1. Product Scope

This statement applies to all dashcam products sold under the REDTIGER and WOLFBOX brands by Hangzhou Tanlink Technology Co., Ltd., including but not limited to front-facing cameras, dual-channel systems, and cabin cameras.

These products are connected devices within the meaning of Article 2(5) of the EU Data Act, as they generate data from their use and are capable of communicating data via USB connection, Wi-Fi, or the companion mobile application.

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2. Data Generated by the Dashcam Device (On-Device / Local Storage)

2.1 Type of Data

The dashcam device generates and stores the following data types exclusively on the user's microSD card:

Data Type	Description
Continuous loop recordings	Road footage recorded while the vehicle is in operation
Emergency event clips	Automatically locked footage triggered by G-sensor (impact/collision detection)
Parking mode recordings	Motion-triggered or timed recordings when the vehicle is parked
GPS track data (model-dependent)	Geographic coordinates, speed, and altitude embedded in video file metadata
Device configuration data	Resolution settings, G-sensor sensitivity, recording preferences stored on device

2.2 Data Format

Data Type	Format
Video recordings	MP4
GPS / speed data	Embedded in MP4 metadata; or separate .GPX / .NMEA file (model-dependent)
Device configuration	Binary configuration file on SD card

2.3 Approximate Data Volume

Recording Resolution	Approximate Storage per Hour
1080p Full HD	3 – 6 GB
1440p (2K)	5 – 9 GB
2160p (4K)	8 – 16 GB

Total storage capacity is determined by the size of the user's microSD card (typically 32 GB – 256 GB). Loop recording automatically overwrites the oldest footage when the card is full. Emergency/locked clips are exempt from overwriting until manually deleted.

2.4 Data Generation Mode

Attribute	Detail
Continuous recording	Yes — recording begins automatically when the vehicle starts and continues until the engine is switched off
Real-time generation	Yes — video data is generated and saved in real time
Event-triggered recording	Yes — G-sensor events (impact, hard braking, sharp turns) automatically create and lock an emergency clip
Post-engine-off recording (Parking Mode)	Yes, if enabled — device continues generating data after engine off, powered by hardwire kit or built-in battery, until power is exhausted or the user disables the feature

2.5 Storage Location

All video footage and sensor data generated by the dashcam device is stored exclusively and locally on the user's microSD card. The manufacturer does not have access to, store, or transmit any video footage or SD card data to external servers. No cloud upload of video occurs without explicit user action.

2.6 Data Retention

Data Category	Retention Period
Loop recording footage	Continuously overwritten when SD card is full; no fixed retention period
Emergency / locked clips	Retained until manually deleted by the user
Parking mode recordings	Subject to loop overwriting unless manually locked
Device configuration	Retained until device is reset or SD card is reformatted

3. Data Collected by the Companion Mobile Application

The companion applications (REDTIGER Cam / Wolfbox Auto), available on iOS and Android, collect and process the following data. This data is separate from and independent of the dashcam device data described in Section 2.

3.1 Account and Registration Data (Stored on Manufacturer Servers)

When creating an account in the companion app, the following personal data is collected and stored on the manufacturer's secure servers:

Data Type	Purpose	Storage Location
Email address	Account creation, login, after-sales support	Manufacturer servers
First name, last name	Account identity	Manufacturer servers

Data Type	Purpose	Storage Location
Password	Authentication (stored as encrypted hash; never in plaintext)	Manufacturer servers
Country / region	Regulatory compliance, localization	Manufacturer servers
Vehicle make, model, year	Device-vehicle pairing, file management	Manufacturer servers
Third-party login tokens	If user chooses Facebook / Google / Apple / X login	Manufacturer servers
Extended warranty information	Order number, purchase platform, product, vehicle info	Manufacturer servers

Retention: Account data is retained until the user deletes their account. Upon deletion, personal data is removed within 30 days, unless retention is required by applicable law (e.g., tax records).

3.2 Device Technical Data

Data Type	Purpose	Storage Location
Device name, device ID, firmware version	Device management, firmware update delivery	Manufacturer servers
Mobile device model, OS version	App compatibility and diagnostics	Manufacturer servers
App crash logs (anonymized)	Bug resolution and app stability	Manufacturer servers
Wi-Fi connection info (SSID, BSSID)	Local device connection only; not transmitted to servers	Local device only

3.3 App Usage Analytics – Third-Party SDK

The companion app integrates the Sensors Analytics SDK, which

automatically collects the following analytics data:

Data Type	Description
Device identifiers	Device model, OS version, anonymized device identifier
App usage events	App launches, screen views, feature interactions, session duration
Network information	IP address, network type, carrier information
Performance data	Crash reports, response times, error logs

This data is anonymized and de-identified before collection. It is used solely for app functionality analysis, performance monitoring, and product improvement. It is not used for personalized advertising and is not sold or provided to any third party for their independent commercial use.

3.4 Location and GPS Data

Data Type	Description	Storage Location
Wi-Fi scan results	Used solely to detect nearby Wi-Fi networks for connecting to the dashcam's hotspot; collected only with explicit user permission	Local device only; not transmitted to servers
Real-time GPS data (in-app display)	Latitude, longitude, speed, altitude — displayed in app during live view	Local device only; not uploaded to manufacturer servers
GPS data embedded in video files	If the dashcam model supports GPS, coordinates are written into the video file's metadata	SD card only (local storage)

The manufacturer does not collect, upload, or process real-time location data on its servers.

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4. Data Sharing with Third Parties

Recipient	Data Shared	Purpose	User Control
Sensors Analytics	Anonymized app usage and performance data	Product improvement	No opt-out for core analytics
Facebook / Google / Apple / X	Basic profile information (username, email, profile picture)	User-chosen authentication only	Optional — user selects login method
Legal authorities / courts	Account or usage data only, as required by law	Compliance with binding legal orders	Not applicable

Video footage is never shared with any third party by the manufacturer. The manufacturer has no technical ability to access video files stored on the user's SD card.

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5. User Data Access and Control

5.1 How to Access Your Data

Data Type	Access Method
Video footage	Via dashcam screen menu; or via companion app (Wi-Fi connection to device required)
Account and personal data	Log in to companion app — Profile — Account Settings
App analytics data	Submit a data subject access request to compliance@tanlink.com

5.2 How to Export or Share Your Data

Data Type	Method
Video footage	Remove SD card and insert into computer via card reader; or connect dashcam via USB; or download to phone via companion app; or transfer via any file manager
Account data copy	Email compliance@tanlink.com — a machine-readable copy will be provided within 30 days

All video files are stored in standard MP4 format, playable on any compatible media player without proprietary software. No format conversion is required for portability.

5.3 How to Delete Your Data

Data Type	Deletion Method
Individual video files	Dashcam menu — File Management; or companion app file browser
All footage on SD card	Dashcam menu — Format SD Card; or companion app — Format
Account and personal data	Companion app — Account Settings — Delete Account; or email compliance@tanlink.com

Account deletion results in permanent removal of all personal data held on manufacturer servers within 30 days. SD card data is under the user's exclusive physical control and can be deleted or the card destroyed at any time.

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6. User Rights under the EU Data Act

Pursuant to Regulation (EU) 2023/2854, users have the following rights:

Right of Access. You may access all data generated by or associated with your use of this product at any time via the device menu, companion app, or by contacting us.

Right to Data Portability. All device-generated video data is available in

standard, non-proprietary MP4 format. Personal data held on our servers can be requested in a portable format by contacting compliance@tanlink.com.

Right to Share with Third Parties. You may instruct us to share personal data held about you with any third party of your choosing. Video data on the SD card is under your direct control. For server-held data portability requests, contact compliance@tanlink.com.

Right to Deletion. You may delete all device-stored data at any time via the device or companion app. You may request deletion of all server-held personal data by deleting your account in-app or contacting compliance@tanlink.com.

Right Not to Be Subject to Unlawful Data Collection. The manufacturer does not collect, access, or process video footage without your explicit action. The manufacturer has no remote access capability to the dashcam's SD card.

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7. Service Quality Information

Aspect	Details
Companion app platforms	Apple App Store (iOS 12 and above) and Google Play Store (Android 8.0 and above)
App update policy	Updates issued on an ongoing basis; users notified via app store update mechanism
Wi-Fi connection (app to device)	Local Wi-Fi only — no internet connection required to view footage; effective range approximately 10 meters
Video download speed	Depends on local Wi-Fi performance; typically 5–20 MB/s
Firmware update delivery	OTA (over-the-air) via companion app when device is Wi-Fi connected and user confirms update
Customer support	Email: compliance@tanlink.com; general inquiries responded to within 2 business days
Product	Standard limited warranty per regional terms; extended warranty available via

Aspect	Details
warranty	companion app
Service continuity commitment	The companion app will be maintained and supported for a minimum of 5 years from the product's first date of sale in the EU. Users will receive at least 12 months' advance notice via email and in-app notification before any discontinuation of the companion app or associated services.

8. Security Measures

All communications between the companion app and manufacturer servers are encrypted using TLS 1.2 / 1.3 (HTTPS).

User passwords are stored as salted cryptographic hashes and are never stored or transmitted in plaintext.

The manufacturer ensures that no unauthorized remote access to user video data or SD card content is performed.

In the event of a data breach affecting users' personal data, affected users will be notified in accordance with applicable law (GDPR Article 34 where applicable).

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9. Contact Information

Data Compliance and Legal AffairsHangzhou Tanlink Technology Co., Ltd.Email: compliance@tanlink.comResponse time: within 2 business days

REDTIGER Product Support: support@redtiger.comWOLFBOX Product Support: support@wolfboxdirect.com

EU users who are not satisfied with our response may lodge a complaint

with their national data protection supervisory authority. A list of EU supervisory authorities is available at: https://edpb.europa.eu/about-edpb/about-edpb/members_en

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This document constitutes the manufacturer's data transparency disclosure pursuant to Article 3(2) of Regulation (EU) 2023/2854 (EU Data Act). It should be read in conjunction with the full Privacy Policy available in the companion application and on the official product website.