆ **Announce only**: The caller hears the greeting but cannot leave a message.

 → **Answ. Machine** → **AM Mode**

 Select greeting mode **Answ.&record** or **Announce only**.


 Press the **OK** key.

The answer machine automatically switches to **Announce only** mode when the memory is full.


Recording your own greetings

The telephone is supplied with standard answer machine greetings for both modes. You can record your own personal greeting for both modes.


 → **Answ. Machine** → **Announcements**

 Select **Rec announce** or **Rec anc only** according to the greeting mode.

 Press the **OK** key.

 Press the **OK** key to start recording.

Say your greeting after the tone.

You can cancel recording with the control key .


 Press the **OK** key to save the recording.

Please note:

- ◆ Recording ends automatically if the maximum recording time of 170 seconds is reached or there is a pause in speech that lasts for more than 8 seconds.
- ◆ Recording stops when the memory is full. Delete old messages to free up space.
- ◆ If the recording time is shorter than 2 seconds, the greeting cannot be saved.

Listening to greetings

 → **Answ. Machine** → **Announcements**

 Select the greeting that you wish to hear:
Play announce or **Play anc only**

 Press the **OK** key.


The greeting is played back. If you have not recorded a personal greeting, the default greeting is played.

Deleting greetings

Note:

Standard greetings cannot be deleted.

 → **Answ. Machine** → **Announcements**


 Select the greeting that you wish to delete:
Del announce or **Del anc only**




 Press the **OK** key to confirm the prompt.

After deleting your personal greeting, the standard greeting for **Answ.&record** or **Announce only** is used again.

Messages

Listening to messages





New messages that you have not yet listened to are indicated by the answer machine key  flashing.

 Press the playback key to start playing back the messages.
Press  and  to set the desired volume.


Playback starts with the first new message.

The date and time and the number of messages are shown on the display.

During message playback:

 To the previous message.
 To the next message.
  Press the **OK** key or play/pause to interrupt playback and open the message context menu (→ p. 19).










Deleting messages

 Press the delete key during message playback to delete the current message immediately.

You can also delete all old messages that have already been listened to (see message context menu → p. 19).




Saving telephone numbers

While playing messages, you can save the caller's telephone number to the telephone directory or to a direct dial key.



 Press the **OK** key while playing the message. Playback is interrupted.
 In the context menu, select the **Save number** function.
 Press the **OK** key.
 Edit the number.
 Press the **OK** key.
 Edit the name.
 Press the **OK** key.
  Press the **OK** key to save the telephone number to the telephone directory or press the direct dial key to which the number should be saved.

Message context menu

While playing messages, you can use the functions of the context menu.

 Press the **OK** key while playing the message. Playback is interrupted.
 Select the function from the menu.
 Press the **OK** key.

Functions:

Continue Continue playing back messages.
Delete Message Delete the current message.
Call back Call the caller back immediately.
Repeat Message Repeat the current message.
Delete Old Delete all old messages that have already been listened to.
 Press the **OK** key to confirm the prompt.
Save number Save the caller's telephone number to the telephone directory or to a direct dial key (→ p. 19).
Speed Set the playback speed in 4 increments (0.5x; 1x; 1.5x; 2x).
 Confirm with the **OK** key.


Note:

All subsequent messages will then be played at the new playback speed until a new setting is implemented.

Exit Exit the context menu and return to idle.





Picking up a call from the answer machine


You can answer the call while the answer machine is recording a message.

 Raise.
Recording stops and you can speak to the caller.

Recording memos

As with a dictation machine, you can record your own notes/memos locally, e.g. for your family.

 → **Answ. Machine** → **Record memo**
 Press the **OK** key to start recording.
Say your memo after the tone.
 You can cancel recording with the control key.
 Press the **OK** key to end the recording.


After recording, the answer machine key  flashes to indicate that a new memo is available.

A memo is played back and deleted in the same way as a message (see above). You can also record memos when the answer machine is switched off.

Please note:

- ◆ Recording stops automatically if there is a pause in speech that lasts for more than 8 seconds.
- ◆ If the recording time is shorter than 2 seconds, the memo cannot be saved.

Recording messages

Recording can be started during a call by using the answering machine key . This recording records your own voice as well as the voice of the other party on the line.




The recorded message is then saved in the answering machine.

Setting the answer machine

The answer machine has been preset with default settings. You can also change your own settings:

Setting call acceptance

You can set when the answer machine should accept a call:

-  → **Answ. Machine** → **Ring delay**
-  Select **0s, 10s, 20s, 30s** or **Auto**.
-  Save with the menu key.




When **Auto** is selected, the following applies for call acceptance:

- ◆ If there are no new messages, the answer machine answers the call after 20 seconds.
- ◆ If there are new messages, the answer machine answers the call after 10 seconds.

If you remotely access your answer machine (→ p. 20), you will know after approx. 15 seconds that no new messages are available. If you then end the call, no call charges will be incurred.




Setting the recording length

You can set the maximum length of a recorded message.

-  → **Answ. Machine** → **Message length**
-  Select **30s, 60s, 120s** or **unlimited**.
-  Save with the menu key.

Setting the recording quality

You can set the recording quality of the recorded messages in three increments.

-  → **Answ. Machine** → **Record quality**
-  Select **Standard, High** or **Excellent**.
-  Save with the menu key.

The set recording quality affects the maximum recording length of the answer machine.




Standard: 50 minutes, **High:** 30 minutes, **Excellent:** 25 minutes.

Accessing the answer machine remotely

You can check your answer machine from any other telephone. The telephone used for access must have tone dialling (DTMF), i.e. you hear tones when dialling.

Remote access is only possible if the PIN code is not '0000' (as-delivered condition). To change the PIN, see → p. 14.

Calling the answer machine





-  Dial your own telephone number.
-  When you hear your personal greeting, press the  key and enter the PIN. If the PIN is incorrect, the connection will be terminated.

You are informed whether any new messages have been recorded. You can operate the answer machine with the keypad.

Note:
To avoid connection costs when there are no new messages, you should set setting **Auto** for the **Ring delay** function (→ p. 20).

Operating the answer machine via the keypad

You can use the following keys:

-  Go to the start of the current message. Press twice to jump to the previous message.
-  Pause playback. Press again to hear the message again.
-  Go to the next message.
-  Delete the current message.

Menu tree

The menu tree of the telephone is depicted below.

Call list	Entry 1- 50	Call back	→ p. 7
		Save number	→ p. 9
		Delete entry	→ p. 11
		Delete all	→ p. 11
Phonebook	Entry 1- 200	Dial number	→ p. 8
		Edit entry	→ p. 10
		New entry	→ p. 9
		Delete entry	→ p. 10
		Delete all	→ p. 10
	New entry		→ p. 9
Answ. Machine	Status		→ p. 18
	Record memo		→ p. 19
	AM Mode	Answ.&record	→ p. 18
		Announce only	→ p. 18
	Announcements	Rec announce	→ p. 18
		Play announce	→ p. 18
		Del announce	→ p. 18
		Rec anc only	→ p. 11
		Play anc only	→ p. 11
		Del anc only	→ p. 11
	Ring delay		→ p. 20
	Message length		→ p. 20
	Record quality		→ p. 20
Security	Change PIN		→ p. 14
	Key lock		→ p. 13
	Emergency		→ p. 14
	Direct call		→ p. 14
	Call block		→ p. 14
Phone setup	Language		→ p. 11
	Date/time		→ p. 11
	Dial mode		→ p. 15

	Flash time	→ p. 15
	PABX code	→ p. 15
	Date/Time format	→ p. 11
	Area code	→ p. 13
	Speaker LED	→ p. 12
	CLIP Format	→ p. 16
	Screen timeout	→ p. 13
Audio settings	Ring tones	→ p. 12
	VIP Melody	→ p. 13
	Handset Volume	→ p. 12
	Speaker Volume	→ p. 12
	Headset Volume	→ p. 12
	Mute mode	→ p. 7
	Ringer mode	→ p. 13
NET services	Call Divert	→ p. 17
	CW Signal	→ p. 17
	Withhold phone number	→ p. 17
	Hotline	→ p. 17
	Ringback	→ p. 12
	Auto recall	→ p. 17
	Voicemail	→ p. 17
Redial	Entries	Dial number → p. 8
		Save number
		Delete entry
		Delete all
Messages	Continue	→ p. 14
	Delete Message	→ p. 12
	Call back	→ p. 12
	Repeat Message	→ p. 12
	Delete Old	→ p. 12
	Save number	→ p. 12
	Speed	→ p. 12
	Exit	→ p. 13

Character sets

The following characters can be entered using the keypad:

Standard

Key	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
1	.	1	€	£	§	¥	¤							
2 ^{ABC}	A	B	C	2	Ä	Á	À	Ã	Å	Ç				
3 ^{DEF}	D	E	F	3	È	É	Ê	Ë						
4 ^{GHI}	G	H	I	4	Ï	Í	Ì	Î						
5 ^{JKL}	J	K	L	5	@	\	&	§						
6 ^{MNO}	M	N	O	6	Ö	Ñ	Ó	Ô	Õ					
7 ^{PQRS}	P	Q	R	7	Š	ß								
8 ^{TUV}	T	U	V	8	Ú	Û	Ü	Ù						
9 ^{WXYZ}	W	X	Y	Z	9	ÿ	Ÿ	Æ	Ø	À				
0 [↵]	↵	,	?	!	0	+	-	:	¿	¡	"	'	;	_
* [⬆]	*	/	()	<	=	>	%	#					
# [⬆]	ABC => abc	abc => 123	123 => ABC											

The mode for text entry is changed by repeatedly pressing the hash key (#[⬆]). Change between upper case (ABC), lower case (abc) and digits (123). The current mode is displayed. By selecting the (123) mode, you can enter digits directly by pressing the respective key once.

Power adapter

Manufacturer	Salom Electric (Xiamen) Co. Ltd. Commercial register 91350200612003878C 31 Building, Huli Industrial District, Xiamen, Fujian 361006, P.R. China
Model ID	C39280-Z4-F204
Input voltage	230 V
Input alternating current frequency	50 Hz
Output voltage	6.5 V
Output current	0.3 A
Output power	1.95 W
Average efficiency during use	= 71.5
Efficiency at low load (10%)	Not relevant – only for output power >10 W
Power consumption at zero load	< 0.10 W

Power adapter

Manufacturer	Xinji Electronics Component (Hangzhou) Co., Ltd. Commercial register 1330183747197980R No.36, Road 3, Dongzhou Industrial Zone Fuyang, Hangzhou, Zhejiang, P.R. China
Model ID	C39280-Z4-F204
Input voltage	100 ~ 240 V
Input alternating current frequency	50 ~ 60 Hz
Output voltage	7.0 V
Output current	0.2 A
Output power	1.4 W
Average efficiency during use	> 69.1%
Efficiency at low load (10%)	Not relevant – only for output power >10 W
Power consumption at zero load	< 0.10 W

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using disinfectant polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 Unplug all cables from the device.
- 2 Allow the liquid to drain from the device.
- 3 Pat all parts dry.
- 4 Place the device in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.) with the keypad facing down (if applicable).
- 5 **Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Questions and answers

You lift the handset but you hear no dialling tone: Is the connecting lead correctly plugged into the telephone and the telephone socket?

The dialling tone is audible but the telephone will not dial: The connection is OK. Is the dialling mode set correctly?

The other party cannot hear you: Mute activated?

Regular pulse noises can be heard during a call: The connection is receiving metering pulses from the exchange, which the telephone cannot interpret. Contact your network operator.

Insert strips

Blank insert strips for the speed and direct dial keys can be found online at: www.gigaset.com/manuals

Environment

Environmental management system

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Authorisation

This device is intended for analogue phone lines in your network. Country-specific requirements have been taken into consideration. We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directives 2014/30/EU and 2014/35/EU.

The full text of the EU and UK declaration of conformity is available at the following internet address: www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files. Therefore please check all of these files.

Contacts

If you should encounter any problems when operating the telephone connected to a communication system with analogue network access, please contact the network operator responsible or your dealer.

Issued by
Gigaset Communications GmbH
Frankenstraße 2, D-46395 Bocholt

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