

## Site internet SAV France : [www.smoby.fr](http://www.smoby.fr)

**Assistance consommateurs à nous retourner en cas de problèmes** / Consumer assistance : for any problems, return this card /  
 Verbraucher-Info : Für weitere Auskünfte, senden Sie diese Karte bitte an / Klantenservice : voor inlichtingen, deze kaart naar ons terugsturen /  
 Atención al consumidor : para cualquier información, enviar esta tarjeta. / Assistenza per il consumatore : per informazioni, rispedire la presente cartolina.



**NOM / NAME :** .....

**PRENOM / SURNAME :** .....

**RUE / STREET :** .....

**VILLE / TOWN :** .....

**CODE POSTAL / POSTAL CODE :** .....

**PAYS / COUNTRY :** .....

**N° TEL :** .....

**Email :** .....

**Description du motif de la réclamation** / Cause for complaint / Grund der Beanstandung Omschrijving van de reden van de klacht / Detalle el motivo de su reclamación / Descizione del motivo del reclamo :

**Manquant** / Missing / Fehlende Teile / Tekort / Faltante / Mancante.

**Cassé** / Broken / Gebrochen / Gebroken / Rotura / Rotto.

**Autre** / Other reason / Andere / Andere reden / Otra razón / Altro motivo .....

**Description ou numéro de la pièce demandée** / Description or number of part requested / Beschreibung oder nummer des gewünschten Teils / Omschrijving of nummer van het gevraagde onderdeel / Descripción o número de la pieza solicitada / Descrizione o numero del pezzo richiesto : .....

Réf:

**AAP1999A**

Colors:

### SMOBY TOYS S.A.S.

**Service après ventes, Le Bourg Dessus - 39170 LAVANS-LÈS-SAINT-CLAUDE / FRANCE.**  
 MODELE DEPOSE - Fabriqué en France - Made in France - [www.smoby.com](http://www.smoby.com)

SMOBY TOYS GmbH  
 Werkstraße 1  
 D-90765 Fiath, Germany.

SIMBA TOYS ESPAÑA SL  
 Edificio América II  
 C/ Procción, 7, Portal 2, Planta 2ª, Oficina E  
 28023 Madrid, Spain.

SIMBA TOYS ITALIA S.p.A.  
 Strada Statale 52, n.9  
 28050 Pombia (NO), Italy.

SIMBA SMOBY TOYS UK Ltd.  
 Broomfield House, Bolling Road  
 Bradford BD4 7BG, United Kingdom.

SIMBA TOYS POLSKA Sp. z o.o.  
 ul. Flisa 2  
 02-247 Warszawa, Poland.

SIMBA TOYS HUNGÁRIA Kft.  
 Vendel Park, Budai u. 4.  
 2051 Bátorbágy, Hungary.

SIMBA TOYS CZ, spol. s r. o.  
 Lidická 481  
 273 51 Unhošť, Czech Republic.

SIMBA/DICKE (SWITZERLAND) AG  
 Überlandstrasse 18  
 CH-8953 Dietikon/ZH, Schweiz.

SIMBA TOYS AUSTRIA  
 Handels GmbH & Co KG, Jochen-Rindt-Str. 25  
 1230 Wien, Austria.

SIMBA OYUNCUK PAZARLAMA Ltd. Şti.  
 İçerenköy Mahallesi, Huzur Hoca Caddesi  
 Piramit Grup İş Merkezi No.57  
 34752 Ataşehir / İstanbul, Turkey.

SIMBA TOYS BULGARIA  
 Ul Razova Gradina N°17  
 1588 Krivina, Bulgaria.

SISO TOYS SOUTH AFRICA (PTY) Ltd.  
 264 Aberdare Drive, Phoenix Industrial Park  
 Phoenix, Durban  
 4068, Kwa Zulu Natal, South Africa.

SIMBA-DICKE NORDIC AS  
 Nygårdveien 79  
 3221 Sandefjord, Norway.

SIMBA DICKE FINLAND OY  
 Sirkkälöntie 3 B  
 02630 Espoo, Finland.

N.V. SIMBA TOYS BENELUX S.A.  
 Moerkroenssteernweg 383C,  
 8511 Aalbeke, Belgium.

S.C. SIMBA TOYS ROMANIA SRL  
 Baneasa Business Center  
 Sos. Bucuresti-Ploiesti 19-21, Sector 1  
 013694 - Bucuresti, Romania.

SIMBA DICKE GROUP RUSSIA, BELARUS  
 Moscow, Novatorov 1.  
 117393, Russia.

SIMBA TOYS UKRAINE Ltd.  
 42 Chervonotkatska street  
 Kyiv 02660, Ukraine.

SIMBA TOYS INDIA Pvt Ltd.  
 808, Windfall, Sahar Plaza Complex  
 Kuria Road, J.B. Nagar, Andheri (East)  
 Mumbai 400059, India.

SIMBA TOYS HONG KONG Limited  
 20/F, Prudential Tower, The Gateway,  
 Harbour City, 21 Canton Rd,  
 TST, Kowloon, Hong Kong.

SIMBA TOYS MIDDLE EAST FZCO  
 P.O. Box 61106  
 Jebel Ali Free Zone, South Zone 5  
 PLOT 53 - 1008, Dubai - U.A.E.

SIMBA TOYS MIDDLE EAST QATAR  
 P.O. Box 5060 - Doha Qatar.

SIMBA SMOBY CHILE - LATAM & MEXICO  
 Los Militares 5885, Oficina 1402  
 Las Condes, Santiago de Chile, Chile.

SIMBA TOYS KAZAKHSTAN LLP  
 AILP Warehouse Complex, ychastok 1,  
 poselok Almerok, Gul'dalinskii rural district  
 Talgarskiy area, Almaty 0416 01, Kazakhstan.

Marchande

N°:

N°:

N°:

N°:

N°:

N°:

N°:

Qté: .....

Qté: .....

Qté: .....

Qté: .....

Qté: .....

Qté: .....

Qté: .....



**For UK enquiries only / Pour Angleterre uniquement**  
 If you need any assistance, help or spare parts for this product,  
 please contact the customer care manager.

**SIMBA SMOBY TOYS UK Ltd**  
 Broomfield House  
 Bolling Road  
 BRADFORD BD4 7BG

tél : 01274765030  
 fax : 01274765031  
 care@smobytoys.co.uk