

Gigaset

SL910-SL910A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

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MADE IN GERMANY

Gigaset SL910/SL910A – with the special "touch"

Congratulations on your purchase of the first Gigaset with touchscreen. This phone sets new standards with its high-quality **genuine metal frame**, **3.2" TFT colour touchscreen** and excellent sound quality and, last but by no means least, its impressive interior qualities. Your Gigaset can do a lot more than just make calls:

Set up one of the three home screens according to your needs

Bring together the important functions and numbers, which you can start up or call directly from idle status with a single "touch" (→ page 72).

Customise

Give each caller his own personal portrait (→ page 46), look at your personal pictures as a screensaver slide show (→ page 76) and load the ringtones you want onto your handset (→ page 96).

Make sure your phone is always up-to-date

Use the base's Ethernet connection to download new and expanded versions of the base firmware directly from the Internet (→ page 81).

You can load new handset software from your PC to the handset using our **Gigaset QuickSync** software (→ page 96).

Other practical information

Copy directories from existing Gigaset handsets (→ page 48), use the QuickDial function (→ page 75), adapt your Gigaset to your handsfree needs (→ page 77). Use the silent alert (→ page 78), the time control for calls (→ page 78) and much more...

For more information about your phone, visit www.gigaset.com/gigasetSL910

After purchasing your Gigaset phone, please register it at www.gigaset.com/customer-care – this will ensure any questions you may have or warranty services you request are dealt with even faster!

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 87) or contact our Service team (→ page 86).

Have fun using your new phone!

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: 08453 6708 12
(local call cost charge)

Please have your proof of purchase ready when calling.

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Overview of handset



Message LED (→ page 44)

Proximity sensor (→ page 29)

Touchscreen/display (→ page 21)

Sample display: "dial page" for entering phone numbers in idle mode (one of three idle display pages; → page 22).

Status bar (→ page 23)

The internal handset name (e.g., INT 1) and icons (→ page 7) that display the current settings and the operating status of the phone
Touch the status bar to display the status page.

Navigation area (→ page 22)

Page position marker  change page  / .

Keypad

Numerical keypad to enter phone numbers

Option slider (→ page 27)

Displays the possible actions

Handset keys:

Talk key

Dial displayed number, accept call
During a call/during playback of messages from answering machine/when establishing a connection: switch between earpiece and handsfree mode
In idle status: open redial list (press **briefly**)

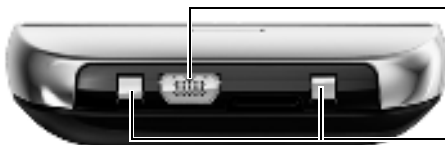
End call/end key

Press **briefly**: end (active) call/paging call, reject internal call
Switch off ringtone for external call
Otherwise: return to idle status
Press and **hold**: activate/deactivate handset

Menu key

Press **briefly**: open main menus (→ page 24)
Press and **hold**: activate/deactivate key and display lock (→ page 29)

Underside of the handset:

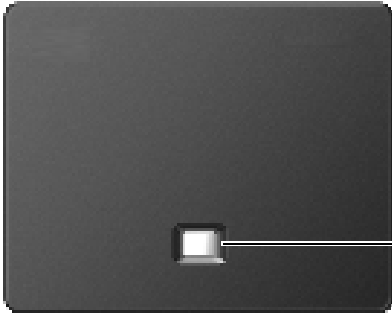


Mini USB connection socket

Connect wire-bound headset or handset to your PC (Gigaset QuickSync)

Charging contacts

The base at a glance



Paging key

Press **briefly**:

Start paging

Press and **hold** (approx. 3 seconds):

Set base to registration mode

Flashes:

Base in registration mode

Lights up:

LAN connection active (for firmware update only)

Display icons

Icons on the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (Eco Mode+ off)
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	Eco Mode+ activated: White if Eco Mode is off Green if Eco Mode is on
	Answering machine activated (SL910A only)
	Bluetooth activated or Bluetooth headset/data device connected
	Ringtone deactivated
	Alarm switched on and wake-up time set

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34% and 66%
	White: charged between 11% and 33%
	Red: charged below 11%
	Flashing red: battery almost empty (less than 10 minutes talktime)
	Battery charging (current charge status):
	0%–10%
	11%–33%
	34%–66%
	67%–100%

Overview of handset

Option slider icons

The functions on the option slider change depending on the operating situation.

Icon	Action
	Activate handsfree mode
(orange)	(Handsfree mode is activated) Deactivate handsfree mode
	Handsfree profile
	Deactivate handset microphone
(orange)	Reactivate handset microphone
	Deactivate ringtone
(orange)	(The ringtone is deactivated) Reactivate ringtone
	Set volume
	Open call lists
	Open directory
	Copy number to directory
	Create SMS
	Send SMS
	Reply to SMS
	Open drafts list
	De-register handset
	Open list of internal callers/make internal call
	Create new directory entry
	Initiate consultation call
(orange)	End consultation call
	Initiate three-way conference call
(orange)	End conference call
	QuickDial
	Copy list
	Add name, number etc. to an entry
	Copy entry
	Edit entry
	Show keypad

Icon	Action
	Determine free memory in the resource directory
	Search
	Skip settings
	Delete
	Save/select
	Enter new appointment
	Calendar: Set selected date to Today
	Change order (sort by last name or first name)
	Directory entry: Delete caller ringtone assignment
	Directory entry: Delete caller picture assignment
	Delete anniversary
	Trust Bluetooth device found
	Divert call to answering machine
	Play messages
(red)	Record announcement
	Stop recording
	For message playback: Go back five seconds
	Initiate ringback
	Accept waiting call

Please note

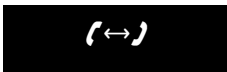
The menu icons can be found in the menu overview on page 30.

Signalling icons

Establishing a connection
(outgoing call)



Connection established



Connection cannot be established or connection interrupted



Internal/external call



Alarm call



Reminder call for anniversary



Reminder call for appointment



Answering machine is recording



Other display icons:

Information



(Security) prompt



Please wait...



Action complete (green)



Action failed (red)



Warning



Important information:

This user guide describes the functions of the SL910/SL910A as supplied. Some of the functions are only available after you have carried out a firmware update for the base (→ page 81) and for the handset (→ page 96).

These functions are marked with * in the user guide.

Safety precautions

Warning

Read the safety precautions and the user manual before use. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the rear of the base.



Use only the **supplied, original batteries** (→ page 94) as this could otherwise result in significant health risks and personal injury. Replacement batteries can be obtained via the Gigaset Service Hotline.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when handsfree mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The handset may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (→ page 93).



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ Not all functions described in this user guide are available in all countries and with all network providers.
- ◆ The device cannot be used in the event of a power failure. In this case, it is also not possible to transmit **emergency calls**.

First steps

Checking the package contents

- ◆ One Gigaset SL910/SL910A **base**
- ◆ One power adapter for the base
- ◆ One phone cable (flattened)
- ◆ One Gigaset SL910H **handset**
- ◆ One battery cover (rear cover for the handset)
- ◆ One battery
- ◆ One **charger**
- ◆ One power adapter for the charger
- ◆ One user guide.

Installing the base and charger

The base and charger are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base on a level, non-slip surface at a central point in the building or mount the base on the wall (→ page 13).

Please note

Pay attention to the range of the base.

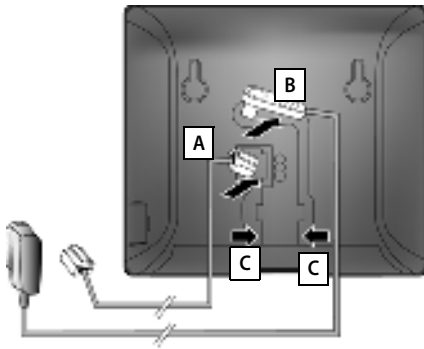
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 62).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

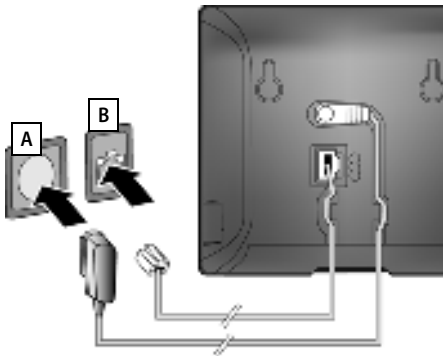
Please note:

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base with the phone network and the mains power supply



- ▶ Insert the phone cable (cable slightly flattened) into the lower connection socket **A** at the rear of the base.
- ▶ Insert the power cable for the power adapter into the upper connection socket **B** at the rear of the base.
- ▶ Insert both cables into the appropriate cable channels **C**.

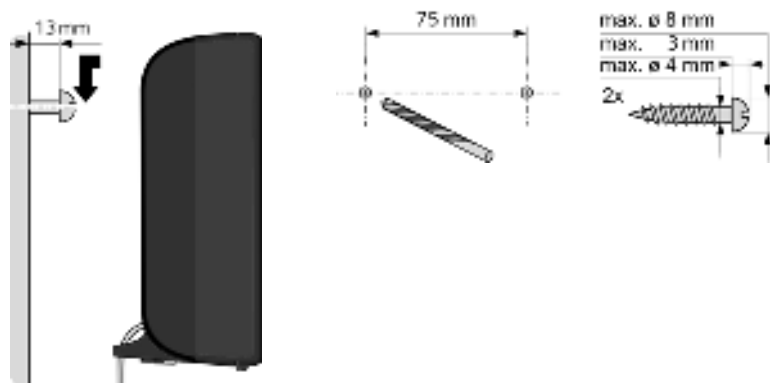


- ▶ **First**, connect the power adapter **A**.
- ▶ **Then** connect the phone jack **B**.

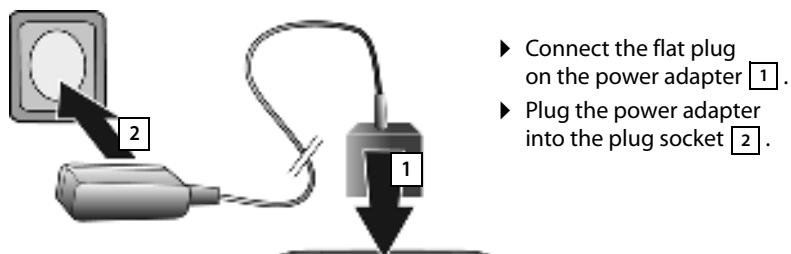
Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a power supply.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections, → page 95).

Wall mounting of the base (optional)



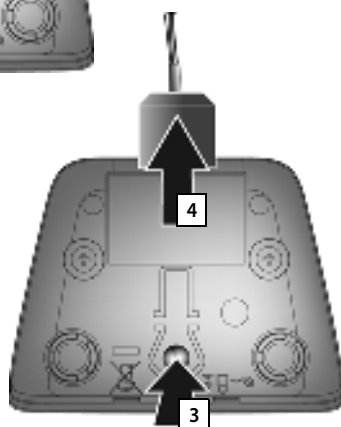
Connecting the handset charger



- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

If you have to remove the plug from the charger again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The handset's display and keys are covered with a protective film. **Please remove the protective film!**

Warning

Please do **not** use any touchscreen styli to operate the handset!

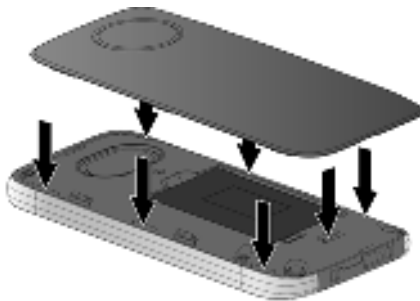
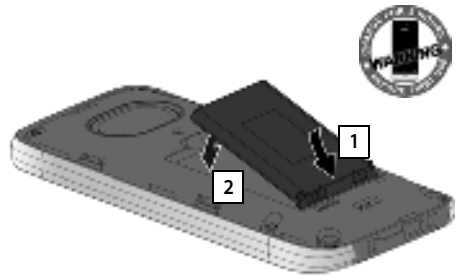
Do not use any protective sleeves/films from other manufacturers, as they may restrict the operation of your handset.

Inserting the battery and closing the battery cover

Warning

Use only rechargeable batteries (→ page 94) recommended by Gigaset Communications GmbH, as this could result in significant health risks and personal injury. For example, the outer casing of the battery could be destroyed or the battery could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

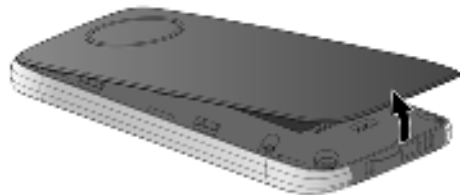
- ▶ First insert battery with the contact surface facing down **1**.
- ▶ Then press the battery downwards **2** until it clicks into place.



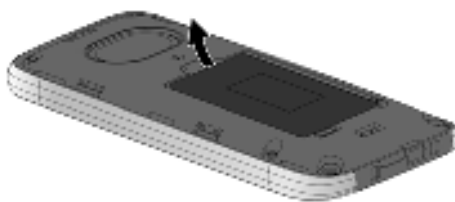
- ▶ First, align the protrusions on the side of the battery cover with the notches on the inside of the casing.
- ▶ Then press the cover until it clicks into place.

To **reopen the battery cover** to replace the battery:

- ▶ Insert your fingernail into the cavity on the bottom of the battery cover and pull the battery cover upwards.



- ▶ To **remove the battery**, insert your fingernail into the cavity on the casing and pull the battery upwards.



Charging the battery

The battery is supplied with a partial charge. Please charge it completely before use.

- ▶ Charge the handset in the charger for **5 hours**.

Please note

The handset must only be placed in the designated charger.

- ▶ Place your handset back in the charger after every call.



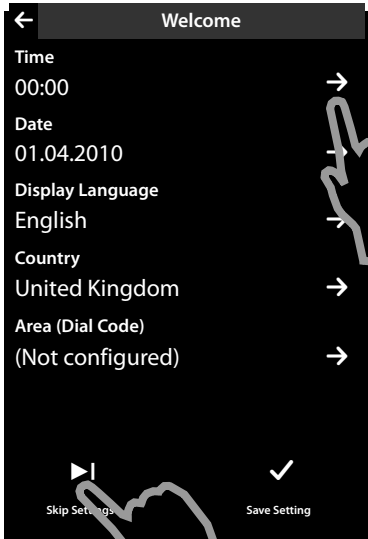
Please note

- ◆ Handsets contained in the package have already been registered to the base. If, however, a handset has not been registered (display "**Handset not registered to any base**"), please register it manually (→ page 68).
- ◆ The battery is also charged if the handset is connected via a USB connection to a PC with a power supply of 500 mA.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

Setting up the base and handset – installation wizard

Once the handset has been charged sufficiently, the installation wizard starts automatically. It helps you to configure the following key settings on the handset and base, which are required for operation:

- ◆ Time and date
- ◆ Display language
- ◆ Country in which the phone will be used
- ◆ Your own area code




If you do not want to configure the settings at this point:

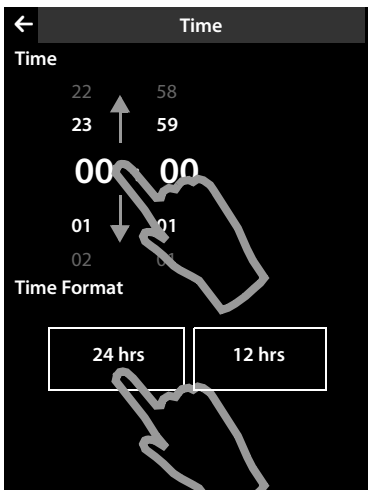
- ▶ Touch the [ **Skip Settings**] option at the bottom of the display.


The handset then switches to idle status.

You can configure the settings at a later stage using the **Settings** menu on your handset.

To configure the settings:


- ▶ Touch the  icon next to the time to set the time.



- ▶ Use the left-hand number wheel to select the current hour by touching the number wheel with a finger and moving it upwards or downwards. The number wheel will follow your movements.
- ▶ Operate the right-hand number wheel in the same way to select the minutes.
- ▶ Specify whether you wish the time to be displayed in **12 hrs** or **24 hrs** mode. To do this, touch the corresponding area under **Time Format**. The current setting is highlighted.
- ▶ Touch the  icon (at the top left of the display) to return to the **Welcome** page.

Comment: If you set the 12 hrs mode, am/pm is shown next to the number wheels.




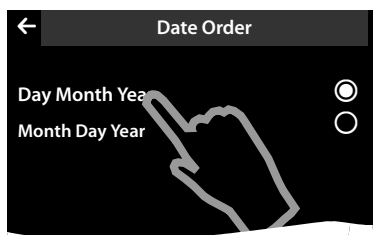
- ▶ Touch the  icon next to **Date** to set the date.




- ▶ Use the three number wheels to set the current date. The procedure is the same as for setting the time.



The current mode for displaying the date is displayed under **Date Order** (here: **Day Month Year**). If you want to change the mode:

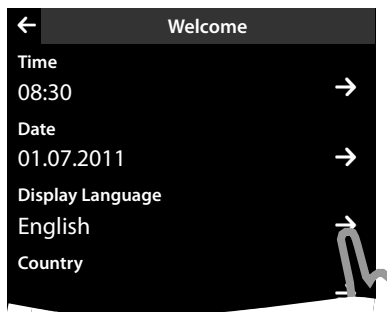
- ▶ Touch the  icon.



- ▶ Touch the required mode **Day Month Year / Month Day Year**.


The selected mode is marked with .

- ▶ Touch the  icon to return to the **Date** page.
- ▶ Touch the  icon again to return to the **Welcome** page.




The current language is displayed under **Display Language**.

If you want to change the setting:

- ▶ Touch the  icon next to the language displayed.



This brings up a list containing all the available languages.

The current language is marked with .

▶ Touch the required language.



If your language is not displayed, the list may be "longer" than the display. You must then scroll through the list.

▶ To do this, put a finger on the display and move it slowly upwards.

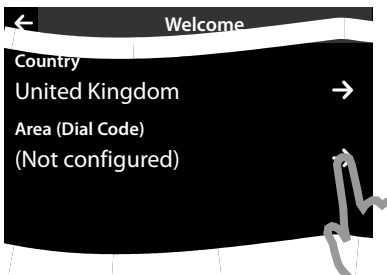
The lower section of the list is then displayed and you can select a language.



After selecting the language, the following security prompt is displayed:

▶ Touch the  icon and the  icon on the following display screen (top left of the display).

You return to the **Welcome** page.





Enter the country under **Country** in which you will operate the phone and for which it is authorised. If the setting is not compatible:


▶ Touch the corresponding  icon.



A list of countries is displayed.


The current country is marked with .

▶ Touch your country. You may have to scroll through the list as described previously. The  icon moves to this country.

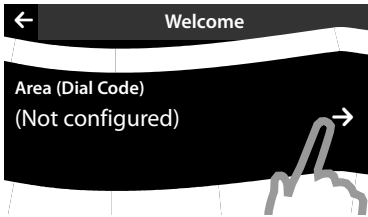
▶ Touch the  icon again to return to the **Welcome** page.

Please note

If you have selected **Other Country** instead of a country, the **Welcome** page will also show the **Country (Dial Code)** entry.

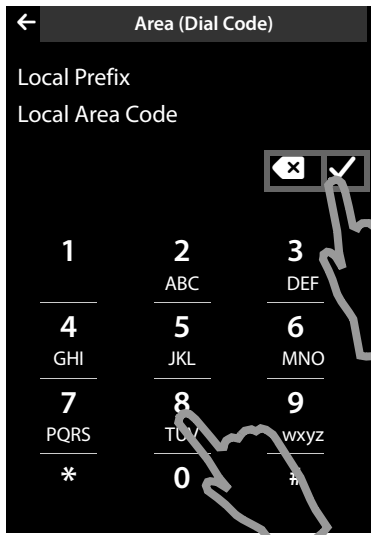
- ▶ Touch the corresponding  icon and enter the **International Prefix** and **International Area Code** for the international country code, as described below for the area code.

Proceed as described below.



Finally, you have to enter your area code:

- ▶ Touch the corresponding  icon.





The **Local Prefix** refers to the country-specific prefix that is put in front of the area code when you do not dial the country code. In England this is "0". The **Local Area Code** is then 20 for London, for example, or 161 for Manchester.

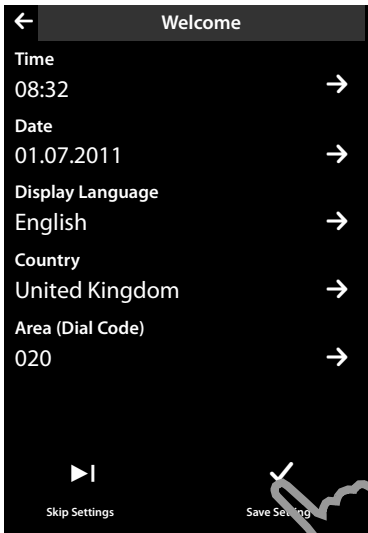
The **Local Prefix** is only displayed if it is not already stored in the phone for the selected country.

- ▶ Use the keypad to enter the **Local Prefix** if required (maximum 4 characters) and the **Local Area Code** (maximum 8 characters).

Before entering the numbers, briefly touch the field where the numbers should be entered.

You can correct incorrect entries using .

- ▶ Touch  after entering the numbers to complete the entry.



The **Welcome** page is displayed again.
 ▶ Touch the [**Save Setting**] option to save your settings.

The handset switches to idle status.

Handset in idle status

Once you have configured all the necessary settings, your handset switches to idle status. There are three idle display pages (→ page 22). When you first set up the phone, the **configurable page** that you can customise is displayed. Here, you can compile important functions and phone numbers for quick access (→ page 72). Some are set by default.



Status bar
 Contains the internal handset name (e.g., INT 1) and icons that display the current settings and the operating status of the phone. To discover the meaning of the icons, see page 7.

Touch the status bar to display the status page (→ page 23)

Current date

Time



Open directory

Open call lists

Your phone is now ready for use.

Using the phone

Activating/deactivating the handset

- ▶ Press and **hold** the end call key  in idle status to deactivate the handset. You will hear a confirmation tone.
- ▶ Press and **hold** the end call key  again to reactivate the handset.

Operating the touchscreen

The Gigaset SL910H handset is primarily operated using the display and only to a small extent using the three buttons on the handset.

Icons, list entries, buttons and sliders shown on the display are sensitive areas. You can set up and activate functions, enter or dial phone numbers and navigate between the various display screens (pages) by touching these areas and dragging them across the display.

Selecting functions/list entries

To activate a function or select a list item (directory, submenu, call list), simply tap your finger on the corresponding icon or on the required list entry on the display.

Activating/deactivating functions

Functions, e.g., room monitor, call divert, answering machine, are activated and deactivated via buttons.

If the button slider is to the right, the function is activated. The area to the left of the slider is highlighted (**on**).

If the button slider is to the left, the function is deactivated (**off**). The area to the right of the slider is black.

Function
activated



Slider

Function
deactivated



Slider

There are two ways to operate a button:

- ▶ Slowly drag the slider to the right or left to activate or deactivate the function.
- ▶ Touch the area to the right or left of the slider **briefly** and the slider moves to the right or left to the area that has been touched.

Handset idle display

The idle display consists of three pages that are shown separately on the display.

◆ The **configurable page** (example → page 20)

You can customise this page yourself. More detailed information on configuring this page is available on page 72.

By default, the date and time are displayed and quick access can be set for call lists and the directory (→ page 20).

◆ The **dial page** (example → page 6)

You will need this page to make calls. The dial page contains an optional field (numerical keypad) to enter phone numbers. You can use the options on this page to make internal calls and to dial numbers from the directory and the call lists.

◆ The **message page** (example → page 43)

You can use this page to go straight to the message lists for the phone: call lists, answering machine list, SMS inbox and network mailbox. An icon and the number of new and old messages are displayed for each list that contains entries. Touch the icon to open the corresponding list.


The default configuration, i.e., after the handset is switched on for the first time, is to display the configurable page.


Navigation area, changing the page


You have to scroll right or left to move from one page to the next.




Each idle display page therefore has a navigation area (example):



The page position marker  shows which idle display page is currently being displayed. The example shows the middle page.

▶ To scroll to the right, touch the  icon in the navigation area or place a finger on the display and drag it to the left.

▶ To scroll to the left, touch the  icon or place a finger on the display and drag it to the right.

The scroll function is continuous. On the third page (far right; ) touch  again to display the first page (far left; .

Status bar and status page


On each of the three pages, a status bar appears in the header.




For the corresponding icons and their meaning, see page 7.

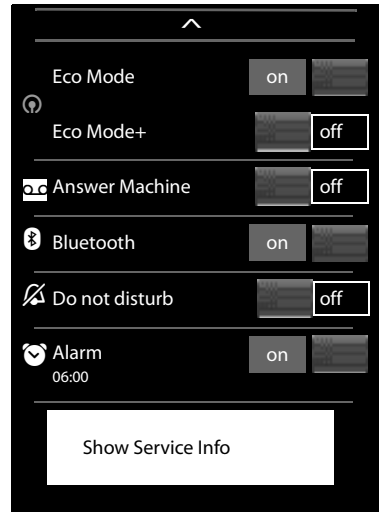
Touch the status bar to display the **status page**. This page gives you direct (quick) access to the settings for Eco Mode, Eco Mode+, the answering machine for the SL910A, the Bluetooth interface, the ringtone settings and the alarm clock.

Status page:

- ◆ You can use the button on the right to activate or deactivate the relevant components directly. To do this, drag the slider  on the touchscreen to the right (**on**) or the left (**off**).
- ◆ Touching the list entry e.g., **Alarm**, opens the corresponding pop-up menu that you can use to configure all the settings for the component.
- ◆ Touching **Show Service Info** displays the service information for your handset. You may need the service information when you contact our hotline.

Closing the status page

- ▶ Touch the  icon in the header to return to the idle display.



Using the menus

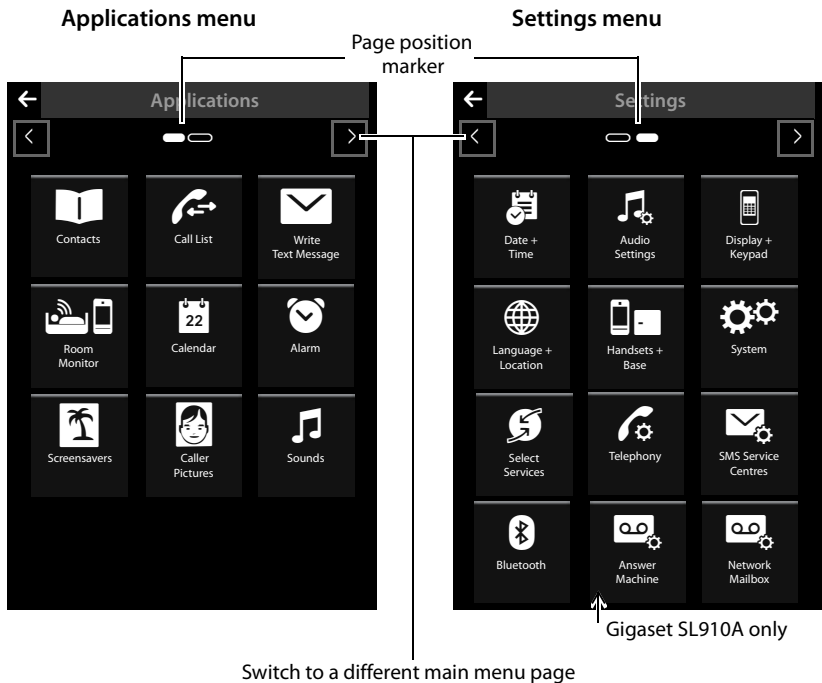
All the functions for the base and the handset are provided in a menu (main menu).

Open the menu:



- ▶ Briefly press the middle key  when the handset is in idle status.

The main menu is divided into two "pages" that are displayed separately. The **Applications** page (subsequently referred to as the **Applications** menu) comprises all the applications offered by your base or handset. The **Settings** page (subsequently referred to as the **Settings** menu) offers all the setting options for the base, handset and telephony.

The following picture shows examples of the menus. The functions/applications contained in the menu depend on the firmware version that is loaded.



Changing between the menu pages

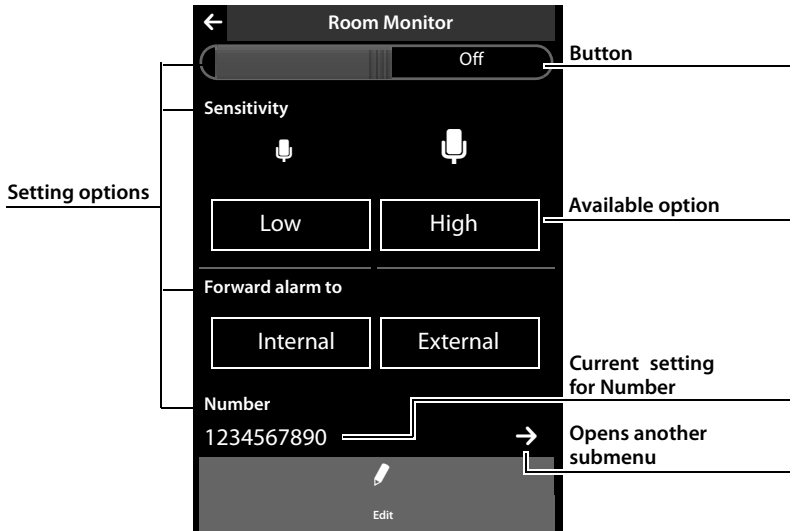
You can switch between the menu pages in the same way as you switch between the pages in idle mode, using ,  or dragging horizontally over the display (→ page 22).

Applications that are currently unavailable and settings that cannot currently be accessed (e.g., because the handset is out of range of the base) are greyed out.

Opening the submenu

Touch an icon on one of the main menu pages and it will be highlighted. The corresponding submenu or a new display page is opened up with settings options for the application.

The submenus are displayed as lists. The lists contain the parameters that can be configured and the current setting, available options or buttons to activate/deactivate.

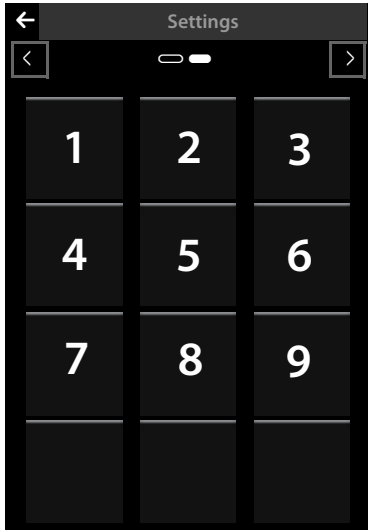


Configuring service functions *

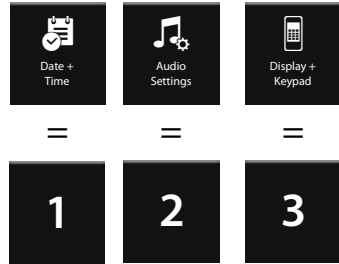
It is not possible to access functions that are only required in special cases directly from the menu. These functions include settings for special pauses that may have to be changed when the telephone is connected to a PABX.

To activate these functions, you have to enter a PIN code in the **Settings** menu.

- ▶ Open the **Settings** menu (→ page 24).
- ▶ Mentally assign the numbers 1 to 9 to the first 9 icons in the **Settings** menu in rows (see illustration below).




i.e.:



etc.

The numbers are **not** shown in the display! They were positioned here above the menu icons for better understanding.

- ▶ If you want to activate a **service function**, press and **hold** (for approximately 2 seconds) the following icons relating to the numbers:

- ▶ A number field opens, which you can use to enter a function-specific code.

Scrolling through lists (vertical scrolling)

If lists (not submenus) are longer than the display, i.e., if it is not possible for all the list entries to be displayed at once, then a drop shadow on the lower and/or upper edge of the display indicates the direction you have to scroll in to view more of the list.

You have to scroll vertically through lists:

- ▶ Drag from bottom to top over the display to scroll down in the list (i.e., it appears as if you are pushing the section currently visible upwards out of the display so that the bottom section appears in the display).
- ▶ Drag from top to bottom over the display to scroll upwards in the list.

As soon as you scroll in a list, a scroll bar is displayed on the right side of the display. This shows the size and position of the visible section of the list.

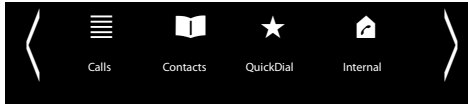
Scrolling through lists is not continuous, i.e., you have to scroll back to return to the top from the end of the list.

Options

Many display pages (especially lists like directories, call lists) have an **option slider** in the lower section. This displays all the actions that you can apply in the current context.

- ▶ Touch an option to perform the corresponding action.

Example (moveable option slider):



If all of the options cannot be displayed at the same time in one row, a moveable option slider is generally used. You can scroll horizontally using the option slider.


Moving the option slider (horizontal scrolling)



A moveable option slider is identified by an arrow to the right and/or left next to the options (see the picture above). The arrows indicate that there are additional options to those that are visible.

- ▶ Place a finger on the option slider and drag to the left to view the options to the right.
- ▶ Pull the finger to the right to view the options to the left.

Showing/hiding option slider

While establishing an external connection and during an external call, an option slider with two lines is used instead of the moveable option slider.

If the space is not sufficient for the options available, the  icon is displayed below the option slider.

- ▶ Touch  to show further options.
- ▶ Touch  to hide them again.

Entering numbers and text, incorrect entries

The appropriate keypads are displayed to enter numbers and text. An optional field (numerical keypad) for entering phone numbers or a system PIN. A (typewriter) keypad for entering text.


You use them to enter characters by touching the relevant character on the display. These then appear in the text or number field displayed on the page.

If several number and/or text fields are displayed (e.g., **First Name** and **Surname** in a directory entry), you must activate the field by touching it before writing. The flashing cursor is displayed in the activated field.

To avoid unnecessary incorrect entries: Touch a character on the keypad and this character is enlarged. If the wrong character is enlarged, you can move your finger to the required character (without lifting it from the display). The character is only copied to the text field once you lift your finger from the display.

Correcting incorrect entries

Briefly touch  to delete the last character.



Press and hold  to delete the whole content of the number or text field.


Entering text

▶ Touch the shift key  to change between lower and upper case.

If upper case is activated, the keypad is shown in upper case letters, otherwise it is in lower case. Upper case is only activated for the next character. Then lower case is automatically reactivated.

When editing a directory entry, the first letter and each letter following a space is automatically in upper case.

▶ Touch  if you want to enter a digit or a special character. Touch **More...** to view other special characters. Touch  to return to the normal keypad (lower case).

▶ Touch  (if necessary several times) to change the character set or the keypad layout. The following keypad layouts are available:

- Latin (default) character set with the keypad layouts QWERTZ, for Central Europe, QWERTY (American default) and AZERTY, for the French-speaking area
- Greek character set
- Cyrillic character set


Special features when writing an SMS *

If the text of an SMS is so long that it cannot be completely displayed in the text field, the first section of the text disappears upwards from the visible area. A scroll bar is displayed on the right side of the text field, which you can use to scroll up and down within the text.

You can position the cursor within the text, e.g., to make corrections or add text. Touch the left half of a word and the cursor will be positioned at the start of this word. Touch the right half and the cursor will be positioned at the end of this word.

Text entered afterwards will be inserted before this word.


Returning to idle status

- ▶ Briefly press end call key .

Or:

- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes.

Returning to the previous display page

Just like the idle display pages, the  icon appears on the left-hand side of the header on almost every page.




- ▶ Touch the icon to return to the previous display page (move backwards step by step).

Activating/deactivating key and display lock

The key and display lock prevents the phone being operated unintentionally.

When the handset is in idle status:

- ▶ Press and **hold** the  menu key to activate or deactivate the lock.

When you activate the key and display lock, the **Keys and display locked** message is displayed briefly. The display backlight switches itself off.


If you touch the display when the key lock is activated, nothing happens; if you try to press a key, a corresponding message is displayed.

The lock deactivates automatically when you receive a call. It is reactivated when the call is finished.










Please note

- ◆ When the keypad lock is active, you cannot call emergency numbers.
- ◆ The display is automatically locked with the aid of a proximity sensor if you hold the handset to your ear (display backlight disappears). This lock is deactivated again when you remove the handset from your ear. The sensor is located on the right next to the earpiece. If you cover it accidentally with your finger during a call, the display will also be locked.



Menu tree

- ▶ Briefly press the  key when the handset is in idle status to open the main menu. The main menu consists of the **Applications** and **Settings** pages.
- ▶ Drag your finger horizontally across the display to switch between the pages.

Applications menu

Main menu	Page
Applications	
 Contacts	page 45
 Call List	page 42
 Write Text Message *	page 50
 Room Monitor	page 63
 Calendar	page 65
 Alarm	page 67
 Screensavers	page 67
 Caller Pictures	page 67
 Sounds	page 67

Settings menu

Main menu Settings	Submenu Current setting	Additional setting options	Page																
 Date + Time	Time		page 16																
	Date																		
 Audio Settings	Ringtones <table border="1" data-bbox="313 327 582 558"> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> </table>											<table border="1" data-bbox="627 327 896 550"> <tr><td>Volume</td></tr> <tr><td>Crescendo</td></tr> <tr><td>Int. Calls</td></tr> <tr><td>Ext. Calls</td></tr> <tr><td>Time Ctrl (Ringer Off)</td></tr> <tr><td>Anon. Call Silenc.</td></tr> </table>	Volume	Crescendo	Int. Calls	Ext. Calls	Time Ctrl (Ringer Off)	Anon. Call Silenc.	page 77
Volume																			
Crescendo																			
Int. Calls																			
Ext. Calls																			
Time Ctrl (Ringer Off)																			
Anon. Call Silenc.																			
Int																			
Ext																			
Silent Alert																			
Reminder Signal	<table border="1" data-bbox="627 678 896 790"> <tr><td>Volume</td></tr> <tr><td>Crescendo</td></tr> <tr><td>Sound</td></tr> </table>	Volume	Crescendo	Sound															
Volume																			
Crescendo																			
Sound																			
Advisory Tones																			
Confirmations																			
Battery Warning																			
Music on Hold																			




Menu tree

Main menu Settings


Submenu Current setting

Additional setting options

Page

 Display + Keypad	Screensaver Activation		page 76
	Selection	Slideshow	page 76
		Calendar	
		Digital Clock	
		Analogue Clock	
	Backlight In Charger Out of Charger		
		Backlight Timeout	
	Number Info in Dial Lists	Number Type Only	page 42
		Type and Number	
	Indication of New Messages		
	LED + Display Info		
	Keypad		page 75
		Key Tones	
		Key Vibration	
Keypad with R/P			
Keypad w. Letters			
 Language + Location	Display Language	page 75	
	Country		
	Area (Dial Code)		
 Handsets + Base	This Handset	page 68	
	Registered Handsets		
	Connected to Base	Base 1	page 70
		: Base 4 Best Base	

**Main menu
Settings**

 System

**Submenu
Current setting**

Eco Mode
Eco Mode
Eco Mode+
Repeater Mode
System PIN
Local Network
Firmware Update
Resets
Handset Reset
Base Reset
Clean-up List

**Additional setting
options**

IP Address Type
IP Address
Subnet Mask
Default Gateway
Preferred DNS server
Automatic Check
Appointments
All Past Appointments
Calls
Missed Calls
Accepted Calls
Outgoing Calls
Messages *
Text Messages
Answer Machine
Contacts

Page

page 62

page 79

page 80

page 81





page 83

page 79

page 80

page 44

Menu tree



Main menu Settings	Submenu Current setting	Additional setting options	Page	
 Select Services	Withhold Number		page 39	
	Call Waiting		page 39	
	Call Divert	When Busy	When Busy All Calls No Answer	page 40
		All Calls		
		No Answer		
	Divert to			
	Ringback		page 40	
 Telephony	Auto Answer		page 76	
	Access Code Use	Calls from Call Lists	Calls from Call Lists All Calls Never	page 84
		All Calls		
		Never		
	Dialling Mode	Tone	page 84	
Recall				
 SMS Service Centres *	SMS Service Centres	Active Send Centre	Active Send Centre Service Centr. 1 : Service Centr. 4	page 52
		Service Centr. 1 : Service Centr. 4		
 Bluetooth	Own Device		page 60	
	Known Devices			
	Activation			
	Devices found	Device Name		

**Main menu
Settings**

**Submenu
Current setting**


**Additional setting
options**

Page


 Answer Machine	Activation		page 54
	Mode		
	Announcement	Current Announcement Standard User recorded	page 54
	Advisory Message	Current Message Standard User recorded	page 54
	Recording Length		page 57
	Recording Quality	Excellent Long Play	
	Ring Delay	No Delay 10 sec. / 18 sec. / 30 sec. Automatic	
	Call Screening		page 56
	Play Time Stamp		
	 Network Mailbox	Access Number	


Making calls

Making an external call

▶ Open the dial page, enter the number, **briefly** press .

Or:

▶ Open the dial page, press and **hold** , enter the number.

You can cancel dialling by pressing .

Continuing a call on a headset

Bluetooth headset:

Prerequisite: Bluetooth is activated; the connection between the Bluetooth headset and the handset exists (→ page 60).

▶ Press the talk key on the headset.

It may take up to 5 seconds to establish a connection to the handset.

Use [ **Volume**] to adjust **Headset Volume/Microphone Sensitivity**.

For further details about your headset, see the accompanying user guide.

Wire-bound headsets:

Prerequisite: The headset is connected to the handset (→ page 6).

▶ Press the push-to-talk key on the headset.

For more information, see the headset's user guide.

Please note


If a wire-bound headset and a Bluetooth headset are connected at the same time, you are unable to use the wire-bound headset.

Accepting a call

You have the following options:

▶ Press .

▶ Take the handset out of the charger, if **Auto Answer** is activated (→ page 76).

▶ Gigaset SL910A: Touch [ **Divert**] to **divert the call to the answering machine** (→ page 56).

Accepting a call on a Bluetooth headset

Prerequisite: Bluetooth is activated; the connection between the Bluetooth headset and the handset exists (→ page 60).

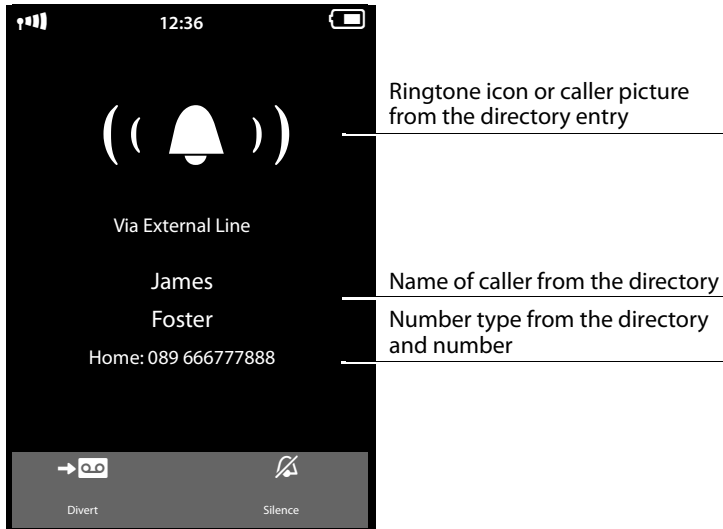
Only press the talk key on the headset once the headset rings.


For further details about your headset, see the accompanying user guide.

Call display

For calling line identification

If the number of the caller is stored in your directory, the number is replaced by the name of the directory entry.



[ Divert] on Gigaset SL910A only

No calling line identification

Instead of name and number, the following is displayed:

- ◆ **External:** No number is transferred.
- ◆ **Withheld:** Caller has withheld calling line identification (→ page 39).
- ◆ **Unavailable:** Caller has not requested calling line identification.

Notes on phone number display (CLIP)

If you do not make any settings on your phone, the caller's phone number is displayed.

Possible causes for the phone number not being displayed:

- ◆ You have not requested number transfer from your network provider.
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Have you requested the phone number display service from your network provider?

- ▶ Ask your network provider if he supports phone number display (CLIP) and if this has been enabled for you.

Is the telephone connected via a PABX/gateway?

(there is another device between the phone and the house connection)

- ▶ Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
- ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.


Further information on this topic can be found at: www.gigaset.com/service

Handsfree mode

You can configure various profiles for handsfree operation (→ page 77).



- ▶ If you are going to let someone listen in, you should tell the other party that this is happening.

Activating while dialling


- ▶ Enter the number, press  twice.

Switching between earpiece and handsfree mode

During a call, when establishing the connection and when listening to the answering machine (Gigaset SL910A only):

- ▶ Press  or touch [ Speaker].

Place the handset in the charger during a call:

- ▶ Press and hold  while placing the handset in the charger and for a further 2 seconds.

Switching to mute

Deactivate the handset's microphone during an external call (including when call swapping). The other parties cannot hear you, but you can still hear the other party.

Switch to mute, cancel muting (activate/deactivate microphone):

- ▶ Touch [ Mute].

Security check

The handset detects unsecured connections to the base, where third parties could listen in.

When establishing an external call or during an external call:

- ▶ Press and hold any position on the status bar.

If **Secure connection to base** is displayed, the connection is secure.


If **No secure connection to base** is displayed, you should end the call.

Making calls via network services


Network services are functions that your network provider makes available to you. You have to request these services from your network provider (there may be additional charges).

- ▶ **It is not possible to reprogram the network services.**
- ▶ **If you require assistance, please contact your network provider.**

There are two types of network services:


- ◆ Network services that are activated/deactivated and configured for the following call or all subsequent calls when no call is being made. These network services are available in the [ **Select Services**] submenu of the **Settings** menu.
- ◆ Network services that are activated during an external call. These network services are provided as options during an external call.

Network services for subsequent calls

- ▶ Open the **Settings** menu (→ page 24).
- ▶ Touch [ **Select Services**]. The following network services are available in the **Select Services** submenu.

Please note

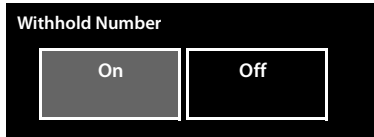
To activate/deactivate the following services, a code is generally sent to the telephone network.

- ▶ After a confirmation tone from the telephone network, press .

Withholding calling line identification (CLIR)

If you do not want the other party to see your phone number, you can withhold the number (CLIR). Calling line identification is withheld until you deactivate the function again.

In the [ **Select Services**] submenu:



Call waiting during an external call

During an **external** call, the call waiting tone signals that another party is calling.

In the [ **Select Services**] submenu:

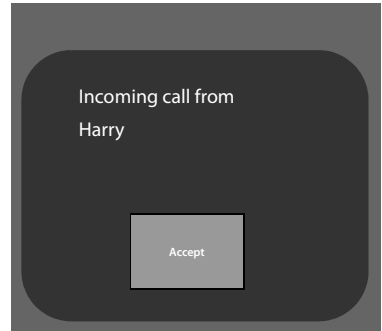


Making calls via network services

The following message is displayed. You have the following option:

Accept

Once you have accepted the waiting call, you can switch between the two callers ("Call swapping" → page 41) or speak to both at the same time.



Please note

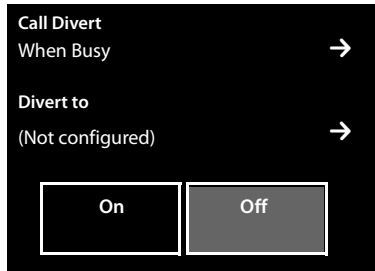
For "Internal call waiting during an external call" and "External call waiting during an internal call", see page 71.

Using call divert (CD)

- ▶ Touch and specify when calls should be diverted. ▶ Touch the next to **Divert to**. ▶ Specify the phone number to which the calls should be diverted. ▶ Confirm with .

Only after a phone number has been saved can call divert be activated.

In the [Select Services] submenu:



Please note

Diverting calls can result in additional costs. Please consult your provider.

Network services during an external call

Initiating ringback

You have dialled an external number and can hear the busy tone:

- ▶ Touch [Ringback]. ▶ Press .

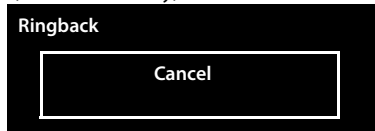
As soon as the participant hangs up, your phone will ring.

- ▶ Press to establish the connection to the participant.

Cancelling ringback

Delete ringback using the [Select Services] submenu.

(scroll if necessary)





Using consultation call, call swap


- ◆ Call a second external caller (consultation call)
- ◆ Switch between two calls (call swap)

Consultation call


Making another external call **during** an external call. The first call is placed on hold.

- ▶ Touch [ **Consultation**] and then **External**. ▶ Enter the second participant's number. ▶ Confirm with .

The previous call is placed on hold. You are connected to the second participant.

- ▶ If the second party does not answer: Touch  at the bottom of the display.

Ending the consultation call

- ▶ Touch  next to the consultation call. You are reconnected to the first call participant.

Or:

- ▶ Press . You receive a recall from the first participant.


Call swapping

Prerequisite: You are conducting an external call and have called a second participant (consultation call) or have accepted a waiting call.



The numbers or names of both participants are shown in the display. The participant, with whom you are currently not speaking, is greyed out.

- ▶ Touch the greyed out entry to switch to this participant.

Ending the active call

- ▶ Switch to the participant with whom you wish to end the call. ▶ Touch  next to the relevant display. You are re-connected to the waiting caller.

Or:

- ▶ Press . You receive a recall from the participant who was previously waiting.
- ▶ Press the talk key .

Using lists

The options are: redial list, SMS inbox, call lists, list of missed appointments, answering machine list (Gigaset SL910A only).



Redial list

The redial list contains the twenty numbers last dialled with the handset (max. 32 digits per number).

To dial using the redial list when the handset is in idle status:

- ▶ Press  briefly. ▶ Touch an entry in the list.

Managing entries in the redial list

- ▶ Open redial list. ▶ Touch  next to an entry. The detail view for this entry opens. You can:
 - Call: Press .
 - Delete entry.
 - Save the number in the directory (as in the directory, page 49).

SMS inbox *





All received SMS messages are saved in the SMS inbox (→ page 51).

Answering machine list (Gigaset SL910A only)

You can use the **answering machine list** to listen to the messages that are on the answering machine (→ page 55).

Call lists

Your telephone stores various types of calls:

- ◆ Outgoing calls () in the **Outgoing Calls** list
- ◆ Missed calls () in the **Missed Calls** list
- ◆ Accepted calls () and calls recorded by the answering machine (, Gigaset SL910 A only) in the **Accepted Calls** list

You can view each type of call separately or get an overview of all calls (**Call List**). Each call record contains the last 20 numbers in its category.

Opening lists from the menu

- ▶ In the **Applications** menu (→ page 24), touch [ **Call List**].

The last call list displayed is opened. **All**, **Missed**, **Accepted** and **Outgoing** appear in the lower part of the display.

- ▶ Touch one of the areas to open the corresponding list.

To open the call lists via the message page (→ page 43).

List entry

New messages are displayed at the top.


The following information is displayed in the list entries:

- ◆ List type (in header)
- ◆ Icon for the type of entry
- ◆ Caller's number. The name will appear on the display instead if you have saved the number in the directory
- ◆ Date/time of call (if set, page 16)
- ◆ For missed calls, the number of missed calls from this number is shown in square brackets

If the number is saved in the directory, the following is also displayed:

- ◆ Number type and, if set (→ page 45), the number of the caller

You have the following options:

- ▶ **Call back a caller:** Briefly touch the corresponding entry.
- ▶ **Open detail view:** Touch  next to the entry.

In the detail view, you can delete the entry or add the number of the entry to the directory (→ page 49).

Missed appointments list

Missed (unacknowledged) appointments from the calendar (→ page 65) and birthdays (→ page 49) are saved in the **Reminders / Events** list under the following circumstances:




- ◆ You do not acknowledge the appointment/birthday reminder.
- ◆ The appointment/birthday was signalled during a phone call.
- ◆ The handset is deactivated at the time of the appointment/birthday.

You open the list via the message page in the idle display (→ page 43).

If 20 entries are saved in the list, the oldest entry is deleted at the time of the next unacknowledged appointment reminder.

Deleting entries

When the handset is in idle status:

- ▶ Open the message page and touch  and [ Delete] in sequence.
- ▶ Touch all the entries to be deleted in sequence and then touch [ Delete].

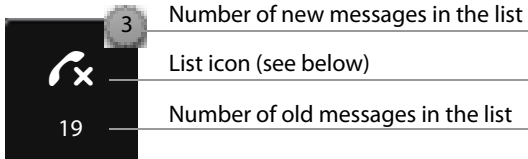
Opening lists via the message page in the idle display

- ◆ Answering machine list (Gigaset SL910A only)
- ◆ Network mailbox (if your network provider supports this function and the number of the network mailbox has been stored (→ page 59).)
- ◆ SMS inbox * (→ page 51)
- ◆ Missed calls list
- ◆ Missed appointments list (→ page 43)

Using lists

The list of missed calls and the answering machine list (Gigaset SL910A) are always displayed. The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

The icons have the following meanings:



Deleting lists

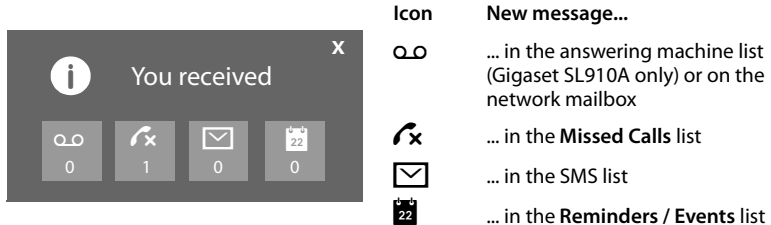
You can delete the entire contents of the individual lists:

- ▶ In the **Settings** menu (→ page 24), touch [⚙️ **System**]. ▶ (If necessary, scroll).
 - ▶ Touch [🗑️] next to **Clean-up List**. ▶ Touch [○] next to the list to be emptied.
 - ▶ Press **Yes** to confirm.

Configuring the display of new messages

An advisory tone sounds as soon as a **new entry** arrives in a list.

In idle status, the following message appears:



The number of new messages is displayed under the icons.

- ▶ **Open the list:** Touch the list icon.
- ▶ **Close the message:** Touch x (top right).

For messages from the network answering machine, please refer to the user guide.

Configuring extended display of new messages

Specify whether, in the case of new messages, the message LED on the left next to the earpiece should also flash.

- ▶ In the **Settings** menu (→ page 24), touch [📱 **Display and Keypad**].
- ▶ Activate or deactivate the message LED using the button.



[📱 **Display and Keypad**] submenu

Indication of New Messages
LED + Display Info



Configuring the scope of the number information in the lists

A directory entry exists for a phone number that has been transferred: Determine whether the list should display the selected phone number as well as the name and number type.

- ▶ In the **Settings** menu (→ page 24), select [ **Display and Keypad**]. ▶ Touch the  next to **Number Info in Dial Lists**.
- ▶ Select **Number Type Only** (phone number in the detail view only) or **Type and Number**.

[ **Display and Keypad**] submenu

Number Info in Dial Lists

Number Type Only



Using the directory

You can create the directory (with up to 500 entries) individually for your handset. You can also send lists/entries to other handsets (→ page 48).

Please note

To quickly access a number from the directory, you can place the number on the configurable page in the idle display (→ page 72).

You can save up to eight numbers, together with the associated first name and surname, birthdays/anniversaries with signalling, VIP ringtone, caller picture in each **directory entry**.

Length of the entries


8 numbers: Max. 32 digits each

First name and surname: Max. 16 characters each

Opening the directory (list of directory entries)

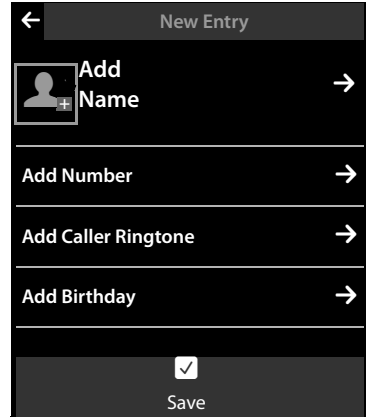
- ▶ In the **Applications** menu, touch [ **Contacts**] or touch [ **Contacts**] on the dial page or during a cal.

Creating a new entry in the directory

- ▶ Open directory. ▶ Touch [ New Entry].
- ▶ Touch the individual fields to enter the corresponding component of the entry. You can touch **Add Number** up to eight times to assign up to eight numbers to this entry. To create an entry, you must enter at least one number.

You can save the components shown in the adjacent picture.

If available, confirm each component with or [Select].



Defining default numbers

If you have entered several numbers, one of the options / (green) is displayed next to each number.

- ▶ Choose the default number for the entry by touching the corresponding option (= default number). If an entry has only one number, this is the default number.

The default number is the number automatically dialled when you touch the corresponding directory entry.

Saving a directory entry

- ▶ Touch [Save].

Order of directory entries

You can define whether the entries are to be sorted by first name or surname. Use [^A Surname] and [^A First Name] to define how the entries are to be sorted.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0–9) | Letters (alphabetical) | Other characters.

Selecting a directory entry, navigating in the directory


If your directory has too many entries to display all at once, an alphabetical index is shown on the right side. You have the following options:

- ◆ Scroll vertically to the name you are searching for (→ page 26).
- ◆ Touch the first letter in the index. The display jumps to the first name that begins with this letter. If necessary, scroll on to the desired entry. While you are scrolling, the index is temporarily covered by a scroll bar.

Dialling with the directory

- ▶ Open the directory (→ page 45).


You have the following options:

- ▶ Press . The default number of the entry marked with the green dot is dialled.

Or:


- ▶ Touch the name in the entry. The default number of the entry is dialled. Exception: If you have opened the directory via the dial page, the phone number is transferred into the number field and can be expanded if required.

Or:

- ▶ Touch the  corresponding to the entry and touch the desired number in the detail view.









Managing directory entries

Viewing an entry (detail view)

- ▶ Open the directory (→ page 45). ▶ Touch  next to an entry.

All the information relating to the entry is displayed.

Editing an entry


- ▶ Touch [ **Edit**]. Continue as described under "Creating a new entry in the directory" (→ page 46).
- ▶ Change/delete first name, surname or number: Touch the corresponding 
 - ▶ If necessary, touch the corresponding field. ▶ Delete name/number with .
 - ▶ If necessary, enter new name/new number. ▶ Confirm with .
- ▶ Deleting the assignment of a caller picture, a VIP ringtone or a birthday: Touch  next to the appropriate entry. ▶ Touch [ **No Picture**], [ **No Ringtone**] or [ **No Birthday**].

Deleting an entry

- ▶ In the detail view, touch [ **Delete**]. ▶ Press **Yes** to confirm.

Deleting all the directory entries (see "Deleting lists" on page 44)

Displaying the number of entries that are still available in the directory.

- ▶ Open the directory in idle status. ▶ Touch [ **Memory**].

Transferring an entry/directory to another handset

Prerequisites:



- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

You can transfer the entire directory, an individual entry or several individual entries.

Please note:

- ◆ An external call interrupts the transfer.
- ◆ Caller pictures and sounds are not transferred. For a birthday, only the date is transferred.
- ◆ When transferring an entry between two vCard handsets:
If the recipient does not yet have an entry with that name, a new entry is created.
If there is already an entry with that name, this entry is expanded with the new numbers. Where there are more than eight numbers in total, a second entry is created with the same name.
- ◆ If the recipient is not a vCard handset: An entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: Entries with numbers already saved are rejected, otherwise a new entry is created.


Transferring individual entries/directory

- ▶ Open the detail view for the entry (→ page 47). ▶ Touch [ Copy] / [ Copy List]. ▶ Confirm the prompt with **Internal Handset**. Select the recipient handset.




When transferring individual entries, after a successful transfer:

- ▶ Touch **Yes** if another entry should be sent. Otherwise touch **No**.

Transferring the directory as a vCard with Bluetooth


- ▶ **Sending directory:** Open the directory. ▶ Touch [ Copy List].

Or:

- ▶ **Sending entry:** Open the detail view for an entry. ▶ Touch [ Copy].
- ▶ Answer the following prompt with **Bluetooth Device**. Bluetooth is activated, if necessary.
- ▶ Select the recipient from the **Known Devices** (→ page 61) list or touch [ Search] and select the recipient from the **Devices found** list. Enter the recipient's PIN and touch .

Receiving a vCard with Bluetooth



Prerequisite: The handset is in idle status. Bluetooth is activated.

- ▶ If the sender is in the **Known Devices** (→ page 61) list, receipt occurs automatically.
- ▶ If the sender is not in the **Known Devices** list, enter the sender's device PIN and touch .




To use the phone numbers, country and area codes must be stored in the directory (→ page 75).

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list, the redial list, the answering machine list or in an SMS to the directory. You can also copy numbers that you have just dialled or entered for dialling.

- ▶ Touch [  **Copy Number**] or [**Copy to Directory**]. You can:
 - Create a new entry (→ page 46): The number is copied as the first number of the entry with number type **Home**.
 - Add a number to an existing entry:
 - Select an entry. ▶ Touch **Add**
 - Or
 - Select the number you want to overwrite. ▶ Touch **Yes**.

Copying a number from the directory

- ▶ Depending on the operating situation, open the directory with [ **Contacts**] or .
 - ▶ Touch a directory entry to copy its default number.
- Or:
- ▶ Touch the  next to the entry and then touch the number to be copied.

Reminder call on an anniversary

A reminder call is signalled **in idle status**. You have the following options:

- ▶ Touch **Write Text Message** or
- ▶ Touch **Off** to acknowledge the reminder call and to exit.

When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.

Anniversaries that are indicated during a call and anniversaries that are not acknowledged are entered in the list of missed appointments (→ page 43).

Sending and receiving SMS messages (text messages) *






Your device is supplied ready for you to send text messages immediately.

Prerequisites:

- ◆ Calling Line Identification is enabled.
- ◆ Your network provider supports SMS within the fixed line network.
- ◆ To receive SMS messages, you must be registered with your network provider.

Writing/sending SMS

Your system can send a **linked** SMS (made up of up to four individual SMS messages) as one message. Linking occurs automatically.

- ▶ **Write an SMS:** Open the **Applications** menu. ▶ [ **Write Text Message**]
 - ▶ Touch the **To** field. ▶ Enter the recipient's number **with area code**. ▶ Confirm with . ▶ Touch the **Message** field. ▶ Enter the SMS text (enter text and special characters, → page 28). ▶ Confirm with .
- ▶ **Send an SMS:** Touch [  **Send**].

Please note

In the case of an external call, or if you interrupt writing by more than 3 minutes, the text is automatically saved in the draft message list. If the memory is full, the SMS is deleted.



Draft message list, temporarily storing an SMS while writing

You can later change and send SMS messages that are stored temporarily. You are writing an SMS (→ page 50):

- ▶ End text input with . ▶ Touch [ **Save**].

Opening an SMS from the draft message list







- ▶ Open the **Applications** menu. ▶ [ **Write Text Message**] ▶ [ **Drafts**]
 - ▶ Touch the entry in the draft message list.

You can delete the SMS ([ **Delete**]) or continue writing ([ **Edit**], → page 50).

Receiving SMS

Incoming SMS messages are saved in the inbox, linked SMS messages are, in general, displayed as **one** SMS.

Activating/deactivating first ringtone muting *

- ▶ Open the **Settings** menu and enter the number code for the service functions (→ page 25).
- ▶ If the first ringtone is to be muted, enter   .
- ▶ Otherwise enter   .

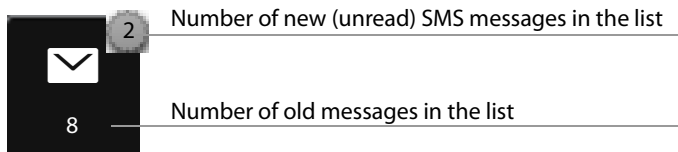
SMS inbox

The inbox contains all the received SMS messages and those SMS messages that could not be sent due to an error.

New SMS messages are indicated on the handset with a message (→ page 44) in idle mode, by a flashing LED (if set, see page 44) or you will hear an advisory tone.

Opening the SMS inbox

If the SMS inbox contains messages (read or unread), the following icon appears on the message page in the idle display:



- ▶ Touch the icon to open the SMS inbox.

If the SMS inbox contains new (unread) SMS messages, you can open the SMS inbox using the message in the idle display (→ page 44):

- ▶ Touch .


Entry in the SMS inbox


An entry in the inbox is displayed with the sender and date of receipt (example):


1. Number or name and number type (if number is in the directory).

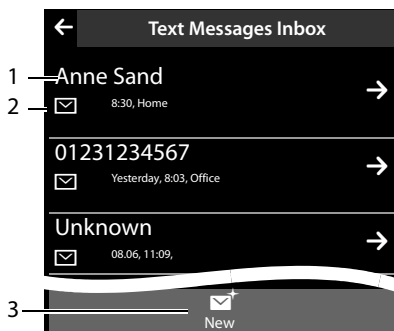
Unknown, if no number is available.

2. SMS status:

 (Red): New (unread) SMS messages

 (White): Old (read) SMS messages, as well as date and time of receipt.






3. Touch [ **New**] to write a new SMS message (→ page 50).



Please note

To delete the entire contents of the SMS inbox, see page 44.


Reading and managing SMS messages

- ▶ Touch an entry in the SMS inbox. You have the following options:
- ◆ [ **Reply**]: Write and send an SMS to the sender (→ page 50).
- ◆ [ **Edit**]: Change the SMS text and send back to the sender (→ page 50).
- ◆ [ **Send**]: Forward the SMS to another number (→ page 50).
- ◆ [ **Delete**]: Delete SMS.
- ◆ Press : Call sender of the SMS.
- ◆ Touch sender/number in the message text

Sending and receiving SMS messages (text messages) *




Call the number or save in the directory (→ page 49). The number cannot be divided by a space. If it contains a special character (+ - / etc.), it is regarded as two numbers. An attached mailbox identifier is added to the directory.

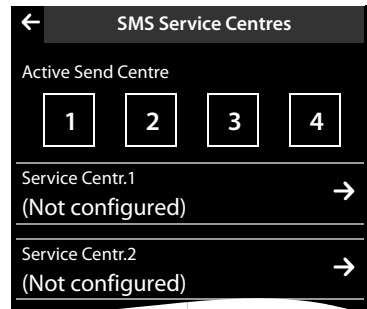
Setting up the SMS centre

Phone numbers of at least one SMS centre must be saved in the device, otherwise you cannot open the [ Write Text Message] submenu in the **Applications** menu.

SMS messages are received from **every** entered SMS centre, as long as they are registered with their service provider. Your SMS messages are sent via the SMS service centre that is entered as the active send service centre (→ page 52).

Entering/changing the SMS centre, setting the send centre

- ▶ Open the **Settings** menu (→ page 24).
 - ▶ [ **SMS Service Centres**]
 - ▶ Touch  next to an SMS centre.
 - ▶ Enter the phone number of the SMS centre. ▶ Confirm with .
- ▶ If necessary, repeat the procedure for the other SMS centres.
- ▶ **Specify Active Send Centre:** Touch the number of the SMS centre (1 - 4) you wish to use as the send centre at the top of the display. For the SMS centres 2 to 4, the setting only applies to the next SMS.



SMS on a PABX

- ◆ **Calling line identification** must be forwarded to the extension of the PABX (CLIP).
- ◆ If necessary, the access code number must be prefixed to the number of the SMS centre (depending on your PABX).
Test: Send an SMS to your own number, once with the access code and once without.
- ◆ If the SMS is sent without the extension number, it will not be possible for the recipient to answer directly.

Sending and receiving SMS on ISDN PABXs is only possible via the MSN number assigned to your base.

Activating/deactivating the SMS function

If you deactivate the SMS function, you cannot send or receive any further SMS messages with your phone. All the settings and the entries in the inbox and draft message list remain saved even after switching off.

- ▶ Open the **Settings** menu and enter the number code for the service functions (→ page 25).

- ▶ Deactivate the SMS function: Enter **2** **6** **0**.
- Reactivate the SMS function (default): Enter **2** **6** **1**.

SMS troubleshooting

E0	Calling Line Identification permanently restricted (CLIR) or Calling Line Identification not activated.
FE	Error occurred during SMS transfer.
FD	Connection to SMS centre failed, see self-help.

Self-help with errors

<p>You cannot send messages.</p> <ol style="list-style-type: none"> 1. You have not requested the CLIP service (Calling Line Identification Presentation). <ul style="list-style-type: none"> ▶ Ask your network provider to enable the feature. 2. SMS transmission has been interrupted (e.g., by a call). <ul style="list-style-type: none"> ▶ Re-send the text message. 3. The network provider does not support this feature. 4. No number or an incorrect one has been entered for the send centre. <ul style="list-style-type: none"> ▶ Enter the number (→ page 52).
<p>You receive an incomplete SMS.</p> <ol style="list-style-type: none"> 1. Your phone's memory is full. <ul style="list-style-type: none"> ▶ Delete old SMS messages. 2. The network provider has not yet sent the rest of the message.
<p>You have stopped receiving SMS messages.</p> <p>All Calls is activated for call divert or network answering machine.</p> <ul style="list-style-type: none"> ▶ Change the call divert settings (→ page 40).
<p>The SMS message is played back.</p> <ol style="list-style-type: none"> 1. The "display call number" service is not activated. <ul style="list-style-type: none"> ▶ Ask your network provider to enable this feature (there is a charge for this). 2. Your mobile phone operator and SMS service provider are not working together. <ul style="list-style-type: none"> ▶ Obtain information from your SMS service provider. 3. The phone is not registered with the SMS service provider. <ul style="list-style-type: none"> ▶ Send an SMS message to register your phone for SMS reception.
<p>Messages are only received during the day.</p> <p>Your phone is not registered with the SMS service provider.</p> <ul style="list-style-type: none"> ▶ Obtain information from your SMS service provider. ▶ Send an SMS message to register your phone for SMS reception.

Operating the Gigaset SL910A base answering machine

Operating via the handset

Set the answering machine using the status page (→ page 23) or the **Answer Machine** submenu:

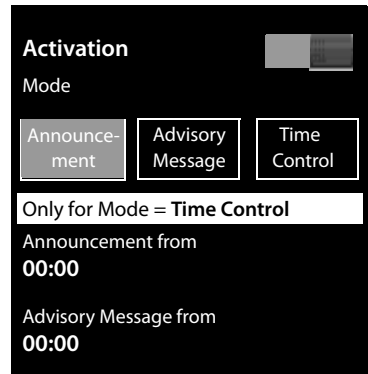
- ▶ Open the **Settings** menu (→ page 24). ▶ [**Answer Machine**]
- ▶ If necessary, scroll to the desired function.

Activating/deactivating the answering machine and setting the mode

- ▶ **Activation:** You activate/deactivate the answering machine with the button.
- ▶ **Mode:** The options are:
 - **Announcement:** Caller hears announcement, can leave a message;
 - **Advisory Message:** Caller hears announcement, cannot leave a message;
 - **Time Control:** Activate **Announcement** mode for a fixed time of day, outside this time, **Advisory Message** is activated.

Touch the corresponding area (activated mode is highlighted).

[**Answer Machine**] submenu



In the case of **Time Control**, the following fields are displayed (time **must** be set):

- ▶ **Announcement from / Advisory Message from:** Touch corresponding ▶ Specify the time (→ page 16) when the appropriate mode should be activated. ▶ Go back with

If no personal announcements are available, the default announcements are used.

Recording, playing back, deleting announcements/advisory messages

Recording a new announcement deletes the announcement previously saved.

- ▶ Open the [**Answer Machine**] submenu (→ page 54). ▶ If necessary, scroll to **Announcement / Advisory Message**. ▶ Touch the next to **Announcement / Advisory Message**.

Recording



- ▶ Touch [**Record own**] / [**Re-Record**]. ▶ Record the announcement after the ready tone (at least 3 seconds, up to a maximum of 180 seconds).
 - ▶ Complete with [**End**].

To cancel the recording: Press  briefly or touch 

Please note

- ◆ Recording ends if there is a pause lasting longer than 2 seconds.
- ◆ If you cancel the recording, the default announcement is used.
- ◆ If the answering machine's memory is full, it will switch to **Advisory Message mode**. After old messages have been deleted, it switches back into **Announcement mode**.

Listening

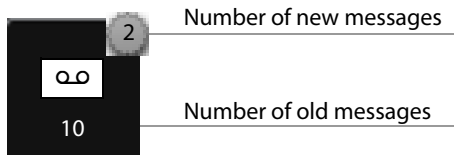
- ▶ Touch [ **Play**]. You will hear the default announcement if you have not recorded one of your own.
- ▶ During playback, touch [ **Re-Record**] to re-record the announcement.

Deleting

- ▶ Touch [ **Delete**]. ▶ Press **Yes** to confirm.

Playing back messages

You can open the answering machine list using the following icon on the message page:



- ▶ Touch the icon to open the answering machine list.


An entry in the list is displayed as follows (example):

1. Number or name and number type (if number is in the directory).

Unknown, if no number is available.

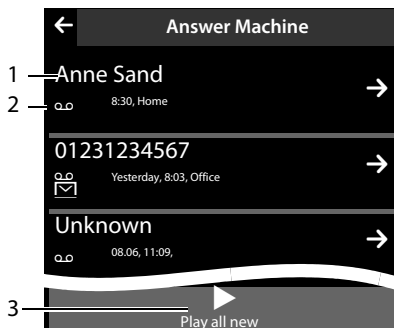
2. Message status:

 (red): New message

 (white): Old message, date and time of receipt.

Playing new messages





- ▶ Touch [ **Play all new**].



Playing individual messages

- ▶ Touch an entry in the answering machine list.

While listening, the **Call Info** is displayed. You have the following options:



- ◆ [ **Volume**] ▶ Adjust the playback volume.
- ◆ [ **5 sec.**] ▶ After playback of more than 5 seconds, the playback jumps back 5 seconds. After playback of less than 5 seconds, the playback jumps back to the start of the current message.
- ◆ [ **Delete**] ▶ Delete message during playback.
- ◆ [ **Copy Number**] ▶ Copy number into directory (→ page 49).

Deleting all old messages

See "Deleting lists" section on page 44.

Accepting a call from the answering machine


The answering machine has answered a call:

- ▶ Press  or touch [ **Accept**].


If 3 seconds of the call have already been recorded when you pick it up, the recording will be saved as a new message.

Diverting an external call to the answering machine

The answering machine is activated. There is sufficient free memory space. An external call is signalled on the handset:

- ▶ Touch [ **Divert**]. The answering machine immediately starts in **Announcement** mode.

Two-way recording of external call

- ▶ Inform the caller that the call is being recorded.
- ▶ Touch [ **Record**] to start and end two-way record.

If the memory is full, you will hear an end tone and two-way record will be cancelled. It will be stored as a new message in the answering machine list.

Activating/deactivating call screening on a handset

Permanently activating/deactivating call screening

- ▶ In the **Answer Machine** submenu (→ page 54), scroll to **Call Screening**.
 - ▶ Activate/deactivate call screening with the corresponding button.

Deactivating call screening for the current recording



- ▶ Press  briefly.

Activating/deactivating playback of the recording time

- ▶ In the **Answer Machine** submenu (→ page 54), scroll to **Play Time Stamp**.
 - ▶ Activate/deactivate the function with the corresponding button.

Setting the recording parameters

The answering machine has default settings.

- ▶ In the **Answer Machine** submenu (→ page 54), scroll to the following entries, if necessary. ▶ Touch the  next to the relevant recording parameter.
- ▶ Touch the desired setting (● = selected). ▶ Return to the submenu with .

You can set the following recording parameters:

- ◆ **Recording Length:** 1 min., 2 min., 3 min. or **Maximum**.
- ◆ **Recording Quality:** Long Play or **Excellent**.
- ◆ **Ring Delay:** No Delay, 10 sec., 18 sec., 30 sec. or **Automatic**. In **Automatic** mode, the following applies for ring delay:
 - If there are new messages, it will accept your call after 10 seconds.
 - If there are no new messages, it will accept your call after 18 seconds. This means that, after approximately 15 seconds, you know that there are no new messages.

The time selected for ring delay determines how long the caller must wait before the answering machine answers the call.

Operating when on the move (remote operation)

Check or activate the answering machine from another telephone (e.g., hotel, mobile phone).

Prerequisites: The current system PIN is set to something other than 0000 (→ page 80) and the other telephone has tone dialling (DTMF). Alternatively, you can use a code transmitter (available from retailers).


Activating the answering machine

Prerequisite: The answering machine is deactivated.

- ▶ Call your phone line and let it ring until you hear: "Please enter PIN".
- ▶ Enter the system PIN for your phone within 10 seconds.

Calling the answering machine and playing back messages

Prerequisite: The answering machine is activated.

- ▶ Call your phone line and press  when you hear your announcement. ▶ Enter your phone's system PIN.

You can operate the answering machine with the keypad.

Operating the Gigaset SL910A base answering machine

The following keys are used:

- 1** During the time stamp playback:
Skip to previous message.
During message playback:
Go to the start of the current message.
- 2** Stop playback. Press again to resume.
After a pause of approx. 40 seconds, the connection is ended.
- 3** Go to the next message.
- 4** Skip back five seconds in the current message.
- 0** Delete current message.
- *** Change the status of a previously played back message to "new".

Cancelling remote operation

- ▶ Press the end call key or replace the earpiece.


Please note

The answering machine will terminate the connection under the following circumstances:



- ◆ An incorrect system PIN has been entered.
- ◆ There are no messages in the answering machine.
- ◆ After the remaining memory has been specified.

Using the network mailbox

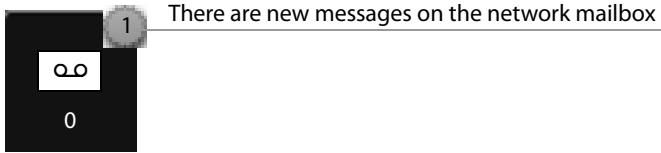
You cannot use the network mailbox unless you have **requested** it from your provider and saved the network mailbox number in your phone.

- ▶ Open the **Settings** menu (→ page 24). ▶ Touch [ **Network Mailbox**].

Entering the network mailbox number

- ▶ Touch the  next to **Access Number**. ▶ Enter the phone number for the network mailbox.
 - ▶ Confirm with .

After saving the phone number, the following icon is displayed on the message page of the idle display:



Playing back network mailbox messages

On the message page in the idle display:

- ▶ Touch the icon for the network mailbox. Your network mailbox is called directly. You can listen to the messages.

Using Bluetooth devices

You can register up to five data devices (PC, PDA, mobile phones) and one Bluetooth headset. You must activate Bluetooth on the handset, ensure the devices are visible if necessary and then register the handset.


You can exchange directory entries using the data devices and load ringtones and pictures to the handset using the **Gigaset QuickSync** software (→ page 96).

Please note


- ◆ A headset must have the **headset** or **handsfree profile**. The handsfree profile is preferred.
- ◆ Establishing a connection to a headset can take up to 5 seconds.

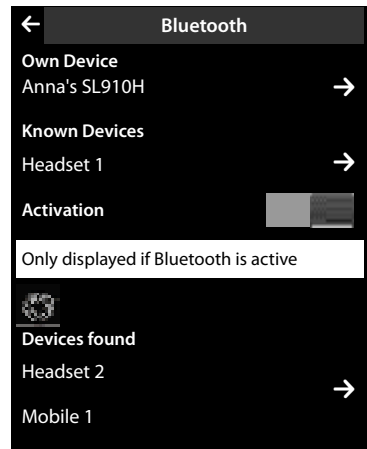
Activating/deactivating Bluetooth mode

You can activate/deactivate Bluetooth mode using the status page (→ page 23) or as follows:

- ▶ In the **Settings** menu (→ page 24), touch [ **Bluetooth**]. ▶ Activate/deactivate Bluetooth using the switch to the right of **Activation**.

If Bluetooth is activated:

- ◆  is displayed in the status bar (→ page 7),
- ◆ the handset can communicate with all devices in the **Known Devices** list,
- ◆ the handset is visible to Bluetooth devices within its range.
- ◆ If the known devices include a headset, the handset establishes a connection to this headset.
- ◆ (Only if activated via the **Settings** menu)
The handset searches for Bluetooth devices within range.



Finding and registering (trusting) Bluetooth devices

The distance between the handset and the activated Bluetooth device should be a maximum of 10 m.

Please note



- ◆ If you register a headset, any previously registered headset will be overwritten.
- ◆ If a headset is already registered to another device, please **deactivate** this connection, the registration process.

Starting the search

The search is started when you open the **Bluetooth** submenu under **Settings** and Bluetooth is activated.

- ▶ Open the **Devices found** list: Touch  to the right of the list (see picture above).

Trusting the device ▶ adding the device to the known devices list

- ▶ Select the device from the **Devices found** list. ▶ Touch [ **Trust Device**].
 - ▶ If necessary, enter the PIN of the device to be registered. ▶ Confirm with .


PIN for a **data device**: Enter any PIN on the handset and then also on the data device.

PIN for a **headset**: In general, 0000 is preset. For this reason, you only need to enter the PIN in exceptional cases.

If the **Known Devices** already contains 6 entries, the last entry is overwritten.


Exception: The headset only overwrites a headset.



Ending the search

- ▶ Close the **Bluetooth** submenu (touch ) or deactivate Bluetooth.

Editing the list of known (trusted) devices

Opening the list



- ▶ In the **Bluetooth** submenu, touch  next to **Known Devices**.

A  next to the device name in the list indicates a headset and  indicates a data device.

Viewing device information, deregistering a device

- ▶ Open the **Known Devices** list. ▶ Select device. ▶ Touch [ **Delete**].

Changing the name of a device

- ▶ Open the **Known Devices** list. ▶ Select device. ▶ Touch the device name.
 - ▶ If necessary, delete the previous name with .
 - ▶ Enter the name.
 - ▶ Use  to confirm.

Rejecting/accepting an unregistered Bluetooth device




If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device PIN (bonding).

- ▶ **Reject**: Touch .
- ▶ **Accept**: Enter the device's PIN. ▶ Confirm with .

Add to the **Known Devices** list: Touch **Yes**.

Temporarily use device: Touch **No**.

Changing the Bluetooth name of the handset

- ▶ In the **Bluetooth** submenu, touch  next to **Own Device**. ▶ If necessary, delete the previous name with . ▶ Enter the new name. ▶ Confirm with .

ECO DECT: reducing energy consumption and radiation

You are helping to protect the environment with your Gigaset SL910/SL910A.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- ◆ The closer the handset is to the base, the lower the radiation.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:

Eco Mode

Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.


Switching off radiation

Eco Mode+







When you activate **Eco Mode+**, the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made. This is also true when multiple handsets are used, if the handsets support **Eco Mode+**.

Eco Mode / **Eco Mode+** can be activated/deactivated independently of one another and can also be used with multiple handsets.


Activating/deactivating Eco Mode / Eco Mode+:

- ▶ In the **Settings** menu (→ page 24), touch [ **System**]. ▶ Using the button next to **Eco Mode** / **Eco Mode+** you can activate/deactivate this function.

Status displays

Display icon	
 white  red	Eco Mode deactivated Eco Mode+ deactivated
 green  red	Eco Mode activated Eco Mode+ deactivated
 white	Eco Mode+ activated (displays instead of the reception strength icon when in idle status)
 green	Eco Mode and Eco Mode+ activated

Please note

- ◆ Check that the base can be reached when **Eco Mode+** is activated: Press and hold . You hear the dialling tone if the base can be reached.
- ◆ When **Eco Mode+** is activated, call setup is delayed by approx. 2 seconds and handset standby time is reduced by approx. 50%.
- ◆ If handsets are registered that do not support **Eco Mode+**, this mode is deactivated on the base and on all other handsets.
- ◆ Activating **Eco Mode** reduces the range of the base.
- ◆ If you use a repeater (→ page 79), you cannot use **Eco Mode** and **Eco Mode+**.

Using a handset as a room monitor

If room monitor mode is activated, the saved destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. You can save an internal or external number in your handset as the destination number.

The room monitor call to an external number is cancelled after approx. 90 seconds, while the room monitor call to an internal number is cancelled after approx. 3 minutes (dependent on base). When the room monitor is activated, the talk and menu keys are locked. The handset's speaker is deactivated.

When room monitor mode is activated, incoming calls are only indicated on the display (**without a ringtone and silent alert**). The display backlight is reduced to 50%. Advisory tones are deactivated. Paging calls are not signalled.




If you accept an incoming call, the room monitor mode is suspended for the duration of the call, but the function **remains** activated.

The room monitor is not deactivated by switching the handset off and on again.

Warning

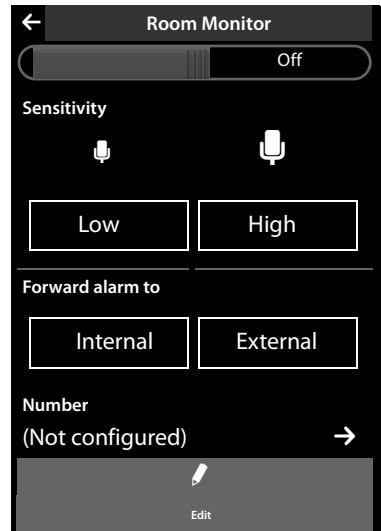
- ◆ **Please check the functionality when you switch on. For example, test its sensitivity. Check the connection if you are diverting the room monitor to an external number.**
- ◆ Activating the function reduces the operating time of your handset. If necessary, **place the handset in the charger.**
- ◆ The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- ◆ The connection used by the room monitor must not be blocked by an activated answering machine.

Changing the settings

- ▶ In the **Applications** menu, touch [ **Room Monitor**].
- ▶ Touch [ **Edit**]. ▶ Select the sensitivity (**High** or **Low**) and destination for the room monitor call (**Internal** or **External**).
- ▶ Touch [] next to **Number**:
In the case of **Forward alarm to Internal**: Select the destination from the list of internal participants.
In the case of **Forward alarm to External**: Enter the destination number.
- ▶ Confirm with []. ▶ Touch [**Save**].

Activating the room monitor

- ▶ Push the button at the top of the display to the right.





Cancelling/deactivating the room monitor

When the room monitor is activated: Press [].

Deactivating in idle status: Push the button to the left.

Deactivating the room monitor remotely

Prerequisite: The room monitor call is diverted to an external destination number. The recipient's phone supports tone dialling.

- ▶ Accept the room monitor call and press buttons [] [].


The room monitor function will deactivate after the call ends. The room monitor settings on the handset (e.g., no ringtone) are retained until you deactivate the room monitor on the handset.

Setting an appointment (calendar)

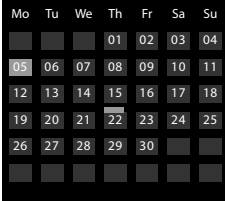
You can remind yourself of up to **100 appointments**. Birthdays in the directory (→ page 49) are transferred into the calendar.

Saving an appointment




Prerequisite: The date and time have already been set (→ page 16).

- ▶ In the **Applications** menu, touch [ **Calendar**].


The current day is highlighted in the calendar. Days with appointments are marked with a coloured bar.



Mo	Tu	We	Th	Fr	Sa	Su
			01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

- ▶ Touch  /  to set the month.
- ▶ Select the required day in the graphical calendar.
 - ▶ Touch [ **New**].

The following information can be added:

- **Text:** Name for the appointment (max. 16 characters).
 - **Time:** Time (hour and minute) for the appointment (time setting → page 16).
 - **Reminder:** By setting the slider, you can also be reminded of the appointment up to one week in advance.
 - **Sound:** Touch the square to activate/deactivate the acoustic signal.
- ▶ Touch [ **Save**].

Signalling appointments and anniversaries

An appointment/anniversary is displayed in idle status and signalled for 180 seconds with the selected ringtone and volume (→ page 77).

You can deactivate and answer the reminder call:

- ▶ Touch **Write Text Message**. The SMS editor is opened. *
- ▶ Touch **Off** to acknowledge and end the reminder call.

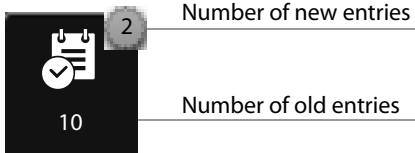
When you are on the phone, a reminder call is indicated on the handset with a **single advisory tone**.


Displaying missed appointments, anniversaries

Appointments/anniversaries (→ page 49) are displayed in the **Reminders / Events** list if:

- ◆ You do not accept an appointment/anniversary.
- ◆ The appointment/anniversary was signalled during a phone call.
- ◆ The handset was deactivated at the time of the appointment/anniversary.

You can open the **Reminders / Events** list via the message page in the idle display. The following icon is displayed for the list.









- ▶ Touch the icon to open the list.
- ▶ **Delete an entry:** Touch an entry in the list and then touch [ Delete].

If 20 entries are saved in the list, the oldest entry is deleted at the time of the next unacknowledged appointment reminder.

Please note

To delete the entire contents of the list, see page 44.






Setting a reminder call

- ▶ In the **Settings** menu (→ page 24), touch [ **Audio Settings**]. ▶ Touch the  next to **Reminder Signal**.
- ▶ Adjust the volume with  /  or activate the crescendo call with the button next to **Crescendo**.
- ▶ Touch the  next to **Sound**. ▶ Select the ringtone. ▶ Back with .

Setting the alarm clock

Prerequisite: The date and time have already been set (→ page 16).

You can activate/deactivate and set the alarm clock using the status page (→ page 23) or as follows:

- ▶ In the **Applications** menu (→ page 24), touch [ **Alarm**].
- ▶ Activate/deactivate the alarm clock with the button at the top of the display.
- ▶ Touch [ **Edit**] to change the settings for the alarm clock.
- ▶ Set the hour and minute for the wake-up time (time setting → page 16).
- ▶ In the following line, select the weekdays when the alarm clock should sound.
- ▶ Touch the  next to **Ringtone**. ▶ Select a ringtone for the alarm call. ▶ Back with .
- ▶ Touch [ **Save**] and confirm the security prompt.

An alarm call is signalled in the display and with the selected ringtone for a maximum of 180 seconds. During a call, the wake-up call is only signalled by a short tone.

Deactivating the wake-up call/repeating after a pause (snooze mode)




Prerequisite: A wake-up call is sounding.

- ▶ **Deactivate:** Touch **Off**.
- ▶ **Snooze mode:** Touch **Snooze**. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.


Screensaver, caller pictures and sound pool

The sounds/ringtones, caller pictures or pictures for the screensaver are managed in the pools. Pictures and mono/polyphonic sounds are saved in your handset by default. You can load additional pictures and sounds onto the handset from your PC (→ page 96).

Viewing/deleting pictures

- ▶ In the **Applications** menu (→ page 24), touch [ **Screensavers**] / [ **Caller Pictures**].
- ▶ Drag your finger from right to left or left to right over the display to view the individual pictures.
- ▶ **Delete picture:** Scroll to the picture. ▶ Touch [ **Delete**]. ▶ Press **Yes** to confirm.

Playing back sounds

- ▶ In the **Applications** menu (→ page 24), touch [ **Sounds**]. ▶ Select a sound.

Using multiple handsets

Registering handsets

You can register up to six handsets and Gigaset repeaters to your base. Your handset can be registered on up to four bases.

Each registered device is assigned an internal number (1–6) and an internal name (default names are INT 1–INT 6). You can change the names.

Registering the Gigaset SL910H handset to the Gigaset SL910/SL910A base

You must initiate registration of the handset on the base (1) and on the handset (2). Once registration is complete, the handset returns to idle status. The handset's internal number is shown in the status bar of the display, e.g., INT 1. If not, repeat the procedure.


1) On the base

- ▶ Press and **hold** the registration/paging key (→ page 7) on the base (approx. 3 seconds).

2) On the handset (within 60 seconds)

- ◆ The handset is not registered to a base.
 - ▶ Touch **Register**.

Or:

- ◆ The handset is already registered to a base.
 - ▶ In the **Settings** menu (→ page 24), touch [ **Handsets and Base**] and then **Register**.

If the handset is already registered to four bases:

- ▶ Touch the base where the registration should be overwritten, e.g., **Base 2**. The handset searches for a base that is ready for registration.
- ▶ If necessary, enter the system PIN for the base (max. 8 digits) and confirm with .

If six handsets are already registered to the base (all internal numbers are assigned), the base automatically tries to de-register the last handset registered. If this attempt is not successful, e.g., because this handset has a connection to the base, the message **No free internal number** appears.

In this case, de-register another handset that is no longer required and repeat the registration procedure.

Registering other handsets to the Gigaset SL910/SL910A base

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the base

- ▶ Press and **hold** the registration/paging key (→ page 7) on the base (approx. 3 seconds).


2) On the handset

- ▶ Start to register the handset as described in the user guide.


Assigning the internal number

The base assigns the handset the lowest free internal number (possible numbers: 1–6). The internal name of the handset is displayed in idle status, e.g., INT 2. This means that internal number 2 has been assigned to the handset.


De-registering handsets

- ▶ In the **Settings** menu (→ page 24), touch [ **Handsets and Base**].

Proceed in accordance with one of the following two scenarios:

- ◆ You want to de-register the handset currently being used:
 - ▶ Touch **De-register**. ▶ If necessary, enter the system PIN. ▶ Confirm PIN with . ▶ Handset de-registration is confirmed with **Yes**.

If the handset is still registered to other bases, it switches to the base with the best reception (**Best Base**; → page 70).




- ◆ You want to de-register another handset:
 - ▶ Touch  next to **Registered Handsets**. ▶ [ **De-register**]. ▶ Touch the button next to the handset. ▶ [ **De-register**]. ▶ Enter system PIN. ▶ Press **Yes** to confirm.

Locating a handset ("paging")

- ▶ **Briefly** press the register/paging key on the base (→ page 7).

All the handsets ring simultaneously ("Paging"), even if the ringtones are deactivated (**Exception**: Handsets where room monitor is activated).

Ending the search




- ▶ **On the base**: Press the register/paging key again **briefly**, or
- ▶ **On the handset**: Press  or  or touch [ **Silence**], or
- ▶ **No action**: After approx. 3 minutes, the paging call will end **automatically**.

Please note

- ◆ An incoming external call will not interrupt the paging call.
- ◆ If there are already two internal connections between the handsets/to the answering machine (Gigaset SL910A), then a paging call is not possible.





Changing the base

If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (**Best Base**).

- ▶ In the **Settings** menu (→ page 24), touch [ **Handsets and Base**].
- ▶ Touch **Connected to Base**  ▶ Select the desired base or **Best Base** ( = set).

Changing the name of a handset


The names "INT 1", "INT 2" etc. are assigned automatically on registration.

- ▶ In the **Settings** menu (→ page 24), touch [ **Handsets and Base**].
- ▶ **Change name of handset you are using:** Touch **Rename**.
Change name of another handset: Touch  next to **Registered Handsets**.
 - ▶ Select the handset.
- ▶ Delete the old name with  and enter the new name (max. 10 alphanumerical characters). ▶ Confirm with .

Making internal calls


Internal calls to other handsets registered to the same base are free of charge.

- ▶ Open the dial page (→ page 22). ▶ Touch [ **Internal**]. ▶ If necessary, select the handset from the list or touch **All**.

After opening the list, press  to initiate a group call to all handsets.

Internal consultation/internal transfer

Prerequisite: You are conducting an external call. At least one other handset is registered to the base.



- ▶ Touch [ **Consultation**] and then **Internal**.
- ▶ If more than two handsets are registered to the base, select one handset or **All**.

Please note

If there are already two internal connections between the handsets/to the answering machine (Gigaset SL910A), then an internal consultation call is not possible.

Transferring (connecting) an external call to the other handset

You can transfer the external call either before the internal participant answers or afterwards.

- ▶ **Transfer external call:** Press .
If the internal participant does not answer or is busy, a recall from the external participant occurs automatically (after approx. 30 seconds).
- ▶ **Back to external call:** Touch [ **End Consultation**].

Accepting/rejecting call waiting

External call during an internal call

- ▶ **Accept the call:** Touch **Accept**. The internal call is placed on hold.
- ▶ **Reject the call:** Touch **Reject**.



Internal call during an external call

You will hear a single beep tone and receive a corresponding message.

- ▶ **Accept the call:** Touch **Accept**. The external call is placed on hold.
- ▶ **Reject the call:** Touch **Reject**. The internal caller hears the engaged tone.

Establishing a conference call/call swapping

During an external call, you have set up an internal consultation call or accepted an internal call waiting.

- ▶ **Call swapping:** Touch the participant with whom you wish to speak.
- ▶ **Establish a three-way conference call:** Touch [ **Conference**].
- ▶ **End conference call:** Touch [ **End Conference**]. You return to "call swapping" and are again connected to the participant with whom you initiated the conference call.

Setting up the handset

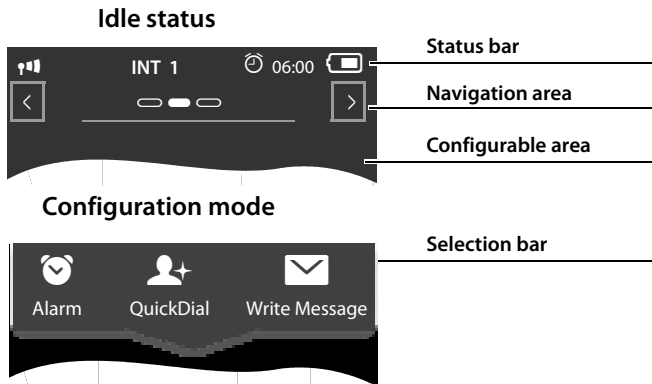
Your handset comes with default settings, but you can change the settings to suit your individual requirements.

Quick access to functions, QuickDial – customising your own idle display page

On the configurable page of the idle display (→ page 22, example → page 20) you can customise applications, functions and phone numbers for quick access.

Starting the configuration process


- ▶ While in idle status, open the configurable page (→ page 24).



- ▶ Press and **hold** (approx. 2 seconds) any position on the configurable area on the display.

A selection bar with functions is displayed in the header, which you can drag onto the configurable page (→ page 73). You can move the selection bar horizontally (Scrolling horizontally, → page 27) to display further selection options.

Completing the configuration process

- ▶ Either press and **hold** any position on the configurable area of the display, or briefly press . The settings are saved.

Adding application/function

In configuration mode:

- ▶ Drag the function/application using drag&drop from the selection list into the configurable area.

With the exception of QuickDial, you can only drag the functions to the configurable area once.

You can collate a maximum of 18 functions, applications or QuickDial shortcuts on the configurable page. You can only use the functions/applications after exiting configuration mode.

Removing application/function

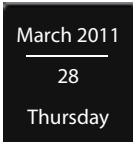

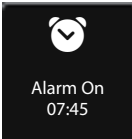
In configuration mode:

- ▶ Drag the corresponding icon back into the selection list.

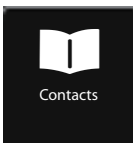
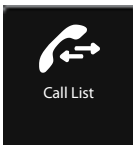
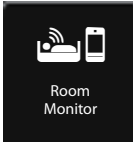
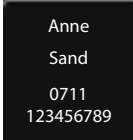
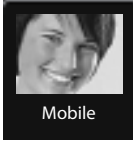
A QuickDial is deleted. The related entry in the directory remains unchanged.

The settings for all other functions (e.g., wake-up time) remain unchanged.

Selectable applications and functions

Icon	Description
	<p>Display of the current date (if set).</p> <p>If the date has not yet been set, the icon flashes.</p> <ul style="list-style-type: none"> ▶ Set the date: Touch the icon (→ page 16).
	<p>Display of the current time (if set).</p> <p>If the time has not yet been set, the icon flashes.</p> <ul style="list-style-type: none"> ▶ Set the time: Touch the icon (→ page 16).
	<p>Display of the alarm status and (if the alarm is activated) the wake-up time.</p> <ul style="list-style-type: none"> ▶ Touching the icon opens up the alarm clock menu (→ page 67).

Icon



Description

QuickDial: QuickDial is only available in the selection bar if there are numbers in the directory. You can drag several QuickDial icons to the configurable area and assign them different numbers from the directory (→ page 75). The caller picture (if configured) and the number type are displayed on the icon. If no caller picture is assigned to the number in the directory, the name and number are displayed.

- ▶ Touch the icon to dial the corresponding number directly.

Quick access to the **room monitor application**.

- ▶ Touch the icon to display the menu for activating/deactivating and setting the room monitor application (→ page 63).

Call list

- ▶ Touch the icon to open the call list (→ page 42).

Directory

- ▶ Touch the icon to open the handset's local directory (→ page 45).

Write Text Message *

- ▶ Touch the icon to open the page for writing an SMS (→ page 50).

Configuring QuickDial

In configuration mode:

- ▶ Drag the icon for QuickDial into the configurable area and drop it. The directory is opened. ▶ Select an entry. ▶ In the detail view for the entry, select the phone number with which the QuickDial icon should be linked.

Please note

- ◆ The QuickDial number changes if you change the corresponding number in the directory.
- ◆ If you delete the number assigned to the QuickDial shortcut from the directory, the QuickDial icon is deleted from the configurable page without prompting.

Changing the display language

- ▶ In the **Settings** menu (→ page 24), touch [🌐 **Language and Location**].
- ▶ Touch [➡] next to **Display Language**. ▶ Select language (● = selected).
 - ▶ Confirm with [✔]. ▶ Back with [⬅].

Setting the country and your own area code

In order to be able to transfer phone numbers (e.g., in vCards), your area code (country and local area code) must be saved in the phone.

- ▶ In the **Settings** menu (→ page 24), touch [🌐 **Language and Location**].
 - ▶ Continue → page 18.

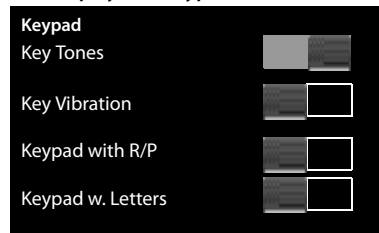
Configuring the keyboard/keypad

You can change the appearance and behaviour of the selection fields shown in the display. The settings do not correspond to the handset keys (📞📞📞).

- ▶ In the **Settings** menu (→ page 24), touch [📞 **Display and Keypad**].
 - ▶ Scroll to **Keypad**. You can configure the following:


- ◆ **Key Tones:** Every time you touch a number, a confirmation tone is audible.
 - ◆ **Key Vibration:** Every time you touch a number in the selection field, the handset vibrates.
 - ◆ **Keypad with R/P:** With R you can insert a line interruption (recall), with P a dialling pause. You can insert a "P" by "Pressing and holding the [*] key" and an "R" by "Pressing and holding the [#] key".
 - ◆ **Keypad w. Letters:** For dialling with letters – sometimes used for entering service numbers, for example.
- ▶ You can use the button on the right to activate or deactivate the relevant function directly.




[📞 **Display and Keypad**] submenu:




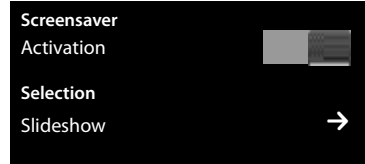
Setting the display

Setting the screensaver/slide show

In idle status, you can display a screen saver (default setting: **Off**). The screensaver replaces the display screen when the handset is in idle status. To display the idle display again, **briefly** press  or the display.

- ▶ In the **Settings** menu (→ page 24), touch [ **Display and Keypad**].
- ▶ Activate/deactivate the screensaver via the right button. ▶ Touch  next to **Selection**. Select screensaver/slide show.
 - ▶ Touch [ **Select**].



[ **Display and Keypad**] submenu



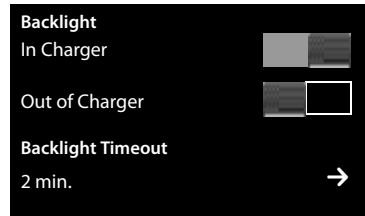
Setting the display backlight

You can specify a particular period in idle status after which the display backlight should switch off. If it does not switch off, the display is permanently dimmed.

The display backlight switches itself on, as soon as the handset is moved.

- ▶ In the **Settings** menu (→ page 24), touch [ **Display and Keypad**].
- ▶ Using the right button, activate/deactivate the display backlight in the charger or outside the charger.
- ▶ Touch the  next to **Backlight Timeout**. Select the off time.

[ **Display and Keypad**] submenu




Please note

The handset's standby time can be significantly reduced if the display backlight is activated.




Activating/deactivating auto answer


In the case of auto answer, the handset accepts an incoming call, as soon as you take it from the charger. In the same way, the connection ends when you place it in the charger.

- ▶ In the **Settings** menu (→ page 24), touch [ **Telephony**]. ▶ Activate/deactivate the function with the button to the right of **Auto Answer**.

Changing the earpiece, handsfree and headset volume

The volume of the mode currently in use (handsfree, earpiece headset) is changed. During a call:

- ▶ Touch [ **Volume**]. ▶ Adjust the volume with .
- ▶ If a headset is connected: To adjust the **Microphone Sensitivity**, if necessary touch  in the second row several times.

- ▶ Touch  at the bottom of the display to save the settings. Automatic saving occurs after approx. 2 seconds.

Setting a handsfree profile

You can set various handsfree profiles to optimally adapt your phone to your environment.

Profile 1

The optimum setting for most connections.

Profile 2

Optimum volume in handsfree mode. However, this means that the participants cannot speak at the same time as the person speaking is given preferential transmission (making two-way conversations difficult).



Profile 3

Optimises two-way conversations, both callers can hear each other, even if they talk at the same time.



Profile 4

Optimised for special connections. If the preconfigured **Profile 1** does not provide optimum sound, please try with **Profile 4**.

During an external call in handsfree mode:


- ▶ In the option slider, touch  and then [ **Speaker Profiles**]. ▶ Select the profile to be used with immediate effect.

Setting ringtones

- ▶ In the **Settings** menu (→ page 24), touch [ **Audio Settings**]. ▶ Touch the  next to **Ringtones**.

You can configure the following settings:



Setting the volume

- ▶ Touch , several times if necessary, to adjust the volume.

Or

- ▶ Activate/deactivate the crescendo call with the button next to **Crescendo**.

Setting the ringtone



- ▶ Touch the  next to **Int. Calls** or **Ext. Calls**. ▶ Select the ringtone.
 - ▶ Back with .



Display after scrolling once

Activating/deactivating time control for external calls

You can specify a time period when you do not want the telephone to ring.

- ▶ Touch the  next to **Time Ctrl (Ringer Off)**. ▶ Touch **Switch off ringtones from**.
 - ▶ Set the start of the time period. ▶ Back with  ▶ Same for **until** to set the end of the time period. ▶ Activate/deactivate the time control with the button next to **Activation**.

Please note


During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

Activating/deactivating the ringtone for anonymous calls

The phone should not ring in the case of calls from withheld phone numbers, but instead just show them in the display:

- ▶ You can activate/deactivate this function using the button to the right of **Anon. Call Silenc.** (on = ringtone deactivated).

Activate/deactivate silent alert

- ▶ In the **Settings** menu (→ page 24), touch [ **Audio Settings**]. ▶ Activate/deactivate the function with the button to the right of **Silent Alert**.

Activating/deactivating ringtone/silent alert

You can activate/deactivate the ringtone and the silent alert permanently via the status page (→ page 23).

- ▶ Open the status page (→ page 23). ▶ Activate/deactivate the ringtone and, if activated, the silent alert, with the button to the right of **Do not disturb**.

Deactivating the ringtone/silent alert for the current call

- ▶ Touch [ **Silence**].

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses.

- ▶ In the **Settings** menu (→ page 24), touch [ **Audio Settings**].

You can activate/deactivate the following functions with the buttons to the right:

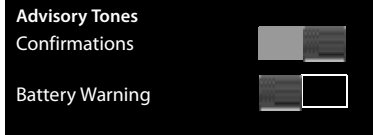
◆ **Confirmations:**

Confirmation tone after making entries, advisory tone when a new message has been received, the error tone.

◆ **Battery Warning:**

Warning tone where the battery charge is less than 10% (every 60 seconds). No battery warning is sounded if the room monitor is activated.


In the [ **Audio Settings**] submenu:



Restoring the handset default settings

You can reset any individual settings and changes that you have made.

The following are **not** affected by the reset:


- ◆ The base registration(s) of the handset and the current base selection
 - ◆ Date/time
 - ◆ Entries in the calendar and in the directory
 - ◆ Call lists, SMS lists and the content of the media pool
 - ◆ The external or internal destination number stored for the room monitor
- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ If necessary, scroll to **Resets**. ▶ Touch **Handset Reset**. ▶ Confirm with **Yes**.

In the [ **System**] submenu:




Setting up the base

Activating/deactivating music on hold

- ▶ In the **Settings** menu (→ page 24), touch [ **Audio Settings**].
- ▶ Scroll to **Music on Hold**. ▶ Activate/deactivate music on hold with the corresponding button.

Repeater support

You can increase the range and signal strength of the base using a repeater. To do so, you must activate repeater operation. During activation, calls currently taking place via the base are cancelled.

- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ Activate/deactivate the repeater operation with the button next to **Repeater Mode**.

After activating or deactivating the repeater, switch your handset off and on again (→ page 21).




Please note

- ◆ If you use a repeater, you cannot use **Eco Mode** and **Eco Mode+**.
- ◆ The default encrypted transmission setting is deactivated when repeater mode is activated.

System security – Changing the system PIN

Secure the settings in the base with a 4-digit **system PIN** (default: 0000).

Gigaset SL910A: Setting a system PIN enables remote operation of the answering machine (→ page 57).

- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ Touch the  next to **System PIN**. ▶ Enter your system PIN (4 digits; 0–9).
 - ▶ Confirm with .

Resetting the system PIN



If you have forgotten your system PIN, you can reset it to 0000. If you do this, **all the base settings** will be reset and **all the handsets** will be de-registered!

- ▶ Remove the power cord from the base. ▶ Press and hold the register/paging key on the base and at the same time reconnect the power cord to the base. ▶ Hold the register/paging key for another 2 seconds.

Resetting the base to the default settings

When the settings are restored:

- ◆ Date and time are retained
- ◆ Country and area codes are retained
- ◆ Call lists and the redial list are not deleted
- ◆ Handsets are still registered
- ◆ The system PIN is not reset.

- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ If necessary, scroll to **Resets**. ▶ Touch **Base Reset**. ▶ Enter system PIN.
 - ▶ Complete entry with .
 - ▶ Confirm with **Yes**.

In the [ **System**] submenu:



Updating the base firmware

Whenever there are new or improved functions for your Gigaset base, firmware updates are made available on the Internet for you to download directly (without a PC) to your base.

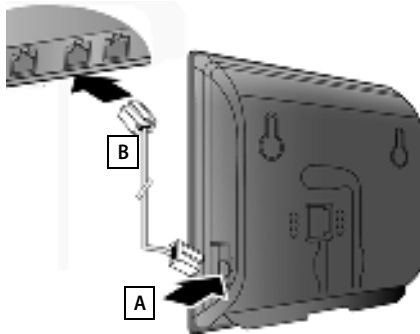
You need a router to connect the base to the Internet, which is connected via a modem (may be integrated in the router) to the Internet, and an Ethernet cable (Cat 5 with 2 RJ45 Western modular plugs).

Please note

New versions of the handset firmware can be loaded onto your handset using the "Gigaset QuickSync" program for your PC (→ page 96).

Connecting the base to the router/Internet (optional)

Your base has a LAN connection that you can use to connect the base to a router.



- ▶ Connect one Ethernet cable plug into the LAN socket **at the side** of the base **A**.
- ▶ Insert the second Ethernet cable plug into a **LAN** socket on the router **B**.

Please note

This user guide describes the functions for the SL910/SL910A as supplied (other functions may be added later through firmware updates).

If the firmware update results in operational changes, a new version of this user manual or the necessary amendments will be published on the Internet at:

www.gigaset.com/gigasetSL910

where you will find a link to the user manual.



About the version of the firmware currently loaded (→ page 89).

Connecting the base to the local network (router)

For this, your base requires an IP address in the local network. There are two possibilities.

- ◆ **Dynamic** assignment: The router's DHCP server automatically assigns an IP address to the phone. This may change depending on router settings. The DHCP server on the router must be activated;

Updating the base firmware

- ◆ **Static assignment:** You assign the phone a fixed IP address.
- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ Touch the  next to **Local Network**.
 - ▶ Select IP Address Type **Static**/**Dynamic**.

In the case of **IP Address Type Dynamic**, the fields show the settings accepted by the router. You cannot change them.

In the case of **IP Address Type Static**, you must specify the following information in the following fields:

IP Address

The phone's IP address. This consists of four parts (decimal figures between 0 and 255), separated by a full stop. The first three parts must correspond to the private IP address of the router.

Subnet Mask

The subnet mask to be assigned to the telephone (overwriting the current settings). The default setting is 255.255.255.0.



Default Gateway

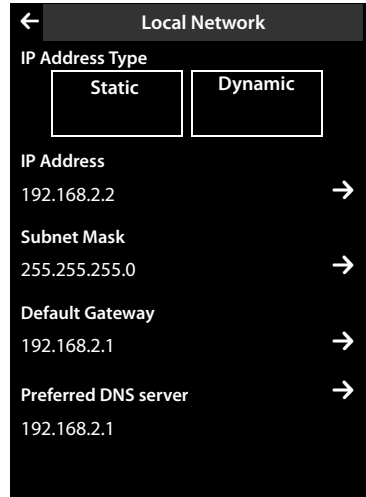
The IP address for the default gateway, through which the local network is connected to the Internet. This is generally the local IP address of your router. 192.168.2.1 is the default.

Preferred DNS server

The IP address for the DNS server (Domain Name System), that converts the corresponding symbolic names into public IP addresses. You can specify your router's IP address here. 192.168.2.1 is the default.

Enter the IP addresses/subnet mask:

- ▶ Touch the  next to the IP address/subnet mask.
- ▶ Enter the IP address in the 4 fields at the top of the display.
 - If the fields are empty, the cursor is in the left field. Once you have entered three digits, the cursor automatically moves to the next field.
 - If less than three digits are entered, touch the next field to input the following part of the address.
 - If a field is already full, touch the field, delete the digits, enter that part of the address. Leading zeros must not be entered in part of the address.
- ▶ Confirm with .





Starting a firmware update

Prerequisite:

- ◆ The phone is connected to the Internet (i.e., connected to a router, → page 81).
- ◆ The phone is in idle status, i.e.: no calls are being made, there is no internal connection, no handset has opened a menu on the base.

Starting the firmware update manually

- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ Scroll to **Firmware Update**. ▶ Touch the corresponding  ▶ Enter the system PIN and confirm with . ▶ Touch **Update Firmware**.


If a new version of the base firmware is available, message **New firmware available - Update?** is displayed.

- ▶ Press **Yes** to confirm.

Please note

- ◆ The firmware update can take up to six minutes, depending on the quality of your DSL connection.
- ◆ During the update, the registered handsets temporarily lose their connection to the base.

Setting the automatic firmware update

- ▶ In the **Settings** menu (→ page 24), touch [ **System**].
- ▶ Scroll to **Firmware Update**. ▶ Activate/deactivate the function with the button next to **Automatic Check**.

If the function is activated, the base will check daily whether a new firmware version is available. If this is the case, you will receive the message **Start download?**.

- ▶ Press **Yes** to confirm.

If you answer the prompt with **No**, you will no longer be informed about this firmware update. The message will not be displayed again until the next firmware version is available. You can perform the firmware update manually (→ page 83).

Please note

If the phone is not connected to the Internet at the time the check for new firmware is carried out (e.g., no router connection), then the check will be carried out as soon as the phone is reconnected to the Internet.



Connecting the base to the PABX

To find out which settings are required for your PABX, please refer to the PABX user guide.



You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Recall and dialling mode

Changing the dialling mode





- ▶ In the **Settings** menu (→ page 24), touch [ **Telephony**].
- ▶ Touch  next to **Dialling Mode**. ▶ Select tone dialling (Tone)/pulse dialling procedure (Pulse) (● = set value).

Setting recall

- ▶ In the **Settings** menu (→ page 24), touch [ **Telephony**].
- ▶ Touch  next to **Recall**. ▶ Select recall (● = set value).

Saving an access code (outside line code)

If you have to enter an access code before any external number on your PABX, e.g., "0":

- ▶ In the **Settings** menu (→ page 24), touch [ **Telephony**].
- ▶ Touch the  next to **Access Code**. ▶ Enter the access code (max. 3-digit).
 - ▶ Confirm with .
- ▶ Touch the  next to **Use**. ▶ Select one of the following values (● = set value):
Never: Deactivate access code.

Calls from Call Lists: The access code should only be prefixed when dialling from a list (SMS, calls, answering machine (SL910A)).

All Calls: The access code should be prefixed to every number.

Setting pauses *

- ▶ Open the **Settings** menu and enter the number code for the service functions (→ page 25).
- ▶ Enter the **pause after line seizure**: **1 6 1** for 1 second, **1 6 2** for 3 seconds or **1 6 3** for 7 seconds.
- ▶ Enter the **pause after recall key**: **1 2 1** for 800 ms, **1 2 2** for 1600 ms or **1 2 3** for 3200 ms.
- ▶ Enter the **dialling pause** (pause after access code): **1 1 1** for 1 second, **1 1 2** for 2 seconds, **1 1 3** for 3 seconds or **1 1 4** for 6 seconds.

Inserting a dialling pause:

Press and hold **#** for 2 seconds on the keypad. A P appears in the display.

Switching temporarily to tone dialling (Tone)

- ▶ After dialling the external number or after establishing the connection, briefly touch *****.

Service (Customer Care)

You have questions? As a Gigaset customer, you can take advantage of our comprehensive service offerings. You can find help quickly in this User Manual and in the service pages of our Gigaset online portal.

Please register your phone right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. Your personal user account enables you to directly contact our customer service by email.

Our representatives are available on the telephone hotlines for more advanced questions or immediate consultation.

United Kingdom

www.gigaset.com/uk/service

Service Hotline: 0845 367 0812

(local call cost charge)

Ireland

www.gigaset.com/ie/service

Service Hotline: 1850 777 277

(6.6561 Ct./Call)



Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any questions about the use of your phone, you can contact us 24/7 at www.gigaset.com/customercare.

The table below also lists steps for troubleshooting.

<p>Registration or connection problems with a Bluetooth headset.</p> <ul style="list-style-type: none"> ▶ Reset the Bluetooth headset (see the user guide for your headset). ▶ Delete registration data from the handset when de-registering the device (→ page 61). ▶ Repeat the registration process (→ page 60).
<p>There is nothing in the display and the display does not react when you touch it.</p> <ol style="list-style-type: none"> 1. The handset is not activated. <ul style="list-style-type: none"> ▶ Press and hold . 2. The battery is empty. <ul style="list-style-type: none"> ▶ Charge the battery or replace it (→ page 14). 3. The key and display lock is activated. <ul style="list-style-type: none"> ▶ Press and hold the menu key .
<p>"Base connection lost - Searching for base ..." flashes on the display.</p> <ol style="list-style-type: none"> 1. The handset is outside the range of the base. <ul style="list-style-type: none"> ▶ Move the handset closer to the base. 2. The base is not activated. <ul style="list-style-type: none"> ▶ Check the base power adapter (→ page 12). 3. New firmware is currently being loaded onto the base (firmware update). <ul style="list-style-type: none"> ▶ Please wait until the update is complete. 4. The base's range is reduced because Eco Mode is activated. <ul style="list-style-type: none"> ▶ Deactivate Eco Mode (→ page 62) or reduce the distance between the handset and the base.
<p>"Handset not registered to any base" flashes in the display.</p> <p>The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than six DECT registrations).</p> <ul style="list-style-type: none"> ▶ Register the handset again (→ page 68).
<p>The handset does not ring.</p> <ol style="list-style-type: none"> 1. The ringtone is deactivated. <ul style="list-style-type: none"> ▶ Activate the ringtone (→ page 78). 2. Call divert set for "All Calls". <ul style="list-style-type: none"> ▶ Deactivate call divert (→ page 40). 3. The phone only rings if the phone number has been transferred. <ul style="list-style-type: none"> ▶ Activate the ringtone for unknown calls (→ page 78).
<p>You cannot hear a ringtone/dialling tone from the fixed line.</p> <p>The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.</p> <ul style="list-style-type: none"> ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 95).
<p>The connection always terminates after approx. 30 seconds.</p> <p>Repeater activated/deactivated (→ page 79).</p> <ul style="list-style-type: none"> ▶ Activate/deactivate the handset (→ page 21).

<p>Error tone sounds after system PIN prompt.</p> <p>You have entered the wrong system PIN.</p> <ul style="list-style-type: none">▶ Reset the system PIN to 0000 (→ page 80).
<p>Forgotten system PIN.</p> <ul style="list-style-type: none">▶ Reset the system PIN to 0000 (→ page 80).
<p>The other party cannot hear you.</p> <p>The handset is "muted".</p> <ul style="list-style-type: none">▶ Unmute the microphone (→ page 38).
<p>The number of the caller is not displayed although CLIP has been set.</p> <p>Calling Line Identification is not enabled.</p> <ul style="list-style-type: none">▶ The caller should ask the network provider to enable Calling Line Identification (CLI).
<p>You hear an error tone when keying an input.</p> <p>Action has failed/invalid input.</p> <ul style="list-style-type: none">▶ Repeat the process.▶ Read the display and refer to the user guide if necessary.
<p>You cannot listen to messages on the network mailbox.</p> <p>Your PABX is set to pulse dialling.</p> <ul style="list-style-type: none">▶ Set your PABX to tone dialling.

Gigaset SL910A only:

<p>No time is specified for a message in the call list.</p> <p>Date/time have not been set.</p> <ul style="list-style-type: none">▶ Set the date/time (→ page 16).
<p>The answering machine reports "Invalid PIN" during remote operation.</p> <ol style="list-style-type: none">1. You have entered the wrong system PIN.<ul style="list-style-type: none">▶ Repeat input of system PIN.2. The system PIN is still set to 0000.<ul style="list-style-type: none">▶ Set the system PIN to something other than 0000 (→ page 80).
<p>The answering machine is not recording any messages/has switched to answer only mode.</p> <p>The memory is full.</p> <ul style="list-style-type: none">▶ Delete old messages.▶ Play back new messages and delete.

Exclusion of liability

The display on Gigaset SL910H has a resolution of 480x320 pixels, which is achieved with the aid of 460,800 control elements. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation. **This is normal and no reason for a warranty claim.**

The following table shows the number of pixel errors that may occur, without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1

Checking base service information

You will need your base service information when you call our hotline.

Prerequisite: You are trying to establish an external call or are conducting an external call.

► Briefly touch any point in the status bar to show the following service information in the display.

- 1: Serial number of the base (RFPI)
- 2: IPUI (5-byte hexadecimal code)
- 3: Informs the service employees of the capacities of the base
- 4: Variant (digits 1 to 2),
Version of the phone's firmware (digits 3 to 5).
- 5: Device number of the base. This contains additional information for the service employee.
- 6: Working hours counter, time of the last reset
- 7: Programming instruction ID

Authorisation

This device is intended for analogue phone lines in the UK and on the Irish network. Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, Quatro House, Lyon Way, Camberley, Surrey, GU16 7ER.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - ◆ The device is opened (this is classed as third party intervention)
 - ◆ Repairs or other work done by persons not authorised by Gigaset Communications.
 - ◆ Components on the printed circuit board are manipulated
 - ◆ The software is manipulated
 - ◆ Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
 - ◆ Devices fitted with accessories not authorised by Gigaset Communications
 - ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
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Environment

- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

Please note

Signs of wear on the display and metal frame are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 62) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Caring for your telephone

Wipe the base, charger and handset with a **damp cloth** (do not use solvent or a microfiber cloth) or an **antistatic cloth**.

Never use a dry cloth, this can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Deactivate the handset and remove the battery immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Lithium ion (Li-Ion):

Voltage: 3.7 V

Capacity: 1000 mAh

Type: V30145-K1310-X447

The handset is supplied with the recommended battery. Only an original battery may be used.

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/customercare

The device is supplied with the recommended battery.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Standby time (hours) *	200
Standby time in Eco Mode+ (hours) *	130
Talktime (hours)	14
Operating time for 1.5 hours of calls per day (hours) *	106
Operating time in Eco Mode+ for 1.5 hours of calls per day (hours) *	75
Charging time in charger (hours)	5

* Without display backlight
(Setting the display backlight → page 76)

Base power consumption

	SL910	SL910A
In standby mode	approx. 1.1 W	approx. 1.2 W
During a call	approx. 1.2 W	approx. 1.3 W

General specifications

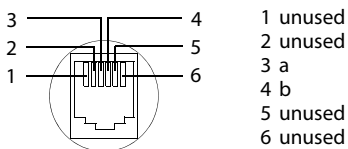
DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 μ s
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V \sim /50 Hz
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/PD (pulse dialling)

Bluetooth

Radio frequency range	2402–2480 MHz
Transmission power	4 mW pulse power

Pin connections on the telephone jack



Accessing additional functions via the PC interface

To enable your handset to communicate with a PC, the "**Gigaset QuickSync**" program must be installed on your PC (free to download and more information at www.gigaset.com/gigasetSL910).

Using this program, you can update the handset's firmware using a USB connection between the PC and handset (→ page 6).

Using Bluetooth (→ page 60) or a USB connection, you can initiate calls on the PC, accept calls on the handset and load caller pictures, screensavers and sounds/ringtones in the following formats from the PC to your handset.

	Format
Sound – Ringtones – Imported sounds	Internal WMA, MP3, WAV
Picture – Caller picture – Screensaver	BMP, JPG, GIF 320 x 225 pixels 320 x 480 pixels

Please note

- ◆ If the USB data cable is plugged in, a Bluetooth connection cannot be established. If it is plugged in during an existing Bluetooth connection, this is cancelled.
- ◆ Using a USB connection with a power supply of 500 mA, the handset's battery is charged.

On USB connections with lower charging currents, the handset's battery is discharged!

A detailed description can be found in the help file to **Gigaset QuickSync**.

Using Open Source software contained in the product

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The corresponding source code can be requested from Gigaset Communications GmbH, but this will incur a EUR 10 processing charge for the provision. This request can be made within three years from the date of purchase. Please enclose a receipt with the date of purchase, the ID number (MAC ID) for the product and the version number for the device firmware installed and send to the following address:

Small Parts Dispatch Com Bocholt

E-mail: kleinteileversand.com@gigaset.com

Fax: 0049 2871 / 91 30 29

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