

volkano®

TagTrace



 Works with Android
Find Hub

 Works with
Apple Find My

INSTRUCTION MANUAL

Please read these instructions carefully and retain them for future reference.



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VK-5040-BK

HIGHLIGHTS

- Works with Apple & Google Networks
- Separation & Proximity Alerts
- Easy, Fast Setup
- Replaceable CR2032 Coin Cell Battery

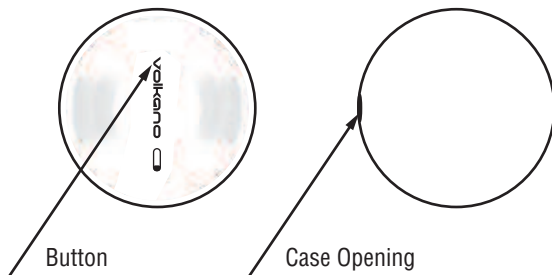
PACKAGE CONTENTS

- Volkano TagTrace
- CR2032 Battery (Included in product)
- Battery Replacement Tool
- Lanyard
- Instruction Manual

SPECIFICATIONS

- | | |
|------------------|--|
| • Compatibility: | Apple Find My (iOS) / Google's Find Hub (Android™) |
| • Version: | 5.2 |
| • Battery: | CR2032 Coin Cell (replaceable) |

IDENTIFYING PARTS



APPLE & ANDROID COMPATIBILITY NOTICES

The Apple Find My network provides an easy, secure way to locate your Volkano TagTrace using the Find My App on your iPhone, iPad, Mac, or the Find Items App on Apple Watch.

To use the Apple Find My App to locate your Volkano TagTrace, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items App on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, FindMy, iPhone, iPad, iPadOS, Mac, macOS and watchOS are the trademarks of Apple Inc. IOS is a trademark or registered trademark of Cisco in the U.S and other countries and is used under license.

Find Hub helps you connect to what matters in a single, secure place. Find your lost phone or other important belongings quickly. You can also use Find Hub for seamless location sharing with friends & family for peace of mind.

This product has been certified by Google to meet Find Hub network accessory specifications. Google is not responsible for the operation of this product. Google is also not responsible for ensuring that the product complies with any applicable safety standards or other requirements.

Find Hub network requires location services and Wireless (Normally Named Bluetooth) to be turned on. Requires cell service or internet connection. Works on Android 9+ on select devices and in certain countries for age-eligible users.

Google, Android, Find Hub and Fast Pair are trademarks of Google LLC.

INSTRUCTIONS FOR USE

POWERING ON/OFF

- After installing the battery, press and hold the button for 5 seconds. The device will beep briefly, indicating that it has powered on.
- While the device is powered on, press the button 5 times for 2 seconds. The device will beep once and power off.

DEVICE AND STATUS CONFIRMATION

Once the device beeps, it has successfully powered on. If no sound is heard, press and hold the button again until the device responds.

PAIRING MODE

When powered on for the first time, the device will automatically enter pairing mode. The device will remain discoverable for 10 minutes. If pairing is not completed within this time, the device will turn off automatically.

FACTORY RESET

Remove the device from the Find My App. Press the button 4 times and wait until you hear beeps, then immediately press and hold the button for 8 seconds until the Tag beeps. The device will restart and reset to factory settings.

USING DEVICE BUTTONS

- Power On: Press and hold for 5 seconds
- Power Off: Press 5 times for 2 seconds
- Reset: Press 4 times for 8 seconds

USING THE DEVICE

- Power on the device.
- Open the Find My App on your Apple device.
- Select Add Other Item and follow the on-screen instructions.
- Once added, the device will appear in your list of items.

FREQUENTLY ASKED QUESTIONS (FAQS)

1. How do I know whether the device has been turned on?

Double-click the device button. If the device emits a sound, it is powered on.

2. How do I replace the battery?

- There is a case opening at the edge of the tracker, gently pry to open the outer cover.
- Remove the old battery. Insert a new button battery, ensuring the positive (+) side faces upward.
- Reattach the outer cover.
- Press and hold the power button for 5 seconds to turn the device back on.

3. How is the device designed to discourage unwanted tracking?

If a Find Hub network accessory that is separated from its owner is detected moving with you over time, your phone will send an unknown tracker alert. This alert provides instructions on how to locate the device, disable it, and understand the next steps to take.

4. What is Find My Hub network and how does it work?

Find Hub helps you find and connect to what matters in a single, secure place. Find your lost phone or other important belongings quickly. When you're far from something you've lost, the Find Hub network has you covered. Billions of Android devices worldwide – from phones and tablets to laptops – work together to help find that item you left behind, no matter where it is. Your safety comes first. Find Hub is designed to prevent unwanted tracking. If your Android phone detects an unfamiliar device moving with you, you'll receive an alert - with options to either see the unknown device on a map, hear where it is from a ringing sound, or get help. Your device location data is stored safely, meaning that only you can see it. Google can never view or access it.

FREQUENTLY ASKED QUESTIONS (FAQS)

5. Why doesn't the Fast Pair™ pop up appear on my phone to add the device?

Follow these sets:

- a) Ensure that Wireless (Normally Named Bluetooth) and Location are turned on your phone.
- b) Confirm that your phone is connected to a Wi-Fi network or mobile data.
- c) Make sure your phone is within 0.5 meters (1.6 feet) of the device.
- d) Go to Settings > Google > Devices & Sharing > Devices and ensure that Scan for nearby devices is turned ON.

Notes:

- If you dismiss the Fast Pair pop-up twice or repeatedly pair and unpair a tag, the system may trigger a temporary blocking mechanism that prevents unnecessary Fast Pair pop-ups. To resolve this, either wait five minutes for the Fast Pair pop-up to be re-enabled or restart your phone. Please note that some of these steps apply only to devices running Android 10 or later.

DISCLAIMER

All product and company names are trademarks™ or registered® trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them.

ENVIRONMENTALLY FRIENDLY DISPOSAL

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH THE EUROPEAN DIRECTIVE ON WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT.

- At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal. It enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.
- Never dispose of used electronics with ordinary solid waste since they contain toxic substances.
- Always dispose of used electronics in accordance with the prevailing community regulations that apply to the disposal of electronics. Please dispose of the device in a waste bin for electric devices.

 WARNING	Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt lithium nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warning.ca.gov .
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WARRANTY

This Volcano TagTrace has a standard 2-year limited warranty against manufacturing defects and faults. Should this product be unboxed with any faulty parts, poor finishing or visible damage or fail to perform due to a manufacturing defect or poor workmanship, please return it with your proof of purchase (till slip or invoice) to the store of purchase for an exchange, or repair, depending on the store's returns policy.

This warranty commences from the date of purchase.
Kindly retain your proof of purchase and the packaging for your warranty period.

NOTE:

The Warranty does not apply to a product that:

- a. Has failed due to excessive wear and tear beyond reasonable use.
- b. Has been misused or neglected.
- c. Has been damaged accidentally or by Force Majeure, including fire and flooding.
- d. Has been used or operated contrary to operating or maintenance instructions outlined in this manual.

The Store of Purchase / Seller can only accept returned products that have been returned in accordance with this warranty or which follow their own Returns Policy. Please refer to the Store of Purchase / Sellers Returns Policy for details.

Please contact the store of purchase if you require further assistance or have any questions about your warranty.

CLEANING AND CARE INSTRUCTIONS - GENERAL

EN

- **Before Cleaning:** Ensure the product should be switched off and not charging before cleaning or maintaining it.
- **Cleaning:** Wipe down the product's surface using a soft, slightly damp cloth.
- Do not use harsh or abrasive cleaning chemicals or materials on the product, as doing so may damage or scratch the finish.
- Do not expose the product to direct sunlight or high temperatures for extended periods.
- Do not store in temperatures over 140 °F (60 °C)

FR

- Avant le nettoyage : Assurez-vous que le produit est éteint et non en charge avant de le nettoyer ou de l'entretenir.
- Nettoyage : Essuyez la surface du produit à l'aide d'un chiffon doux et légèrement humide.
- N'utilisez pas de produits chimiques ou de matériaux de nettoyage agressifs ou abrasifs sur le produit, car cela pourrait endommager ou rayer la finition.
- N'exposez pas le produit à la lumière directe du soleil ou à des températures élevées pendant des périodes prolongées.
- Ne pas stocker à des températures supérieures à 60 °C (140 °F).

ES

- Antes de limpiar: Asegúrese de que el producto esté apagado y no se esté cargando antes de limpiarlo o mantenerlo.
- Limpieza: Limpie la superficie del producto con un paño suave y ligeramente húmedo.
- No utilice productos químicos o materiales de limpieza fuertes o abrasivos en el producto, ya que esto podría dañar o rayar el acabado.
- No exponga el producto a la luz solar directa o a altas temperaturas durante períodos prolongados.
- No almacenar a temperaturas superiores a 60 °C (140 °F).

PT

- Antes da limpeza: Certifique-se de que o produto esteja desligado e não carregando antes de limpá-lo ou fazer a manutenção.
- Limpeza: Limpe a superfície do produto usando um pano macio e levemente úmido.

- Não use produtos químicos ou materiais de limpeza agressivos ou abrasivos no produto, pois isso pode danificar ou arranhar o acabamento.
- Não exponha o produto à luz solar direta ou a altas temperaturas por períodos prolongados.
- Não armazene em temperaturas acima de 60 °C (140 °F).

IT

- Prima della pulizia: Assicurarsi che il prodotto sia spento e non in carica prima di pulirlo o effettuarne la manutenzione.
- Pulizia: Pulire la superficie del prodotto utilizzando un panno morbido e leggermente umido.
- Non utilizzare prodotti chimici o materiali di pulizia aggressivi o abrasivi sul prodotto, poiché ciò potrebbe danneggiare o graffiare la finitura.
- Non esporre il prodotto alla luce solare diretta o a temperature elevate per periodi prolungati.
- Non conservare a temperature superiori a 60 °C (140 °F).

NL

- Voor het reinigen: Zorg ervoor dat het product is uitgeschakeld en niet wordt opgeladen voordat u het reinigt of onderhoudt.
- Reiniging: Veeg het oppervlak van het product af met een zachte, licht vochtige doek.
- Gebruik geen agressieve of schurende reinigingsmiddelen of materialen op het product, aangezien dit de afwerking kan beschadigen of krassen.
- Stel het product niet langdurig bloot aan direct zonlicht of hoge temperaturen.
- Niet bewaren bij temperaturen boven 60 °C (140 °F).

DE

- Vor der Reinigung: Stellen Sie sicher, dass das Produkt ausgeschaltet und nicht geladen wird, bevor Sie es reinigen oder warten.
- Reinigung: Wischen Sie die Oberfläche des Produkts mit einem weichen, leicht feuchten Tuch ab.
- Verwenden Sie keine scharfen oder scheuernden Reinigungskemikalien oder -materialien auf dem Produkt, da dies die Oberfläche beschädigen oder zerkratzen kann.
- Setzen Sie das Produkt nicht über längere Zeit direkter Sonneneinstrahlung oder hohen Temperaturen aus.
- Nicht bei Temperaturen über 60 °C (140 °F) lagern.

SAFETY PRECAUTIONS

EN

- Ensure responsible use of this TagTrace.
- Unplug the TagTrace when not in use.
- Do not attempt to use this TagTrace when performing tasks that require your full attention.
- Do not expose this TagTrace or any of its components to water, fire, high temperatures or damp areas.
- Do not disassemble this TagTrace.
- Keep out of reach of children.
- Operate between 0-40°C.
- Do not cover the TagTrace i.e.: use beneath pillows or blankets.
- Do not store in temperatures over 140 °F (60 °C).
- Keep the product, accessories, and packaging out of reach of children.

FR

- Assurez une utilisation responsable de ce TagTrace.
- Débranchez le TagTrace lorsqu'il n'est pas utilisé.
- N'essayez pas d'utiliser ce TagTrace lorsque vous effectuez des tâches qui requièrent toute votre attention.
- N'exposez pas ce TagTrace ou l'un de ses composants à l'eau, au feu, à des températures élevées ou à des zones humides.
- Ne démontez pas ce TagTrace.
- Gardez hors de portée des enfants.
- Fonctionne entre 0 et 40°C.
- Ne couvrez pas le TagTrace, par exemple : ne l'utilisez pas sous des oreillers ou des couvertures.
- Ne pas stocker à des températures supérieures à 60 °C (140 °F).
- Gardez le produit, les accessoires et l'emballage hors de portée des enfants.

ES

- Asegure un uso responsable de este TagTrace.
- Desenchufe el TagTrace cuando no esté en uso.
- No intente usar este TagTrace cuando realice tareas que requieran toda su atención.

- No exponga este TagTrace ni ninguno de sus componentes al agua, fuego, altas temperaturas o áreas húmedas.
- No desmonte este TagTrace.
- Mantener fuera del alcance de los niños.
- Opere entre 0 y 40°C.
- No cubra el TagTrace, es decir: no lo use debajo de almohadas o mantas.
- No almacenar a temperaturas superiores a 60 °C (140 °F).
- Mantenga el producto, los accesorios y el embalaje fuera del alcance de los niños.

PT

- Garanta o uso responsável deste TagTrace.
- Desligue o TagTrace quando não estiver em uso.
- Não tente usar este TagTrace ao realizar tarefas que exijam sua total atenção.
- Não exponha este TagTrace ou qualquer um de seus componentes à água, fogo, altas temperaturas ou áreas úmidas.
- Não desmonte este TagTrace.
- Mantenha fora do alcance de crianças.
- Opere entre 0 e 40°C.
- Não cubra o TagTrace, ou seja: não o use debaixo de travesseiros ou cobertores.
- Não armazene em temperaturas acima de 60 °C (140 °F).
- Mantenha o produto, acessórios e embalagens fora do alcance de crianças.

IT

- Assicurarsi un uso responsabile di questo TagTrace.
- Scollegare il TagTrace quando non in uso.
- Non tentare di utilizzare questo TagTrace quando si eseguono attività che richiedono la massima attenzione.
- Non esporre questo TagTrace o uno qualsiasi dei suoi componenti ad acqua, fuoco, alte temperature o aree umide.
- Non smontare questo TagTrace.
- Tenere fuori dalla portata dei bambini.
- Operare tra 0 e 40°C.
- Non coprire il TagTrace, ad esempio: non usarlo sotto cuscini o coperte.
- Non conservare a temperature superiori a 60 °C (140 °F).
- Tenere il prodotto, gli accessori e l'imballaggio fuori dalla portata dei bambini.

NL

- Zorg voor verantwoord gebruik van deze TagTrace.
- Haal de stekker uit het stopcontact wanneer de TagTrace niet in gebruik is.
- Probeer deze TagTrace niet te gebruiken bij taken die uw volledige aandacht vereisen.
- Stel deze TagTrace of een van de onderdelen ervan niet bloot aan water, vuur, hoge temperaturen of vochtige ruimtes.
- Demonteer deze TagTrace niet.
- Buiten bereik van kinderen houden.
- Werkt tussen 0-40°C.
- Dek de TagTrace niet af, d.w.z.: gebruik hem niet onder kussens of dekens.
- Niet bewaren bij temperaturen boven 60 °C (140 °F).
- Houd het product, de accessoires en de verpakking buiten bereik van kinderen.

DE

- Stellen Sie die verantwortungsvolle Nutzung dieses TagTrace sicher.
- Ziehen Sie den Stecker des TagTrace, wenn er nicht verwendet wird.
- Versuchen Sie nicht, diesen TagTrace zu verwenden, wenn Sie Aufgaben ausführen, die Ihre volle Aufmerksamkeit erfordern.
- Setzen Sie diesen TagTrace oder seine Komponenten keinem Wasser, Feuer, hohen Temperaturen oder feuchten Bereichen aus.
- Zerlegen Sie diesen TagTrace nicht.
- Außerhalb der Reichweite von Kindern aufbewahren.
- Betrieb zwischen 0-40°C.
- Decken Sie den TagTrace nicht ab, d.h.: verwenden Sie ihn nicht unter Kissen oder Decken.
- Nicht bei Temperaturen über 60 °C (140 °F) lagern.
- Halten Sie das Produkt, Zubehör und die Verpackung außerhalb der Reichweite von Kindern.

COMPLIANCE DECLARATION

EN Importer hereby declares that the item is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU (RED) and 2011/65/EU (RoHS)

FR L'importateur déclare par la présente que l'appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU (RED) et 2011/65/EU (RoHS).

DE Der Importeur erklärt hiermit, dass das Gerät den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2014/53/EU (RED) und 2011/65/EU (RoHS) entspricht.

IT L'importatore dichiara con la presente che il dispositivo è conforme ai requisiti essenziali e alle altre disposizioni pertinenti della direttiva 2014/53/EU (RED) e 2011/65/EU (RoHS).

ES El importador declara por la presente que el producto cumple con los requisitos esenciales y otras disposiciones aplicables de la Directiva 2014/53/EU (RED) y 2011/65/EU (RoHS).

PT O importador declara por este meio que o dispositivo está em conformidade com os requisitos essenciais e outras disposições da Diretiva 2014/53/EU (RED) e 2011/65/EU (RoHS).

NL De importeur verklaart hierbij dat het apparaat voldoet aan de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU (RED) en 2011/65/EU (RoHS).



Latest declaration form can be found at:
<http://www.volkano.com/documentation/compliance>



EN Old appliances and/or batteries must not be disposed with garbage! If the device/battery can not be used anymore, every user is legally obliged to dispose of old appliances and/or batteries separated from the garbage, e.g. at a collection point of his municipality/district.



FR Les vieux appareils et/ou les piles ne doivent pas être jetés avec les ordures ménagères! Si l'appareil/la pile ne peut plus être utilisé(e), chaque utilisateur est légalement dans l'obligation de

mettre au rebut les vieux appareils et/ou les piles séparément des ordures ménagères, par ex. dans un point de collecte de sa municipalité/de son quartier.

DE Altgeräte und/oder Altbatterien müssen getrennt entsorgt werden! Benutzer sind gesetzlich verpflichtet, Altgeräte und/oder Altbatterien am Ende ihrer Nutzungsdauer getrennt zu entsorgen, z.B. an örtlich verfügbaren Sammelstellen.

IT Dispositivi e/o batterie vecchie non devono essere smaltiti con i rifiuti! Se il dispositivo/batteria non può più essere utilizzato, ogni utente è obbligato per legge a smaltire i vecchi dispositivi e/o batterie separatamente dai rifiuti, ad es.: in un centro per la raccolta differenziata locale/comunale.

ES ¡Los dispositivos viejos y/o baterías no deben desecharse junto con la basura doméstica!

Si el dispositivo/batería ya no funciona, cada usuario está legalmente obligado a desechar sus aparatos y/o baterías de forma separada de la basura doméstica (por ejemplo, en un punto de su municipio/distrito).

PT Os aparelhos avariados e/ou as pilhas ou baterias usadas não devem ser eliminados juntamente com o lixo comum!

Se o aparelho e/ou as pilhas ou baterias já não puderem ser utilizados, o utilizador tem o dever legal de separar os aparelhos e as pilhas/baterias usados do lixo comum e depositá-los num ponto de recolha para reciclagem na sua região

NL Oude apparaten en/of batterijen mogen niet bij het huisvuil!

Mocht het apparaat/batterij niet meer kunnen worden gebruikt, dan is iedere gebruiker wettelijk verplicht, oude apparaten en/of batterijen gescheiden van het huisvuil, bijv. bij een inzamelpunt van zijn gemeente/zijn wijk, af te geven.

